First Regular Session Seventy-second General Assembly STATE OF COLORADO

REENGROSSED

This Version Includes All Amendments Adopted in the House of Introduction SENATE BILL 19-251

LLS NO. 19-0899.01 Nicole Myers x4326

SENATE SPONSORSHIP

Rankin and Todd, Bridges, Moreno, Tate, Zenzinger, Donovan, Fields, Ginal, Lee, Rodriguez, Story

HOUSE SPONSORSHIP

Hansen and Titone, Baisley, Esgar, Ransom, Singer

Senate Committees Appropriations **House Committees**

A BILL FOR AN ACT

101	CONCERNING THE IMPLEMENTATION OF CERTAIN RECOMMENDATIONS
102	FROM THE INDEPENDENT EVALUATION OF THE STATE'S
103	INFORMATION TECHNOLOGY RESOURCES, AND, IN CONNECTION
104	THEREWITH, MAKING AN APPROPRIATION.

Bill Summary

(Note: This summary applies to this bill as introduced and does not reflect any amendments that may be subsequently adopted. If this bill passes third reading in the house of introduction, a bill summary that applies to the reengrossed version of this bill will be available at <u>http://leg.colorado.gov/</u>.)

Joint Budget Committee. House Bill 17-1361 required the state auditor to retain a qualified, independent third-party consulting firm to evaluate specified aspects of the state's information technology (IT)



SENATE Amended 2nd Reading April 24, 2019 resources. The bill requires the office of information technology (office) to take certain actions as recommended by the evaluation.

Current law requires the office to create a project plan for every major IT project undertaken by a state agency. The project plan is required to include certain goals, plans, and analyses regarding the major IT project. The bill adds a requirement that the project plan for every major IT project include a change management plan.

In addition, the bill specifies 3 new requirements of the office as follows:

- ! The office is required to develop and implement a communications and stakeholder management plan for interacting with any governmental unit of the executive, legislative, or judicial branch of state government that is billed for the use of the services provided by the office. The office is also required to solicit feedback to determine if the communications and stakeholder management plan is increasing satisfaction with the services provided by the office.
- ! The office is required to convene a working group of state agencies to develop and implement a strategic plan for how state agencies use technology to provide services, data, and information to citizens and businesses.
- ! The office is required to convene a working group of state agencies to determine the cost and feasibility of transferring ownership of IT infrastructure from state agencies to the office. The office is required to submit a report to the joint budget committee and the joint technology committee regarding the necessary statutory and rule changes and funding to implement the transfer of ownership of IT infrastructure.

The office is authorized to enlist vendor services in the development of the communications and stakeholder management plan, the plan for how state agencies use technology to interface with citizens and businesses, and the plan to transfer ownership of IT infrastructure.

1	Be it enacted by the General Assembly of the State of Colorado:
2	SECTION 1. In Colorado Revised Statutes, 24-37.5-105, amend
3	(3)(1), (3)(m), (4)(c)(VIII), and (4)(c)(IX); and add (3)(n) and (4)(c)(X)
4	<u>as follows:</u>
5	24-37.5-105 . Office - responsibilities - rules. (3) The office

1	<u>shall:</u>
2	(1) Assist the joint technology committee as necessary to facilitate
3	the committee's oversight of the office; and
4	(m) Establish, maintain, and keep a separate inventory of
5	information technology equipment valued in excess of one hundred
6	thousand dollars owned by or held in trust for every state agency; AND
7	(n) DEVELOP A POLICY FOR THE OFFICE'S USE OF EXTERNAL
8	VENDORS, INCLUDING THE STATEWIDE INTERNET PORTAL AUTHORITY
9	CREATED IN SECTION 24-37.7-102, IN DELIVERING ELECTRONIC
10	INFORMATION, PRODUCTS, AND SERVICES, AS DEFINED IN SECTION
11	<u>24-37.7-102.</u>
12	(4) (c) As part of any major information technology project by a
13	state agency, classified as such according to a comprehensive risk
14	assessment performed by the office, the project plan at a minimum shall
15	include:
16	(VIII) A funding strategy for the ongoing maintenance and
17	eventual disposal of the information technology system; and
18	(IX) A planning and analysis function to be performed by the
19	office to ensure that the state agency's desired major information
20	technology project solution is in accordance with the office's technology
21	standards and to ensure that the scope and budget of the major
22	information technology project are vetted by the office; AND
23	(X) A CHANGE MANAGEMENT <u>PLAN DEVELOPED IN</u>
24	COLLABORATION WITH THE STATE AGENCY.
25	SECTION 2. In Colorado Revised Statutes, add 24-37.5-116 and
26	24-37.5-117 as follows:
27	24-37.5-116. Communications and stakeholder management

-3-

251

1 plan. (1) ON OR BEFORE JULY 1, 2020, THE OFFICE SHALL DEVELOP AND 2 IMPLEMENT A COMMUNICATIONS AND STAKEHOLDER MANAGEMENT PLAN 3 FOR INTERACTING WITH ANY DEPARTMENT, COMMISSION, COUNCIL, 4 BOARD, BUREAU, COMMITTEE, INSTITUTION OF HIGHER EDUCATION, 5 AGENCY, OR OTHER GOVERNMENTAL UNIT OF THE EXECUTIVE, 6 LEGISLATIVE, OR JUDICIAL BRANCH OF STATE GOVERNMENT THAT IS 7 BILLED FOR THE USE OF THE SERVICES PROVIDED BY THE OFFICE. THE 8 OFFICE SHALL ENLIST VENDOR SERVICES IN THE DEVELOPMENT OF THE 9 PLAN.

10 (2) ON OR BEFORE JANUARY 1, 2021, THE OFFICE SHALL DEVELOP 11 A METHOD TO ANNUALLY SOLICIT FEEDBACK FROM EVERY DEPARTMENT, 12 COMMISSION, COUNCIL, BOARD, BUREAU, COMMITTEE, INSTITUTION OF 13 HIGHER EDUCATION, AGENCY, OR OTHER GOVERNMENTAL UNIT OF THE 14 EXECUTIVE, LEGISLATIVE, OR JUDICIAL BRANCH OF STATE GOVERNMENT 15 THAT IS BILLED FOR THE USE OF THE SERVICES PROVIDED BY THE OFFICE TO 16 DETERMINE IF THE COMMUNICATIONS AND STAKEHOLDER MANAGEMENT 17 PLAN DEVELOPED AND IMPLEMENTED PURSUANT TO SUBSECTION (1) OF 18 THIS SECTION IS INCREASING THE GOVERNMENTAL UNIT'S SATISFACTION 19 WITH THE SERVICES PROVIDED BY THE OFFICE FOR WHICH IT IS BILLED.

20 24-37.5-117. Use of technology to interact with citizens 21 working group - strategic plan. (1) THE OFFICE SHALL CONVENE A
22 WORKING GROUP OF STATE AGENCIES, AS DEFINED IN SECTION 24-37.5-102
23 (4), TO DEVELOP AND IMPLEMENT A STRATEGIC PLAN FOR HOW STATE
24 AGENCIES USE TECHNOLOGY TO PROVIDE SERVICES, DATA, AND
25 INFORMATION TO CITIZENS AND BUSINESSES. THE OFFICE SHALL
26 IMPLEMENT THE PLAN ON OR BEFORE JULY 1, 2020.

27 (2) The office <u>shall</u> enlist vendor services in the

-4-

251

1 DEVELOPMENT OF THE PLAN.

2 SECTION 3. In Colorado Revised Statutes, add 24-37.5-804 as
3 follows:

4 24-37.5-804. Transfer of information technology 5 infrastructure ownership - working group - report. (1) THE OFFICE 6 SHALL CONVENE A WORKING GROUP OF STATE AGENCIES, AS DEFINED IN 7 SECTION 24-37.5-102 (4), TO MEET DURING THE INTERIM FOLLOWING THE 8 FIRST REGULAR SESSION OF THE SEVENTY-SECOND GENERAL ASSEMBLY TO 9 DETERMINE THE COST, FEASIBILITY, AND APPROPRIATENESS OF 10 TRANSFERRING OWNERSHIP OF INFORMATION TECHNOLOGY 11 INFRASTRUCTURE, AS DESCRIBED IN SECTION 24-37.5-102 (2)(a), FROM 12 STATE AGENCIES TO THE OFFICE TO ENSURE THAT INFORMATION 13 TECHNOLOGY INFRASTRUCTURE IS ACQUIRED, MAINTAINED, AND RETIRED 14 IN ACCORDANCE WITH:

15 (a) The CHIEF INFORMATION SECURITY OFFICER'S POLICIES,
16 STANDARDS, AND GUIDELINES DEVELOPED PURSUANT TO SECTION
17 24-37.5-403 (2); AND

18 (b) THE CHIEF INFORMATION OFFICER'S STANDARDS FOR ACQUIRING
19 INFORMATION TECHNOLOGY INFRASTRUCTURE DEVELOPED PURSUANT TO
20 SECTION 24-37.5-106 (1)(f.5).

(2) ON OR BEFORE DECEMBER 1, 2019, THE OFFICE SHALL SUBMIT
A REPORT TO THE MEMBERS OF THE JOINT BUDGET COMMITTEE AND THE
JOINT TECHNOLOGY COMMITTEE OF THE GENERAL ASSEMBLY REGARDING
THE NECESSARY STATUTORY CHANGES, RULE CHANGES, AND FUNDING TO
IMPLEMENT THE TRANSFER OF OWNERSHIP OF INFORMATION TECHNOLOGY
INFRASTRUCTURE FROM STATE AGENCIES TO THE <u>OFFICE, IF IT IS</u>
<u>DETERMINED, BASED ON THE WORKING GROUP'S FINDINGS, TO BE IN THE</u>

1 <u>STATE'S BEST INTEREST TO IMPLEMENT SUCH TRANSFER.</u>

2 (3) THE OFFICE <u>SHALL</u> ENLIST VENDOR SERVICES IN THE
3 DEVELOPMENT OF THE REPORT REQUIRED PURSUANT TO SUBSECTION (2)
4 OF THIS SECTION.

5 **SECTION 4. Appropriation.** (1) For the 2019-20 state fiscal 6 year, \$775,000 is appropriated to the office of the governor for use by the 7 office of information technology. This appropriation is from the general 8 fund. To implement this act, the office of information technology may use 9 this appropriation as follows:

(a) \$575,000 for central administration; and

10

(b) \$200,000 for project management, which amount is based on
an assumption that the office will require an additional 2.0 FTE.

SECTION 5. Safety clause. The general assembly hereby finds,
 determines, and declares that this act is necessary for the immediate
 preservation of the public peace, health, and safety.