House Bill 920 (AS PASSED HOUSE AND SENATE)

By: Representatives Teasley of the 37th, Golick of the 40th, Smith of the 134th, Carson of the 46th, Brockway of the 102nd, and others

A BILL TO BE ENTITLED AN ACT

- 1 To amend Chapter 25 of Title 33 of the Official Code of Georgia Annotated, relating to life
- 2 insurance, so as to provide for unclaimed life insurance benefits provisions; to provide for
- 3 a short title; to provide for a purpose; to provide for definitions; to provide for insurer
- 4 conduct; to provide for insurer unclaimed property reporting; to provide for applicability; to
- 5 provide for related matters; to repeal conflicting laws; and for other purposes.

6 BE IT ENACTED BY THE GENERAL ASSEMBLY OF GEORGIA:

7 SECTION 1.

- 8 Chapter 25 of Title 33 of the Official Code of Georgia Annotated, relating to life insurance,
- 9 is amended by adding a new Code section to read as follows:
- 10 "33-25-14.
- 11 (a) This Code section shall be known and may be cited as the 'Unclaimed Life Insurance
- 12 Benefits Act.'
- 13 (b) This Code section shall require recognition of the escheat or unclaimed property
- 14 statutes of this state and require the complete and proper disclosure, transparency, and
- 15 accountability relating to any method of payment for life insurance death benefits regulated
- by the Insurance Department; provided, however, that neither the Commissioner nor the
- 17 <u>State Treasurer shall promulgate regulations or issue bulletins that impose, or interpret this</u>
- 18 Code section to impose, additional duties and obligations on insurers, beyond those set
- 19 <u>forth in this Code section, or otherwise attempt to expand the requirements of this Code</u>
- section.
- 21 (c) As used in this Code section, the term:
- 22 (1) 'Account owner' means the owner of a retained asset account who is a resident of this
- 23 <u>state.</u>
- 24 (2) 'Annuity' means an annuity contract issued in this state. The term 'annuity' shall not
- 25 <u>include any annuity contract used to fund an employment-based retirement plan or</u>
- 26 <u>program where the insurer takes direction from the plan sponsor and plan administrator.</u>

27 (3) 'Death Master File' means the Social Security Administration's Death Master File or

- 28 any other data base or service that is at least as comprehensive as the Social Security
- 29 Administration's Death Master File for determining that a person has reportedly died.
- 30 (4) 'Death Master File match' means a search of the Death Master File that results in a
- 31 <u>match of a person's name and social security number or the name and date of birth.</u>
- 32 (5) 'Insurer' means a life insurance company authorized to transact the class of insurance
- designated in Code Section 33-3-5 as Class (1).
- 34 (6) 'Knowledge of death' means, for purposes of this chapter and Article 5 of Chapter 12
- 35 <u>of Title 44:</u>
- 36 (A) A receipt of an original or valid copy of a certified death certificate; or
- 37 (B) A Death Master File match validated by a secondary source by the insurer.
- 38 (7) 'Person' means the policy owner, insured, annuity owner, annuitant, or account
- 39 owner, as applicable under the policy, annuity, or retained asset account subject to this
- 40 <u>Code section.</u>
- 41 (8) 'Policy' means any policy or certificate of life insurance issued in this state. The term
- 42 <u>'policy' shall not include:</u>
- 43 (A) Any policy or certificate of life insurance that provides a death benefit under an
- 44 <u>employee benefit plan subject to the Employee Retirement Income Security Act of</u>
- 45 <u>1974, 29 U.S.C. Section 1002, as periodically amended, or under any federal employee</u>
- 46 <u>benefit program</u>;
- 47 (B) Any policy or certificate of life insurance that is used to fund a preneed funeral
- 48 <u>contract or prearrangement;</u>
- 49 (C) Any policy or certificate of credit life or accidental death insurance; or
- 50 (D) Any policy issued to a group master policyholder for which the insurer does not
- 51 provide record keeping services.
- 52 (9) 'Record keeping services' means those circumstances under which the insurer has
- agreed with a group policyholder to be responsible for obtaining, maintaining, and
- 54 <u>administering in its own systems information about each individual insured under an</u>
- 55 <u>insured's group insurance contract, or a line of coverage thereunder, at least the following</u>
- 56 <u>information:</u>
- 57 (A) Social security number or name and date of birth;
- 58 (B) Beneficiary designation information;
- 59 (C) Coverage eligibility;
- 60 (D) Benefit amount; and
- 61 (E) Premium payment status.

(d)(1)(A) An insurer shall perform a comparison of its in-force policies, annuities, and
 retained asset accounts issued in this state against a Death Master File, on at least a
 semiannual basis, to identify potential Death Master File matches.

- (B) An insurer may comply with the requirements of this subsection by using the full
 Death Master File once and thereafter using the Death Master File update files for
 future comparisons.
- 68 (C) Nothing in this subsection shall limit the insurer from requesting a valid death 69 certificate as part of any claims validation process.
- 70 (2)(A) If an insurer learns of the possible death of a person, through a Death Master
 71 File match or otherwise, then the insurer shall within 90 days:
- 72 (i) Complete a good faith effort, which shall be documented by the insurer, to confirm the death of the person against other available records and information;
- 74 (ii) Review its records to determine whether the deceased person had purchased any 75 other products with the insurer;
- 76 (iii) Determine whether benefits may be due in accordance with any applicable 77 policy, annuity, or retained asset account; and
- (iv) If the beneficiary or other authorized representative has not communicated with
 the insurer within the 90 day period, take reasonable steps, which shall be
 documented by the insurer, to locate and contact the beneficiary or beneficiaries or
 other authorized representative on any such policy, annuity, or retained asset account,
 including but not limited to sending the beneficiary information regarding the
 insurer's claims process, including the need to provide an official death certificate if
 applicable under the policy, annuity, or retained asset account.

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- (B) In the event the insurer is unable to confirm the death of a person following a Death Master File match, an insurer may consider such policy, annuity, or retained asset account to be in-force in accordance with its terms.
- (3) To the extent permitted by law, an insurer may disclose minimum necessary personal
 information about a person or beneficiary to a person who the insurer reasonably believes
 may be able to assist the insurer in locating the beneficiary or a person otherwise entitled
 to payment of the claims proceeds.
- 92 (4) An insurer or its service provider shall not charge any beneficiary or other authorized 93 representative for any fees or costs associated with a Death Master File search or 94 verification of a Death Master File match conducted pursuant to this subsection.
- (5) The benefits from a life insurance policy, annuity, or retained asset account, plus any
 applicable accrued interest, shall be payable pursuant to the terms of the contract or, if
 applicable, in accordance with probate law. In the event the proper recipients cannot be
 found, the benefits shall escheat to the state as unclaimed property pursuant to Code

Section 44-12-198. Interest payable under Code Section 33-25-10 shall not be payable
 as unclaimed property under Code Section 44-12-198.

- 101 (6) The Commissioner may adopt such rules and regulations as may be reasonably
- necessary to implement the provisions of this subsection.
- 103 (7) The Commissioner may, in his or her reasonable discretion, make an order:
- (A) Limiting an insurer's Death Master File comparisons required under paragraph (1)
- of this subsection to the insurer's electronic searchable files or approving a plan and
- timeline for conversion of the insurer's files to electronic searchable files;
- 107 (B) Exempting an insurer from the Death Master File comparisons required under
- paragraph (1) of this subsection or permitting an insurer to perform such comparisons
- less frequently than semiannually upon a demonstration of financial hardship by the
- insurer; or
- 111 (C) Phasing in compliance with this subsection according to a plan and timeline
- approved by the Commissioner.
- 113 (8) Failure to meet any requirement of this subsection with such frequency as to
- constitute a general business practice is a violation of Chapter 6 of this title. Nothing
- herein shall be construed to create or imply a private cause of action for a violation of this
- subsection.
- (e) In the event that an insurer:
- (1) Has identified a person as deceased through a Death Master File match through a
- search described in paragraph (1) of subsection (d) of this Code section or other
- information source;
- 121 (2) Has validated such information through a secondary information source; and
- 122 (3) Is unable to locate a beneficiary located in this state under the policy, annuity, or
- retained asset account after conducting reasonable search efforts during the period of up
- to one year after the insurer's validation of the Death Master File match, or if no
- beneficiary, if the person, as applicable for unclaimed reporting purposes, has a last
- 126 <u>known address in this state</u>,
- then the insurer is authorized to report and remit the proceeds of such policy, annuity, or
- retained asset account due to this state on an early reporting basis, without further notice
- or consent by the state, after attempting to contact such beneficiary pursuant to Code
- Section 44-12-198. Once reported and proceeds remitted, the insurer shall be relieved and
- indemnified from any and all additional liability to any person relating to the proceeds
- reported and remitted, including but not limited to any liability under Code
- Section 44-12-214 for all proceeds reported and remitted to the state pursuant to this
- subsection. This indemnification from liability shall be in addition to any other protections
- provided by law."

136 **SECTION 2.**

137 This Act shall be applicable to policies issued or renewed on or after January 1, 2015.

138 **SECTION 3.**

139 All laws and parts of laws in conflict with this Act are repealed.