

Substitute Bill No. 375

January Session, 2019

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## AN ACT CONCERNING NURSING HOME STAFFING LEVELS.

Be it enacted by the Senate and House of Representatives in General Assembly convened:

- Section 1. (NEW) (*Effective October 1, 2019*) As used in this section
   and sections 2 and 3 of this act:
- 3 (1) "Nurse" means an advanced practice registered nurse, registered
  4 nurse or licensed practical nurse licensed pursuant to chapter 378 of
  5 the general statutes;
- 6 (2) "Advanced practice registered nurse" means an advanced 7 practice registered nurse licensed pursuant to chapter 378 of the 8 general statutes;
- 9 (3) "Registered nurse" means a registered nurse licensed pursuant to 10 chapter 378 of the general statutes;
- (4) "Licensed practical nurse" means a practical nurse licensedpursuant to chapter 378 of the general statutes;
- (5) "Nurse's aide" means a nurse's aide registered pursuant tochapter 378a of the general statutes;
- (6) "Nursing home facility" has the same meaning as provided insection 19a-521 of the general statutes; and

(7) "Transportation duty" means the responsibility of a nurse or
nurse's aide to (A) ensure that a resident safely enters or exits from a
vehicle that is transporting the resident to or from the nursing home
facility, or (B) accompany the resident while he or she is being
transported to or from the nursing home facility.

22 Sec. 2. (NEW) (Effective October 1, 2019) (a) Each nursing home 23 facility shall calculate on a daily basis, for the purposes of posting the 24 information required under subsection (b) of this section, the total 25 number of nurses and nurse's aides providing direct patient care to 26 residents of the nursing home facility. In calculating the total number, 27 a nursing home facility shall not include any nurse or nurse's aide who 28 is on transportation duty for any part of the workday or any nurse or 29 nurse's aide who is categorized as a member of the nursing home 30 facility's management or administration.

(b) Each nursing home facility shall post, in accordance with 42 CFR 483.35(g), the following information on a daily basis at the beginning of each shift, in a legible format and in a conspicuous place readily accessible to and clearly visible by residents, employees and visitors of the nursing home facility, including, but not limited to, persons in a wheelchair:

- 37 (1) Name of the nursing home facility;
- 38 (2) Date;

39 (3) Total number of (A) advanced practice registered nurses, (B)
40 registered nurses, (C) licensed practical nurses, and (D) nurse's aides,
41 who will be responsible for direct patient care during the shift;

42 (4) Total number of hours such (A) advanced practice registered
43 nurses, (B) registered nurses, (C) licensed practical nurses, and (D)
44 nurse's aides are scheduled to work during the shift; and

45 (5) Total number of nursing home facility residents.

(c) In addition to the information posted pursuant to subsection (b)
of this section, each nursing home facility shall post the following
information on a daily basis, at the beginning of each shift, in a legible
format and in a conspicuous place readily accessible to and visible by
residents, employees and visitors of the nursing home facility,
including, but not limited to, persons in a wheelchair:

52 (1) The minimum number of nursing home facility staff per shift 53 that is required by the regulations of Connecticut state agencies to be 54 responsible for providing direct patient care to residents of the nursing 55 home facility; and

56 (2) The telephone number or Internet web site that a resident, 57 employee or visitor of the nursing home facility may use to report a 58 suspected violation by the nursing home facility of a regulatory 59 requirement concerning staffing levels and direct patient care.

(d) Each nursing home facility shall, upon oral or written request,
make the daily information posted pursuant to subsections (b) and (c)
of this section available to the public for review. The nursing home
facility shall retain such information for not less than eighteen months
from the date such information was posted.

65 Sec. 3. (NEW) (Effective October 1, 2019) (a) If the Commissioner of Public Health finds that a nursing home facility has substantially failed 66 67 to comply with a nursing home facility staffing level requirement 68 established pursuant to the regulations of Connecticut state agencies, 69 the commissioner may (1) take any disciplinary action against the 70 nursing home facility permitted under section 19a-494 of the general 71 statutes, and (2) issue or cause to be issued a citation to the licensee of 72 such nursing home facility pursuant to the provisions of section 19a-73 524 of the general statutes.

(b) A violation of a nursing home facility staffing level requirement
set forth in the regulations of Connecticut state agencies shall be
prominently posted in the nursing home facility and included in the

listing prepared by the Department of Public Health pursuant to theprovisions of section 19a-540 of the general statutes.

Sec. 4. Section 19a-532 of the general statutes is repealed and the
following is substituted in lieu thereof (*Effective October 1, 2019*):

81 No nursing home facility or residential care home shall discharge or 82 in any manner discriminate or retaliate against any [patient in] 83 resident of any nursing home facility or residential care home, or any 84 relative, guardian, conservator or sponsoring agency thereof or against 85 any employee of any nursing home facility or residential care home or 86 against any other person because such [patient] resident, relative, 87 guardian, conservator, sponsoring agency, employee or other person 88 has filed any complaint or instituted or caused to be instituted any 89 proceeding under sections 17a-411, 17a-413, 19a-531 to 19a-534, 90 inclusive, 19a-536 to 19a-539, inclusive, 19a-550, 19a-553, [and] 19a-554 91 or section 2 of this act, or has testified or is about to testify in any such 92 proceeding or because of the exercise by such [patient] resident, 93 relative, guardian, conservator, sponsoring agency, employee or other 94 person on behalf of himself, herself or others of any right afforded by 95 said sections. Notwithstanding any other provision of the general 96 statutes, any nursing home facility or residential care home that 97 violates any provision of this section shall (1) be liable to the injured 98 party for treble damages, and (2) (A) reinstate the employee, if the 99 employee was terminated from employment in violation of any 100 provision of this section, or (B) restore the resident to his or her living 101 situation prior to such discrimination or retaliation, including his or 102 her housing arrangement or other living conditions within the nursing 103 home facility or residential care home, as appropriate, if the resident's living situation was changed in violation of any provision of this 104 section. For purposes of this section, "discriminate or retaliate" 105 106 includes, but is not limited to, the discharge, demotion, suspension or 107 any other detrimental change in terms or conditions of employment or 108 residency, or the threat of any such action.

This act shall take effect as follows and shall amend the following sections:

Section 1	October 1, 2019	New section
Sec. 2	October 1, 2019	New section
Sec. 3	October 1, 2019	New section
Sec. 4	October 1, 2019	19a-532

**PH** Joint Favorable Subst.