A bill to be entitled

An act relating to service animals; amending s. 413.08, F.S.; revising and providing definitions; revising designation and duties of a service animal; providing rights of an individual with a disability accompanied by a service animal or a person who trains service animals with regard to public or housing accommodations under certain conditions; providing a penalty; providing an effective date.

Be It Enacted by the Legislature of the State of Florida:

Section 1. Section 413.08, Florida Statutes, is amended to read:

413.08 Rights of an individual with a disability; use of a service animal; discrimination in public employment or housing accommodations; penalties.—

(1) As used in this section and s. 413.081, the term:

(a) "Housing accommodation" means any real property or portion thereof which is used or occupied, or intended, arranged, or designed to be used or occupied, as the home, residence, or sleeping place of one or more persons, but does not include any single-family residence, the occupants of which rent, lease, or furnish for compensation not more than one room therein.

(b) "Individual with a disability" means a person who is deaf, hard of hearing, blind, visually impaired, or otherwise physically disabled. As used in this paragraph, the term:

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1. "Hard of hearing" means an individual who has suffered a permanent hearing impairment that is severe enough to necessitate the use of amplification devices to discriminate speech sounds in verbal communication.

- 2. "Physically disabled" means any person who has a physical impairment that substantially limits one or more major life activities.
- (c) "Owner" means a person who owns a service animal or who is authorized by the owner to use a service animal.
- (d) (e) "Public accommodation" means a common carrier, airplane, motor vehicle, railroad train, motor bus, streetcar, boat, or other public conveyance or mode of transportation; hotel; lodging place; place of public accommodation, amusement, or resort; and other places to which the general public is invited, subject only to the conditions and limitations established by law and applicable alike to all persons.
- (e)(d) "Service animal" means a dog an animal that is trained to perform tasks for an individual with a disability. The tasks may include, but are not limited to, guiding a person who is visually impaired, has low vision, or is blind, alerting a person who is deaf or hard of hearing, pulling a wheelchair, assisting with mobility or balance, alerting and protecting a person who is having a seizure, retrieving objects, helping a person with a psychiatric or neurological disability by preventing or interrupting impulsive or destructive behaviors, or performing other specialized special tasks. A service animal is not a pet.
  - (2) An individual with a disability is entitled to full

and equal accommodations, advantages, facilities, and privileges in all public accommodations. This section does not require any person, firm, business, or corporation, or any agent thereof, to modify or provide any vehicle, premises, facility, or service to a higher degree of accommodation than is required for a person not so disabled. If an individual with a disability or a person who trains service animals is a student at a private or public school in the state, that person has the right to be accompanied by a service animal subject to the conditions established under this section.

- (3) An individual with a disability has the right to be accompanied by a service animal in all areas of a public accommodation that the public or customers are normally permitted to occupy.
- (a) Documentation that the service animal is trained is not a precondition for providing service to an individual accompanied by a service animal. A public accommodation may ask if an animal is a service animal or what tasks the animal has been trained to perform in order to determine the difference between a service animal and a pet.
- (b) A public accommodation may not impose a deposit or surcharge on an individual with a disability as a precondition to permitting a service animal to accompany the individual with a disability, even if a deposit is routinely required for pets.
- (c) An individual with a disability is liable for damage caused by a service animal if it is the regular policy and practice of the public accommodation to charge nondisabled persons for damages caused by their pets.

(d) The care or supervision of a service animal is the responsibility of the individual owner. A public accommodation is not required to provide care or food or a special location for the service animal or assistance with removing animal excrement, unless required by any federal agency, federal law, or federal regulation. In those instances, if a public accommodation has a secured area, the public accommodation must provide a special location for the service animal to relieve itself within those secured areas.

- (e) A public accommodation may exclude or remove any animal from the premises, including a service animal, if the animal's behavior poses a direct threat to the health and safety of others. Allergies and fear of animals are not valid reasons for denying access or refusing service to an individual with a service animal. If a service animal is excluded or removed for being a direct threat to others, the public accommodation must provide the individual with a disability the option of continuing access to the public accommodation without having the service animal on the premises.
- (4) Any person, firm, or corporation, or the agent of any person, firm, or corporation, who denies or interferes with admittance to  $\tau$  or enjoyment of  $\tau$  a public accommodation: interferes with the renting, leasing, or purchasing of housing accommodations; or otherwise interferes with the rights of an individual with a disability or the trainer of a service animal while engaged in the training of such an animal pursuant to subsection (8)  $\tau$  commits a misdemeanor of the second degree, punishable as provided in s. 775.082 or s. 775.083.

(5) It is the policy of this state that an individual with a disability be employed in the service of the state or political subdivisions of the state, in the public schools, and in all other employment supported in whole or in part by public funds, and an employer may not refuse employment to such a person on the basis of the disability alone, unless it is shown that the particular disability prevents the satisfactory performance of the work involved.

- (6) An individual with a disability who is accompanied by a service animal is entitled to full and equal advantages, facilities, and privileges in all housing accommodations and is entitled to rent, lease, or purchase, as other members of the general public, any housing accommodations offered for rent, lease, or other compensation in this state, subject to the conditions and limitations established by law and applicable alike to all persons.
- (a) This section does not require any person renting, leasing, or otherwise providing real property for compensation to modify her or his property in any way or provide a higher degree of care for an individual with a disability than for a person who is not disabled.
- (b) An individual with a disability who has a service animal, or who is the trainer of a service animal for an accredited school is entitled to full and equal access to all housing accommodations provided for in this section, and such a person may not be required to pay extra compensation for the service animal. However, such a person is liable for any damage done to the premises or to another person

on the premises by such an animal. A housing accommodation may request proof of compliance with vaccination requirements.

- (7) An employer covered under subsection (5) who discriminates against an individual with a disability in employment, unless it is shown that the particular disability prevents the satisfactory performance of the work involved, or any person, firm, or corporation, or the agent of any person, firm, or corporation, providing housing accommodations as provided in subsection (6) who discriminates against an individual with a disability, commits a misdemeanor of the second degree, punishable as provided in s. 775.082 or s. 775.083.
- (8) Any person who trains trainer of a service animal, while engaged in the training of such an animal, has the same rights and privileges with respect to access to public and housing accommodations facilities and the same liability for damage as is provided for a person those persons described in subsection (3) or subsection (6) who is accompanied by a service animal, so long as: animals.
- (a) The service animal is being held on a leash and is under the control of the person training the service animal for an accredited school for service animals.
- (b) The person has on her or his person and available for inspection credentials from the accredited school for which the service animal is being trained.
- (c) The service animal is wearing a collar, leash, or other appropriate apparel that identifies the dog with the accredited school for which the service animal is being trained.

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(9) A person who knowingly and fraudulently represents
herself or himself, through her or his conduct or verbal or
written notice, as the owner or trainer of a service animal
commits a misdemeanor of the second degree, punishable as
provided in s. 775.082 or s. 775.083.
Section 2. This act shall take effect July 1, 2012.

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