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A bill to be entitled An act relating to technology innovation; amending s. 20.22, F.S.; deleting the Division of State Technology from, and adding the Florida Digital Service and the Division of Telecommunications to, the Department of Management Services; amending s. 110.205, F.S.; providing additional positions that are exempt from certain requirements in the career service system; requiring the department to set the salary and benefits of such positions; amending s. 282.0041, F.S.; providing definitions; amending s. 282.0051, F.S.; establishing and housing the Florida Digital Service within the department; providing purpose; transferring and revising specified powers, duties, and functions of the Division of State Technology to the Florida Digital Service; requiring the Florida Digital Service to develop an enterprise architecture; providing requirements for such enterprise architecture; requiring the department to act through the Florida Digital Service for certain duties and powers; requiring designations and duties of specified officers; providing experience requirements for such officers; providing powers and duties of the Florida Digital Service; prohibiting the department from retrieving or disclosing data under circumstances;

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authorizing the department to adopt rules through the Florida Digital Service; amending s. 282.00515, F.S.; revising certain standards that the Department of Legal Affairs, the Department of Financial Services, and the Department of Agriculture and Consumer Services must adopt; requiring the departments to notify the Governor and the Legislature if the departments adopt alternative standards in lieu of enterprise architecture standards; providing requirements for the notification; providing construction; prohibiting the Florida Digital Service from retrieving or disclosing data under certain circumstances; amending ss. 282.318, 287.0591, 365.171, 365.172, 365.173, and 943.0415, F.S.; conforming provisions to changes made by the act; providing a directive to the Division of Law Revision; creating s. 559.952, F.S.; providing a short title; creating the Financial Technology Sandbox within the Office of Financial Regulation; providing definitions; providing certain exceptions to general law and certain waivers of rule requirements to specified persons under certain circumstances; providing circumstances under which the office may approve a Financial Technology Sandbox application; authorizing licensees to conduct business through electronic

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means; requiring certain persons to seek a declaratory statement before filing an application for the program; requiring an application for the program for business entities to make innovative financial products or services available to consumers; providing application requirements; providing standards for application approval or refusal; providing limitations on the number of consumers of innovative financial products or services; providing a licensee's continuing obligation; providing operation of the sandbox; requiring a licensee to provide written statements to consumers under certain circumstances; authorizing the office to enter into an agreement with certain regulatory agencies for specified purposes; authorizing the office to examine specified records; providing extension and conclusion of the sandbox period; requiring written notification to consumers within a timeframe before the end of an extension or the conclusion of the sandbox period; providing acts that licensees may and may not engage in at the end of an extension or the conclusion of the sandbox period; requiring licensees to submit a report; providing report requirements; providing construction; providing that licensees are not immune from civil damages and are subject to criminal and consumer protection laws

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and certain general laws; providing penalties; providing service of process; requiring the Financial Services Commission to adopt rules; authorizing the office to issue certain orders and to enforce them in accordance with ch. 120, F.S., or in court; providing that such orders include orders for payment of restitution; providing an appropriation; providing that specified provisions of the act are contingent upon passage of other provisions addressing public records; providing effective dates.

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Be It Enacted by the Legislature of the State of Florida:

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Section 1. Subsection (2) of section 20.22, Florida Statutes, is amended to read:

20.22 Department of Management Services.—There is created a Department of Management Services.

- (2) The following divisions, and programs, and services within the Department of Management Services are established:
 - (a) The Facilities Program.
- (b) The Florida Digital Service Division of State

 Technology, the director of which is appointed by the secretary of the department and shall serve as the state chief information officer. The state chief information officer must be a proven, effective administrator who must have at least 10 years of

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101	executive-level experience in the public or private sector,
102	preferably with experience in the development of information
103	technology strategic planning and the development and
104	implementation of fiscal and substantive information technology
105	policy and standards.
106	(c) <u>The</u> Workforce Program.
107	(d)1. <u>The</u> Support Program.
108	2. <u>The</u> Federal Property Assistance Program.
109	(e) <u>The</u> Administration Program.
110	(f) $\underline{\text{The}}$ Division of Administrative Hearings.
111	(g) The Division of Retirement.
112	(h) $\underline{\text{The}}$ Division of State Group Insurance.
113	(i) The Division of Telecommunications.
114	Section 2. Paragraph (e) of subsection (2) of section
115	110.205, Florida Statutes is amended to read:
116	(2) EXEMPT POSITIONS.—The exempt positions that are not
117	covered by this part include the following:
118	(e) The state chief information officer, the state chief
119	data officer, and the state chief information security officer.
120	Unless otherwise fixed by law, The Department of Management
121	Services shall set the salary and benefits of these positions
122	this position in accordance with the rules of the Senior
123	Management Service.
124	Section 3. Section 282.0041, Florida Statutes, is amended

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CODING: Words stricken are deletions; words underlined are additions.

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to read:

282.0041 Definitions.—As used in this chapter, the term:

- (1) "Agency assessment" means the amount each customer entity must pay annually for services from the Department of Management Services and includes administrative and data center services costs.
- (2) "Agency data center" means agency space containing 10 or more physical or logical servers.
- (3) "Breach" has the same meaning as provided in s. 501.171.
- (4) "Business continuity plan" means a collection of procedures and information designed to keep an agency's critical operations running during a period of displacement or interruption of normal operations.
- (5) "Cloud computing" has the same meaning as provided in Special Publication 800-145 issued by the National Institute of Standards and Technology.
- (6) "Computing facility" or "agency computing facility" means agency space containing fewer than a total of 10 physical or logical servers, but excluding single, logical-server installations that exclusively perform a utility function such as file and print servers.
- (7) "Customer entity" means an entity that obtains services from the Department of Management Services.
- (8) "Data" means a subset of structured information in a format that allows such information to be electronically

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151 retrieved and transmitted.

- (9) "Data governance" means the practice of organizing, classifying, securing, and implementing policies, procedures, and standards for the effective use of an organization's data.
- $\underline{(10)}_{(9)}$ "Department" means the Department of Management Services.
- (11) (10) "Disaster recovery" means the process, policies, procedures, and infrastructure related to preparing for and implementing recovery or continuation of an agency's vital technology infrastructure after a natural or human-induced disaster.
- (12) "Electronic" means technology having electrical, digital, magnetic, wireless, optical, electromagnetic, or similar capabilities.
- (13) "Electronic credential" means an electronic representation of the identity of a person, organization, application, or device.
- (14) "Enterprise" means state agencies and the Department of Legal Affairs, the Department of Agriculture and Consumer Services, and the Department of Financial Services.
- (15) "Enterprise architecture" means a comprehensive operational framework that contemplates the needs and assets of the enterprise to support interoperability.
- (16) "Enterprise information technology service" means an information technology service that is used in all agencies

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or a subset of agencies and is established in law to be designed, delivered, and managed at the enterprise level.

- $\underline{\text{(17)}}$ "Event" means an observable occurrence in a system or network.
- (18) (13) "Incident" means a violation or imminent threat of violation, whether such violation is accidental or deliberate, of information technology resources, security, policies, or practices. An imminent threat of violation refers to a situation in which the state agency has a factual basis for believing that a specific incident is about to occur.
- (19) (14) "Information technology" means equipment, hardware, software, firmware, programs, systems, networks, infrastructure, media, and related material used to automatically, electronically, and wirelessly collect, receive, access, transmit, display, store, record, retrieve, analyze, evaluate, process, classify, manipulate, manage, assimilate, control, communicate, exchange, convert, converge, interface, switch, or disseminate information of any kind or form.
- (20) (15) "Information technology policy" means a definite course or method of action selected from among one or more alternatives that guide and determine present and future decisions.
- $\underline{(21)}$ "Information technology resources" has the same meaning as provided in s. 119.011.
 - (22) (17) "Information technology security" means the

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protection afforded to an automated information system in order to attain the applicable objectives of preserving the integrity, availability, and confidentiality of data, information, and information technology resources.

- (23) "Interoperability" means the technical ability to share and use data across and throughout the enterprise.
- (24) (18) "Open data" means data collected or created by a state agency, the Department of Legal Affairs, the Department of Agriculture and Consumer Services, or the Department of Financial Services, and structured in a way that enables the data to be fully discoverable and usable by the public. The term does not include data that are restricted from public disclosure distribution based on federal or state privacy, confidentiality, and security laws and regulations or data for which a state agency, the Department of Legal Affairs, the Department of Agriculture and Consumer Services, or the Department of Financial Services is statutorily authorized to assess a fee for its distribution.
- $\underline{(25)}$ "Performance metrics" means the measures of an organization's activities and performance.
- (26) (20) "Project" means an endeavor that has a defined start and end point; is undertaken to create or modify a unique product, service, or result; and has specific objectives that, when attained, signify completion.
 - (27) (21) "Project oversight" means an independent review

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and analysis of an information technology project that provides information on the project's scope, completion timeframes, and budget and that identifies and quantifies issues or risks affecting the successful and timely completion of the project.

- (28) (22) "Risk assessment" means the process of identifying security risks, determining their magnitude, and identifying areas needing safeguards.
- (29) (23) "Service level" means the key performance indicators (KPI) of an organization or service which must be regularly performed, monitored, and achieved.
- (30) (24) "Service-level agreement" means a written contract between the Department of Management Services and a customer entity which specifies the scope of services provided, service level, the duration of the agreement, the responsible parties, and service costs. A service-level agreement is not a rule pursuant to chapter 120.
- (31) (25) "Stakeholder" means a person, group, organization, or state agency involved in or affected by a course of action.
- $\underline{\text{(32)}}$ "Standards" means required practices, controls, components, or configurations established by an authority.
- (33) (27) "State agency" means any official, officer, commission, board, authority, council, committee, or department of the executive branch of state government; the Justice Administrative Commission; and the Public Service Commission.

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The term does not include university boards of trustees or state universities. As used in part I of this chapter, except as otherwise specifically provided, the term does not include the Department of Legal Affairs, the Department of Agriculture and Consumer Services, or the Department of Financial Services.

- (34) (28) "SUNCOM Network" means the state enterprise telecommunications system that provides all methods of electronic or optical telecommunications beyond a single building or contiguous building complex and used by entities authorized as network users under this part.
- (35) (29) "Telecommunications" means the science and technology of communication at a distance, including electronic systems used in the transmission or reception of information.
- (36) (30) "Threat" means any circumstance or event that has the potential to adversely impact a state agency's operations or assets through an information system via unauthorized access, destruction, disclosure, or modification of information or denial of service.
- $\underline{(37)}$ "Variance" means a calculated value that illustrates how far positive or negative a projection has deviated when measured against documented estimates within a project plan.
- Section 4. Section 282.0051, Florida Statutes, is amended to read:
 - 282.0051 Florida Digital Service Department of Management

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Services; powers, duties, and functions There is established
the Florida Digital Service within the department to create
innovative solutions that securely modernize state government,
achieve value through digital transformation and
interoperability, and fully support the cloud-first policy as
specified in s. 282.206.

(1) The Florida Digital Service, housed within the department, shall have the following powers, duties, and functions:

- $\underline{\text{(a)}}$ (1) Develop and publish information technology policy for the management of the state's information technology resources.
- (b) (2) Develop an enterprise architecture that: Establish and publish information technology architecture standards to provide for the most efficient use of the state's information technology resources and to ensure compatibility and alignment with the needs of state agencies. The department shall assist state agencies in complying with the standards.
- 1. Acknowledges the unique needs of the entities within the enterprise in the development and publication of standards and terminologies to facilitate digital interoperability.
- 2. Supports the cloud-first policy as specified in s. 282.206.
- 3. Addresses how information technology infrastructures may be modernized to achieve cloud-first objectives.

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(c) (3) Establish project management and oversight standards with which state agencies must comply when implementing information technology projects. The department, acting through the Florida Digital Service, shall provide training opportunities to state agencies to assist in the adoption of the project management and oversight standards. To support data-driven decisionmaking, the standards must include, but are not limited to:

- $\frac{1.(a)}{(a)}$ Performance measurements and metrics that objectively reflect the status of an information technology project based on a defined and documented project scope, cost, and schedule.
- 2.(b) Methodologies for calculating acceptable variances in the projected versus actual scope, schedule, or cost of an information technology project.
- 3.(c) Reporting requirements, including requirements designed to alert all defined stakeholders that an information technology project has exceeded acceptable variances defined and documented in a project plan.
 - $\underline{4.}$ (d) Content, format, and frequency of project updates.
- (d) (4) Perform project oversight on all state agency information technology projects that have total project costs of \$10 million or more and that are funded in the General Appropriations Act or any other law. The department, acting through the Florida Digital Service, shall report at least

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quarterly to the Executive Office of the Governor, the President of the Senate, and the Speaker of the House of Representatives on any information technology project that the Florida Digital Service department identifies as high-risk due to the project exceeding acceptable variance ranges defined and documented in a project plan. The report must include a risk assessment, including fiscal risks, associated with proceeding to the next stage of the project, and a recommendation for corrective actions required, including suspension or termination of the project.

(e)(5) Identify opportunities for standardization and consolidation of information technology services that support interoperability and the cloud-first policy, as specified in s. 282.206, and business functions and operations, including administrative functions such as purchasing, accounting and reporting, cash management, and personnel, and that are common across state agencies. The department, acting through the Florida Digital Service, shall biennially on April 1 provide recommendations for standardization and consolidation to the Executive Office of the Governor, the President of the Senate, and the Speaker of the House of Representatives.

<u>(f) (6)</u> Establish best practices for the procurement of information technology products and cloud-computing services in order to reduce costs, increase the quality of data center services, or improve government services.

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(g) (7) Develop standards for information technology reports and updates, including, but not limited to, operational work plans, project spend plans, and project status reports, for use by state agencies.

- $\underline{\text{(h)}}$ Upon request, assist state agencies in the development of information technology-related legislative budget requests.
- <u>(i) (9)</u> Conduct annual assessments of state agencies to determine compliance with all information technology standards and guidelines developed and published by the department and provide results of the assessments to the Executive Office of the Governor, the President of the Senate, and the Speaker of the House of Representatives.
- <u>(j) (10)</u> Provide operational management and oversight of the state data center established pursuant to s. 282.201, which includes:
- $\frac{1.(a)}{(a)}$ Implementing industry standards and best practices for the state data center's facilities, operations, maintenance, planning, and management processes.
- <u>2.(b)</u> Developing and implementing cost-recovery <u>or other</u> <u>payment</u> mechanisms that recover the full direct and indirect cost of services through charges to applicable customer entities. Such cost-recovery <u>or other payment</u> mechanisms must comply with applicable state and federal regulations concerning distribution and use of funds and must ensure that, for any

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fiscal year, no service or customer entity subsidizes another service or customer entity.

- 3.(c) Developing and implementing appropriate operating guidelines and procedures necessary for the state data center to perform its duties pursuant to s. 282.201. The guidelines and procedures must comply with applicable state and federal laws, regulations, and policies and conform to generally accepted governmental accounting and auditing standards. The guidelines and procedures must include, but need not be limited to:
- $\underline{a.1.}$ Implementing a consolidated administrative support structure responsible for providing financial management, procurement, transactions involving real or personal property, human resources, and operational support.
- $\underline{b.2.}$ Implementing an annual reconciliation process to ensure that each customer entity is paying for the full direct and indirect cost of each service as determined by the customer entity's use of each service.
- $\underline{\text{c.3.}}$ Providing rebates that may be credited against future billings to customer entities when revenues exceed costs.
- <u>d.4.</u> Requiring customer entities to validate that sufficient funds exist in the appropriate data processing appropriation category or will be transferred into the appropriate data processing appropriation category before implementation of a customer entity's request for a change in the type or level of service provided, if such change results in

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a net increase to the customer entity's cost for that fiscal year.

- $\underline{e.5.}$ By November 15 of each year, providing to the Office of Policy and Budget in the Executive Office of the Governor and to the chairs of the legislative appropriations committees the projected costs of providing data center services for the following fiscal year.
- <u>f.6.</u> Providing a plan for consideration by the Legislative Budget Commission if the cost of a service is increased for a reason other than a customer entity's request made pursuant to <u>sub-subparagraph d. subparagraph 4.</u> Such a plan is required only if the service cost increase results in a net increase to a customer entity for that fiscal year.
- g.7. Standardizing and consolidating procurement and contracting practices.
- $\frac{4.(d)}{}$ In collaboration with the Department of Law Enforcement, developing and implementing a process for detecting, reporting, and responding to information technology security incidents, breaches, and threats.
- 5.(e) Adopting rules relating to the operation of the state data center, including, but not limited to, budgeting and accounting procedures, cost-recovery or other payment methodologies, and operating procedures.
- $\underline{6.}$ (f) Conducting an annual market analysis to determine whether the state's approach to the provision of data center

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services is the most effective and cost-efficient manner by which its customer entities can acquire such services, based on federal, state, and local government trends; best practices in service provision; and the acquisition of new and emerging technologies. The results of the market analysis shall assist the state data center in making adjustments to its data center service offerings.

(k) (11) Recommend other information technology services that should be designed, delivered, and managed as enterprise information technology services. Recommendations must include the identification of existing information technology resources associated with the services, if existing services must be transferred as a result of being delivered and managed as enterprise information technology services.

(1) (12) In consultation with state agencies, propose a methodology and approach for identifying and collecting both current and planned information technology expenditure data at the state agency level.

 $\underline{\text{(m)}1.\text{(13)}}$ (a) Notwithstanding any other law, provide project oversight on any information technology project of the Department of Financial Services, the Department of Legal Affairs, and the Department of Agriculture and Consumer Services which has a total project cost of \$25 million or more and which impacts one or more other agencies. Such information technology projects must also comply with the applicable information

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technology architecture, project management and oversight, and reporting standards established by the department, acting through the Florida Digital Service.

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2.(b) When performing the project oversight function specified in subparagraph 1. paragraph (a), report at least quarterly to the Executive Office of the Governor, the President of the Senate, and the Speaker of the House of Representatives on any information technology project that the department, acting through the Florida Digital Service, identifies as high-risk due to the project exceeding acceptable variance ranges defined and documented in the project plan. The report shall include a risk assessment, including fiscal risks, associated with proceeding to the next stage of the project and a recommendation for corrective actions required, including suspension or termination of the project.

(n) (14) If an information technology project implemented by a state agency must be connected to or otherwise accommodated by an information technology system administered by the Department of Financial Services, the Department of Legal Affairs, or the Department of Agriculture and Consumer Services, consult with these departments regarding the risks and other effects of such projects on their information technology systems and work cooperatively with these departments regarding the connections, interfaces, timing, or accommodations required to implement such projects.

(o) (15) If adherence to standards or policies adopted by or established pursuant to this section causes conflict with federal regulations or requirements imposed on an entity within the enterprise a state agency and results in adverse action against the entity state agency or federal funding, work with the entity state agency to provide alternative standards, policies, or requirements that do not conflict with the federal regulation or requirement. The department, acting through the Florida Digital Service, shall annually report such alternative standards to the Governor, the President of the Senate, and the Speaker of the House of Representatives.

 $\underline{(p)1.(16)(a)}$ Establish an information technology policy for all information technology-related state contracts, including state term contracts for information technology commodities, consultant services, and staff augmentation services. The information technology policy must include:

- $\underline{a.1.}$ Identification of the information technology product and service categories to be included in state term contracts.
- $\underline{\text{b.2.}}$ Requirements to be included in solicitations for state term contracts.
- $\underline{\text{c.3.}}$ Evaluation criteria for the award of information technology-related state term contracts.
- $\underline{\text{d.4.}}$ The term of each information technology-related state term contract.
 - e.5. The maximum number of vendors authorized on each

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501 state term contract.

- 2.(b) Evaluate vendor responses for information technology-related state term contract solicitations and invitations to negotiate.
- 3.(c) Answer vendor questions on information technologyrelated state term contract solicitations.
- $\underline{4.(d)}$ Ensure that the information technology policy established pursuant to <u>subparagraph 1. paragraph (a)</u> is included in all solicitations and contracts that are administratively executed by the department.
- $\underline{\text{(q)}}$ (17) Recommend potential methods for standardizing data across state agencies which will promote interoperability and reduce the collection of duplicative data.
- $\underline{\text{(r)}}$ (18) Recommend open data technical standards and terminologies for use by the enterprise state agencies.
- (s) Ensure that enterprise information technology solutions are capable of using an electronic credential and comply with the enterprise architecture standards.
- (2) (a) The Secretary of Management Services shall designate a state chief information officer, who shall administer the Florida Digital Service. Before being appointed, the state chief information officer must have at least 5 years of experience in the development of information system strategic planning and development of information technology policy and, preferably, have leadership-level experience in the design,

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development, and deployment of interoperable software and data solutions.

- with the Secretary of Management Services, shall designate a state chief data officer. The state chief data officer must be a proven, effective administrator who must have significant and substantive experience in data management, data governance, interoperability, and security.
- (3) Pursuant to legislative appropriation, the Florida Digital Service shall:
- (a) In collaboration with the enterprise, create and maintain a comprehensive indexed data catalog that lists the data elements housed within the enterprise and the legacy system or application in which these data elements are located. The data catalog must, at a minimum, specifically identify all data that is restricted from public disclosure based on federal or state laws and regulations, and require that all such information be protected in accordance with s. 282.318.
- (b) In collaboration with the enterprise, develop and publish a data dictionary for each agency that reflects the nomenclature in the comprehensive indexed data catalog.
- (c) Review and document use cases across the enterprise architecture.
- (d) Develop and publish standards that support the creation and deployment of an application programming interface

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to facilitate integration throughout the enterprise.

- (e) Publish standards necessary to facilitate a secure ecosystem of interoperability that is compliant with the enterprise architecture.
- (f) Publish standards that facilitate the deployment of applications or solutions to existing enterprise systems in a controlled and phased approach, including, but not limited to:
- 1. Interoperability that enables supervisors of elections to authenticate voter eligibility in real time at the point of service.
 - 2. The criminal justice database.
- 3. Motor vehicle insurance cancellation integration between insurers and the Department of Highway Safety and Motor Vehicles.
- 4. Interoperability solutions between agencies, including, but not limited to, the Department of Health, the Agency for Health Care Administration, the Agency for Persons with Disabilities, the Department of Education, the Department of Elderly Affairs, and the Department of Children and Families.
- 5. Interoperability solutions to support military members, veterans, and their families.
- (4) Upon the adoption of the enterprise architecture standards, the department, acting through the Florida Digital Service, may develop a process to:
 - (a) Receive written notice from the entities within the

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enterprise of any planned procurement of an information
technology project that is subject to enterprise architecture
standards.

- (b) Participate in the development of specifications and recommend modifications to any planned procurement by state agencies so that the procurement complies with the enterprise architecture.
- (5) The department, acting through the Florida Digital Service, may not retrieve or disclose any data without a datasharing agreement in place between the Florida Digital Service and the enterprise entity that has primary custodial responsibility of, or data sharing responsibility for, that data.
- (6) (19) The department, acting through the Florida Digital Service, may adopt rules to administer this section.
- Section 5. Section 282.00515, Florida Statutes, is amended to read:
 - 282.00515 Duties of Cabinet Agencies.-
- (1) The Department of Legal Affairs, the Department of Financial Services, and the Department of Agriculture and Consumer Services shall adopt the enterprise architecture standards established in s. 282.0051(1)(b), (1)(c), (1)(r), and (3)(e) s. 282.0051(2), (3), and (7) or adopt alternative standards based on best practices and industry standards that allow for open data interoperability.

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(2) If the Department of Legal Affairs, the Department of
Financial Services, or the Department of Agriculture and
Consumer Services adopts alternative standards in lieu of the
enterprise architecture standards in s. 282.0051, each
department must notify the Governor, the President of the
Senate, and the Speaker of the House of Representatives in
writing of the adoption of the alternative standards. The
notification must be submitted annually and must include the
following:
(a) A detailed plan of how the agency will comply with
interoperability requirements referenced in this chapter.
(b) An estimated cost and time difference between adopting
alternative standards and adhering to the enterprise
architecture standards.
(c) A detailed security risk assessment of adopting the
alternative standards versus adhering to the enterprise
architecture standards.
(d) Certification by the agency head or his or her
designee that the agency's strategic and operational information
technology security plans as required by s. 282.318(4) include
provisions related to interoperability.
(3) The Department of Legal Affairs, the Department of
Financial Services, or the Department of Agriculture and

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provide or perform any of the services and functions described

Consumer Services, and may contract with the department to

626	in s. 282.0051 for the Department of Legal Affairs, the
627	Department of Financial Services, or the Department of
628	Agriculture and Consumer Services.
629	(4)(a) Nothing in this section or in s. 282.0051 requires
630	the Department of Legal Affairs, the Department of Financial
631	Services, or the Department of Agriculture and Consumer Services
632	to integrate with information technology outside its own
633	department or with the Florida Digital Service.
634	(b) The Florida Digital Service may not retrieve or
635	disclose data without a data-sharing agreement in place between
636	the Florida Digital Service and the Department of Legal Affairs,
637	the Department of Financial Services, or the Department of
638	Agriculture and Consumer Services.
639	Section 6. Paragraph (a) of subsection (3) of section
640	282.318, Florida Statutes, is amended to read:
641	282.318 Security of data and information technology
642	(3) The department is responsible for establishing
643	standards and processes consistent with generally accepted best
644	practices for information technology security, to include
645	cybersecurity, and adopting rules that safeguard an agency's
646	data, information, and information technology resources to
647	ensure availability, confidentiality, and integrity and to
648	mitigate risks. The department shall also:
649	(a) Designate a state chief information security officer
650	who shall report to the state shiof information officer. The

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621	state chief information security officer must have experience
652	and expertise in security and risk management for communications
653	and information technology resources.
654	Section 7. Subsection (4) of section 287.0591, Florida
655	Statutes, is amended to read:
656	287.0591 Information technology
657	(4) If the department issues a competitive solicitation
658	for information technology commodities, consultant services, or
659	staff augmentation contractual services, the ${ t Florida \ Digital}$
660	Service Division of State Technology within the department shall
661	participate in such solicitations.
662	Section 8. Paragraph (a) of subsection (3) of section
663	365.171, Florida Statutes, is amended to read:
664	365.171 Emergency communications number E911 state plan.—
665	(3) DEFINITIONS.—As used in this section, the term:
666	(a) "Office" means the Division of Telecommunications
667	State Technology within the Department of Management Services,
668	as designated by the secretary of the department.
669	Section 9. Paragraph (s) of subsection (3) of section
670	365.172, Florida Statutes, is amended to read:
671	365.172 Emergency communications number "E911."-
672	(3) DEFINITIONS.—Only as used in this section and ss.
673	365.171, 365.173, 365.174, and 365.177, the term:
674	(s) "Office" means the Division of <u>Telecommunications</u>
675	State Technology within the Department of Management Services,

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as designated by the secretary of the department.

Section 10. Paragraph (a) of subsection (1) of section 365.173, Florida Statutes, is amended to read:

365.173 Communications Number E911 System Fund.-

(1) REVENUES.—

(a) Revenues derived from the fee levied on subscribers under s. 365.172(8) must be paid by the board into the State Treasury on or before the 15th day of each month. Such moneys must be accounted for in a special fund to be designated as the Emergency Communications Number E911 System Fund, a fund created in the Division of Telecommunications State Technology, or other office as designated by the Secretary of Management Services.

Section 11. Subsection (5) of section 943.0415, Florida Statutes, is amended to read:

943.0415 Cybercrime Office.—There is created within the Department of Law Enforcement the Cybercrime Office. The office may:

(5) Consult with the <u>Florida Digital Service</u> Division of State Technology within the Department of Management Services in the adoption of rules relating to the information technology security provisions in s. 282.318.

Section 12. If HB 821 or similar legislation becomes law, the Division of Law Revision is directed to replace the term

"Division of State Technology" wherever it occurs in s. 282.318,
Florida Statutes, with the term "Florida Digital Service."

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Section 13. Effective January 1, 2021, section 559.952,

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703 559.952 Financial Technology Sandbox.-704 SHORT TITLE.—This section may be cited as the 705 "Financial Technology Sandbox." (2) CREATION OF THE FINANCIAL TECHNOLOGY SANDBOX.—There is 706 707 created the Financial Technology Sandbox within the Office of 708 Financial Regulation to allow financial technology innovators to 709 test new products and services in a supervised, flexible 710 regulatory sandbox using exceptions to specified general law and 711 waivers of the corresponding rule requirements under defined 712 conditions. The creation of a supervised, flexible regulatory 713 sandbox provides a welcoming business environment for technology

Florida Statutes, is created to read:

(3) DEFINITIONS.—As used in this section, the term:

innovators and may lead to significant business growth.

- (a) "Business entity" means a domestic corporation or other organized domestic entity with a physical presence, other than that of a registered office or agent or virtual mailbox, in the state.
 - (b) "Commission" means the Financial Services Commission.
- (c) "Consumer" means a person in the state, whether a natural person or a business organization, who purchases, uses, receives, or enters into an agreement to purchase, use, or receive an innovative financial product or service made available through the Financial Technology Sandbox.

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(d) "Control person" means an individual, a partnership, a
corporation, a trust, or other organization that possesses the
power, directly or indirectly, to direct the management or
policies of a company, whether through ownership of securities,
by contract, or through other means. A person is presumed to
control a company if, with respect to a particular company, that
person:

- 1. Is a director, a general partner, or an officer exercising executive responsibility or having similar status or functions;
- 2. Directly or indirectly may vote 10 percent or more of a class of a voting security or sell or direct the sale of 10 percent or more of a class of voting securities; or
- 3. In the case of a partnership, may receive upon dissolution or has contributed 10 percent or more of the capital.
- (e) "Corresponding rule requirements" mean the commission rules, or portions thereof, which implement the general laws enumerated in paragraph (4)(a).
- (f) "Financial product or service" means a product or service related to a consumer finance loan, as defined in s.

 516.01, or a money transmitter or payment instrument seller, as those terms are defined in s. 560.103, including mediums of exchange that are in electronic or digital form, which is subject to the general laws enumerated in paragraph (4) (a) and

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751 corresponding rule requirements and which is under the jurisdiction of the office.

- (g) "Financial Technology Sandbox" means the program created by this section which allows a licensee to make an innovative financial product or service available to consumers during a sandbox period through exceptions to general laws and waivers of corresponding rule requirements.
- (h) "Innovative" means new or emerging technology or new uses of existing technology which provide a product, service, business model, or delivery mechanism to the public and which are not known to have a comparable offering in the state outside the Financial Technology Sandbox.
- (i) "Licensee" means a business entity that has been approved by the office to participate in the Financial Technology Sandbox.
- (j) "Office" means, unless the context clearly indicates otherwise, the Office of Financial Regulation.
 - (k) "Sandbox period" means:
- 1. The initial 24-month period in which the office has authorized a licensee to make an innovative financial product or service available to consumers.
 - 2. Any extension granted pursuant to subsection (7).
- (4) EXCEPTIONS TO GENERAL LAW AND WAIVERS OF RULE REQUIREMENTS.—
 - (a) Notwithstanding any other law, upon approval of a

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Financial Technology Sandbox application, the following provisions and corresponding rule requirements are not applicable to the licensee during the sandbox period:

- 1. Section 516.03(1), except for the application fee, the investigation fee, the requirement to provide the social security numbers of control persons, evidence of liquid assets of at least \$25,000, and the office's authority to investigate the applicant's background. The office may prorate the license renewal fee for an extension granted under subsection (7).
- 2. Section 516.05(1) and (2), except that the office must investigate the applicant's background.
- 3. Section 560.109, only to the extent that section requires the office to examine a licensee at least once every 5 years.
 - 4. Section 560.118(2).

- 5. Section 560.125(1), only to the extent that subsection would prohibit a licensee from engaging in the business of a money transmitter or payment instrument seller during the sandbox period.
- 6. Section 560.125(2), only to the extent that subsection would prohibit a licensee from appointing an authorized vendor during the sandbox period. Any authorized vendor of such a licensee during the sandbox period remains liable to the holder or remitter.
 - 7. Section 560.128.

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8	. Se	ection	560.141	, ex	kcluding	s.	560.141(1)(a)1	. ,	3.,	and
710.	and	(1) (b)	, (c),	and	(d).					

- 9. Section 560.142(1) and (2), except that the office may prorate, but may not entirely eliminate, the license renewal fees in s. 560.143 for an extension granted under subsection (7).
- 10. Section 560.143(2), only to the extent necessary for proration of the renewal fee under subparagraph 9.
- 11. Section 560.204(1), only to the extent that subsection would prohibit a licensee from engaging in, or advertising that it engages in, the selling or issuing of payment instruments or in the activity of a money transmitter during the sandbox period.
 - 12. Section 560.205(2).
 - 13. Section 560.208(2).

- 14. Section 560.209, only to the extent that the office may modify, but may not entirely eliminate, the net worth, corporate surety bond, and collateral deposit amounts required under that section. The modified amounts must be in such lower amounts that the office determines to be commensurate with the factors under paragraph (5)(c) and the maximum number of consumers authorized to receive the financial product or service under this section.
- (b) The office may approve a Financial Technology Sandbox application if one or more of the general laws enumerated in

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paragraph (a) currently prevent the innovative financial product or service from being made available to consumers and if all other requirements of this section are met.

- (c) A licensee may conduct business through electronic means, including through the Internet or a software application.
- (5) FINANCIAL TECHNOLOGY SANDBOX APPLICATION; STANDARDS FOR APPROVAL.—
- (a) Before filing an application for licensure under this section, a substantially affected person may seek a declaratory statement pursuant to s. 120.565 regarding the applicability of a statute, a rule, or an agency order to the petitioner's particular set of circumstances or a variance or waiver of a rule pursuant to s. 120.542.
- (b) Before making an innovative financial product or service available to consumers in the Financial Technology

 Sandbox, a business entity must file with the office an application for licensure under the Financial Technology

 Sandbox. The commission shall, by rule, prescribe the form and manner of the application and the standards for the office to evaluate and apply each factor specified in paragraph (c).
- 1. The application must specify each provision of general law enumerated in paragraph (4)(a) which currently prevents the innovative financial product or service from being made available to consumers and the reasons why such provisions of general law prevent the innovative financial product or service

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from being made available to consumers.

- $\underline{\text{2.}}$ The application must contain sufficient information for the office to evaluate the factors specified in paragraph (c).
- 3. An application submitted on behalf of a business entity must include evidence that the business entity has authorized the person to submit the application on behalf of the business entity intending to make an innovative financial product or service available to consumers.
- 4. The application must specify the maximum number of consumers, which may not exceed the number of consumers specified in paragraph (f), to whom the applicant proposes to provide the innovative financial product or service.
- 5. The application must include a proposed draft of the statement meeting the requirements of paragraph (6)(b) which the applicant proposes to provide to consumers.
- (c) The office shall approve or deny in writing a Financial Technology Sandbox application within 60 days after receiving the completed application. The office and the applicant may jointly agree to extend the time beyond 60 days. Consistent with this section, the office may impose conditions on any approval. In deciding whether to approve or deny an application for licensure, the office must consider each of the following:
- 1. The nature of the innovative financial product or service proposed to be made available to consumers in the

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Financial Technology Sandbox, including all relevant technical details.

- 2. The potential risk to consumers and the methods that will be used to protect consumers and resolve complaints during the sandbox period.
- 3. The business plan proposed by the applicant, including company information, market analysis, and financial projections or pro forma financial statements, and evidence of the financial viability of the applicant.
- 4. Whether the applicant has the necessary personnel, adequate financial and technical expertise, and a sufficient plan to test, monitor, and assess the innovative financial product or service.
- 5. Whether any control person of the applicant, regardless of adjudication, has pled no contest to, has been convicted or found guilty of, or is currently under investigation for, fraud, a state or federal securities violation, a property-based offense, or a crime involving moral turpitude or dishonest dealing, in which case the application to the Financial Technology Sandbox must be denied.
- 6. A copy of the disclosures that will be provided to consumers under paragraph (6)(b).
- 7. The financial responsibility of the applicant and any control person, including whether the applicant or any control person has a history of unpaid liens, unpaid judgments, or other

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general history of nonpayment of legal debts, including, but not limited to, having been the subject of a petition for bankruptcy under the United States Bankruptcy Code within the past 7 calendar years.

 $\underline{\text{8.}}$ Any other factor that the office determines to be relevant.

- (d) The office may not approve an application if:
- 1. The applicant had a prior Financial Technology Sandbox application that was approved and that related to a substantially similar financial product or service;
- 2. Any control person of the applicant was substantially involved in the development, operation, or management with another Financial Technology Sandbox applicant whose application was approved and whose application related to a substantially similar financial product or service; or
- 3. The applicant or any control person has failed to affirmatively demonstrate financial responsibility.
- (e) Upon approval of an application, the office shall notify the licensee that the licensee is exempt from the provisions of general law enumerated in paragraph (4)(a) and the corresponding rule requirements during the sandbox period. The office shall post on its website notice of the approval of the application, a summary of the innovative financial product or service, and the contact information of the licensee.
 - (f) The office, on a case-by-case basis, must specify the

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maximum number of consumers authorized to receive an innovative financial product or service, after consultation with the Financial Technology Sandbox applicant. The office may not authorize more than 15,000 consumers to receive the financial product or service until the licensee has filed the first report required under subsection (8). After the filing of that report, if the licensee demonstrates adequate financial capitalization, risk management processes, and management oversight, the office may authorize up to 25,000 consumers to receive the financial product or service.

- (g) A licensee has a continuing obligation to promptly inform the office of any material change to the information provided under paragraph (b).
 - (6) OPERATION OF THE FINANCIAL TECHNOLOGY SANDBOX.-
- (a) A licensee under this section may make an innovative financial product or service available to consumers during the sandbox period.
- (b)1. Before a consumer purchases, uses, receives, or enters into an agreement to purchase, use, or receive an innovative financial product or service through the Financial Technology Sandbox, the licensee must provide a written statement of all of the following to the consumer:
 - a. The name and contact information of the licensee.
- b. That the financial product or service has been authorized to be made available to consumers for a temporary

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951 period by the office, under the laws of the state.

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- $\underline{\text{c.}}$ That the state does not endorse the financial product or service.
- d. That the financial product or service is undergoing testing, may not function as intended, and may entail financial risk.
- e. That the licensee is not immune from civil liability for any losses or damages caused by the financial product or service.
 - f. The expected end date of the sandbox period.
- g. The contact information for the office and notification that suspected legal violations, complaints, or other comments related to the financial product or service may be submitted to the office.
- h. Any other information or disclosures required by rule of the commission which are necessary to further the purposes of this section.
- 2. The written statement under subparagraph 1. must contain an acknowledgment from the consumer, which must be retained for the duration of the sandbox period by the licensee.
- (c) The office may enter into an agreement with a state, federal, or foreign regulatory agency to allow licensees under the Financial Technology Sandbox to make their products or services available in other jurisdictions. The commission shall adopt rules to implement this paragraph.

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(d) The office may examine the records of a licensee at any time, with or without prior notice.

(7) EXTENSION AND CONCLUSION OF SANDBOX PERIOD.-

- (a) A licensee may apply for one extension of the initial 24-month sandbox period for 12 additional months for a purpose specified in subparagraph (b)1. or subparagraph (b)2. A complete application for an extension must be filed with the office at least 90 days before the conclusion of the initial sandbox period. The office shall approve or deny the application for extension in writing at least 35 days before the conclusion of the initial sandbox period. In deciding to approve or deny an application for extension of the sandbox period, the office must, at a minimum, consider the current status of the factors previously considered under paragraph (5)(c).
- (b) An application for an extension under paragraph (a) must cite one of the following reasons as the basis for the application and must provide all relevant supporting information that:
- 1. Amendments to general law or rules are necessary to offer the innovative financial product or service in the state permanently.
- 2. An application for a license that is required in order to offer the innovative financial product or service in the state permanently has been filed with the office, and approval is pending.

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(c) At least 30 days before the conclusion of the initial
24-month sandbox period or the extension, whichever is later, a
licensee shall provide written notification to consumers
regarding the conclusion of the initial sandbox period or the
extension and may not make the financial product or service
available to any new consumers after the conclusion of the
initial sandbox period or the extension, whichever is later,
until legal authority outside of the Financial Technology
Sandbox exists for the licensee to make the financial product or
service available to consumers. After the conclusion of the
sandbox period or the extension, whichever is later, the
business entity formerly licensed under the Financial Technology
Sandbox may:

- 1. Collect and receive money owed to the business entity or pay money owed by the business entity, based on agreements with consumers made before the conclusion of the sandbox period or the extension.
 - 2. Take necessary legal action.

- 3. Take other actions authorized by commission rule which are not inconsistent with this section.
- (8) REPORT.—A licensee shall submit a report to the office twice a year as prescribed by commission rule. The report must, at a minimum, include financial reports and the number of consumers who have received the financial product or service.
 - (9) CONSTRUCTION.—A business entity whose Financial

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1026	Technology Sandbox application is approved under this section:
1027	(a) Is licensed under chapter 516, chapter 560, or both
1028	chapters 516 and 560, as applicable to the business entity's
1029	activities.
1030	(b) Is subject to any provision of chapter 516 or chapter
1031	560 not specifically excepted under paragraph (4)(a), as
1032	applicable to the business entity's activities, and must comply
1033	with such provisions.
1034	(c) May not engage in activities authorized under part III
1035	of chapter 560, notwithstanding s. 560.204(2).
1036	(10) VIOLATIONS AND PENALTIES.—
1037	(a) A licensee who makes an innovative financial product
1038	or service available to consumers in the Financial Technology
1039	Sandbox remains subject to:
1040	1. Civil damages for acts and omissions arising from or
1041	related to any innovative financial product or services provided
1042	or made available by the licensee or relating to this section.
1043	2. All criminal and consumer protection laws and any other
1044	statute not specifically excepted under paragraph (4)(a).
1045	(b)1. The office may, by order, revoke or suspend a
1046	licensee's approval to participate in the Financial Technology
1047	Sandbox if:
1048	a. The licensee has violated or refused to comply with
1049	this section, any statute not specifically excepted under
1050	paragraph (4)(a), a rule of the commission that has not been

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1051	waived, an order of the office, or a condition placed by the
1052	office on the approval of the licensee's Financial Technology
1053	Sandbox application;

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- b. A fact or condition exists that, if it had existed or become known at the time that the Financial Technology Sandbox application was pending, would have warranted denial of the application or the imposition of material conditions;
- c. A material error, false statement, misrepresentation, or material omission was made in the Financial Technology Sandbox application; or
- d. After consultation with the licensee, the office determines that continued testing of the innovative financial product or service would:
 - (I) Be likely to harm consumers; or
- (II) No longer serve the purposes of this section because of the financial or operational failure of the financial product or service.
- Written notice of a revocation or suspension order made under subparagraph 1. must be served using any means authorized by law. If the notice relates to a suspension, the notice must include any condition or remedial action that the licensee must complete before the office lifts the suspension.
- The office may refer any suspected violation of law to an appropriate state or federal agency for investigation, prosecution, civil penalties, and other appropriate enforcement

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1076	action.
1077	(d) If service of process on a licensee is not feasible,
1078	service on the office is deemed service on the licensee.
1079	(11) RULES AND ORDERS.—
1080	(a) The commission must adopt rules to administer this
1081	section before approving any application under this section.
1082	(b) The office may issue all necessary orders to enforce
1083	this section and may enforce these orders in accordance with
1084	chapter 120 or in any court of competent jurisdiction. These
1085	orders include, but are not limited to, orders for payment of
1086	restitution for harm suffered by consumers as a result of an
1087	innovative financial product or service.
1088	Section 14. For the 2020-2021 fiscal year, the sum of
1089	\$50,000 in nonrecurring funds is appropriated from the
1090	Administrative Trust Fund to the Office of Financial Regulation
1091	for the purposes of implementing s. 559.952, Florida Statutes,
1092	as created by this act.
1093	Section 15. The creation of s. 559.952, Florida Statutes,
1094	and the appropriation to implement s. 559.952, Florida Statutes,
1095	by this act shall take effect only if CS/CS/HB 1393 or similar
1096	legislation takes effect and if such legislation is adopted in
1097	the same legislative session or an extension thereof and becomes
1098	a law.
1099	Section 16. Except as otherwise expressly provided in this
1100	act, this act shall take effect July 1, 2020.

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