

General Assembly

Raised Bill No. 7243

January Session, 2019

LCO No. 4749



Referred to Committee on PUBLIC SAFETY AND SECURITY

Introduced by: (PS)

## AN ACT CONCERNING TRANSPORTATION NETWORK COMPANY SAFETY AND SECURITY POLICIES.

Be it enacted by the Senate and House of Representatives in General Assembly convened:

- Section 1. Section 13b-119 of the general statutes is repealed and the following is substituted in lieu thereof (*Effective October 1, 2019*):
- 3 (a) Prior to permitting an individual to act as a transportation network company driver on its digital network, the transportation 4 5 network company shall: (1) Require the individual to submit an 6 application to the company that includes information regarding the 7 individual's name, address, date of birth, motor vehicle operator's 8 license number and motor vehicle registration; (2) (A) conduct, or have 9 a consumer reporting agency regulated under the federal Fair Credit 10 Reporting Act conduct, a driving record check and a local, state and 11 national criminal history records check, including a search of state and 12 national sexual offender registry databases provided such databases 13 are accessible to the public, or (B) arrange for the fingerprinting of the 14 individual to be submitted to the Federal Bureau of Investigation for a 15 national criminal history records check and to the State Police Bureau

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of Identification for a state criminal history records check conducted in accordance with section 29-17a; and (3) disclose to such individual, electronically or in writing, (A) the insurance coverage, including the types of coverage and any coverage limits, that the company provides while a transportation network company driver is connected to the company's digital network or is engaged in the provision of a prearranged ride, and (B) that a transportation network company driver's personal automobile insurance policy might not provide coverage while such driver is connected to the company's digital network, available to receive a request for a prearranged ride or engaged in the provision of a prearranged ride.

- (b) A transportation network company shall conduct, or have a consumer reporting agency regulated under the federal Fair Credit Reporting Act conduct, a local, state and national criminal history records check, including a search of state and national sexual offender registry databases, or arrange for the fingerprinting of the individual to be submitted to the Federal Bureau of Investigation for a national criminal history records check and to the State Police Bureau of Identification for a state criminal history records check conducted in accordance with section 29-17a, at least once every three years after permitting an individual to act as a transportation network company driver.
- (c) (1) No transportation network company shall permit an individual to act as a transportation network company driver on its digital network if such individual: (A) Has, during the three years prior to the date of such individual's application to be a transportation network company driver, (i) committed more than three moving violations, as defined in section 14-111g, (ii) committed one serious traffic violation, as defined in section 14-1, or (iii) had his or her motor vehicle operator's license suspended pursuant to section 14-227b; (B) has been convicted, within seven years prior to the date of such individual's application, of driving under the influence of drugs or alcohol, fraud, sexual offenses, use of a motor vehicle to commit a felony, acts of violence or acts of terror; (C) is included in the state

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sexual offenders registry or the United States Department of Justice National Sex Offender Public Website; (D) does not possess a motor vehicle operator's license; (E) does not possess proof of registration for each motor vehicle such individual proposes to use as a transportation network company vehicle; or (F) is not at least nineteen years of age.

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(2) An individual who is permitted to act as a transportation network company driver shall report to the transportation network company not later than twenty-four hours after the occurrence of any of the following incidents: (A) The commission of a fourth moving violation, as defined in section 14-111g, during the past three years; (B) the commission of one serious traffic violation, as defined in section 14-1; (C) the suspension of his or her motor vehicle operator's license pursuant to section 14-227b; (D) the conviction of driving under the influence of drugs or alcohol, fraud, sexual offenses, use of a motor vehicle to commit a felony, acts of violence or acts of terror; (E) inclusion in the state sexual offenders registry or the United States Department of Justice National Sex Offender Public Website; (F) failure to possess an operator's license; or (G) failure to possess proof of registration for a transportation network company vehicle. Each transportation network company that receives a report pursuant to this subdivision or becomes aware of such incident shall prohibit the individual from acting as a transportation network company driver on the company's digital network until the individual meets the qualifications of this section to be a transportation network company driver.

(d) (1) A transportation network company shall adopt a policy that a transportation network company driver shall not use or be under the influence of drugs or alcohol while the driver is connected to the company's digital network or engaged in the provision of a prearranged ride. The company shall provide notice of such policy on its Internet web site, and include procedures for a transportation network company rider to report a complaint about a driver whom the rider reasonably suspects was using or under the influence of drugs or alcohol while engaged in the provision of a prearranged ride.

LCO No. 4749 **3** of 8 (2) Upon the company's receipt of a complaint by a rider alleging a violation of such policy, the company shall suspend the driver's access to the company's digital network as soon as possible and conduct an investigation into the reported incident. The suspension shall last until completion of the investigation. If the investigation confirms the driver used or was under the influence of drugs or alcohol while engaged in the provision of a prearranged ride or while connected to the company's digital network, the company shall ban the driver's access to the digital network on a permanent basis.

- (3) The company shall maintain all records related to the enforcement of such policy for a period of not less than three years from the date that a complaint by a rider is received by the company.
- (e) A transportation network company shall adopt a policy that prohibits a transportation network company driver from providing a prearranged ride when such driver's ability to operate a transportation network company motor vehicle is impaired by illness, fatigue or any other condition that would likely preclude safe operation of such vehicle.
- (f) (1) A transportation network company shall adopt a rider safety
  and security policy. Under the policy, the transportation network
  company shall:
- (A) Establish a central telephone number for riders and other individuals to contact the company in an emergency or other situation that threatens a rider's safety or security, including a situation where a rider may be a danger to himself or herself or another individual;
- 109 <u>(B) Ensure that each transportation network company driver</u> 110 <u>prominently displays the central telephone number in the</u> 111 transportation network company vehicle;
- 112 <u>(C) Prominently display the central telephone number on the</u> 113 <u>company's Internet web site and digital network;</u>

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- 114 (D) Ensure that calls to the central telephone number are answered 115 immediately with an option for the caller to speak immediately with a 116 representative; and
- 117 (E) Establish a protocol to provide prompt responses to emergencies 118 and other situations, including guidelines on when the company shall 119 contact the driver or emergency personnel to provide information 120 necessary to address the emergency or other situation.
- (2) The Commissioner of Transportation may impose a civil penalty
  of not more than five thousand dollars for failure to adopt or comply
  with a rider safety and security policy pursuant to subdivision (1) of
  this subsection.

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- [(f)] (g) A transportation network company driver shall: (1) Comply with all applicable laws regarding nondiscrimination against transportation network company riders or potential transportation network company riders on the basis of age, color, creed, destination, intellectual or physical disability, national origin, race, sex, sexual orientation or gender identity; (2) comply with all applicable laws relating to the accommodation of service animals and accommodate service animals without imposing additional charges for such accommodation; (3) comply with the policies adopted by the transportation network company pursuant to subsection (c) of section 13b-118 and subsections (d), [and] (e) and (f) of this section; (4) not impose additional charges for providing prearranged rides to persons with physical disabilities because of such disabilities; and (5) not solicit or accept a request for transportation unless the request is accepted through the transportation network company's digital network.
- [(g)] (h) (1) Any person who holds himself or herself out to be a transportation network company driver who is not permitted by a transportation network company to use its digital network shall be guilty of a class B misdemeanor.
- (2) The state shall remit to a municipality fifty per cent of the fine amount received for a violation of subdivision (1) of this subsection

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- with respect to each summons issued by such municipality. Each clerk
- of the Superior Court or the Chief Court Administrator, or any other
- 148 official of the Superior Court designated by the Chief Court
- 149 Administrator, shall, on or before the thirtieth day of January, April,
- 150 July and October in each year, certify to the Comptroller the amount
- 151 due for the previous quarter under this subsection to each
- municipality served by the office of the clerk or official.
- [(h)] (i) (1) A transportation network company vehicle shall (A) have
- 154 four doors; (B) not be older than twelve model years old; and (C) be
- designed to transport no more than eight passengers, including the
- 156 driver.
- 157 (2) Before any motor vehicle is used by a transportation network
- 158 company driver as a transportation network company vehicle, and
- 159 every two years thereafter, the driver shall certify to the transportation
- 160 network company that the following equipment is in good working
- order: (A) Foot brakes; (B) emergency brakes; (C) steering mechanism;
- 162 (D) windshield; (E) rear window and other glass; (F) windshield
- wipers; (G) headlights; (H) tail lights; (I) turn indicator lights; (J) brake
- lights; (K) front seat adjustment mechanism; (L) doors; (M) horn; (N)
- speedometer; (O) bumpers; (P) muffler and exhaust system; (Q)
- 166 condition of tires, including tread depth; (R) interior and exterior
- 167 rearview mirrors; and (S) seat safety belts and air bags for driver and
- passengers. The transportation network company shall maintain such
- 169 certification for not less than three years.
- 170 Sec. 2. Section 13b-116 of the general statutes is repealed and the
- following is substituted in lieu thereof (*Effective October 1, 2019*):
- As used in this section and sections 13b-117 to 13b-120, inclusive:
- 173 (1) "Transportation network company" means a company,
- 174 corporation, partnership, trust, association, sole proprietorship or
- 175 similar organization that operates in this state and uses a digital
- 176 network to connect transportation network company riders to
- 177 transportation network company drivers to provide prearranged rides.

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"Transportation network company" does not include the holder of a certificate of public convenience and necessity issued under the provisions of section 13b-97 to operate a taxicab or the holder of a permit issued under the provision of section 13b-103 to operate a motor vehicle in livery service.

- (2) "Transportation network company driver" or "driver" means an individual who is not an employee of a transportation network company, but who uses a transportation network company vehicle to provide prearranged rides.
- (3) "Transportation network company rider" or "rider" means an individual or individuals who use a digital network to connect with a transportation network company driver to receive a prearranged ride between points chosen by the individual or individuals.
- (4) "Potential transportation network company rider" or "potential rider" means an individual or individuals who use a digital network to request a prearranged ride but have not entered the transportation network company vehicle.
- (5) "Digital network" means any online-enabled application, web site or system offered or utilized by a transportation network company that enables the provision of prearranged rides.
- (6) "Prearranged ride" means transport by a transportation network company driver of a transportation network company rider, (A) beginning when the driver accepts a request from the rider through a digital network, (B) continuing while the driver transports the rider, and (C) ending when the last rider exits the transportation network company vehicle.
- (7) "Transportation network company vehicle" means a motor vehicle as described in subsection [(h)] (i) of section 13b-119, as amended by this act, that is owned, leased or otherwise used by a transportation network company driver when the driver is connected to a digital network or is engaged in the provision of a prearranged

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## 209 ride.

This act shall take effect as follows and shall amend the following		
sections:		
Section 1	October 1, 2019	13b-119
Sec. 2	October 1, 2019	13b-116

## Statement of Purpose:

To require any transportation network company to adopt a policy to address rider safety and security.

[Proposed deletions are enclosed in brackets. Proposed additions are indicated by underline, except that when the entire text of a bill or resolution or a section of a bill or resolution is new, it is not underlined.]

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