COMMITTEE/SUBCOMMITTEE ACTION ADOPTED ___ (Y/N) ADOPTED AS AMENDED ___ (Y/N) ADOPTED W/O OBJECTION ___ (Y/N) FAILED TO ADOPT ___ (Y/N) WITHDRAWN ___ (Y/N) OTHER

Committee/Subcommittee hearing bill: Health & Human Services
Committee

Representative Rommel offered the following:

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Amendment (with title amendment)

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Section 1. Subsections (3) through (11) of section 394.4615, Florida Statutes, are renumbered as subsections (5)

Remove everything after the enacting clause and insert:

through (13), respectively, and new subsections (3) and (4) are added to that section, to read:

394.4615 Clinical records; confidentiality.-

(3) Within 14 working days after receiving a request made in accordance with paragraphs (2)(a)-(c), a service provider must furnish clinical records in its possession. A service provider may furnish the requested records in paper form or,

509369 - h1035-strike.docx

upon request, in an electronic format. A service provider who
maintains an electronic health record system shall furnish the
requested records in the manner chosen by the requester which
must include electronic format, access through a web-based
patient portal, or submission through a patient's electronic
personal health record.

- (4) A service provider may charge a requester no more than the reasonable costs of reproducing the clinical records, including reasonable staff time.
- (a) The reasonable costs of reproducing paper copies of written or typed documents or reports may not exceed \$1 per page for the first 25 pages and 25 cents per page for all pages thereafter.
- (b) The reasonable costs of reproducing X-rays and other forms of images shall be the actual costs. Actual costs shall be the cost of the material and supplies used to duplicate the record and the labor and overhead costs associated with the duplication.
- (c) The reasonable costs of producing electronic copies of records or electronic access to records may not exceed \$2.

The charges shall apply to all records furnished, whether directly from a service provider or from a copy service providing such services on behalf of a service provider.

However, a patient whose records are copied or searched for the

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purpose of continuing to receive care is not required to pay a charge for copying or for the search.

Section 2. Subsections (4) through (11) of section 395.3025, Florida Statutes, are renumbered as subsections (1) through (8), respectively, and subsections (1), (2), and (3), paragraph (e) of present subsection (4), present subsection (5), paragraph (a) of present subsection (7), and present subsection (8) of that section, are amended to read:

395.3025 Patient and personnel records; copies; examination.—

(1) Any licensed facility shall, upon written request, and only after discharge of the patient, furnish, in a timely manner, without delays for legal review, to any person admitted therein for care and treatment or treated thereat, or to any such person's guardian, curator, or personal representative, or in the absence of one of those persons, to the next of kin of a decedent or the parent of a minor, or to anyone designated by such person in writing, a true and correct copy of all patient records, including X rays, and insurance information concerning such person, which records are in the possession of the licensed facility, provided the person requesting such records agrees to pay a charge. The exclusive charge for copies of patient records may include sales tax and actual postage, and, except for nonpaper records that are subject to a charge not to exceed \$2, may not exceed \$1 per page. A fee of up to \$1 may be charged for

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each year of records requested. These charges shall apply to all records furnished, whether directly from the facility or from a copy service providing these services on behalf of the facility. However, a patient whose records are copied or searched for the purpose of continuing to receive medical care is not required to pay a charge for copying or for the search. The licensed facility shall further allow any such person to examine the original records in its possession, or microforms or other suitable reproductions of the records, upon such reasonable terms as shall be imposed to assure that the records will not be damaged, destroyed, or altered.

- (2) This section does not apply to records maintained at any licensed facility the primary function of which is to provide psychiatric care to its patients, or to records of treatment for any mental or emotional condition at any other licensed facility which are governed by the provisions of s. 394.4615.
- (3) This section does not apply to records of substance abuse impaired persons, which are governed by s. 397.501.
- (1)(4) Patient records are confidential and must not be disclosed without the consent of the patient or his or her legal representative, but appropriate disclosure may be made without such consent to:
- (e) The <u>Department of Health</u> agency upon subpoena issued pursuant to s. 456.071, but the records obtained thereby must be

509369 - h1035-strike.docx

used solely for the purpose of the <u>department</u> agency and the appropriate professional board in its investigation, prosecution, and appeal of disciplinary proceedings. If the <u>department</u> agency requests copies of the records, the facility shall charge no more than its actual copying costs, including reasonable staff time. The records must be sealed and must not be available to the public pursuant to s. 119.07(1) or any other statute providing access to records, nor may they be available to the public as part of the record of investigation for and prosecution in disciplinary proceedings made available to the public by the <u>department</u> agency or the appropriate regulatory board. However, the <u>department</u> agency must make available, upon written request by a practitioner against whom probable cause has been found, any such records that form the basis of the determination of probable cause.

(2) (5) The Department of Health may examine patient records of a licensed facility, whether held by the facility or the Agency for Health Care Administration, for the purpose of epidemiological investigations. The unauthorized release of information by agents of the department which would identify an individual patient is a misdemeanor of the first degree, punishable as provided in s. 775.082 or s. 775.083.

 $\underline{(4)}$ (a) If the content of any record of patient treatment is provided under this section, the recipient, if other than the patient or the patient's representative, may use

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such information only for the purpose provided and may not
further disclose any information to any other person or entity,
unless expressly permitted by the written consent of the
patient. A general authorization for the release of medical
information is not sufficient for this purpose. The content of
such patient treatment record is confidential and exempt from
the provisions of s. $119.07(1)$ and s. $24(a)$, Art. I of the State
Constitution.

(5) Patient records at hospitals and ambulatory surgical centers are exempt from disclosure under s. 119.07(1), except as provided by subsections (1) and (2) (1)-(5).

Section 3. Paragraphs (a) through (j) of subsection (7) of section 397.501, Florida Statutes, are redesignated as paragraphs (d) through (m), respectively, and new paragraphs (a), (b), and (c) are added to that subsection, to read:

397.501 Rights of individuals.—Individuals receiving substance abuse services from any service provider are guaranteed protection of the rights specified in this section, unless otherwise expressly provided, and service providers must ensure the protection of such rights.

- (7) RIGHT TO <u>ACCESS AND</u> CONFIDENTIALITY OF INDIVIDUAL RECORDS.—
- (a) Within 14 working days after receiving a written request from an individual or an individual's legal representative, a service provider shall furnish a true and

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correct copy of all records in the possession of the service
provider. A service provider may furnish the requested records
in paper form or, upon request, in an electronic format. A
service provider who maintains an electronic health record
system shall furnish the requested records in the manner chosen
by the requester which must include electronic format, access
through a web-based patient portal, or submission through a
patient's electronic personal health record. For the purpose of
this section, the term "legal representative" has the same
meaning as provided in s. 408.833.

- (b) Within 10 working days after receiving such a request from an individual or an individual's legal representative, a service provider shall provide access to examine the original records in its possession, or microforms or other suitable reproductions of the records. A service provider may impose any reasonable terms necessary to ensure that the records will not be damaged, destroyed, or altered.
- (c) A service provider may charge the individual or the individual's no more than the reasonable costs of reproducing the records, including reasonable staff time.
- 1. The reasonable costs of reproducing paper copies of written or typed documents or reports may not exceed \$1 per page for the first 25 pages and 25 cents per page for all pages thereafter.

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2. The reasonable costs of reproducing X-rays and such
other kinds of records shall be the actual costs. Actual costs
shall be the cost of the material and supplies used to duplicate
the records and the labor and overhead costs associated with the
duplication.

- 3. The reasonable costs of producing electronic copies of records or electronic access to records may not exceed \$2.
- The charges shall apply to all records furnished, whether directly from a service provider or from a copy service providing such services on behalf of the service provider.

 However, an individual whose records are copied or searched for the purpose of continuing to receive care is not required to pay a charge for copying or for the search.
 - Section 4. Subsection (1) of section 400.145, Florida Statutes, is amended, to read:
 - 400.145 Copies of records of care and treatment of resident.—
 - (1) Upon receipt of a written request that complies with the federal Health Insurance Portability and Accountability Act of 1996 (HIPAA) and this section, a nursing home facility shall furnish to a competent resident, or to a representative of that resident who is authorized to make requests for the resident's records under HIPAA or subsection (2), copies of the resident's paper and electronic records that are in possession of the

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facility. Such records must include any medical records and records concerning the care and treatment of the resident performed by the facility, except for progress notes and consultation report sections of a psychiatric nature. The facility shall provide a resident with access to the requested records within 24 hours, excluding weekends and holidays, and The facility shall provide copies of the requested records within 2 14 working days after receipt of a request relating to a current resident or within 30 working days after receipt of a request relating to a former resident.

Section 5. Section 408.833, Florida Statutes, is created to read:

408.833 Client access to medical records.-

- (1) For the purpose of this section, the term "legal representative" means a client's attorney who has been designated by the client to receive copies of the client's medical, care and treatment, or interdisciplinary records; a legally recognized guardian of the client; a court-appointed representative of the client; or a person designated by the client or by a court of competent jurisdiction to receive copies of the client's medical, care and treatment, or interdisciplinary records.
- (2) Within 14 working days after receiving a written request from a client or client's legal representative, a provider shall furnish a true and correct copy of all records,

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including medical, care and treatment, and interdisciplinary
records, as applicable, in the possession of the provider. A
provider may furnish the requested records in paper form or,
upon request, in an electronic format. A provider who maintains
an electronic health record system shall furnish the requested
records in the manner chosen by the requester which must include
electronic format, access through a web-based patient portal, or
submission through a patient's electronic personal health
record.

- (3) Within 10 working days after receiving such a request by a client or client's legal representative, a provider shall provide access to examine the original records in its possession, or microforms or other suitable reproductions of the records. A provider may impose any reasonable terms necessary to ensure that the records will not be damaged, destroyed, or altered.
- (4) A provider may charge the requester no more than the reasonable costs of reproducing the records, including reasonable staff time.
- (a) The reasonable costs of reproducing paper copies of written or typed documents or reports may not exceed \$1 per page for the first 25 pages and 25 cents per page for all pages thereafter.
- (b) The reasonable costs of reproducing X-rays and other forms of images shall be the actual costs. Actual costs shall be

509369 - h1035-strike.docx

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- (c) The reasonable costs of producing electronic copies of records or electronic access to records may not exceed \$2.
- The charges shall apply to all records furnished, whether directly from a provider or from a copy service providing such services on behalf of the provider. However, a patient or resident whose records are copied or searched for the purpose of continuing to receive medical care is not required to pay a charge for copying or for the search.
 - (7) This section does not apply to:
- (a) Records maintained at any licensed facility, as defined in s. 395.002, the primary function of which is to provide psychiatric care to its patients, or to records of treatment for any mental or emotional condition at any other licensed facility which are governed by s. 394.4615;
- (b) Records of substance abuse impaired persons which are governed by s. 397.501; or
- (c) Requests for records of a resident of a nursing home facility.
- Section 6. Subsections (6) and (17) of section 456.057,

 Florida Statutes, are amended to read:

509369 - h1035-strike.docx

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456.057 Ownership and control of patient records; report or copies of records to be furnished; disclosure of information.—

(6) (a) Any health care practitioner licensed by the department or a board within the department who makes a physical or mental examination of, or administers treatment or dispenses legend drugs to, any person shall, upon request of such person or the person's legal representative, furnish, within 14 working days after such request in a timely manner, without delays for legal review, copies of all reports and records relating to such examination or treatment, including X-rays X rays and insurance information. A health care practitioner may furnish the requested reports and records in paper form or, upon request, in an electronic format. A health care practitioner who maintains an electronic health record system shall furnish the requested records in the manner chosen by the requester which must include electronic format, access through a web-based patient portal, or submission through a patient's electronic personal health record. For the purpose of this section, the term "legal representative" means a patient's attorney who has been designated by the patient to receive copies of the patient's medical records; any legally recognized guardian of the patient; any court appointed representative of the patient; or any other person either designated by the patient or by a court of

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competent jurisdiction to receive copies of the patient's medical records.

- (b) Within 10 working days after receiving a written request by a patient or a patient's legal representative, a healthcare practitioner must provide access to examine the original reports and records, or microforms or other suitable reproductions of the reports and records in the healthcare practitioner's possession. The healthcare practitioner may impose any reasonable terms necessary to ensure that the reports and records will not be damaged, destroyed, or altered.
- (c) However, When a patient's psychiatric, chapter 490 psychological, or chapter 491 psychotherapeutic records are requested by the patient or the patient's legal representative, the health care practitioner may provide a report of examination and treatment in lieu of copies of records. Upon a patient's written request, complete copies of the patient's psychiatric records shall be provided directly to a subsequent treating psychiatrist. The furnishing of such report or copies may shall not be conditioned upon payment of a fee for services rendered.
- (17) A licensed healthcare practitioner may charge the requester no more than the reasonable costs of reproducing the reports and records, including reasonable staff time.
- (a) The reasonable costs of reproducing paper copies of written or typed documents or reports may not exceed \$1 per page

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- (b) The reasonable costs of reproducing X-rays and such other kinds of records shall be the actual costs. Actual costs shall be the cost of the material and supplies used to duplicate the record and the labor and overhead costs associated with the duplication.
- (c) The reasonable costs of producing electronic copies of reports and records or electronic access to reports and records may not exceed \$2.

The charges shall apply to all reports and records furnished, whether directly from a healthcare practitioner or from a copy service providing such services on behalf of the healthcare practitioner. However, a patient whose reports and records are copied or searched for the purpose of continuing to receive medical care is not required to pay a charge for copying or for the search. A health care practitioner or records owner furnishing copies of reports or records or making the reports or records available for digital scanning pursuant to this section shall charge no more than the actual cost of copying, including reasonable staff time, or the amount specified in administrative rule by the appropriate board, or the department when there is no board.

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Section 7. Paragraph (f) of subsection (1) of section 316.1932, Florida Statutes, is amended to read:

316.1932 Tests for alcohol, chemical substances, or controlled substances; implied consent; refusal.—

(1)

- (f)1. The tests determining the weight of alcohol in the defendant's blood or breath shall be administered at the request of a law enforcement officer substantially in accordance with rules of the Department of Law Enforcement. Such rules must specify precisely the test or tests that are approved by the Department of Law Enforcement for reliability of result and ease of administration, and must provide an approved method of administration which must be followed in all such tests given under this section. However, the failure of a law enforcement officer to request the withdrawal of blood does not affect the admissibility of a test of blood withdrawn for medical purposes.
- 2.a. Only a physician, certified paramedic, registered nurse, licensed practical nurse, other personnel authorized by a hospital to draw blood, or duly licensed clinical laboratory director, supervisor, technologist, or technician, acting at the request of a law enforcement officer, may withdraw blood for the purpose of determining its alcoholic content or the presence of chemical substances or controlled substances therein. However, the failure of a law enforcement officer to request the

509369 - h1035-strike.docx

 withdrawal of blood does not affect the admissibility of a test of blood withdrawn for medical purposes.

- b. Notwithstanding any provision of law pertaining to the confidentiality of hospital records or other medical records, if a health care provider, who is providing medical care in a health care facility to a person injured in a motor vehicle crash, becomes aware, as a result of any blood test performed in the course of that medical treatment, that the person's bloodalcohol level meets or exceeds the blood-alcohol level specified in s. 316.193(1)(b), the health care provider may notify any law enforcement officer or law enforcement agency. Any such notice must be given within a reasonable time after the health care provider receives the test result. Any such notice shall be used only for the purpose of providing the law enforcement officer with reasonable cause to request the withdrawal of a blood sample pursuant to this section.
- c. The notice shall consist only of the name of the person being treated, the name of the person who drew the blood, the blood-alcohol level indicated by the test, and the date and time of the administration of the test.
- d. Nothing contained in <u>s. 395.3025(1)</u> <u>s. 395.3025(4)</u>, s. 456.057, or any applicable practice act affects the authority to provide notice under this section, and the health care provider is not considered to have breached any duty owed to the person under <u>s. 395.3025(1)</u> <u>s. 395.3025(4)</u>, s. 456.057, or any

509369 - h1035-strike.docx

- applicable practice act by providing notice or failing to provide notice. It shall not be a breach of any ethical, moral, or legal duty for a health care provider to provide notice or fail to provide notice.
- e. A civil, criminal, or administrative action may not be brought against any person or health care provider participating in good faith in the provision of notice or failure to provide notice as provided in this section. Any person or health care provider participating in the provision of notice or failure to provide notice as provided in this section shall be immune from any civil or criminal liability and from any professional disciplinary action with respect to the provision of notice or failure to provide notice under this section. Any such participant has the same immunity with respect to participating in any judicial proceedings resulting from the notice or failure to provide notice.
- 3. The person tested may, at his or her own expense, have a physician, registered nurse, other personnel authorized by a hospital to draw blood, or duly licensed clinical laboratory director, supervisor, technologist, or technician, or other person of his or her own choosing administer an independent test in addition to the test administered at the direction of the law enforcement officer for the purpose of determining the amount of alcohol in the person's blood or breath or the presence of chemical substances or controlled substances at the time

509369 - h1035-strike.docx

alleged, as shown by chemical analysis of his or her blood or
urine, or by chemical or physical test of his or her breath. The
failure or inability to obtain an independent test by a person
does not preclude the admissibility in evidence of the test
taken at the direction of the law enforcement officer. The law
enforcement officer shall not interfere with the person's
opportunity to obtain the independent test and shall provide the
person with timely telephone access to secure the test, but the
burden is on the person to arrange and secure the test at the
person's own expense.

- 4. Upon the request of the person tested, full information concerning the results of the test taken at the direction of the law enforcement officer shall be made available to the person or his or her attorney. Full information is limited to the following:
- a. The type of test administered and the procedures followed.
- b. The time of the collection of the blood or breath sample analyzed.
- c. The numerical results of the test indicating the alcohol content of the blood and breath.
- d. The type and status of any permit issued by the
 Department of Law Enforcement which was held by the person who
 performed the test.

509369 - h1035-strike.docx

e. If the test was administered by means of a breath testing instrument, the date of performance of the most recent required inspection of such instrument.

- Full information does not include manuals, schematics, or software of the instrument used to test the person or any other material that is not in the actual possession of the state. Additionally, full information does not include information in the possession of the manufacturer of the test instrument.
- 5. A hospital, clinical laboratory, medical clinic, or similar medical institution or physician, certified paramedic, registered nurse, licensed practical nurse, other personnel authorized by a hospital to draw blood, or duly licensed clinical laboratory director, supervisor, technologist, or technician, or other person assisting a law enforcement officer does not incur any civil or criminal liability as a result of the withdrawal or analysis of a blood or urine specimen, or the chemical or physical test of a person's breath pursuant to accepted medical standards when requested by a law enforcement officer, regardless of whether or not the subject resisted administration of the test.
- Section 8. Paragraph (a) of subsection (2) of section 316.1933, Florida Statutes, is amended to read:

509369 - h1035-strike.docx

- 316.1933 Blood test for impairment or intoxication in cases of death or serious bodily injury; right to use reasonable force.—
- (2) (a) Only a physician, certified paramedic, registered nurse, licensed practical nurse, other personnel authorized by a hospital to draw blood, or duly licensed clinical laboratory director, supervisor, technologist, or technician, acting at the request of a law enforcement officer, may withdraw blood for the purpose of determining the alcoholic content thereof or the presence of chemical substances or controlled substances therein. However, the failure of a law enforcement officer to request the withdrawal of blood shall not affect the admissibility of a test of blood withdrawn for medical purposes.
- 1. Notwithstanding any provision of law pertaining to the confidentiality of hospital records or other medical records, if a health care provider, who is providing medical care in a health care facility to a person injured in a motor vehicle crash, becomes aware, as a result of any blood test performed in the course of that medical treatment, that the person's bloodalcohol level meets or exceeds the blood-alcohol level specified in s. 316.193(1)(b), the health care provider may notify any law enforcement officer or law enforcement agency. Any such notice must be given within a reasonable time after the health care provider receives the test result. Any such notice shall be used only for the purpose of providing the law enforcement officer

509369 - h1035-strike.docx

- with reasonable cause to request the withdrawal of a blood sample pursuant to this section.
 - 2. The notice shall consist only of the name of the person being treated, the name of the person who drew the blood, the blood-alcohol level indicated by the test, and the date and time of the administration of the test.
 - 3. Nothing contained in <u>s. 395.3025(1)</u> <u>s. 395.3025(4)</u>, s. 456.057, or any applicable practice act affects the authority to provide notice under this section, and the health care provider is not considered to have breached any duty owed to the person under <u>s. 395.3025(1)</u> <u>s. 395.3025(4)</u>, s. 456.057, or any applicable practice act by providing notice or failing to provide notice. It shall not be a breach of any ethical, moral, or legal duty for a health care provider to provide notice or fail to provide notice.
 - 4. A civil, criminal, or administrative action may not be brought against any person or health care provider participating in good faith in the provision of notice or failure to provide notice as provided in this section. Any person or health care provider participating in the provision of notice or failure to provide notice as provided in this section shall be immune from any civil or criminal liability and from any professional disciplinary action with respect to the provision of notice or failure to provide notice under this section. Any such participant has the same immunity with respect to participating

509369 - h1035-strike.docx

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- Section 9. Subsection (13) of section 395.4025, Florida Statutes, is amended to read:
- 512 395.4025 Trauma centers; selection; quality assurance; 513 records.
 - reports, or patient care quality assurance proceedings, records, or reports obtained or made pursuant to this section, <u>s.</u>

 <u>395.3025(1)(f)</u> <u>s. 395.3025(4)(f)</u>, s. 395.401, s. 395.4015, s. 395.402, s. 395.403, s. 395.404, s. 395.4045, s. 395.405, s. 395.50, or s. 395.51 must be held confidential by the department or its agent and are exempt from the provisions of s. 119.07(1). Patient care quality assurance proceedings, records, or reports obtained or made pursuant to these sections are not subject to discovery or introduction into evidence in any civil or administrative action.
 - Section 10. Subsection (4) of section 440.185, Florida Statutes, is amended to read:
 - 440.185 Notice of injury or death; reports; penalties for violations.—
 - (4) Additional reports with respect to such injury and of the condition of such employee, including copies of medical reports, funeral expenses, and wage statements, shall be filed by the employer or carrier to the department at such times and

509369 - h1035-strike.docx

COMMITTEE/SUBCOMMITTEE AMENDMENT Bill No. HB 1035 (2019)

Amendment No. 1

in such manner as the department may prescribe by rule. In carrying out its responsibilities under this chapter, the department or agency may by rule provide for the obtaining of any medical records relating to medical treatment provided pursuant to this chapter, notwithstanding the provisions of ss. 90.503 and 395.3025(1) 395.3025(4).

Section 11. This act shall take effect July 1, 2019.

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TITLE AMENDMENT

Remove lines 23-29 and insert:
records; amending s. 400.145, F.S.; requiring that a nursing
home facility furnish records within a specified timeframe after
receiving a request; creating s. 408.833, F.S.;

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