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A bill to be entitled An act relating to financial services; creating s. 17.69, F.S.; creating the Federal Tax Liaison position within the Department of Financial Services; providing the duties and authority of the liaison; amending s. 20.121, F.S.; renaming a division in the department; removing provisions relating to duties of such division and to bureaus and offices in such division; removing a division; amending s. 112.1816, F.S.; providing that, upon a diagnosis of cancer, firefighters are entitled to certain benefits under specified circumstances; amending s. 121.0515, F.S.; revising requirements for the Special Risk Class membership; amending s. 280.051, F.S.; providing additional grounds for qualified public depositories to be suspended and disqualified; amending s. 280.054, F.S.; providing additional acts deemed knowing and willful violations by qualified public depositories which are subject to certain penalties; amending s. 284.44, F.S.; removing provisions relating to certain quarterly reports prepared by the Division of Risk Management; amending s. 440.13, F.S.; providing the reimbursement schedule requirements for emergency services and care under workers' compensation under certain circumstances; providing rulemaking authority;

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amending s. 440.385, F.S.; providing requirements for certain contracts entered into and purchases made by the Florida Self-Insurers Guaranty Association, Incorporated; providing duties of the department and the association relating to such contracts and purchases; providing exemptions; amending s. 497.101, F.S.; revising the requirements for appointing and nominating members of the Board of Funeral, Cemetery, and Consumer Services; revising the members' terms; revising the authority to remove board members; providing for vacancy appointments; providing that board members are subject to the code of ethics; providing requirements for board members' conduct; prohibiting certain acts by the board; providing penalties; providing requirements for board meetings, books, and records; requiring notices of board meetings; providing requirements for such notices; amending s. 497.153, F.S.; authorizing services by electronic mail of administrative complaints against certain licensees under certain circumstances; amending s. 497.155, F.S.; authorizing services of citations by electronic mail under certain circumstances; amending s. 497.172, F.S.; revising circumstances under which the department may disclose certain information that is confidential and exempt

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from public records requirements; amending s. 497.386, F.S.; authorizing the department to enter and secure certain establishments, facilities, and morgues and remove certain remains under specified circumstances; requiring the department to make certain determinations; prohibiting certain licensees and facilities from being held liable under certain circumstances; providing penalties; creating s. 497.469, F.S.; authorizing preneed licensees to withdraw certain amounts of money under certain circumstances; providing documents that show that a preneed contract has been fulfilled; providing recordkeeping requirements; amending s. 624.307, F.S.; requiring eligible surplus lines insurers to respond to the department or the Office of Insurance Regulation after receipt of requests for documents and information concerning consumer complaints; providing penalties for failure to comply; requiring authorized insurers and eligible surplus lines insurers to file e-mail addresses with the department and to designate contact persons for specified purposes; authorizing changes of designated contact information; amending s. 626.171, F.S.; requiring the department to make provisions for certain insurance license applicants to submit cellular telephone numbers for a specified

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purpose; amending s. 626.221, F.S.; providing a qualification for all-lines adjuster licenses; amending s. 626.601, F.S.; revising construction; amending s. 626.7351, F.S.; providing a qualification for customer representative's licenses; amending s. 626.878, F.S.; providing duties and prohibited acts for adjusters; amending s. 626.929, F.S.; specifying that licensed and appointed general lines agents, rather than general lines agents, may engage in certain activities while also licensed and appointed as surplus lines agents; authorizing general lines agents that are also licensed as surplus lines agents to make certain appointments; authorizing such agents to originate specified businesses and accept specified businesses; prohibiting such agents from being appointed by or transacting certain insurance on behalf of specified insurers; amending s. 627.351, F.S.; providing requirements for certain contracts entered into and purchases made by the Florida Joint Underwriting Association; providing duties of the department and the association associated with such contracts and purchases; amending s. 631.59, F.S.; providing requirements for certain contracts entered into and purchases made by the Florida Insurance Guaranty Association, Incorporated; providing duties

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of the department and the association associated with such contracts and purchases; providing nonapplicability; amending ss. 631.722, 631.821, and 631.921, F.S.; providing requirements for certain contracts entered into and purchases made by the Florida Life and Health Insurance Guaranty Association, the board of directors of the Florida Health Maintenance Organization Consumer Assistance Plan, and the board of directors of the Florida Workers' Compensation Insurance Guaranty Association, respectively; providing duties of the department and of the association and boards associated with such contracts and purchases; amending s. 633.124, F.S.; updating the edition of a manual for the use of pyrotechnics; amending s. 633.202, F.S.; revising the duties of the State Fire Marshal; amending s. 633.206, F.S.; revising the requirements for uniform firesafety standards established by the department; amending s. 634.041, F.S.; specifying the conditions under which service agreement companies do not have to establish and maintain unearned premium reserves; amending s. 634.081, F.S.; specifying the conditions under which service agreement companies' licenses are not suspended or revoked under certain circumstances; amending s. 634.3077, F.S.; specifying requirements

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for certain contractual liability insurance obtained by home warranty associations; providing that such associations are not required to establish unearned premium reserves or maintain contractual liability insurance; authorizing such associations to allow their premiums to exceed certain limitations under certain circumstances; amending s. 634.317, F.S.; providing that certain entities, employees, and agents are exempt from sales representative licenses and appointments under certain circumstances; amending s. 648.25, F.S.; providing definitions; amending s. 648.26, F.S.; revising the types of investigatory records of the department which are confidential and exempt from public records requirements; revising the circumstances under which investigatory records are confidential and exempt from public records requirements; revising construction; amending s. 648.30, F.S.; revising circumstances under which a person or entity may act in the capacity of a bail bond agent or bail bond agency and perform certain functions, duties, and powers; amending s. 648.355, F.S.; revising the requirements for limited surety agents and professional bail bond agent license applications; creating s. 655.49, F.S.; authorizing the Office of Financial Regulation to receive

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complaints from a customer or member who reasonably believes that a financial institution has acted in bad faith in terminating, suspending, or taking similar action restricting access to such customer's or member's account; providing a time limit for a customer or member to file a complaint; providing nonapplicability; providing duties of the office upon receipt of a customer's or member's complaint; providing duties of a financial institution upon receipt of notification that a complaint has been filed; providing violations and penalties; requiring the office to provide certain reports and information to specified entities under certain circumstances; providing that the financial institutions' customers and members have a cause of action under certain circumstances; authorizing such customers and members to recover damages, together with costs and attorney fees; providing a time limit for initiating causes of action; requiring the office to make available information necessary for filing complaints on its website; amending s. 717.101, F.S.; providing and revising definitions; amending s. 717.102, F.S.; providing a rebuttal to a presumption of unclaimed property; providing requirements for such rebuttal; providing circumstances under which a property is

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presumed unclaimed; providing construction; amending s. 717.106, F.S.; conforming a cross-reference; creating s. 717.1065, F.S.; providing circumstances under which virtual currency held or owing by banking organizations are not presumed unclaimed; prohibiting virtual currency holders from deducting certain charges from amounts of specified virtual currency under certain circumstances; providing an exception; amending s. 717.1101, F.S.; revising the date on which stocks and other equity interests in business associations are presumed unclaimed; amending s. 717.112, F.S.; providing that certain intangible property held by attorneys in fact and by agents in a fiduciary capacity are presumed unclaimed under certain circumstances; revising the requirements for claiming such property; providing construction; amending s. 717.1125, F.S.; providing construction; amending s. 717.117, F.S.; removing the paper option for reports by holders of unclaimed funds and property; revising the requirements for reporting the owners of unclaimed property and funds; authorizing the department to extend reporting dates under certain circumstances; revising the circumstances under which the department may impose and collect penalties; requiring holders of inactive accounts to notify

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apparent owners; revising the manner of sending such notices; providing requirements for such notices; amending s. 717.119, F.S.; requiring certain virtual currency to be remitted to the department; providing requirements for the liquidation of such virtual currency; providing that holders of such virtual currency are relieved of all liability upon delivery of the virtual currency to the department; prohibiting holders from assigning or transferring certain obligations or from complying with certain provisions; providing that certain entities are responsible for meeting holders' obligations and complying with certain provisions under certain circumstances; providing construction; amending s. 717.1201, F.S.; providing that the state assumes custody and responsibility for the safekeeping of unclaimed property upon good faith payments or deliveries of property to the department; providing that the department relieves holders of certain liability under specified circumstances; providing construction; requiring the department to defend holders against certain claims and indemnify holders against certain liability under specified circumstances; revising circumstances under which payments or deliveries of unclaimed property are considered to be made in good

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faith; authorizing the department to refund and
redeliver certain money and property under certain
circumstances; amending s. 727.1242, F.S.; revising
legislative intent; amending s. 717.1243, F.S.;
revising applicability of certain provisions relating
to unclaimed small estate accounts; amending s.
717.129, F.S.; revising the prohibition of department
enforcement relating to duties of holders of unclaimed
funds and property; revising the tolling for the
periods of limitation relating to duties of holders of
unclaimed funds and property; amending s. 717.1301,
F.S.; revising the department's authorities on the
disposition of unclaimed funds and property for
specified purposes; prohibiting certain materials from
being disclosed or made public under certain
circumstances; revising the basis for the department's
cost assessment against holders of unclaimed funds and
property; amending s. 717.1311, F.S.; revising the
recordkeeping requirements for funds and property
holders; amending s. 717.1322, F.S.; revising acts
that are violations of specified provisions and
constitute grounds for administrative enforcement
actions and civil enforcement by the department;
providing that claimants' representatives, rather than
registrants, are subject to civil enforcement and

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251	disciplinary actions for certain violations; amending
252	s. 717.1333, F.S.; conforming provisions to changes
253	made by the act; amending s. 717.134, F.S.; conforming
254	a provision to changes made by the act; amending s.
255	717.135, F.S.; revising the information that certain
256	agreements relating to unclaimed property must
257	disclose; removing a requirement for Unclaimed
258	Property Purchase Agreement; providing
259	nonapplicability; amending s. 717.1400, F.S.; removing
260	a circumstance under which certain persons must
261	register with the department; amending s. 766.302,
262	F.S.; revising a definition; amending s. 766.314,
263	F.S.; revising circumstances under which the Florida
264	Birth-Related Neurological Injury Compensation Plan
265	may not accept new claims; amending ss. 197.582 and
266	717.1382, F.S.; conforming a cross-reference;
267	providing a directive to the Division of Law Revision;
268	providing reporting requirements for the Florida
269	Birth-Related Neurological Injury Compensation
270	Association; providing effective dates.
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272	Be It Enacted by the Legislature of the State of Florida:
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274	Section 1. Section 17.69, Florida Statutes, is created to
275	read:

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276	17.69 Federal Tax Liaison.—
277	(1) The Federal Tax Liaison position is created within the
278	department. The purpose of the position is to assist the
279	taxpayers of the state.
280	(2) The Chief Financial Officer shall appoint a Federal
281	Tax Liaison. The Federal Tax Liaison reports directly to the
282	Chief Financial Officer but is not otherwise under the authority
283	of the department or of any employee of the department.
284	(3) The Federal Tax Liaison may:
285	(a) Assist taxpayers by answering taxpayer questions.
286	(b) Direct taxpayers to the proper division or office
287	within the Internal Revenue Service in order to facilitate
288	timely resolution to taxpayer issues.
289	(c) Prepare recommendations for the Internal Revenue
290	Service of any actions that will help resolve problems
291	encountered by taxpayers.
292	(d) Provide information about the policies, practices, and
293	procedures that the Internal Revenue Service uses to ensure
294	compliance with the tax laws.
295	(e) With the consent of the taxpayer, request records from
296	the Internal Revenue Service to assist the liaison in responding
297	to taxpayer inquiries.
298	Section 2. Paragraphs (g) through (n) of subsection (2) of
299	section 20.121, Florida Statutes, are redesignated as paragraphs
300	(f) through (m), respectively, and paragraph (e) and present

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paragraph (f) of subsection (2) of that section are amended to read:

- 20.121 Department of Financial Services.—There is created a Department of Financial Services.
- (2) DIVISIONS.—The Department of Financial Services shall consist of the following divisions and office:
- (e) The Division of <u>Criminal Investigations</u> <u>Investigative</u> and <u>Forensic Services</u>, which shall function as a criminal justice agency for purposes of ss. 943.045-943.08. The division may initiate and conduct investigations into any matter under the jurisdiction of the Chief Financial Officer and Fire Marshal within or outside of this state as it deems necessary. <u>If</u>, during an investigation, the division has reason to believe that any criminal law of this state or the United States has or may have been violated, it shall refer any records tending to show such violation to state law enforcement and, if applicable, federal prosecutorial agencies and shall provide investigative assistance to those agencies as appropriate. The division shall include the following bureaus and office:
 - 1. The Bureau of Forensic Services;
- 321 2. The Bureau of Fire, Arson, and Explosives
- 322 Investigations;

- 3. The Office of Fiscal Integrity, which shall have a separate budget;
 - 4. The Bureau of Insurance Fraud; and

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5. The Bureau of Workers' Compensation Fraud.
(f) The Division of Public Assistance Fraud, which shall
function as a criminal justice agency for purposes of ss.
943.045-943.08. The division shall conduct investigations
pursuant to s. 414.411 within or outside of the state as it
deems necessary. If, during an investigation, the division has
reason to believe that any criminal law of the state has or may
have been violated, it shall refer any records supporting such
violation to state or federal law enforcement or prosecutorial
agencies and shall provide investigative assistance to those
agencies as required.
Section 3. Subsection (2) of section 112.1816, Florida
Statutes, is amended to read:
112.1816 Firefighters; cancer diagnosis
(2) Upon a diagnosis of cancer, a firefighter is entitled
to the following benefits, as an alternative to pursuing
workers' compensation benefits under chapter 440, if the
firefighter has been employed by his or her employer for at
least 5 continuous years, has not used tobacco products for at
least the preceding 5 years, and has not been employed in any
other position in the preceding 5 years which is proven to
create a higher risk for any cancer:
(a) Cancer treatment covered within an employer-sponsored
health plan or through a group health insurance trust fund. The

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employer must timely reimburse the firefighter for any out-of-

pocket deductible, copayment, or coinsurance costs incurred due to the treatment of cancer.

- (b) A one-time cash payout of \$25,000, upon the firefighter's initial diagnosis of cancer.
- (c) Leave time and employee retention benefits equivalent to those provided for other injuries or illnesses incurred in the line of duty.

If the firefighter elects to continue coverage in the employer-sponsored health plan or group health insurance trust fund after he or she terminates employment, the benefits specified in paragraphs (a) and (b) must be made available by the former employer of a firefighter for 10 years following the date on which the firefighter terminates employment so long as the firefighter otherwise met the criteria specified in this subsection when he or she terminated employment and was not subsequently employed as a firefighter following that date. For purposes of determining leave time and employee retention policies, the employer must consider a firefighter's cancer diagnosis as an injury or illness incurred in the line of duty.

Section 4. Paragraph (f) of subsection (2) and paragraph (h) of subsection (3) of section 121.0515, Florida Statutes, are amended to read:

- 121.0515 Special Risk Class.—
- (2) MEMBERSHIP.-

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376	(f) Effective July 1, 2008, the member must be employed by
377	the Department of Law Enforcement in the crime laboratory or by
378	the <u>Department of Financial Services</u> Division of State Fire
379	Marshal in the forensic laboratory and meet the special criteria
380	set forth in paragraph (3)(h).
381	(3) CRITERIA.—A member, to be designated as a special risk
382	member, must meet the following criteria:
383	(h) Effective July 1, 2008, the member must be employed by
384	the Department of Law Enforcement in the crime laboratory or by
385	the <u>Department of Financial Services</u> Division of State Fire
386	Marshal in the forensic laboratory in one of the following
387	classes:
388	 Forensic technologist (class code 8459);
389	2. Crime laboratory technician (class code 8461);
390	3. Crime laboratory analyst (class code 8463);
391	4. Senior crime laboratory analyst (class code 8464);
392	5. Crime laboratory analyst supervisor (class code 8466);
393	6. Forensic chief (class code 9602); or
394	7. Forensic services quality manager (class code 9603);
395	Section 5. Effective July 1, 2024, subsection (16) is
396	added to section 280.051, Florida Statutes, to read:
397	280.051 Grounds for suspension or disqualification of a
398	qualified public depository.—A qualified public depository may
399	be suspended or disqualified or both if the Chief Financial
100	Officer determines that the qualified public depository has:

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(16) Pursuant to a determination notice reported by the
Office of Financial Regulation under s. 655.49, acted in bad
faith when terminating, suspending, or taking similar action
restricting access to a customer's or member's account, or
failed to cooperate in an investigation conducted pursuant to s.
655.49(3), including, without limitation, failing to timely file
a termination-of-access report with the office.

Section 6. Effective July 1, 2024, paragraph (b) of subsection (1) of section 280.054, Florida Statutes, is amended to read:

280.054 Administrative penalty in lieu of suspension or disqualification.—

- (1) If the Chief Financial Officer finds that one or more grounds exist for the suspension or disqualification of a qualified public depository, the Chief Financial Officer may, in lieu of suspension or disqualification, impose an administrative penalty upon the qualified public depository.
- (b) With respect to any knowing and willful violation of a lawful order or rule, the Chief Financial Officer may impose a penalty upon the qualified public depository in an amount not exceeding \$1,000 for each violation. If restitution is due, the qualified public depository shall make restitution upon the order of the Chief Financial Officer and shall pay interest on such amount at the legal rate. Each day a violation continues constitutes a separate violation. Each of the following Failure

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426 to timely file the attestation required under s. 280.025 is 427 deemed a knowing and willful violation by the qualified public 428 depository: 429 1. Failure to timely file the attestation required under 430 s. 280.025. 431 2. Bad faith termination, suspension, or similar action 432 restricting a customer's or member's account access, as 433 determined by the Office of Financial Regulation pursuant to s. 434 655.49. 435 3. Failure to cooperate in an investigation conducted 436 pursuant to s. 655.49(3), including, without limitation, failure 437 to timely file a termination-of-access report with the office. 438 Section 7. Subsection (6) of section 284.44, Florida 439 Statutes, is amended to read: 440 284.44 Salary indemnification costs of state agencies .-441 (6) The Division of Risk Management shall prepare 442 quarterly reports to the Executive Office of the Governor and the chairs of the legislative appropriations committees 443 444 indicating for each state agency the total amount of salary 445 indemnification benefits paid to claimants and the total amount 446 of reimbursements from state agencies to the State Risk 447 Management Trust Fund for initial costs for the previous 448 quarter. These reports shall also include information for each 449 state agency indicating the number of cases and amounts of

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initial salary indemnification costs for which reimbursement

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requirements were waived by the Executive Office of the Governor pursuant to this section.

Section 8. Subsection (12) of section 440.13, Florida Statutes, is amended to read:

440.13 Medical services and supplies; penalty for violations; limitations.—

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- (12) CREATION OF THREE-MEMBER PANEL; GUIDES OF MAXIMUM REIMBURSEMENT ALLOWANCES.—
- A three-member panel is created, consisting of the Chief Financial Officer, or the Chief Financial Officer's designee, and two members to be appointed by the Governor, subject to confirmation by the Senate, one member who, on account of present or previous vocation, employment, or affiliation, shall be classified as a representative of employers, the other member who, on account of previous vocation, employment, or affiliation, shall be classified as a representative of employees. The panel shall determine statewide schedules of maximum reimbursement allowances for medically necessary treatment, care, and attendance provided by hospitals and ambulatory surgical centers. The maximum reimbursement allowances for inpatient hospital care shall be based on a schedule of per diem rates, to be approved by the three-member panel no later than March 1, 1994, to be used in conjunction with a precertification manual as determined by the department, including maximum hours in which an outpatient may remain in

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observation status, which shall not exceed 23 hours. All compensable charges for hospital outpatient care shall be reimbursed at 75 percent of usual and customary charges, except as otherwise provided by this subsection. Annually, the three-member panel shall adopt schedules of maximum reimbursement allowances for hospital inpatient care, hospital outpatient care, and ambulatory surgical centers. A hospital or an ambulatory surgical center shall be reimbursed either the agreed-upon contract price or the maximum reimbursement allowance in the appropriate schedule.

- (b) Payments for outpatient physical, occupational, and speech therapy provided by hospitals shall be the schedule of maximum reimbursement allowances for these services which applies to nonhospital providers.
- (c) Payments for scheduled outpatient nonemergency radiological and clinical laboratory services that are not provided in conjunction with a surgical procedure shall be the schedule of maximum reimbursement allowances for these services which applies to nonhospital providers.
- (d) $\underline{1.}$ Outpatient reimbursement for scheduled surgeries shall be 60 percent of charges.
- 2. Reimbursement for emergency services and care as defined in s. 395.002 which does not include a maximum reimbursement allowance must be 250 percent of Medicare, unless there is a contract, in which case the contract governs

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reimbursement. Upon this subparagraph taking effect, the department shall engage with an actuarial services firm to begin development of maximum reimbursement allowances for services subject to the reimbursement provisions of this subparagraph.

This subparagraph expires June 30, 2026.

- (e)1. By July 1 of each year, the department shall notify carriers and self-insurers of the physician and nonhospital services schedule of maximum reimbursement allowances. The notice must include publication of this schedule of maximum reimbursement allowances on the division's website. This schedule is not subject to approval by the three-member panel and does not include reimbursement for prescription medication.
- 2. Subparagraph 1. shall take effect January 1, following the July 1, 2024, notice of the physician and nonhospital services schedule of maximum reimbursement allowances that the department provides to carriers and self-insurers.
- (f) Maximum reimbursement for a physician licensed under chapter 458 or chapter 459 shall be 110 percent of the reimbursement allowed by Medicare, using appropriate codes and modifiers or the medical reimbursement level adopted by the three-member panel as of January 1, 2003, whichever is greater.
- (g) Maximum reimbursement for surgical procedures shall be 140 percent of the reimbursement allowed by Medicare or the medical reimbursement level adopted by the three-member panel as of January 1, 2003, whichever is greater.

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- As to reimbursement for a prescription medication, the reimbursement amount for a prescription shall be the average wholesale price plus \$4.18 for the dispensing fee. For repackaged or relabeled prescription medications dispensed by a dispensing practitioner as provided in s. 465.0276, the fee schedule for reimbursement shall be 112.5 percent of the average wholesale price, plus \$8.00 for the dispensing fee. For purposes of this subsection, the average wholesale price shall be calculated by multiplying the number of units dispensed times the per-unit average wholesale price set by the original manufacturer of the underlying drug dispensed by the practitioner, based upon the published manufacturer's average wholesale price published in the Medi-Span Master Drug Database as of the date of dispensing. All pharmaceutical claims submitted for repackaged or relabeled prescription medications must include the National Drug Code of the original manufacturer. Fees for pharmaceuticals and pharmaceutical services shall be reimbursable at the applicable fee schedule amount except where the employer or carrier, or a service company, third party administrator, or any entity acting on behalf of the employer or carrier directly contracts with the provider seeking reimbursement for a lower amount.
- (i) Reimbursement for all fees and other charges for such treatment, care, and attendance, including treatment, care, and attendance provided by any hospital or other health care

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provider, ambulatory surgical center, work-hardening program, or pain program, must not exceed the amounts provided by the uniform schedule of maximum reimbursement allowances as determined by the panel or as otherwise provided in this section. This subsection also applies to independent medical examinations performed by health care providers under this chapter. In determining the uniform schedule, the panel shall first approve the data which it finds representative of prevailing charges in the state for similar treatment, care, and attendance of injured persons. Each health care provider, health care facility, ambulatory surgical center, work-hardening program, or pain program receiving workers' compensation payments shall maintain records verifying their usual charges. In establishing the uniform schedule of maximum reimbursement allowances, the panel must consider:

- The levels of reimbursement for similar treatment, care, and attendance made by other health care programs or third-party providers;
- 2. The impact upon cost to employers for providing a level of reimbursement for treatment, care, and attendance which will ensure the availability of treatment, care, and attendance required by injured workers; and
- 3. The financial impact of the reimbursement allowances upon health care providers and health care facilities, including trauma centers as defined in s. 395.4001, and its effect upon

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their ability to make available to injured workers such medically necessary remedial treatment, care, and attendance. The uniform schedule of maximum reimbursement allowances must be reasonable, must promote health care cost containment and efficiency with respect to the workers' compensation health care delivery system, and must be sufficient to ensure availability of such medically necessary remedial treatment, care, and attendance to injured workers.

- (j) In addition to establishing the uniform schedule of maximum reimbursement allowances, the panel shall:
- 1. Take testimony, receive records, and collect data to evaluate the adequacy of the workers' compensation fee schedule, nationally recognized fee schedules and alternative methods of reimbursement to health care providers and health care facilities for inpatient and outpatient treatment and care.
- 2. Survey health care providers and health care facilities to determine the availability and accessibility of workers' compensation health care delivery systems for injured workers.
- 3. Survey carriers to determine the estimated impact on carrier costs and workers' compensation premium rates by implementing changes to the carrier reimbursement schedule or implementing alternative reimbursement methods.
- 4. Submit recommendations on or before January 15, 2017, and biennially thereafter, to the President of the Senate and the Speaker of the House of Representatives on methods to

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601 improve the workers' compensation health care delivery system. 602 603 The department, as requested, shall provide data to the panel, 604 including, but not limited to, utilization trends in the 605 workers' compensation health care delivery system. The 606 department shall provide the panel with an annual report 607 regarding the resolution of medical reimbursement disputes and 608 any actions pursuant to subsection (8). The department shall 609 provide administrative support and service to the panel to the 610 extent requested by the panel. The department may adopt rules pursuant to ss. 120.536(1) and 120.54 to implement this 611 612 subsection. For prescription medication purchased under the 613 requirements of this subsection, a dispensing practitioner shall 614 not possess such medication unless payment has been made by the 615 practitioner, the practitioner's professional practice, or the 616 practitioner's practice management company or employer to the 617 supplying manufacturer, wholesaler, distributor, or drug 618 repackager within 60 days of the dispensing practitioner taking 619 possession of that medication. 620 Section 9. Subsections (9) through (13) of section 440.385, Florida Statutes, are renumbered as subsections (10) 621 through (14), respectively, and a new subsection (9) is added to 622 623 that section to read: 624 440.385 Florida Self-Insurers Guaranty Association,

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Incorporated.

(9) CONTRACTS	AND	PURCHASES
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- (a) After July 1, 2024, all contracts entered into, and all purchases made by, the association pursuant to this section which are valued at or more than \$100,000 must first be approved by the department. The department has 10 days to approve or deny the contract or purchase upon electronic receipt of the approval request. The contract or purchase is automatically approved if the department is nonresponsive.
- (b) All contracts and purchases valued at or more than \$100,000 require competition through a formal bid solicitation conducted by the association. The association must undergo a formal bid solicitation process. The formal bid solicitation process must include all of the following:
- 1. The time and date for the receipt of bids, the proposals, and whether the association contemplates renewal of the contract, including the price for each year for which the contract may be renewed.
- 2. All the contractual terms and conditions applicable to the procurement.
- (c) Evaluation of bids by the association must include consideration of the total cost for each year of the contract, including renewal years, as submitted by the vendor. The association must award the contract to the most responsible and responsive vendor. Any formal bid solicitation conducted by the association must be made available, upon request, to the

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department via electronic delivery.

(d) Contracts that are required by law are exempt from this section.

Section 10. Subsection (7) of section 497.101, Florida Statutes, is renumbered as subsection (11), subsections (1) through (4) are amended, and a new subsection (7) and subsections (8), (9), and (10) are added to that section, to read:

- 497.101 Board of Funeral, Cemetery, and Consumer Services; membership; appointment; terms.—
- (1) The Board of Funeral, Cemetery, and Consumer Services is created within the Department of Financial Services and shall consist of 10 members, 9 of whom shall be appointed by the Governor from nominations made by the Chief Financial Officer and confirmed by the Senate. The Chief Financial Officer shall nominate one to three persons for each of the nine vacancies on the board, and the Governor shall fill each vacancy on the board by appointing one of the persons nominated by the Chief Financial Officer to fill that vacancy. If the Governor objects to each of the nominations for a vacancy, she or he shall inform the Chief Financial Officer in writing. Upon notification of an objection by the Governor, the Chief Financial Officer shall submit one to three additional nominations for that vacancy until the vacancy is filled. One member must be the State Health Officer or her or his designee.

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Two members of the board must be funeral directors licensed under part III of this chapter who are associated with a funeral establishment. One member of the board must be a funeral director licensed under part III of this chapter who is associated with a funeral establishment licensed under part III of this chapter which has a valid preneed license issued pursuant to this chapter and who owns or operates a cinerator facility approved under chapter 403 and licensed under part VI of this chapter. Two members of the board must be persons whose primary occupation is associated with a cemetery company licensed pursuant to this chapter. Two members of the board must be consumers who are residents of this state, have never been licensed as funeral directors or embalmers, are not connected with a cemetery or cemetery company licensed pursuant to this chapter, and are not connected with the death care industry or the practice of embalming, funeral directing, or direct disposition. One of the two consumer members must be at least 60 years of age. One member of the board must be a consumer who is a resident of this state; is licensed as a certified public accountant under chapter 473; has never been licensed as a funeral director or an embalmer; is not a principal or an employee of any licensee licensed under this chapter; and does not otherwise have control, as defined in s. 497.005, over any licensee licensed under this chapter. One member of the board must be a principal of a monument establishment licensed under

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this chapter as a monument builder. One member must be the State Health Officer or her or his designee. There may not be two or more board members who are principals or employees of the same company or partnership or group of companies or partnerships under common control.

- (3) Board members shall be appointed for terms of 4 years and may be reappointed; however, a member may not serve for more than 8 consecutive years., and The State Health Officer shall serve as long as that person holds that office. The designee of the State Health Officer shall serve at the pleasure of the Chief Financial Officer Governor.
- the Senate may remove any board member for malfeasance or misfeasance, neglect of duty, incompetence, substantial inability to perform official duties, commission of a crime, or other substantial cause as determined by the Chief Financial Officer Governor or Senate, as applicable, to evidence a lack of fitness to sit on the board. A board member shall be deemed to have resigned her or his board membership, and that position shall be deemed vacant, upon the failure of the member to attend three consecutive meetings of the board or at least half of the meetings of the board during any 12-month period, unless the Chief Financial Officer determines that there was good and adequate justification for the absences and that such absences are not likely to continue. Any vacancy so created shall be

filled as provided in subsection (1).

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- Members of the board are subject to the code of ethics under part III of chapter 112. For purposes of applying part III of chapter 112 to activities of the members of the board, those persons are considered public officers, and the department is considered their agency. A board member may not vote on any measure that would inure to his or her special private gain or loss and, in accordance with s. 112.3143(2), may not vote on any measure that he or she knows would inure to the special private gain or loss of any principal by which he or she is retained, other than an agency as defined in s. 112.312; or that he or she knows would inure to the special private gain or loss of his or her relative or business associate. Before the vote is taken, such member shall publicly state to the board the nature of his or her interest in the matter from which he or she is abstaining from voting and, within 15 days after the vote occurs, disclose the nature of his or her interest as a public record in a memorandum filed with the person responsible for recording the minutes of the meeting, who shall incorporate the memorandum in the minutes.
- (8) In accordance with ss. 112.3148 and 112.3149, a board member may not knowingly accept, directly or indirectly, any gift or expenditure from a person or entity, or an employee or representative of such person or entity, which has a contractual relationship with the department or the board, which is under

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751 consideration for a contract, or which is licensed by the
752 department.
753 (9) A board member who fails to comply with subsection

- (9) A board member who fails to comply with subsection (7) or subsection (8) is subject to the penalties provided under ss. 112.317 and 112.3173.
- (10) (a) All meetings of the board are subject to the requirements of s. 286.011, and all books and records of the board are open to the public for reasonable inspection except as otherwise provided by s. 497.172 or other applicable law.
- (b) Except for emergency meetings, the department shall give notice of any board meeting by publication on the department's website at least 7 days before the meeting. The department shall publish a meeting agenda on its website at least 7 days before the meeting. The agenda must contain the items to be considered in order of presentation. After the agenda has been made available, a change may be made only for good cause, as determined by the person designated to preside, and must be stated in the record. Notification of such change must be at the earliest practicable time.

Section 11. Paragraph (a) of subsection (4) of section 497.153, Florida Statutes, is amended to read:

- 497.153 Disciplinary procedures and penalties.-
- (4) ACTION AFTER PROBABLE CAUSE FOUND.-
- (a) Service of an administrative complaint may be in person by department staff or any person authorized to make

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776 service of process under the Florida Rules of Civil Procedure. 777 Service upon a licensee may in the alternative be made by 778 certified mail, return receipt requested, to the last known 779 address of record provided by the licensee to the department. If 780 service by certified mail cannot be made at the last address 781 provided by the licensee to the department, service may be made 782 by e-mail, delivery receipt required, sent to the most recent e-783 mail address provided by the licensee to the department in 784 accordance with s. 497.146. 785 Section 12. Paragraph (e) of subsection (1) of section 786 497.155, Florida Statutes, is amended to read: 787 497.155 Disciplinary citations and minor violations.-788 (1)CITATIONS.-789 Service of a citation may be made by personal service (e) 790 or certified mail, restricted delivery, to the subject at the 791 subject's last known address in accordance with s. 497.146. If 792 service by certified mail cannot be made at the last address 793 provided by the subject to the department, service may be made 794 by e-mail, delivery receipt required, sent to the most recent e-795 mail address provided by the subject to the department in 796 accordance with s. 497.146. 797 Section 13. Paragraph (d) of subsection (3) of section 798 497.172, Florida Statutes, is amended to read: 799 497.172 Public records exemptions; public meetings

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exemptions.-

(3)	EXAMINATIONS.	INSPECTIONS.	AND	INVESTIGATIONS

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- (d) Information made confidential and exempt pursuant to this subsection may be disclosed by the department as follows:
- 1. To the probable cause panel of the board, for the purpose of probable cause proceedings pursuant to s. 497.153.
- 2. To any law enforcement agency or other government agency in the performance of its official duties and responsibilities.
- 3. If the department uncovers information of immediate and serious concern to the public health, safety, or welfare, it may disseminate such information as it deems necessary for the public health, safety, or welfare.
- 4. If the department issues an emergency order pursuant to s. 497.156.
- Section 14. Section 497.386, Florida Statutes, is amended to read:
- 497.386 Storage, preservation, and transportation of human remains.—
 - (1) A person may not store or maintain human remains at any establishment or facility except an establishment or facility licensed under this chapter or a health care facility, medical examiner's facility, morgue, or cemetery holding facility.
 - (2) A dead human body may not be held in any place or in transit over 24 hours after death or pending final disposition

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unless the body is maintained under refrigeration at a temperature of 40 degrees Fahrenheit or below or is embalmed or otherwise preserved in a manner approved by the licensing authority in accordance with the provisions of this chapter.

- (3) A dead human body transported by common carrier or any agency or individual authorized to carry dead human bodies must be placed in a carrying container adequate to prevent the seepage of fluids and escape of offensive odors. A dead human body may be transported only when accompanied by a properly completed burial-transit permit issued in accordance with the provisions of chapter 382.
- (4) The licensing authority shall establish by rule the minimal standards of acceptable and prevailing practices for the handling and storing of dead human bodies, provided that all human remains transported or stored must be completely covered and at all times treated with dignity and respect.
- (5) In the event of an emergency situation, including the abandonment of any establishments or facilities licensed under this chapter or any medical examiner's facility, morgue, or cemetery holding facility, the department may enter and secure such establishment, facility, or morgue during or outside of normal business hours and remove human remains and cremated remains from the establishment, facility, or morgue. For purposes of this subsection, the department shall determine if a facility is abandoned and if there is an emergency situation. A

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851	licensee or licensed facility that accepts transfer of human
852	remains and cremated remains from the department pursuant to
853	this subsection may not be held liable for the condition of any
854	human remains or cremated remains at the time of transfer.
855	(6)(5) A person who violates subsection (1) or subsection
856	(3) any provision of this section commits a misdemeanor of the
857	first degree, punishable as provided in s. 775.082 or s.
858	775.083.
859	(7) A person who violates subsection (2) or subsection (4)
860	commits a felony of the third degree, punishable as provided in
861	s. 775.082, s. 775.083, or s. 775.084.
862	Section 15. Section 497.469, Florida Statutes, is created
863	to read:
864	497.469 Fulfillment of preneed contracts.
865	(1) Upon delivery of merchandise or performance of
866	services in fulfillment of a preneed contract, either in part or
867	in whole, a preneed licensee may withdraw the amount deposited
868	in trust plus income earned on such amount for the merchandise
869	delivered or services performed, when adequate documentation is
870	submitted to the trustee.
871	(2) The following documentation is satisfactory evidence
872	that a preneed contract has been fulfilled:
873	(a) A certified copy of death certificate;
874	(b) An invoice for merchandise which reflects the name of
875	the purchaser or beneficiary and the contract number;

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(c) An acknowledgment signed by the purchaser or legally

authorized person, acknowledging that merchandise was delivered
or services performed; or
(d) A burial permit or other documentation provided to
another governmental agency.
(3) The preneed licensee shall maintain documentation that
supports fulfillment of a particular contract until such records
are examined by the department.
Section 16. Paragraphs (c) and (d) subsection (10) of
section 624.307, Florida Statutes, are redesignated as
paragraphs (d) and (e), respectively, paragraph (b) is amended,
and a new paragraph (c) is added to subsection (10) of that

624.307 General powers; duties.-

(10)

section, to read:

(b) Any person licensed or issued a certificate of authority or made an eligible surplus lines insurer by the department or the office shall respond, in writing or electronically, to the division within 14 days after receipt of a written request for documents and information from the division concerning a consumer complaint. The response must address the issues and allegations raised in the complaint and include any requested documents concerning the consumer complaint not subject to attorney-client or work-product privilege. The division may impose an administrative penalty for

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failure to comply with this paragraph of up to \$5,000 per violation upon any entity licensed by the department or the office and up to \$1,000 per violation by any individual licensed by the department or the office.

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(c) Each insurer issued a certificate of authority or made an eligible surplus lines insurer shall file with the department an e-mail address to which requests for response to consumer complaints shall be directed pursuant to paragraph (b). Such insurer shall also designate a contact person for escalated complaint issues and shall provide the name, e-mail address, and telephone number of such person. A licensee of the department, including an agency or a firm, may elect to designated an e-mail address to which requests for response to consumer complaints shall be directed pursuant to paragraph (b). If a licensee, including an agency or a firm, elects not to designate an e-mail address, the department shall direct requests for response to consumer complaints to the e-mail address of record for the licensee in the department's licensing system. An insurer or a licensee, including an agency or a firm, may change a designated contact information at any time by submitting the new information to the department using the method designated by rule by the department.

Section 17. Subsection (2) of section 626.171, Florida Statutes, is amended to read:

626.171 Application for license as an agent, customer

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representative, adjuster, service representative, or reinsurance intermediary.—

- (2) In the application, the applicant shall set forth:
- (a) His or her full name, age, social security number, residence address, business address, mailing address, contact telephone numbers, including a business telephone number, and e-mail address.
- (b) A statement indicating the method the applicant used or is using to meet any required prelicensing education, knowledge, experience, or instructional requirements for the type of license applied for.
- (c) Whether he or she has been refused or has voluntarily surrendered or has had suspended or revoked a license to solicit insurance by the department or by the supervising officials of any state.
- (d) Whether any insurer or any managing general agent claims the applicant is indebted under any agency contract or otherwise and, if so, the name of the claimant, the nature of the claim, and the applicant's defense thereto, if any.
- (e) Proof that the applicant meets the requirements for the type of license for which he or she is applying.
 - (f) The applicant's gender (male or female).
 - (g) The applicant's native language.
- (h) The highest level of education achieved by the applicant.

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(i) The applicant's race or ethnicity (African American, white, American Indian, Asian, Hispanic, or other).

(j) Such other or additional information as the department may deem proper to enable it to determine the character, experience, ability, and other qualifications of the applicant to hold himself or herself out to the public as an insurance representative.

However, the application must contain a statement that an applicant is not required to disclose his or her race or ethnicity, gender, or native language, that he or she will not be penalized for not doing so, and that the department will use this information exclusively for research and statistical purposes and to improve the quality and fairness of the examinations. The department shall make provisions for applicants to submit cellular telephone numbers as part of the application process on a voluntary basis only for the purpose of two-factor authentication of secure login credentials only.

Section 18. Paragraph (j) of subsection (2) of section 626.221, Florida Statutes, is amended to read:

626.221 Examination requirement; exemptions.-

(2) However, an examination is not necessary for any of the following:

(j) An applicant for license as an all-lines adjuster who has the designation of Accredited Claims Adjuster (ACA) from a

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976 regionally accredited postsecondary institution in this state; 977 Certified All Lines Adjuster (CALA) from Kaplan Financial 978 Education; Associate in Claims (AIC) from the Insurance 979 Institute of America; Professional Claims Adjuster (PCA) from 980 the Professional Career Institute; Professional Property 981 Insurance Adjuster (PPIA) from the HurriClaim Training Academy; 982 Certified Adjuster (CA) from ALL LINES Training; Certified 983 Claims Adjuster (CCA) from AE21 Incorporated; Claims Adjuster 984 Certified Professional (CACP) from WebCE, Inc.; Accredited 985 Insurance Claims Specialist (AICS) from Encore Claim Services; 986 Professional in Claims (PIC) from 2021 Training, LLC; Registered 987 Claims Adjuster (RCA) from American Insurance College; or 988 Universal Claims Certification (UCC) from Claims and Litigation 989 Management Alliance (CLM) whose curriculum has been approved by 990 the department and which includes comprehensive analysis of 991 basic property and casualty lines of insurance and testing at 992 least equal to that of standard department testing for the all-993 lines adjuster license. The department shall adopt rules 994 establishing standards for the approval of curriculum. 995 Section 19. Subsection (6) of section 626.601, Florida 996 Statutes, is amended to read: 997 626.601 Improper conduct; inquiry; fingerprinting.-998 The complaint and any information obtained pursuant to 999 the investigation by the department or office are confidential 1000 and are exempt from s. 119.07 unless the department or office

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files a formal administrative complaint, emergency order, or consent order against the individual or entity. This subsection does not prevent the department or office from disclosing the complaint or such information as it deems necessary to conduct the investigation, to update the complainant as to the status and outcome of the complaint, to review the details of the investigation with the individual or entity being investigated or their representative, or to share such information with any law enforcement agency or other regulatory body.

Section 20. Subsection (3) of section 626.7351, Florida Statutes, is amended to read:

- 626.7351 Qualifications for customer representative's license.—The department shall not grant or issue a license as customer representative to any individual found by it to be untrustworthy or incompetent, or who does not meet each of the following qualifications:
- (3) Within 4 years preceding the date that the application for license was filed with the department, the applicant has earned the designation of Accredited Advisor in Insurance (AAI), Associate in General Insurance (AINS), or Accredited Customer Service Representative (ACSR) from the Insurance Institute of America; the designation of Certified Insurance Counselor (CIC) from the Society of Certified Insurance Service Counselors; the designation of Certified Professional Service Representative (CPSR) from the National Foundation for CPSR; the designation of

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Certified Insurance Service Representative (CISR) from the Society of Certified Insurance Service Representatives; the designation of Certified Insurance Representative (CIR) from All-Lines Training; the designation of Chartered Customer Service Representative (CCSR) from American Insurance College; the designation of Professional Customer Service Representative (PCSR) from the Professional Career Institute; the designation of Insurance Customer Service Representative (ICSR) from Statewide Insurance Associates LLC; the designation of Registered Customer Service Representative (RCSR) from a regionally accredited postsecondary institution in the state whose curriculum is approved by the department and includes comprehensive analysis of basic property and casualty lines of insurance and testing which demonstrates mastery of the subject; or a degree from an accredited institution of higher learning approved by the department when the degree includes a minimum of 9 credit hours of insurance instruction, including specific instruction in the areas of property, casualty, and inland marine insurance. The department shall adopt rules establishing standards for the approval of curriculum. Section 21. Section 626.878, Florida Statutes, is amended

to read:

626.878 Rules; code of ethics.-

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(1) An adjuster shall subscribe to the code of ethics specified in the rules of the department. The rules shall

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implement the provisions of this part and specify the terms and conditions of contracts, including a right to cancel, and require practices necessary to ensure fair dealing, prohibit conflicts of interest, and ensure preservation of the rights of the claimant to participate in the adjustment of claims.

- (2) A person licensed as an adjuster must identify himself or herself in any advertisement, solicitation, or written document based on the adjuster appointment type held.
- (3) An adjuster who has had his or her licensed revoked or suspended may not participate in any part of an insurance claim or in the insurance claims adjusting process, including estimating, completing, filing, negotiating, appraising, mediating, umpiring, or effecting settlement of a claim for loss or damage covered under an insurance contract. A person who provides these services while the person's license is revoked or suspended acts as an unlicensed adjuster.

Section 22. Subsection (1) of section 626.929, Florida Statutes, is amended, and subsection (4) is added to that section, to read:

- 626.929 Origination, acceptance, placement of surplus lines business.—
- (1) A <u>licensed and appointed</u> general lines agent while <u>also</u> licensed and appointed as a surplus lines agent under this part may originate surplus lines business and may accept surplus lines business from any other originating Florida-licensed

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general lines agent appointed and licensed as to the kinds of insurance involved and may compensate such agent therefor.

- (4) A general lines agent while licensed as a surplus lines agent under this part may appoint these licenses with a single surplus license agent appointment pursuant to s. 624.501. Such agent may only originate surplus lines business and accept surplus lines business from other originating Florida-licensed general lines agents appointed and licensed as to the kinds of insurance involved and may compensate such agent therefor. Such agent may not be appointed by or transact general lines insurance on behalf of an admitted insurer.
- Section 23. Paragraph (j) is added to subsection (4) of section 627.351, Florida Statutes, to read:
 - 627.351 Insurance risk apportionment plans.-
- (4) MEDICAL MALPRACTICE RISK APPORTIONMENT; ASSOCIATION CONTRACTS AND PURCHASES.—
- (j)1. After July 1, 2024, all contracts entered into, and all purchases made by, the association pursuant to this subsection which are valued at or more than \$100,000 must first be approved by the department. The department has 10 days to approve or deny a contract or purchase upon electronic receipt of the approval request. The contract or purchase is automatically approved if the department is nonresponsive.
- 2. All contracts and purchases valued at or more than \$100,000 require competition through a formal bid solicitation

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1101	conducted by the association. The association must undergo a
L102	formal bid solicitation process by a minimum of three vendors.
L103	The formal bid solicitation process must include all of the
L104	<pre>following:</pre>
L105	a. The time and date for the receipt of bids, the
L106	proposals, and whether the association contemplates renewal of
L107	the contract, including the price for each year for which the
L108	contract may be renewed.
L109	b. All the contractual terms and conditions applicable to
1110	the procurement.
L111	3. Evaluation of bids by the association must include
1112	consideration of the total cost for each year of the contract,
L113	including renewal years, as submitted by the vendor. The
L114	association must award the contract to the most responsible and
L115	responsive vendor. Any formal bid solicitation conducted by the
L116	association must be made available, upon request, to the
L117	department by electronic delivery.
L118	Section 24. Subsection (5) is added to section 631.59,
L119	Florida Statutes, to read:
L120	631.59 Duties and powers of department and office;
1121	association contracts and purchases
L122	(5)(a) After July 1, 2024, all contracts entered into, and
L123	all purchases made by, the association pursuant to this section
L124	which are valued at or more than \$100,000 must first be approved
L125	by the department. The department has 10 days to approve or deny

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the contract or purchase upon electronic receipt of the approval request. The contract or purchase is automatically approved if the department is nonresponsive.

- (b) All contracts and purchases valued at or more than \$100,000 require competition through a formal bid solicitation conducted by the association. The association must undergo a formal bid solicitation process. The formal bid solicitation process must include all of the following:
- 1. The time and date for the receipt of bids, the proposals, and whether the association contemplates renewal of the contract, including the price for each year for which the contract may be renewed.
- 2. All the contractual terms and conditions applicable to the procurement.
- (c) Evaluation of bids by the association must include consideration of the total cost for each year of the contract, including renewal years, as submitted by the vendor. The association must award the contract to the most responsible and responsive vendor. Any formal bid solicitation conducted by the association must be made available, upon request, to the department via electronic delivery.
- (d) Paragraphs (b) and (c) do not apply to claims defense counsel or claims vendors if contracts with all vendors which may exceed \$100,000 are provided to the department for prior approval in accordance with paragraph (a).

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1151	Section 25. Subsection (6) is added to section 631.722,
1152	Florida Statutes, to read:
1153	631.722 Powers and duties of department and office;
1154	association contracts and purchases
1155	(6)(a) After July 1, 2024, all contracts entered into, and
1156	all purchases made by, the association pursuant to this section
1157	which are valued at or more than \$100,000 must first be approved
1158	by the department. The department has 10 days to approve or deny
1159	the contract or purchase upon electronic receipt of the approval
1160	request. The contract or purchase is automatically approved if
1161	the department is nonresponsive.
1162	(b) All contracts and purchases valued at or more than
1163	\$100,000 require competition through a formal bid solicitation
1164	conducted by the association. The association must undergo a
1165	formal bid solicitation process. The formal bid solicitation
1166	process must include all of the following:
1167	1. The time and date for the receipt of bids, the
1168	proposals, and whether the association contemplates renewal of
1169	the contract, including the price for each year for which the
1170	contract may be renewed.
1171	2. All the contractual terms and conditions applicable to
1172	the procurement.
1173	(c) Evaluation of bids by the association must include
1174	consideration of the total cost for each year of the contract.

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including renewal years, as submitted by the vendor. The

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L176	association must award the contract to the most responsible and
L177	responsive vendor. Any formal bid solicitation conducted by the
L178	association must be made available, upon request, to the
L179	department via electronic delivery.
L180	Section 26. Subsection (5) is added to section 631.821,
L181	Florida Statutes, to read:
L182	631.821 Powers and duties of the department; board
L183	contracts and purchases
L184	(5)(a) After July 1, 2024, all contracts entered into, and
L185	all purchases made by, the board pursuant to this section which
L186	are valued at or more than \$100,000 must first be approved by
L187	the department. The department has 10 days to approve or deny
L188	the contract or purchase upon electronic receipt of the approval
L189	request. The contract or purchase is automatically approved if
L190	the department is nonresponsive.
L191	(b) All contracts and purchases valued at or more than
L192	\$100,000 require competition through a formal bid solicitation
L193	conducted by the board. The board must undergo a formal bid
L194	solicitation process. The formal bid solicitation process must
L195	include all of the following:
L196	1. The time and date for the receipt of bids, the
L197	proposals, and whether the board contemplates renewal of the
L198	contract, including the price for each year for which the
L199	<pre>contract may be renewed.</pre>

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2. All the contractual terms and conditions applicable to

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1201	the	procurement.

(c) Evaluation of bids by the board must include consideration of the total cost for each year of the contract, including renewal years, as submitted by the vendor. The plan must award the contract to the most responsible and responsive vendor. Any formal bid solicitation conducted by the board must be made available, upon request, to the department via electronic delivery.

Section 27. Section 631.921, Florida Statutes, is amended to read:

- 631.921 Department powers; board contracts and purchases.-
- (1) The corporation shall be subject to examination by the department. By March 1 of each year, the board of directors shall cause a financial report to be filed with the department for the immediately preceding calendar year in a form approved by the department.
- (2) (a) After July 1, 2024, all contracts entered into, and all purchases made by, the board pursuant to this section which are valued at or more than \$100,000 must first be approved by the department. The department has 10 days to approve or deny the contract or purchase upon electronic receipt of the approval request. The contract or purchase is automatically approved if the department is nonresponsive.
- (b) All contracts and purchases valued at or more than \$100,000 require competition through a formal bid solicitation

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L226	conducted by the board. The board must undergo a formal bid
L227	solicitation process. The formal bid solicitation process must
L228	include all of the following:
L229	1. The time and date for the receipt of bids, the
L230	proposals, and whether the board contemplates renewal of the
1231	contract, including the price for each year for which the
L232	contract may be renewed.
L233	2. All the contractual terms and conditions applicable to
L234	the procurement.
L235	(c) Evaluation of bids by the board must include
L236	consideration of the total cost for each year of the contract,
L237	including renewal years, as submitted by the vendor. The
L238	association must award the contract to the most responsible and
L239	responsive vendor. Any formal bid solicitation conducted by the
L240	association must be made available, upon request, to the
L241	department via electronic delivery.
L242	Section 28. Paragraph (b) of subsection (3) of section
L243	633.124, Florida Statutes, is amended to read:
L244	633.124 Penalty for violation of law, rule, or order to
L245	cease and desist or for failure to comply with corrective
L246	order
L247	(3)
L248	(b) A person who initiates a pyrotechnic display within
L249	any structure commits a felony of the third degree, punishable

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as provided in s. 775.082, s. 775.083, or s. 775.084, unless:

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1. The structure has a fire protection system installed in compliance with s. 633.334.

2. The owner of the structure has authorized in writing the pyrotechnic display.

3. If the local jurisdiction requires a permit for the use of a pyrotechnic display in an occupied structure, such permit has been obtained and all conditions of the permit complied with or, if the local jurisdiction does not require a permit for the use of a pyrotechnic display in an occupied structure, the person initiating the display has complied with National Fire Protection Association, Inc., Standard 1126, 2021 2001 Edition, Standard for the Use of Pyrotechnics before a Proximate Audience.

Section 29. Subsection (2) of section 633.202, Florida Statutes, is amended to read:

633.202 Florida Fire Prevention Code. -

(2) The State Fire Marshal shall adopt the current edition of the National Fire Protection Association's Standard 1, Fire Prevention Code but may not adopt a building, mechanical, accessibility, or plumbing code. The State Fire Marshal shall adopt the current edition of the Life Safety Code, NFPA 101, current editions, by reference. The State Fire Marshal may modify the selected codes and standards as needed to accommodate the specific needs of the state. Standards or criteria in the selected codes shall be similarly incorporated by reference. The

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State Fire Marshal shall incorporate within sections of the Florida Fire Prevention Code provisions that address uniform firesafety standards as established in s. 633.206. The State Fire Marshal shall incorporate within sections of the Florida Fire Prevention Code provisions addressing regional and local concerns and variations.

Section 30. Paragraph (b) of subsection (1) of section 633.206, Florida Statutes, is amended to read:

- 633.206 Uniform firesafety standards.—The Legislature hereby determines that to protect the public health, safety, and welfare it is necessary to provide for firesafety standards governing the construction and utilization of certain buildings and structures. The Legislature further determines that certain buildings or structures, due to their specialized use or to the special characteristics of the person utilizing or occupying these buildings or structures, should be subject to firesafety standards reflecting these special needs as may be appropriate.
- (1) The department shall establish uniform firesafety standards that apply to:
- (b) All new, existing, and proposed hospitals, nursing homes, assisted living facilities, adult family-care homes, correctional facilities, public schools, transient public lodging establishments, public food service establishments, mobile food dispensing vehicles, elevators, migrant labor camps, mobile home parks, lodging parks, recreational vehicle parks,

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recreational camps, residential and nonresidential child care facilities, facilities for the developmentally disabled, motion picture and television special effects productions, tunnels, energy storage systems, and self-service gasoline stations, of which standards the State Fire Marshal is the final administrative interpreting authority.

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- In the event there is a dispute between the owners of the buildings specified in paragraph (b) and a local authority requiring a more stringent uniform firesafety standard for sprinkler systems, the State Fire Marshal shall be the final administrative interpreting authority and the State Fire Marshal's interpretation regarding the uniform firesafety standards shall be considered final agency action.
- Section 31. Paragraph (b) of subsection (8) of section 1316 634.041, Florida Statutes, is amended to read:
 - 634.041 Qualifications for license.-To qualify for and hold a license to issue service agreements in this state, a service agreement company must be in compliance with this part, with applicable rules of the commission, with related sections of the Florida Insurance Code, and with its charter powers and must comply with the following:

1323 (8)

> A service agreement company does not have to establish and maintain an unearned premium reserve if it secures and

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1326 maintains contractual liability insurance in accordance with the following:

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- Coverage of 100 percent of the claim exposure is 1. obtained from an insurer or insurers approved by the office, which hold holds a certificate of authority under s. 624.401 to do business within this state, or secured through a risk retention groups group, which are is authorized to do business within this state under s. 627.943 or s. 627.944. Such insurers insurer or risk retention groups group must maintain a surplus as regards policyholders of at least \$15 million.
- If the service agreement company does not meet its contractual obligations, the contractual liability insurance policy binds its issuer to pay or cause to be paid to the service agreement holder all legitimate claims and cancellation refunds for all service agreements issued by the service agreement company while the policy was in effect. This requirement also applies to those service agreements for which no premium has been remitted to the insurer.
- If the issuer of the contractual liability policy is fulfilling the service agreements covered by the contractual liability policy and the service agreement holder cancels the service agreement, the issuer must make a full refund of unearned premium to the consumer, subject to the cancellation fee provisions of s. 634.121(3). The sales representative and agent must refund to the contractual liability policy issuer

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1351 their unearned pro rata commission.

- 4. The policy may not be canceled, terminated, or nonrenewed by the insurer or the service agreement company unless a 90-day written notice thereof has been given to the office by the insurer before the date of the cancellation, termination, or nonrenewal.
- 5. The service agreement company must provide the office with the claims statistics.
- 6. A policy issued in compliance with this paragraph may either pay 100 percent of claims as they are incurred, or pay 100 percent of claims due in the event of the failure of the service agreement company to pay such claims when due.

All funds or premiums remitted to an insurer by a motor vehicle service agreement company under this part shall remain in the care, custody, and control of the insurer and shall be counted as an asset of the insurer; provided, however, this requirement does not apply when the insurer and the motor vehicle service agreement company are affiliated companies and members of an insurance holding company system. If the motor vehicle service agreement company chooses to comply with this paragraph but also maintains a reserve to pay claims, such reserve shall only be considered an asset of the covered motor vehicle service agreement company and may not be simultaneously counted as an asset of any other entity.

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Section 32. Subsection (5) of section 634.081, Florida Statutes, is amended to read:

634.081 Suspension or revocation of license; grounds.-

- (5) The office shall suspend or revoke the license of a company if it finds that the ratio of gross written premiums written to net assets exceeds 10 to 1 unless the company has in excess of \$750,000 in net assets and is utilizing contractual liability insurance which cedes 100 percent of the service agreement company's claims liabilities to the contractual liability insurers insurer or is utilizing contractual liability insurance which reimburses the service agreement company for 100 percent of its paid claims. However, if a service agreement company has been licensed by the office in excess of 10 years, is in compliance with all applicable provisions of this part, and has net assets at all times in excess of \$3 million that comply with the provisions of part II of chapter 625, such company may not exceed a ratio of gross written premiums written to net assets of 15 to 1.
- Section 33. Subsection (5) of section 634.3077, Florida Statutes, is renumbered as subsection (6), subsection (3) is amended, and a new subsection (5) is added to that section, to read:
 - 634.3077 Financial requirements.-
- (3) An association $\underline{\text{may}}$ shall not be required to set up an unearned premium reserve if it has purchased contractual

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liability insurance which demonstrates to the satisfaction of the office that 100 percent of its claim exposure is covered by such insurance. Such contractual liability insurance shall be obtained from an insurer or insurers that hold holds a certificate of authority to do business within the state or from an insurer or insurers approved by the office as financially capable of meeting the obligations incurred pursuant to the policy. For purposes of this subsection, the contractual liability policy shall contain the following provisions:

- (a) In the event that the home warranty association is unable to fulfill its obligation under its contracts issued in this state for any reason, including insolvency, bankruptcy, or dissolution, the contractual liability insurer will pay losses and unearned premiums under such plans directly to persons making claims under such contracts.
- (b) The insurer issuing the policy shall assume full responsibility for the administration of claims in the event of the inability of the association to do so.
- (c) The policy may not be canceled or not renewed by either the insurer or the association unless 60 days' written notice thereof has been given to the office by the insurer before the date of such cancellation or nonrenewal.
- (d) The contractual liability insurance policy shall insure all home warranty contracts that were issued while the policy was in effect whether or not the premium has been

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1426 remitted to the insurer.

- (5) An association licensed under this part is not required to establish an unearned premium reserve or maintain contractual liability insurance and may allow its premiums to exceed the ratio to net assets limitation of this section if the association complies with the following:
- (a) The association or, if the association is a direct or indirect wholly owned subsidiary of a parent corporation, its parent corporation has, and maintains at all times, a minimum net worth of at least \$100 million and provides the office with the following:
- 1. A copy of the association's annual audited financial statements or the audited consolidated financial statements of the association's parent corporation, prepared by an independent certified public accountant in accordance with generally accepted accounting principles, which clearly demonstrate the net worth of the association or its parent corporation to be \$100 million, and a quarterly written certification to the office that the association or its parent corporation continues to maintain the net worth required under this paragraph.
- 2. The association's or its parent corporation's Form 10-K, Form 10-Q, or Form 20-F as filed with the United States

 Securities and Exchange Commission or such other documents

 required to be filed with a recognized stock exchange, which

 shall be provided on a quarterly and annual basis within 10 days

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1451 after the last date each such report must be filed with the 1452 Securities and Exchange Commission, the National Association of 1453 Securities Dealers Automated Quotation system, or other 1454 recognized stock <u>exchange</u>. 1455 1456 Failure to timely file the documents required under this 1457 paragraph may, at the discretion of the office, subject the 1458 association to suspension or revocation of its license under 1459 this part. 1460 (b) If the net worth of a parent corporation is used to 1461 satisfy the net worth provisions of paragraph (a), the following 1462 provisions must be met: 1463 1. The parent corporation must guarantee all service 1464 warranty obligations of the association, wherever written, on a 1465 form approved in advance by the office. A cancellation, 1466 termination, or modification of the quarantee does not become 1467 effective unless the parent corporation provides the office 1468 written notice at least 90 days before the effective date of the 1469 cancellation, termination, or modification and the office approves the request in writing. Before the effective date of 1470 1471 the cancellation, termination, or modification of the guarantee, 1472 the association must demonstrate to the satisfaction of the 1473 office compliance with all applicable provisions of this part, 1474 including whether the association will meet the requirements of

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this section by the purchase of contractual liability insurance,

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establishing required reserves, or other method allowed under this section. If the association or parent corporation does not demonstrate to the satisfaction of the office compliance with all applicable provisions of this part, the association or parent association shall immediately cease writing new and renewal business upon the effective date of the cancellation, termination, or modification.

 $\underline{\text{2.}}$ The association must maintain at all times net assets of at least \$750,000.

Section 34. Section 634.317, Florida Statutes, is amended to read:

634.317 License and appointment required.—No person may solicit, negotiate, or effectuate home warranty contracts for remuneration in this state unless such person is licensed and appointed as a sales representative. A licensed and appointed sales representative shall be directly responsible and accountable for all acts of the licensee's employees. A municipality, a county government, a special district, an entity operated by a municipality or county government, or an employee or agent of a municipality, county government, special district, or entity operated by a municipality or county government is exempt from the licensing and appointing requirements under this section.

Section 35. Subsection (9) of section 648.25, Florida
Statutes, is renumbered as subsection (10), and a new subsection

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(9) and subsection (11) are added to that section to read:
648.25 Definitions.—As used in this chapter, the term:

- (9) "Referring bail bond agent" is the limited surety agent who is requesting the transfer bond. The referring bail bond agent is the agent held liable for the transfer bond, along with the issuing surety company.
- (11) "Transfer bond" means the appearance bond and power of attorney form posted by a limited surety agent who is registered in the county where the defendant is being held in custody.

Section 36. Subsection (3) of section 648.26, Florida Statutes, is amended to read:

648.26 Department of Financial Services; administration.

(3) The papers, documents, reports, or any other investigatory records of the department are confidential and exempt from s. 119.07(1) until such investigation is completed or ceases to be active, unless the department or office files a formal administrative complaint, emergency order, or consent order against the individual or entity. For the purpose of this section, an investigation is considered active while the investigation is being conducted by the department with a reasonable, good faith belief that it may lead to the filing of administrative, civil, or criminal proceedings. An investigation does not cease to be active if the department is proceeding with reasonable dispatch and there is good faith belief that action

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may be initiated by the department or other administrative or
law enforcement agency. This subsection does not prevent the
department or office from disclosing the content of a complaint
or such information as it deems necessary to conduct the
investigation, to update the complainant as to the status and
outcome of the complaint, to review the details of the
investigation with the subject or the subject's representative,
or to share such information with any law enforcement agency or
other regulatory body.
Section 37. Paragraph (a) of subsection (1) of section
648.30, Florida Statutes, is amended to read:
648.30 Licensure and appointment required; prohibited
acts; penalties
(1)(a) A person or entity may not act in the capacity of a
bail bond agent or bail bond agency or perform any of the
functions, duties, or powers prescribed for bail bond agents or
bail bond agencies under this chapter unless that person or
entity is qualified, licensed, and appointed as provided in this
chapter and employed by a bail bond agency.
Section 38. Subsection (1) of section 648.355, Florida
Statutes, is amended to read:
648.355 Limited surety agents and professional bail bond
agents; qualifications

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license, a complete set of the applicant's fingerprints in

The applicant shall furnish, with the application for

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1551	accordance with s. 626.171(4) and a recent credential-sized,
1552	fullface photograph of the applicant. The department may not
1553	issue a license under this section until the department has
1554	received a report from the Department of Law Enforcement and the
1555	Federal Bureau of Investigation relative to the existence or
1556	nonexistence of a criminal history report based on the
1557	applicant's fingerprints.
1558	Section 39. Effective July 1, 2024, Section 655.49,
1559	Florida Statutes, is created to read:
1560	655.49 Bad faith termination or restriction of account
1561	access; investigations by the office
1562	(1) A customer or member of a financial institution who
1563	reasonably believes that a financial institution has terminated,
1564	suspended, or taken similar action restricting access to the
1565	customer's or member's account in bad faith may file, within 30
1566	calendar days after such termination, suspension, or similar
1567	action restricting account access, a complaint with the office
1568	alleging a violation of this section. Such complaint is barred
1569	if not timely filed.
1570	(2) This section does not apply if a financial
1571	institution's termination, suspension, or similar action
1572	restricting a customer's or member's account access was due to

- The customer or member initiated the change in access;
- (b) There is a lack of activity in the account; or

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one or more of the following:

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1576	(c) The account is presumed unclaimed property pursuant to
1577	chapter 717.
1578	(3) Upon receipt of a customer's or member's complaint
1579	under subsection (1):
1580	(a) Within 30 calendar days, the office must notify the
1581	financial institution that a complaint has been filed.
1582	(b) Within 30 calendar days after receiving the notice
1583	from the office, the financial institution must file with the
1584	office a termination-of-access report containing such
1585	information as the commission requires by rule.
1586	(c) Within 90 calendar days after receiving the
1587	termination-of-access report from the financial institution, the
1588	office must investigate the financial institution's action and
1589	determine whether the action was taken in bad faith as
1590	substantiated by competent and substantial evidence that was
1591	known or should have been known to the financial institution at
1592	the time of the termination, suspension, or similar action
1593	restricting a customer's or member's account access.
1594	(d) Within 30 calendar days after making the determination
1595	required under paragraph (c), the office must report to the
1596	Attorney General and the Chief Financial Officer the
1597	determination of a bad faith termination, suspension, or similar
1598	action restricting a customer's or member's account access. The
1599	report to the Attorney General must describe the findings of the

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investigation, provide a summary of the evidence, and state

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whether an alleged violation of the financial institutions codes by the financial institution occurred. Upon reporting to the Attorney General pursuant to this paragraph, the office must send a copy of the report to the customer or member by certified mail, return receipt requested.

- (4) A financial institution's bad faith termination, suspension, or similar action restricting access to a customer's or member's account, as determined by the office pursuant to subsection (3), or a financial institution's failure to cooperate in an investigation conducted pursuant to subsection (3), including, without limitation, failure to timely file a termination-of-access report with the office, constitutes a violation of the financial institutions codes and subjects the financial institution to the applicable sanctions and penalties provided for in the financial institutions codes.
- (5) The office shall provide any report filed pursuant to this section, or any information contained therein, to any federal, state, or local law enforcement or prosecutorial agency, and any federal or state agency responsible for the regulation or supervision of financial institutions, if the provision of such report is otherwise required by law.
- (6) If the office determines under subsection (3) that a financial institution has acted in bad faith, the aggrieved customer or member of the financial institution has a cause of action against the financial institution for damages and may

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recover damages therefor in any court of competent jurisdiction, together with costs and reasonable attorney fees to be assessed by the court. To recover damages under this subsection, the customer or member must establish that, beyond a reasonable doubt, the financial institution acted in bad faith in terminating, suspending, or taking similar action restricting access to the customer's or member's account. The office's determination that the financial institution has acted in bad faith pursuant to subsection (3) does not, in and of itself, establish beyond a reasonable doubt that the financial institution acted in bad faith in the termination, suspension, or similar action restricting access to the customer's or member's account. A customer's or member's failure to initiate a cause of action under this subsection within 12 months after the office's finding of bad faith pursuant to subsection (3) bars recovery of any filed claims thereafter. (7) By July 1, 2024, the office shall make available on

its website the information necessary for a customer or member of a financial institution to file a complaint with the office under subsection (1).

Section 40. Section 717.101, Florida Statutes, is amended to read:

717.101 Definitions.—As used in this chapter, unless the context otherwise requires:

(1) "Aggregate" means the amounts reported for owners of

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unclaimed property of less than \$10 \$50 or where there is no name for the individual or entity listed on the holder's records, regardless of the amount to be reported.

- (2) "Apparent owner" means the person whose name appears on the records of the holder as the person entitled to property held, issued, or owing by the holder.
- (3) "Audit" means an action or proceeding to examine and verify a person's records, books, accounts, and other documents to ascertain and determine compliance with this chapter.
- (4) "Audit agent" means a person with whom the department enters into a contract with to conduct an audit or examination.

 The term includes an independent contractor of the person and each individual participating in the audit on behalf of the person or contractor.
- (5)(3) "Banking organization" means any and all banks, trust companies, private bankers, savings banks, industrial banks, safe-deposit companies, savings and loan associations, credit unions, and investment companies in this state, organized under or subject to the laws of this state or of the United States, including entities organized under 12 U.S.C. s. 611, but does not include federal reserve banks. The term also includes any corporation, business association, or other organization that:
- (a) Is a wholly or partially owned subsidiary of any banking, banking corporation, or bank holding company that

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performs any or all of the functions of a banking organization;
or

- with any banking organization state or national bank, international banking entity or similar entity, trust company, savings bank, industrial savings bank, land bank, safe-deposit company, private bank, or any organization otherwise defined by law as a bank or banking organization.
- (6)(4) "Business association" means any <u>for-profit or</u> nonprofit corporation other than a public corporation; joint stock company; investment company; unincorporated association or association of two or more individuals for business purposes, whether or not for profit; partnership; joint venture; limited liability company; sole proprietorship; business trust; trust company; land bank; safe-deposit company; safekeeping depository; financial organization; insurance company; federally chartered entity; utility company; or other business entity, whether or not for profit corporation (other than a public corporation), joint stock company, investment company, business trust, partnership, limited liability company, or association of two or more individuals for business purposes, whether for profit or not for profit.
- $\underline{(7)}$ "Claimant" means the person on whose behalf a claim is filed.
 - (8) "Claimant's representative" means an attorney who is a

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member in good standing of The Florida Bar, a certified public accountant licensed in this state, or private investigator who is duly licensed to do business in the state, registered with the department, and authorized by the claimant to claim unclaimed property on the claimant's behalf. The term does not include a person acting in a representative capacity, such as a personal representative, guardian, trustee, or attorney, whose representation is not contingent upon the discovery or location of unclaimed property; provided, however, that any agreement entered into for the purpose of evading s. 717.135 is invalid and unenforceable.

(9)(6) "Credit balance" means an account balance in the

- (9) "Credit balance" means an account balance in the customer's favor.
- $\underline{(10)}$ "Department" means the Department of Financial Services.
- (11) (8) "Domicile" means the state of incorporation for a corporation; the state of filing for a business association, other than a corporation, whose formation or organization requires a filing with a state; the state of organization for a business association, other than a corporation, whose formation or organization does not require a filing with a state; the state of home office for a federally charted entity incorporated under the laws of a state, or, for an unincorporated business association, the state where the business association is organized.

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(12) (9) "Due diligence" means the use of reasonable and prudent methods under particular circumstances to locate apparent owners of inactive accounts using the taxpayer identification number or social security number, if known, which may include, but are not limited to, using a nationwide database, cross-indexing with other records of the holder, mailing to the last known address unless the last known address is known to be inaccurate, providing written notice as described in this chapter by electronic mail if an apparent owner has elected such delivery, or engaging a licensed agency or company capable of conducting such search and providing updated addresses.

- (13) "Electronic" means relating to technology having electrical, digital, magnetic, wireless, optical, electromagnetic, or similar capabilities.
- (14) (10) "Financial organization" means a state or federal savings association, savings and loan association, savings bank, industrial bank, bank, banking organization, trust company, international bank agency, cooperative bank, building and loan association, or credit union.
- (15) (11) "Health care provider" means any state-licensed entity that provides and receives payment for health care services. These entities include, but are not limited to, hospitals, outpatient centers, physician practices, and skilled nursing facilities.

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1751	<u>(16)</u> (12) "Holder" means <u>:</u>
1752	(a) A person, wherever organized or domiciled, who is in
1753	possession or control or has custody of property or the rights
1754	to property belonging to another; is indebted to another on an
1755	obligation; or is obligated to hold for the account of, or to
1756	deliver or pay to, the owner, property subject to this chapter;
1757	<u>or</u> ÷
1758	(a) In possession of property belonging to another;
1759	(b) A trustee in case of a trust ; or
1760	(c) Indebted to another on an obligation.
1761	(17) "Insurance company" means an association,
1762	corporation, or fraternal or mutual benefit organization,
1763	whether for profit or not for profit, which is engaged in
1764	providing insurance coverage.
1765	(18) (14) "Intangible property" includes, by way of
1766	illustration and not limitation:
1767	(a) Moneys, checks, virtual currency, drafts, deposits,
1768	interest, dividends, and income.
1769	(b) Credit balances, customer overpayments, security
1770	deposits and other instruments as defined by chapter 679,
1771	refunds, unpaid wages, unused airline tickets, and unidentified
1772	remittances.
1773	(c) Stocks, and other intangible ownership interests in
1774	business associations.
1775	(d) Moneys deposited to redeem stocks, bonds, bearer

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bonds, original issue discount bonds, coupons, and other securities, or to make distributions.

- (e) Amounts due and payable under the terms of insurance policies.
- (f) Amounts distributable from a trust or custodial fund established under a plan to provide any health, welfare, pension, vacation, severance, retirement, death, stock purchase, profit sharing, employee savings, supplemental unemployment insurance, or similar benefit.
- (19) (15) "Last known address" means a description of the location of the apparent owner sufficient for the purpose of the delivery of mail. For the purposes of identifying, reporting, and remitting property to the department which is presumed to be unclaimed, "last known address" includes any partial description of the location of the apparent owner sufficient to establish the apparent owner was a resident of this state at the time of last contact with the apparent owner or at the time the property became due and payable.
- (20) (16) "Lawful charges" means charges against dormant accounts that are authorized by statute for the purpose of offsetting the costs of maintaining the dormant account.
- (21) (17) "Managed care payor" means a health care plan that has a defined system of selecting and limiting health care providers as evidenced by a managed care contract with the health care providers. These plans include, but are not limited

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to, managed care health insurance companies and health maintenance organizations.

- representative, entitled to receive or having a legal or equitable interest in or claim against property subject to this chapter; a depositor in the case of a deposit; a beneficiary in the case of a trust or a deposit in trust; or a payee in the case of a negotiable instrument or other intangible property a depositor in the case of a deposit, a beneficiary in the case of a trust or a deposit, a beneficiary in the case of a trust or a deposit, a beneficiary in the case of a trust or a deposit in trust, or a payee in the case of other intangible property, or a person having a legal or equitable interest in property subject to this chapter or his or her legal representative.
- (23) "Person" means an individual; estate; business association; corporation; firm; association; joint adventure; partnership; government or governmental subdivision, agency, or instrumentality; or any other legal or commercial entity.
- (24) (19) "Public corporation" means a corporation created by the state, founded and owned in the public interest, supported by public funds, and governed by those deriving their power from the state.
- (25) "Record" means information that is inscribed on a tangible medium or that is stored in an electronic or other medium and is retrievable in perceivable form.
 - (26) (20) "Reportable period" means the calendar year

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ending December 31 of each year.

(27) (21) "State," when applied to a part of the United States, includes any state, district, commonwealth, territory, insular possession, and any other area subject to the legislative authority of the United States.

- (28) (22) "Trust instrument" means a trust instrument as defined in s. 736.0103.
- (23) "Ultimate equitable owner" means a natural person who, directly or indirectly, owns or controls an ownership interest in a corporation, a foreign corporation, an alien business organization, or any other form of business organization, regardless of whether such natural person owns or controls such ownership interest through one or more natural persons or one or more proxies, powers of attorney, nominees, corporations, associations, partnerships, trusts, joint stock companies, or other entities or devices, or any combination thereof.
- (29) "Unclaimed Property Purchase Agreement" means the form adopted by the department pursuant to s. 717.135 which must be used, without modification or amendment, by a claimant's representative to purchase unclaimed property from an owner.
- (30) "Unclaimed Property Recovery Agreement" means the form adopted by the department pursuant to s. 717.135 which must be used, without modification or amendment, by a claimant's representative to obtain an owner's consent and authority to

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1851	recover unclaimed property on the owner's behalf.
1852	(31) (24) "United States" means any state, district,
1853	commonwealth, territory, insular possession, and any other area
1854	subject to the legislative authority of the United States of
1855	America.
1856	(32) "Utility" means a person who owns or operates,
1857	for public use, any plant, equipment, property, franchise, or
1858	license for the transmission of communications or the
1859	production, storage, transmission, sale, delivery, or furnishing
1860	of electricity, water, steam, or gas.
1861	(33)(a) "Virtual currency" means digital units of exchange
1862	that:
1863	1. Have a centralized repository or administrator;
1864	2. Are decentralized and have no centralized repository or
1865	administrator; or
1866	3. May be created or obtained by computing or
1867	manufacturing effort.
1868	(b) The term does not include any of the following:
1869	1. Digital units that:
1870	a. Are used solely within online gaming platforms;
1871	b. Have no market or application outside of the online
1872	gaming platforms in sub-subparagraph a.;
1873	c. Cannot be converted into, or redeemed for, fiat
1874	currency or virtual currency; and
1875	d. Can or cannot be redeemed for real-world goods,

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1876	services, discounts, or purchases.
1877	2. Digital units that can be redeemed for:
1878	a. Real-world goods, services, discounts, or purchases as
1879	part of a customer affinity or rewards program with the issuer
1880	or other designated merchants; or
1881	b. Digital units in another customer affinity or rewards
1882	program, but cannot be converted into, or redeemed for, fiat
1883	currency or virtual currency.
1884	3. Digital units used as part of prepaid cards.
1885	Section 41. Subsections (3) and (4) are added to section
1886	717.102, Florida Statutes, to read:
1887	717.102 Property presumed unclaimed; general rule
1888	(3) A presumption that property is unclaimed is rebutted
1889	by an apparent owner's expression of interest in the property.
1890	An owner's expression of interest in property includes:
1891	(a) A record communicated by the apparent owner to the
1892	holder or agent of the holder concerning the property or the
1893	account in which the property is held;
1894	(b) An oral communication by the apparent owner to the
1895	holder or agent of the holder concerning the property or the
1896	account in which the property is held, if the holder or its
1897	agent contemporaneously makes and preserves a record of the fact
1898	of the apparent owner's communication;
1899	(c) Presentment of a check or other instrument of payment

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of a dividend, interest payment, or other distribution, with

respect to an account, underlying security, or interest in a business association;

- (d) Activity directed by an apparent owner in the account in which the property is held, including accessing the account or information concerning the account, or a direction by the apparent owner to increase, decrease, or otherwise change the amount or type of property held in the account;
- (e) A deposit into or withdrawal from an account at a financial organization, excluding an automatic deposit or withdrawal previously authorized by the apparent owner or an automatic reinvestment of dividends or interest, which does not constitute an expression of interest; or
- (f) Any other action by the apparent owner which reasonably demonstrates to the holder that the apparent owner knows that the property exists.
- apparent owner's death, the property shall be presumed unclaimed 2 years after the date of death, unless a fiduciary appointed to represent the estate of the apparent owner has made an expression of interest in the property before the expiration of the 2-year period. This subsection may not be construed to extend the otherwise applicable dormancy period prescribed by this chapter.
- Section 42. Subsection (5) of section 717.106, Florida Statutes, is amended to read:

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717.106 Bank deposits and funds in financial organizations.—

- (5) If the documents establishing a deposit described in subsection (1) state the address of a beneficiary of the deposit, and the account has a value of at least \$50, notice shall be given to the beneficiary as provided for notice to the apparent owner under $\underline{s.717.117(6)}$ $\underline{s.717.117(4)}$. This subsection shall apply to accounts opened on or after October 1, 1990.
- Section 43. Section 717.1065, Florida Statutes, is created to read:

717.1065 Virtual currency.-

- (1) Any virtual currency held or owing by a banking organization, corporation, custodian, exchange, or other entity engaged in virtual currency business activity is presumed unclaimed unless the owner, within 5 years, has communicated in writing with the banking organization, corporation, custodian, exchange, or other entity engaged in virtual currency business activity concerning the virtual currency or otherwise indicated an interest as evidenced by a memorandum or other record on file with the banking organization, corporation, custodian, exchange, or other entity engaged in virtual currency business activity.
- (2) A holder may not deduct from the amount of any virtual currency subject to this section any charges imposed by reason of the virtual currency unless there is a valid and enforceable

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written contract between the holder and the owner of the virtual
currency pursuant to which the holder may impose those charges
and the holder does not regularly reverse or otherwise cancel
those charges with respect to the virtual currency.
Section 44. Paragraph (a) of subsection (1) of section
717.1101, Florida Statutes, is amended to read:
717.1101 Unclaimed equity and debt of business
associations.—
(1)(a) Stock or other equity interest in a business
association is presumed unclaimed $\underline{\text{on the date of}}$ 3 years after
the earliest of the following:
1. Three years after The date of the most recent of any
owner-generated activity or communication related to the
account, as recorded and maintained in the holder's database and
records systems sufficient enough to demonstrate the owners
continued awareness or interest in the property dividend, stock
split, or other distribution unclaimed by the apparent owner;
2. Three years after the date of the death of the owner,
as evidenced by: The date of a statement of account or other
notification or communication that was returned as
undeliverable; or
a. Notice to the holder of the owner's death by an
administrator, beneficiary, relative, or trustee, or by a
personal representative or other legal representative of the

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owner's estate;

b.	Receip	ot by	the the	holder	of	а	сору	of	the	death
certifica	ate of	the	ownei				•			

- $\underline{\text{c.}}$ Confirmation by the holder of the owner's death though other means; or
- d. Other evidence from which the holder may reasonably conclude that the owner is deceased; or
- 3. One year after the date on which the holder receives notice under subparagraph 2. if the notice is received 2 years or less after the owner's death and the holder lacked knowledge of the owner's death during that period of 2 years or less The date the holder discontinued mailings, notifications, or communications to the apparent owner.

Section 45. Subsection (1) of section 717.112, Florida Statutes, is amended, and subsection (6) is added to that section, to read:

- 717.112 Property held by agents and fiduciaries.-
- (1) Except as provided in ss. 717.1125 and 733.816, All intangible property and any income or increment thereon held in a fiduciary capacity for the benefit of another person, including property held by an attorney in fact or an agent, except as provided in ss. 717.1125 and 733.816, is presumed unclaimed unless the owner has within 5 years after it has become payable or distributable increased or decreased the principal, accepted payment of principal or income, communicated in writing concerning the property, or otherwise indicated an

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2001 interest as evidenced by a memorandum or other record on file 2002 with the fiduciary.

(6) This section does not relieve a fiduciary of his or her duties under applicable general law.

Section 46. Section 717.1125, Florida Statutes, is amended to read:

717.1125 Property held by fiduciaries under trust instruments.—All intangible property and any income or increment thereon held in a fiduciary capacity for the benefit of another person under a trust instrument is presumed unclaimed unless the owner has, within 2 years after it has become payable or distributable, increased or decreased the principal, accepted payment of principal or income, communicated concerning the property, or otherwise indicated an interest as evidenced by a memorandum or other record on file with the fiduciary. This section does not relieve a fiduciary of his or her duties under the Florida Trust Code.

Section 47. Effective January 1, 2025, section 717.117, Florida Statutes, is amended to read:

717.117 Report of unclaimed property.-

(1) Every person holding funds or other property, tangible or intangible, presumed unclaimed and subject to custody as unclaimed property under this chapter shall report to the department on such forms as the department may prescribe by rule. In lieu of forms, a report identifying 25 or more

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different apparent owners must be submitted by the holder via electronic medium as the department may prescribe by rule. The report must include:

- (a) Except for traveler's checks and money orders, the name, social security number or taxpayer identification number, and date of birth, if known, and last known address, if any, of each person appearing from the records of the holder to be the owner of any property which is presumed unclaimed and which has a value of \$10 \$50 \$ or more.
- (b) For unclaimed funds that which have a value of \$10 \$50 or more held or owing under any life or endowment insurance policy or annuity contract, the identifying information provided in paragraph (a) for both full name, taxpayer identification number or social security number, date of birth, if known, and last known address of the insured or annuitant and of the beneficiary according to records of the insurance company holding or owing the funds.
- or other safekeeping repository, a description of the property and the place where the property is held and may be inspected by the department, and any amounts owing to the holder. Contents of a safe-deposit box or other safekeeping repository which consist of documents or writings of a private nature and which have little or no apparent value shall not be presumed unclaimed.
 - (d) The nature or type of property, any accounting or and

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identifying number <u>associated with the property</u>, <u>a</u> if any, or description of the property, and the amount appearing from the records to be due. Items of value <u>of less than \$10</u> under \$50 each may be reported in the aggregate.

- (e) The date the property became payable, demandable, or returnable, and the date of the last transaction with the apparent owner with respect to the property.
- (f) Any other information the department may prescribe by rule as necessary for the administration of this chapter.
- (2) If the total value of all presumed unclaimed property, whether tangible or intangible, held by a person is less than \$10, a zero balance report may be filed for that reporting period.
- (f) Any person or business association or public corporation holding funds presumed unclaimed and having a total value of \$10 or less may file a zero balance report for that reporting period. The balance brought forward to the new reporting period is zero.
- (g) Such other information as the department may prescribe by rule as necessary for the administration of this chapter.
- (3) (h) Credit balances, customer overpayments, security deposits, and refunds having a value of less than \$10 shall not be presumed unclaimed.
- $\underline{(4)}$ If the holder of property presumed unclaimed and subject to custody as unclaimed property is a successor holder

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or if the holder has changed the holder's name while in possession of the property, the holder shall file with the holder's report all known names and addresses of each prior holder of the property. Compliance with this subsection means the holder exercises reasonable and prudent efforts to determine the names of all prior holders.

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(5) The report must be filed before May 1 of each year. The report applies shall apply to the preceding calendar year. Upon written request by any person required to file a report, and upon a showing of good cause, the department may extend the reporting date. The department may impose and collect a penalty of \$10 per day up to a maximum of \$500 for the failure to timely report, if an extension was not provided or if the holder of the property failed the failure to include in a report information required by this chapter which was in the holder's possession at the time of reporting. The penalty shall be remitted to the department within 30 days after the date of the notification to the holder that the penalty is due and owing. As necessary for proper administration of this chapter, the department may waive any penalty due with appropriate justification. On written request by any person required to file a report and upon a showing of good cause, the department may postpone the reporting date. The department must provide information contained in a report filed with the department to any person requesting a copy of the report or information contained in a report, to the

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extent the information requested is not confidential, within 45 days after the department determines that the report has been processed and added to the unclaimed property database subsequent to a determination that the report is accurate and acceptable and that the reported property is the same as the remitted property.

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(6) (4) Holders of inactive accounts having a value of \$50 or more shall use due diligence to locate and notify apparent owners that the entity is holding unclaimed property available for them to recover. Not more than 120 days and not less than 60 days prior to filing the report required by this section, the holder in possession of property presumed unclaimed and subject to custody as unclaimed property under this chapter shall send written notice by first-class United States mail to the apparent owner at the apparent owner's last known address from the holder's records or from other available sources, or via electronic mail if the apparent owner has elected this method of delivery, informing the apparent owner that the holder is in possession of property subject to this chapter, if the holder has in its records a mailing or electronic an address for the apparent owner which the holder's records do not disclose to be inaccurate. These two means of contact are not mutually exclusive; if the mailing address is determined to be inaccurate, electronic mail may be used if so elected by the apparent owner.

_	(7)	The	writt	ten	notice	to	the	apparent	owner	required
under	this	sec	ction	mus	st:					

- (a) Contain a heading that reads substantially as follows:

 "Notice. The State of Florida requires us to notify you that
 your property may be transferred to the custody of the Florida

 Department of Financial Services if you do not contact us before
 (insert date that is at least 30 days after the date of notice)."
- (b) Identify the type, nature, and, except for property that does not have a fixed value, value of the property that is the subject of the notice.
- (c) State that the property will be turned over to the custody of the department as unclaimed property if no response to this letter is received.
- (d) State that any property that is not legal tender of the United States may be sold or liquidated by the department.
- (e) State that after the property is turned over to the department, an apparent owner seeking return of the property may file a claim with the department.
- (f) State that the property is currently with a holder and provide instructions that the apparent owner must follow to prevent the holder from reporting and paying for the property or from delivering the property to the department.
- (8) (5) Any holder of intangible property may file with the department a petition for determination that the property is

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unclaimed requesting the department to accept custody of the property. The petition shall state any special circumstances that exist, contain the information required by subsection (4) (2), and show that a diligent search has been made to locate the owner. If the department finds that the proof of diligent search is satisfactory, it shall give notice as provided in s. 717.118 and accept custody of the property.

- (9)(6) Upon written request by any entity or person required to file a report, stating such entity's or person's justification for such action, the department may place that entity or person in an inactive status as an unclaimed property "holder."
- (10) (7) (a) This section does not apply to the unclaimed patronage refunds as provided for by contract or through bylaw provisions of entities organized under chapter 425 or that are exempt from ad valorem taxation pursuant to s. 196.2002.
- (b) This section does not apply to intangible property held, issued, or owing by a business association subject to the jurisdiction of the United States Surface Transportation Board or its successor federal agency if the apparent owner of such intangible property is a business association. The holder of such property does not have any obligation to report, to pay, or to deliver such property to the department.
- (c) This section does not apply to credit balances, overpayments, refunds, or outstanding checks owed by a health

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care provider to a managed care payor with whom the health care provider has a managed care contract, provided that the credit balances, overpayments, refunds, or outstanding checks become due and owing pursuant to the managed care contract.

- $\underline{(11)}_{(8)}$ (a) As used in this subsection, the term "property identifier" means the descriptor used by the holder to identify the unclaimed property.
- (b) Social security numbers and property identifiers contained in reports required under this section, held by the department, are confidential and exempt from s. 119.07(1) and s. 24(a), Art. I of the State Constitution.
- (c) This exemption applies to social security numbers and property identifiers held by the department before, on, or after the effective date of this exemption.
- Section 48. Subsections (4), (5), and (6) of section 717.119, Florida Statutes, are renumbered as subsections (5), (6), and (7), respectively, and a new subsection (4) and subsection (8) are added to that section, to read:
 - 717.119 Payment or delivery of unclaimed property.-
- (4) All virtual currency reported under this chapter on the annual report filing required in s. 717.117 shall be remitted to the department with the report. The holder shall liquidate the virtual currency and remit the proceeds to the department. The liquidation must occur within 30 days before the filing of the report. Upon delivery of the virtual currency

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2201 proceeds to the department, the holder is relieved of all 2202 liability of every kind in accordance with the provisions of s. 2203 717.1201 to every person for any losses or damages resulting to 2204 the person by the delivery to the department of the virtual 2205 currency proceeds. 2206 (8) A holder may not assign or otherwise transfer its 2207 obligation to report, pay, or deliver property or to comply with 2208 the provisions of this chapter, other than to a parent, 2209 subsidiary, or affiliate of the holder. 2210 (a) Unless otherwise agreed to by the parties to a 2211 transaction, the holder's successor by merger or consolidation, 2212 or any person or entity that acquires all or substantially all of the holder's capital stock or assets, is responsible for fulfilling the holder's obligation to report, pay, or deliver

of the holder's capital stock or assets, is responsible for
fulfilling the holder's obligation to report, pay, or deliver
property or to comply with the duties of this chapter regarding
the transfer of property owed to the holder's successor and

being held for an owner resulting from the merger,

2218 consolidation, or acquisition.

(b) This subsection does not prohibit a holder from contracting with a third party for the reporting of unclaimed property, but the holder remains responsible to the department for the complete, accurate, and timely reporting of the property

2223 property.

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Section 49. Section 717.1201, Florida Statutes, is amended to read:

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717.1201 Custody by state; holder relieved from liability; reimbursement of holder paying claim; reclaiming for owner; defense of holder; payment of safe-deposit box or repository charges.—

- (1) Upon the good faith payment or delivery of unclaimed property to the department, the state assumes custody and responsibility for the safekeeping of the property. Any person who pays or delivers unclaimed property to the department in good faith is relieved of all liability to the extent of the value of the property paid or delivered for any claim then existing or which thereafter may arise or be made in respect to the property.
- (a) A holder's substantial compliance with s. 717.117(6) and good faith payment or delivery of unclaimed property to the department releases the holder from liability that may arise from such payment or delivery, and such delivery and payment may be plead as a defense in any suit or action brought by reason of such delivery or payment. This section does not relieve a fiduciary of his or her duties under the Florida Trust Code or Florida Probate Code.
- (b) If the holder pays or delivers property to the department in good faith and thereafter any other person claims the property from the holder paying or delivering, or another state claims the money or property under that state's laws relating to escheat or abandoned or unclaimed property, the

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2251	department, upon written notice of the claim, shall defend the
2252	holder against the claim and indemnify the holder against any
2253	liability on the claim, except that a holder may not be
2254	indemnified against penalties imposed by another state.
2255	(2) For the purposes of this section, a payment or
2256	delivery of unclaimed property is made in good faith if:
2257	(a) The payment or delivery was made in conjunction with
2258	an accurate and acceptable report.
2259	(b) The payment or delivery was made in a reasonable
2260	attempt to comply with this chapter and other applicable general
2261	law.
2262	(c) The holder had a reasonable basis for believing, based
2263	on the facts then known, that the property was unclaimed and
2264	subject to this chapter.
2265	(d) There is no showing that the records pursuant to which
2266	the delivery was made did not meet reasonable commercial
2267	standards of practice in the industry.
2268	(3) (2) Any holder who has paid money to the department
2269	pursuant to this chapter may make payment to any person
2270	appearing to be entitled to payment and, upon filing proof that
2271	the payee is entitled thereto, the department shall forthwith
2272	repay the holder without deduction of any fee or other charges.
2273	If repayment is sought for a payment made on a negotiable
2274	instrument, including a traveler's check or money order, the

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holder must be repaid under this subsection upon filing proof

that the instrument was duly presented and that the payee is entitled to payment. The holder shall be repaid for payment made under this subsection even if the payment was made to a person whose claim was barred under s. 717.129(1).

- (4)(3) Any holder who has delivered property, including a certificate of any interest in a business association, other than money to the department pursuant to this chapter may reclaim the property if still in the possession of the department, without payment of any fee or other charges, upon filing proof that the owner has claimed the property from the holder.
- (5) (4) The department may accept an affidavit of the holder stating the facts that entitle the holder to recover money and property under this section as sufficient proof.
- (5) If the holder pays or delivers property to the department in good faith and thereafter any other person claims the property from the holder paying or delivering, or another state claims the money or property under that state's laws relating to escheat or abandoned or unclaimed property, the department, upon written notice of the claim, shall defend the holder against the claim and indemnify the holder against any liability on the claim.
- (6) For the purposes of this section, "good faith" means that:
 - (a) Payment or delivery was made in a reasonable attempt

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to comply with this chapter.

- (b) The person delivering the property was not a fiduciary then in breach of trust in respect to the property and had a reasonable basis for believing, based on the facts then known to that person, that the property was unclaimed for the purposes of this chapter.
- (c) There is no showing that the records pursuant to which the delivery was made did not meet reasonable commercial standards of practice in the industry.
- (6)(7) Property removed from a safe-deposit box or other safekeeping repository is received by the department subject to the holder's right under this subsection to be reimbursed for the actual cost of the opening and to any valid lien or contract providing for the holder to be reimbursed for unpaid rent or storage charges. The department shall make the reimbursement to the holder out of the proceeds remaining after the deduction of the department's selling cost.
- (7) If it appears to the satisfaction of the department that, because of some mistake of fact, error in calculation, or erroneous interpretation of a statute, a person has paid or delivered to the department pursuant to any provision of this chapter any money or other property not required by this chapter to be so paid or delivered, the department may, within 5 years after such erroneous payment or delivery, refund or redeliver such money or other property to the person, provided that such

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2326	money or property has not been paid or delivered to a claimant
2327	or otherwise disposed of in accordance with this chapter.
2328	Section 50. Subsection (1) of section 717.1242, Florida
2329	Statutes, is amended to read:
2330	717.1242 Restatement of jurisdiction of the circuit court
2331	sitting in probate and the department
2332	(1) It is and has been the intent of the Legislature that,
2333	pursuant to s. 26.012(2)(b), circuit courts have jurisdiction of
2334	proceedings relating to the settlement of the estates of
2335	decedents and other jurisdiction usually pertaining to courts of
2336	probate. It is and has been the intent of the Legislature that,
2337	pursuant to this chapter $s.717.124$, the department determines
2338	the merits of claims <u>and entitlement to unclaimed</u> for property
2339	paid or delivered to the department under this chapter.
2340	Consistent with this legislative intent, any estate or
2341	beneficiary, devisee, heir, personal representative, or other
2342	interested person, as those terms are defined in the Florida
2343	Probate Code and the Florida Trust Code s. 731.201, of an estate
2344	seeking to obtain property paid or delivered to the department
2345	under this chapter must file a claim with the department as
2346	provided in s. 717.124.
2347	Section 51. Subsection (4) of section 717.1243, Florida
2348	Statutes, is amended to read:
2349	717.1243 Small estate accounts
2350	(4) This section only applies only if all of the unclaimed

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2351	property held by the department on behalf of the owner has an
2352	aggregate value of $\frac{$20,000}{}$
2353	proceeding is pending.
2354	Section 52. Subsection (2) of section 717.129, Florida
2355	Statutes, is amended to read:
2356	717.129 Periods of limitation.—
2357	(2) The department may not commence an N_{Θ} action or
2358	proceeding to enforce this chapter with respect to the
2359	reporting, payment, or delivery of property or any other duty of
2360	a holder under this chapter may be commenced by the department
2361	with respect to any duty of a holder under this chapter more
2362	than 10 years after the duty arose. The period of limitation
2363	established under this subsection is tolled by the earlier of
2364	the department's or audit agent's delivery of a notice that a
2365	holder is subject to an audit or examination under s. 717.1301
2366	or the holder's written election to enter into an unclaimed
2367	property voluntary disclosure agreement.
2368	Section 53. Section 717.1301, Florida Statutes, is amended
2369	to read:
2370	717.1301 Investigations; examinations; subpoenas
2371	(1) To carry out the chapter's purpose of protecting the
2372	interest of missing owners through the safeguarding of their
2373	property and to administer and enforce this chapter, the
2374	department may:
2375	(a) Investigate, examine, inspect, request, or otherwise

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2376 gather information or evidence on, claim documents from a claimant or a claimant's representative during its review of a claim.

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- Audit the records of a person or the records in the possession of an agent, representative, subsidiary, or affiliate of the person subject to this chapter to determine whether the person complied with this chapter. Such records may include information to verify the completeness or accuracy of the records provided, even if such records may not identify property reportable to the department.
- (c) Take testimony of a person, including the person's employee, agent, representative, subsidiary, or affiliate, to determine whether the person complied with this chapter.
- (d) Issue an administrative subpoena to require that the records specified in paragraph (b) be made available for examination or audit and that the testimony specified in paragraph (c) be provided.
- Bring an action in a court of competent jurisdiction seeking enforcement of an administrative subpoena issued under this section, which the court shall consider under procedures that will lead to an expeditious resolution of the action.
- (f) Bring an administrative action or an action in a court of competent jurisdiction to enforce this chapter.
- (2) If a person is subject to reporting property under this chapter, the department may require the person to file a

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2401 verified report in a form prescribed by the department. The 2402 verified report must: 2403 (a) State whether the person is holding property 2404 reportable under this chapter; 2405 (b) Describe the property not previously reported, the 2406 property about which the department has inquired, or the 2407 property that is in dispute as to whether it is reportable under 2408 this chapter; and 2409 (c) State the amount or value of the property. 2410 The department may authorize a compliance review of a report for a specified reporting year. The review must be 2411 2412 limited to the contents of the report filed, as required by s. 717.117 and subsection (2), and all supporting documents related 2413 2414 to the reports. If the review results in a finding of a 2415 deficiency in unclaimed property due and payable to the 2416 department, the department shall notify the holder in writing of 2417 the amount of deficiency within 1 year after the authorization 2418 of the compliance review. If the holder fails to pay the 2419 deficiency within 90 days, the department may seek to enforce the assessment under subsection (1). The department is not 2420 2421 required to conduct a review under this section before 2422 initiating an audit.

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(4) Notwithstanding any other provision of law, in a

contract providing for the location or collection of unclaimed

property, the department may authorize the contractor to deduct

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its fees and expenses for services provided under the contract
from the unclaimed property that the contractor has recovered or
collected under the contract. The department shall annually
report to the Chief Financial Officer the total amount collected
or recovered by each contractor during the previous fiscal year
and the total fees and expenses deducted by each contractor.

(1) The department may make investigations and examinations within or outside this state of claims, reports, and other records as it deems necessary to administer and enforce the provisions of this chapter. In such investigations and examinations the department may administer oaths, examine witnesses, issue subpoenas, and otherwise gather evidence. The department may request any person who has not filed a report under s. 717.117 to file a verified report stating whether or not the person is holding any unclaimed property reportable or deliverable under this chapter.

(2) Subpoenas for witnesses whose evidence is deemed material to any investigation or examination under this section may be issued by the department under seal of the department, or by any court of competent jurisdiction, commanding such witnesses to appear before the department at a time and place named and to bring such books, records, and documents as may be specified or to submit such books, records, and documents to inspection. Such subpoenas may be served by an authorized representative of the department.

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(3) If any person shall refuse to testify, produce books, records, and documents, or otherwise refuse to obey a subpoena issued under this section, the department may present its petition to a court of competent jurisdiction in or for the county in which such person resides or has its principal place of business, whereupon the court shall issue its rule nisi requiring such person to obey forthwith the subpoena issued by the department or show cause for failing to obey said subpoena. Unless said person shows sufficient cause for failing to obey the subpoena, the court shall forthwith direct such person to obey the same subject to such punishment as the court may direct including, but not limited to, the restraint, by injunction or by appointment of a receiver, of any transfer, pledge, assignment, or other disposition of such person's assets or any concealment, alteration, destruction, or other disposition of subpoenaed books, records, or documents as the court deems appropriate, until such person has fully complied with such subpoena and the department has completed its investigation or examination. The department is entitled to the provided in s. 51.011, and the court shall advance the cause on its calendar. Costs incurred by the department to obtain an order granting, in whole or in part, its petition shall be taxed against the subpoenaed person, and failure to comply with such order shall be a contempt of court. (4) Witnesses shall be entitled to the same fees and

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mileage as they may be entitled by law for attending as witnesses in the circuit court, except where such examination or investigation is held at the place of business or residence of the witness.

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- (5) The material compiled by the department in an investigation or examination under this chapter is confidential until the investigation or examination is complete. If any such material contains a holder's financial or proprietary information, it may not be disclosed or made public by the department after the investigation or audit is completed, except as required by a court of competent jurisdiction in the course of a judicial proceeding in which the state is a party, or pursuant to an agreement with another state allowing joint audits. Such material may be considered trade secret and exempt from s. 119.07(1) as provided for in s. 119.0715. The records, data, and information gathered material compiled by the department in an investigation or audit examination under this chapter remain remains confidential after the department's investigation or examination is complete if the department has submitted the material or any part of it to any law enforcement agency or other administrative agency for further investigation or for the filing of a criminal or civil prosecution and such investigation has not been completed or become inactive.
- (6) If an investigation or an <u>audit</u> examination of the records of any person results in the disclosure of property

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reportable and deliverable under this chapter, the department may assess the cost of the investigation or audit the examination against the holder at the rate of \$100 per 8-hour day for each investigator or examiner. Such fee shall be calculated on an hourly basis and shall be rounded to the nearest hour. The person shall also pay the travel expense and per diem subsistence allowance provided for state employees in s. 112.061. The person shall not be required to pay a per diem fee and expenses of an examination or investigation which shall consume more than 30 worker-days in any one year unless such examination or investigation is due to fraudulent practices of the person, in which case such person shall be required to pay the entire cost regardless of time consumed. The fee for the costs of the investigation or audit shall be remitted to the department within 30 days after the date of the notification that the fee is due and owing. Any person who fails to pay the fee within 30 days after the date of the notification that the fee is due and owing shall pay to the department interest at the rate of 12 percent per annum on such fee from the date of the notification.

Section 54. Subsection (1) of section 717.1311, Florida Statutes, is amended to read:

717.1311 Retention of records.-

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(1) Every holder required to file a report under s. 2525 717.117 shall maintain a record of the specific type of

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property, amount, name, and last known address of the owner for $\underline{10}$ 5 years after the property becomes reportable, except to the extent that a shorter time is provided in subsection (2) or by rule of the department.

- Section 55. Paragraph (j) of subsection (1) and subsection (3) of section 717.1322, Florida Statutes, are amended to read: 717.1322 Administrative and civil enforcement.—
- (1) The following acts are violations of this chapter and constitute grounds for an administrative enforcement action by the department in accordance with the requirements of chapter 120 and for civil enforcement by the department in a court of competent jurisdiction:
- (j) Requesting or receiving compensation for notifying a person of his or her unclaimed property or assisting another person in filing a claim for unclaimed property, unless the person is an attorney licensed to practice law in this state, a Florida-certified public accountant, or a private investigator licensed under chapter 493, or entering into, or making a solicitation to enter into, an agreement to file a claim for unclaimed property owned by another, or a contract or agreement to purchase unclaimed property, unless such person is registered with the department under this chapter and an attorney licensed to practice law in this state in the regular practice of her or his profession, a Florida-certified public accountant who is acting within the scope of the practice of public accounting as

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defined in chapter 473, or a private investigator licensed under chapter 493. This paragraph does not apply to a person who has been granted a durable power of attorney to convey and receive all of the real and personal property of the owner, is the court-appointed guardian of the owner, has been employed as an attorney or qualified representative to contest the department's denial of a claim, or has been employed as an attorney to probate the estate of the owner or an heir or legatee of the owner.

- (3) A <u>claimant's representative</u> registrant is subject to civil enforcement and the disciplinary actions specified in subsection (2) for violations of subsection (1) by an agent or employee of the registrant's employer if the <u>claimant's</u> representative registrant knew or should have known that such agent or employee was violating any provision of this chapter.
- Section 56. Subsection (1) of section 717.1333, Florida Statutes, is amended to read:
- 717.1333 Evidence; estimations; audit reports <u>and</u>
 <u>worksheets</u>, <u>investigator</u> <u>examiner's worksheets</u>, <u>investigative</u>
 reports <u>and worksheets</u>, other related documents.—
- (1) In any proceeding involving a holder under ss. 120.569 and 120.57 in which an <u>audit agent auditor</u>, examiner, or investigator acting under authority of this chapter is available for cross-examination, any official written report, worksheet, or other related paper, or copy thereof, compiled, prepared,

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drafted, or otherwise made or received by the <u>audit agent</u> auditor, examiner, or investigator, after being duly authenticated by the <u>audit agent auditor</u>, examiner, or investigator, may be admitted as competent evidence upon the oath of the <u>audit agent auditor</u>, examiner, or investigator that the report, worksheet, or related paper was prepared or received as a result of an audit, examination, or investigation of the books and records of the person audited, examined, or investigated, or the agent thereof.

Section 57. Subsections (1) and (2) of section 717.134, Florida Statutes, are amended to read:

717.134 Penalties and interest.-

- report required under this chapter, the department may impose and collect a penalty of \$500 per day up to a maximum of \$5,000 and 25 percent of the value of property not reported until an appropriate a report is provided rendered for any person who willfully fails to render any report required under this chapter. Upon a holder's showing of good cause, the department may waive said penalty or any portion thereof. If the holder acted in good faith and without negligence, the department shall waive the penalty provided herein.
- (2) For any person who willfully refuses to pay or deliver unclaimed property to the department as required under this chapter, the department may impose and collect a penalty of \$500

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per day up to a maximum of \$5,000 and 25 percent of the value of property not paid or delivered until the property is paid or delivered for any person who willfully refuses to pay or deliver abandoned property to the department as required under this chapter.

Section 58. Section 717.135, Florida Statutes, is amended to read:

- 717.135 Recovery agreements and purchase agreements for claims filed by a claimant's representative; fees and costs, or total net gain.—
- (1) In order to protect the interests of owners of unclaimed property, the department shall adopt by rule a form entitled "Unclaimed Property Recovery Agreement" and a form entitled "Unclaimed Property Purchase Agreement."
- (2) The Unclaimed Property Recovery Agreement and the Unclaimed Property Purchase Agreement must include and disclose all of the following:
- (a) The total dollar amount of unclaimed property accounts claimed or sold.
- (b) The total percentage of all authorized fees and costs to be paid to the claimant's representative or the percentage of the value of the property to be paid as net gain to the purchasing claimant's representative.
- (c) The total dollar amount to be deducted and received from the claimant as fees and costs by the claimant's

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representative or the total net dollar amount to be received by the purchasing claimant's representative.

- (d) The net dollar amount to be received by the claimant or the seller.
- (e) For each account claimed, the unclaimed property account number.
- (f) For the Unclaimed Property Purchase Agreement, a statement that the amount of the purchase price will be remitted to the seller by the purchaser within 30 days after the execution of the agreement by the seller.
- (g) The name, address, e-mail address, phone number, and license number of the claimant's representative.
- (h)1. The manual signature of the claimant or seller and the date signed, affixed on the agreement by the claimant or seller.
- 2. Notwithstanding any other provision of this chapter to the contrary, the department may allow an apparent owner, who is also the claimant or seller, to sign the agreement electronically for claims of \$2,000 or less. All electronic signatures on the Unclaimed Property Recovery Agreement and the Unclaimed Property Purchase Agreement must be affixed on the agreement by the claimant or seller using the specific, exclusive eSignature product and protocol authorized by the department.
 - (i) The social security number or taxpayer identification

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number of the claimant or seller, if a number has been issued to the claimant or seller.

- (j) The total fees and costs, or the total discount in the case of a purchase agreement, which may not exceed 30 percent of the claimed amount. In the case of a recovery agreement, if the total fees and costs exceed 30 percent, the fees and costs shall be reduced to 30 percent and the net balance shall be remitted directly by the department to the claimant. In the case of a purchase agreement, if the total net gain of the claimant's representative exceeds 30 percent, the claim will be denied.
- (3) For an Unclaimed Property Purchase Agreement form, proof that the purchaser has made payment must be filed with the department along with the claim. If proof of payment is not provided, the claim is void.
- (4) A claimant's representative must use the Unclaimed Property Recovery Agreement or the Unclaimed Property Purchase Agreement as the exclusive means of entering into an agreement or a contract with a claimant or seller to file a claim with the department.
- (5) Fees and costs may be owed or paid to, or received by, a claimant's representative only after a filed claim has been approved and if the claimant's representative used an agreement authorized by this section.
- (6) A claimant's representative may not use or distribute any other agreement of any type, conveyed by any method, with

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respect to the claimant or seller which relates, directly or indirectly, to unclaimed property accounts held by the department or the Chief Financial Officer other than the agreements authorized by this section. Any engagement, authorization, recovery, or fee agreement that is not authorized by this section is void. A claimant's representative is subject to administrative and civil enforcement under s. 717.1322 if he or she uses an agreement that is not authorized by this section and if the agreement is used to apply, directly or indirectly, to unclaimed property held by this state. This subsection does not prohibit lawful nonagreement, noncontractual, or advertising communications between or among the parties.

- (7) The Unclaimed Property Recovery Agreement and the Unclaimed Property Purchase Agreement may not contain language that makes the agreement irrevocable or that creates an assignment of any portion of unclaimed property held by the department.
- (8) When a claim is approved, the department may pay any additional account that is owned by the claimant but has not been claimed at the time of approval, provided that a subsequent claim has not been filed or is not pending for the claimant at the time of approval.
 - (9) This section does not supersede s. 717.1241.
- (10) This section does not apply to the sale and purchase of Florida-held unclaimed property accounts through a bankruptcy

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estate representative or other person or entity authorized

pursuant to Title XI of the United States Code or an order of a

bankruptcy court to act on behalf or for the benefit of the

debtor, its creditors, and its bankruptcy estate.

Section 59. Subsections (1), (2), and (3) of section 717.1400, Florida Statutes, are amended to read:

717.1400 Registration.-

- (1) In order to file claims as a claimant's representative, acquire ownership of or entitlement to unclaimed property, receive a distribution of fees and costs from the department, and obtain unclaimed property dollar amounts and numbers of reported shares of stock held by the department, a private investigator holding a Class "C" individual license under chapter 493 must register with the department on such form as the department prescribes by rule and must be verified by the applicant. To register with the department, a private investigator must provide:
- (a) A legible copy of the applicant's Class "A" business license under chapter 493 or that of the applicant's firm or employer which holds a Class "A" business license under chapter 493.
- (b) A legible copy of the applicant's Class "C" individual license issued under chapter 493.
- (c) The business address and telephone number of the applicant's private investigative firm or employer.

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(d) The names of agents or employees, if any, who are designated to act on behalf of the private investigator, together with a legible copy of their photo identification issued by an agency of the United States, or a state, or a political subdivision thereof.

- (e) Sufficient information to enable the department to disburse funds by electronic funds transfer.
- (f) The tax identification number of the private investigator's firm or employer which holds a Class "A" business license under chapter 493.
- representative, acquire ownership of or entitlement to unclaimed property, receive a distribution of fees and costs from the department, and obtain unclaimed property dollar amounts and numbers of reported shares of stock held by the department, a Florida-certified public accountant must register with the department on such form as the department prescribes by rule and must be verified by the applicant. To register with the department, a Florida-certified public accountant must provide:
 - (a) The applicant's Florida Board of Accountancy number.
- (b) A legible copy of the applicant's current driver license showing the full name and current address of such person. If a current driver license is not available, another form of identification showing the full name and current address of such person or persons shall be filed with the department.

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(c) The business address and telephone number of the applicant's public accounting firm or employer.

- (d) The names of agents or employees, if any, who are designated to act on behalf of the Florida-certified public accountant, together with a legible copy of their photo identification issued by an agency of the United States, or a state, or a political subdivision thereof.
- (e) Sufficient information to enable the department to disburse funds by electronic funds transfer.
- (f) The tax identification number of the accountant's public accounting firm employer.
- (3) In order to file claims as a claimant's representative, acquire ownership of or entitlement to unclaimed property, receive a distribution of fees and costs from the department, and obtain unclaimed property dollar amounts and numbers of reported shares of stock held by the department, an attorney licensed to practice in this state must register with the department on such form as the department prescribes by rule and must be verified by the applicant. To register with the department, such attorney must provide:
 - (a) The applicant's Florida Bar number.
- (b) A legible copy of the applicant's current driver license showing the full name and current address of such person. If a current driver license is not available, another form of identification showing the full name and current address

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2776 of such person or persons shall be filed with the department.

- (c) The business address and telephone number of the applicant's firm or employer.
- (d) The names of agents or employees, if any, who are designated to act on behalf of the attorney, together with a legible copy of their photo identification issued by an agency of the United States, or a state, or a political subdivision thereof.
- (e) Sufficient information to enable the department to disburse funds by electronic funds transfer.
- (f) The tax identification number of the attorney's firm or employer.
- Section 60. Paragraph (c) of subsection (10) of section 766.302, Florida Statutes, is amended to read:
- 766.302 Definitions; ss. 766.301-766.316.—As used in ss. 766.301-766.316, the term:
- normally rendered by trained professional attendants which is beyond the scope of child care duties, but which is provided by family members. Family members who provide nonprofessional residential or custodial care may not be compensated under this act for care that falls within the scope of child care duties and other services normally and gratuitously provided by family members. Family residential or custodial care shall be performed only at the direction and control of a physician when such care

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is medically necessary. Reasonable charges for expenses for family residential or custodial care provided by a family member shall be determined as follows:

(c) The award of family residential or custodial care as defined in this section shall not be included in the current estimates for purposes of s. 766.314(9)(c).

Section 61. Paragraph (c) of subsection (9) of section 766.314, Florida Statutes, is amended to read:

766.314 Assessments; plan of operation.-

2810 (9)

exceeds 100 80 percent of the funds on hand and the funds that will become available to the association within the next 12 months from all sources described in <u>subsection</u> <u>subsections</u> (4) and (5) and paragraph (5) (a) (7) (a), the association may not accept any new claims without express authority from the Legislature. Nothing in This section <u>does not preclude precludes</u> the association from accepting any claim if the injury occurred 18 months or more before the effective date of this suspension. Within 30 days after the effective date of this suspension, the association shall notify the Governor, the Speaker of the House of Representatives, the President of the Senate, the Office of Insurance Regulation, the Agency for Health Care Administration, and the Department of Health of this suspension.

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Section 62. Paragraph (a) of subsection (2) of section

2826 197.582, Florida Statutes, is amended to read: 2827 197.582 Disbursement of proceeds of sale. -2828 (2)(a) If the property is purchased for an amount in 2829 excess of the statutory bid of the certificateholder, the 2830 surplus must be paid over and disbursed by the clerk as set 2831 forth in subsections (3), (5), and (6). If the opening bid 2832 included the homestead assessment pursuant to s. 197.502(6)(c), 2833 that amount must be treated as surplus and distributed in the 2834 same manner. The clerk shall distribute the surplus to the 2835 governmental units for the payment of any lien of record held by 2836 a governmental unit against the property, including any tax 2837 certificates not incorporated in the tax deed application and 2838 omitted taxes, if any. If there remains a balance of 2839 undistributed funds, the balance must be retained by the clerk 2840 for the benefit of persons described in s. 197.522(1)(a), except 2841 those persons described in s. 197.502(4)(h), as their interests 2842 may appear. The clerk shall mail notices to such persons 2843 notifying them of the funds held for their benefit at the 2844 addresses provided in s. 197.502(4). Such notice constitutes 2845 compliance with the requirements of s. 717.117(6) s. 717.117(4). 2846 Any service charges and costs of mailing notices shall be paid 2847 out of the excess balance held by the clerk. Notice must be 2848 provided in substantially the following form: 2849 NOTICE OF SURPLUS FUNDS FROM TAX DEED SALE 2850 CLERK OF COURT

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2851 COUNTY, FLORIDA Tax Deed #..... 2852 2853 Certificate #..... 2854 Property Description: 2855 Pursuant to chapter 197, Florida Statutes, the above 2856 property was sold at public sale on ... (date of sale)..., and a 2857 surplus of \$...(amount)... (subject to change) will be held by this office for 120 days beginning on the date of this notice to 2858 2859 benefit the persons having an interest in this property as 2860 described in section 197.502(4), Florida Statutes, as their interests may appear (except for those persons described in 2861 2862 section 197.502(4)(h), Florida Statutes). 2863 To the extent possible, these funds will be used to satisfy 2864 in full each claimant with a senior mortgage or lien in the property before distribution of any funds to any junior mortgage 2865 2866 or lien claimant or to the former property owner. To be 2867 considered for funds when they are distributed, you must file a 2868 notarized statement of claim with this office within 120 days of 2869 this notice. If you are a lienholder, your claim must include 2870 the particulars of your lien and the amounts currently due. Any 2871 lienholder claim that is not filed within the 120-day deadline 2872 is barred. A copy of this notice must be attached to your statement of 2873 2874 claim. After the office examines the filed claim statements, it will notify you if you are entitled to any payment. 2875

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2876 Dated: 2877 Clerk of Court 2878 Section 63. Subsection (1) of section 717.1382, Florida 2879 Statutes, is amended to read: 2880 717.1382 United States savings bond; unclaimed property; 2881 escheatment; procedure.-2882 Notwithstanding any other provision of law, a United 2883 States savings bond in possession of the department or 2884 registered to a person with a last known address in the state, 2885 including a bond that is lost, stolen, or destroyed, is presumed 2886 abandoned and unclaimed 5 years after the bond reaches maturity 2887 and no longer earns interest and shall be reported and remitted 2888 to the department by the financial institution or other holder 2889 in accordance with ss. 717.117(1) and $(5) \frac{(3)}{(3)}$ and 717.119, if 2890 the department is not in possession of the bond. 2891 Section 64. The Division of Law Revision is directed to 2892 prepare a reviser's bill for the 2025 Regular Session of the 2893 Legislature to change the term "Division of Investigative and 2894 Forensic Services" wherever the term appears in the Florida 2895 Statutes to "Division of Criminal Investigations." 2896 Section 65. By September 1, 2024, the Florida Birth-2897 Related Neurological Injury Compensation Association shall, in 2898 consultation with the Office of Insurance Regulation and the 2899 Agency for Health Care Administration, submit a report to the 2900 Governor, the Chief Financial Officer, the President of the

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2901	Senate, and the Speaker of the House of Representatives which
2902	must include, but is not limited to, the following:
2903	(1) Recommendations for defining actuarial soundness for
2904	the association, including options for phase-in, if appropriate.
2905	(2) Recommendations for timing of reporting actuarial
2906	soundness and to whom the soundness should be reported.
2907	(3) Recommendations for ensuring a revenue level to
2908	maintain actuarial soundness, including options for phase-in, if
2909	appropriate.
2910	Section 66. Except as otherwise expressly provided in this
2911	act, this act shall take effect upon becoming a law.