

Substitute Bill No. 804

January Session, 2019



## AN ACT CONCERNING A COMMUNITY OMBUDSMAN.

Be it enacted by the Senate and House of Representatives in General Assembly convened:

- 1 Section 1. (Effective from passage) The State Ombudsman, appointed
- 2 pursuant to section 17a-405 of the general statutes, and the
- 3 Commissioner of Social Services shall develop a Community
- 4 Ombudsman program to investigate complaints concerning care
- 5 received by recipients of home and community-based services
- 6 administered by the Department of Social Services. Not later than
- 7 September 1, 2019, the State Ombudsman and the Commissioner of
- 8 Social Services shall submit a report to the joint standing committees of
- 9 the General Assembly having cognizance of matters relating to aging
- and human services identifying: (1) The persons to be served in the
- 11 Community Ombudsman program, (2) the types of services to be
- offered under such program, and (3) appropriations needed to staff the
- 13 Community Ombudsman program.

This act shall take effect as follows and shall amend the following sections:			
Section 1	from passage	I	New section

**AGE** Joint Favorable Subst.