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# The Commonwealth of Massachusetts

#### PRESENTED BY:

### Elizabeth A. Malia

To the Honorable Senate and House of Representatives of the Commonwealth of Massachusetts in General Court assembled:

The undersigned legislators and/or citizens respectfully petition for the adoption of the accompanying bill:

An Act protecting Massachusetts hospitals and health systems.

#### PETITION OF:

NAME:	DISTRICT/ADDRESS:
Elizabeth A. Malia	11th Suffolk
Jack Patrick Lewis	7th Middlesex
José F. Tosado	9th Hampden
Gerard J. Cassidy	9th Plymouth
Daniel Cahill	10th Essex
Carlos Gonzalez	10th Hampden
Brian M. Ashe	2nd Hampden
Christine P. Barber	34th Middlesex
David Biele	4th Suffolk
Peter Capano	11th Essex
Tackey Chan	2nd Norfolk
Michelle L. Ciccolo	15th Middlesex
Mike Connolly	26th Middlesex
Daniel R. Cullinane	12th Suffolk
Julian Cyr	Cape and Islands
Marjorie C. Decker	25th Middlesex
Sal N. DiDomenico	Middlesex and Suffolk
Daniel M. Donahue	16th Worcester

William J. Driscoll, Jr.	7th Norfolk
Michelle M. DuBois	10th Plymouth
James B. Eldridge	Middlesex and Worcester
Nika C. Elugardo	15th Suffolk
Paul R. Feeney	Bristol and Norfolk
Michael J. Finn	6th Hampden
Sean Garballey	23rd Middlesex
Denise C. Garlick	13th Norfolk
James K. Hawkins	2nd Bristol
Christopher Hendricks	11th Bristol
Natalie M. Higgins	4th Worcester
Mary S. Keefe	15th Worcester
Kay Khan	11th Middlesex
John J. Lawn, Jr.	10th Middlesex
Jason M. Lewis	Fifth Middlesex
Jay D. Livingstone	8th Suffolk
John J. Mahoney	13th Worcester
Paul W. Mark	2nd Berkshire
Joseph W. McGonagle, Jr.	28th Middlesex
Liz Miranda	5th Suffolk
Frank A. Moran	17th Essex
Mathew J. Muratore	1st Plymouth
James J. O'Day	14th Worcester
Denise Provost	27th Middlesex
Angelo J. Puppolo, Jr.	12th Hampden
Rebecca L. Rausch	Norfolk, Bristol and Middlesex
David Allen Robertson	19th Middlesex
Maria Duaime Robinson	6th Middlesex
David M. Rogers	24th Middlesex
Daniel J. Ryan	2nd Suffolk
Lindsay N. Sabadosa	1st Hampshire
Jon Santiago	9th Suffolk
Alan Silvia	7th Bristol
Thomas M. Stanley	9th Middlesex
Steven Ultrino	33rd Middlesex
Aaron Vega	5th Hampden
Tommy Vitolo	15th Norfolk
Bud L. Williams	11th Hampden

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By Ms. Malia of Boston, a petition (accompanied by bill, House, No. 1174) of Elizabeth A. Malia and others relative to safety-net hospitals and community health centers. Health Care Financing.

## The Commonwealth of Massachusetts

In the One Hundred and Ninety-First General Court (2019-2020)

An Act protecting Massachusetts hospitals and health systems.

Be it enacted by the Senate and House of Representatives in General Court assembled, and by the authority of the same, as follows:

1	SECTION 1. Section 8 of chapter 6D of the Massachusetts General Laws, as appearing in
2	the 2016 Official Edition, is hereby amended in subsection (e) by inserting after the words "the
3	impact of price transparency on prices", the following:-
4	, the impact of new and existing laws and regulations on the provider's incumbent
5	workforce, wages, labor costs and labor supply, new hiring including the use of part-time,
6	temporary, per diem or subcontracted staff, redeployments, retraining, layoffs or reductions in
7	force, reassignment of former acute hospital workers to clinics and other outpatient settings, and
8	other significant workforce changes implemented during the reporting year.
9	SECTION 2. Subsection (g) of section 8 of chapter 6D of the Massachusetts General
10	Laws, as so appearing, is hereby amended by inserting after the second sentence the following
11	sentence:-

12	The report shall also include an analysis of any available information on ongoing
13	provider efforts and initiatives reported on under subsection (e) of this section that demonstrate
14	planning and investment in worker readiness, including maintaining the engagement of the
15	workforce and information on the workforces' labor representatives in joint implementation
16	SECTION 3. Chapter 29 of the General Laws is hereby amended by striking out section
17	2TTTT, as so appearing, and inserting in place thereof the following section:-
18	Section 2TTTT. (a) For the purposes of this section the following words shall, unless the
19	context clearly requires otherwise, have the following meanings:-
20	"Case mix", the description and categorization of a hospital's patient population
21	according to criteria determined by the center for health information and analysis including, but
22	not limited to, primary and secondary diagnoses, primary and secondary procedures, illness
23	severity, patient age and source of payment.
24	"Commercial volume", the proportion of patients that seek care at an acute care hospital
25	that are insured by private carriers.
26	"Major service category", a set of service categories as specified by the center for health
27	information and analysis, including: (i) acute hospital inpatient services, by major diagnostic
28	category; (ii) outpatient and ambulatory services, by categories as defined by the Centers for
29	Medicare and Medicaid Services, or as specified by the center for health information and
30	analysis, including a residual category for "all other" outpatient and ambulatory services that do
31	not fall within a defined category; (iii) behavioral health services; (iv) professional services, by
32	categories as defined by the Centers for Medicare and Medicaid Services, or as specified by the

33	center for health information and analysis; and (v) sub-acute services, by major service line or
34	clinical offering, as specified by the center for health information and analysis.
35	"Medicaid volume", the proportion of patients that seek care at an acute care hospital that
36	are insured by a state Medicaid program.
37	"Relative price", the contractually negotiated amounts paid to providers by each private
38	carrier for health care services, including non-claims related payments and expressed in the
39	aggregate relative to the payer's network-wide average amount paid to providers for same or
40	similar services, as calculated pursuant to section 10 of chapter 12C.
41	(b) There shall be established and set upon the books of the commonwealth a separate
42	fund to be known as the Community Hospital and Health Center Reinvestment Trust Fund.
43	Funds shall be expended, without further appropriation, by the secretary of health and human
44	services. The fund shall consist of money from public and private sources, such as gifts, grants
45	and donations, interest earned on such revenues, any other money authorized by the general court
46	and specifically designated to be credited to the fund, and any funds provided from other
47	sources. Money in the fund shall be used to provide annual financial support, consistent with the
48	terms of this section, to eligible acute care hospitals and community health centers. The secretary
49	of health and human services, as trustee, shall administer the fund and shall make expenditures
50	from the fund consistent with this section.
51	(c) The secretary of health and human services may incur expenses and the comptroller

53 expenditure shall be made from the fund which shall cause the fund to be deficient at the close of

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may certify amounts for payment in anticipation of expected receipts; provided, however, that no

a fiscal year. Revenues deposited in the fund that are unexpended at the end of a fiscal year shall
not revert to the general fund and shall be available for expenditure in the following fiscal year.

56 (d) The secretary of health and human services shall annually direct payments from the 57 fund to eligible hospitals. To be eligible for payment from the fund, the recipient shall be (i) an 58 acute care hospital licensed under section 51 of chapter 111; and (ii) shall be either a "high 59 public payer facility," as determined the center for health information and analysis or shall be a 60 hospital with an average relative price that is below the statewide average relative price. In 61 directing payments, the secretary of health and human services shall allocate payments to eligible 62 acute care hospitals based on the proportion of each eligible acute care hospital's total gross 63 patient service revenue to the combined gross patient service revenue of all eligible acute care 64 hospitals in the prior hospital rate year; provided, however, that payments shall be adjusted to 65 allocate proportionally greater payments to eligible acute care hospitals with relative prices 66 falling farthest below the statewide average relative price and shall also consider: (i) Medicaid 67 volume; (ii) commercial volume; (iii) major service categories not readily offered by providers 68 within the same primary service areas and dispersed service areas; (iv) case mix; (v) affiliation 69 status; and (vi) geography.

(e) Not later than 30 days after payments are allocated to eligible acute care hospitals
under this section, the secretary of health and human services shall file a report with the joint
committee on health care financing and the house and senate committees on ways and means
detailing the allocation and recipient of each payment.

(f) The secretary shall expend not less than \$15,000,000 annually from the fund to
community health centers, who are eligible to receive a grant under 42 USC section 254b, based

76 on financial need and to enhance the ability of community health centers to serve populations 77 efficiently and effectively through the delivery of community-based primary and preventive care, 78 clinical support, behavioral health care, care coordination, disease management services, and 79 pharmacy management services; 80 (g) Not later than 30 days after payments are allocated to eligible community health 81 centers under this section, the secretary for health and human services shall file a report with the 82 joint committee on health care finance and the house and senate committees on ways and means 83 detailing the allocation and recipient of each payment. 84 (h) No later than 180 days following passage of this act, the secretary of health and 85 human services shall develop and propose state law amendments that establish additional, annual 86 assessments to be deposited in the Community Hospital and Health Center Reinvestment Trust 87 Fund. As determined by the secretary, such assessments shall proportionally and annually assess 88 not less than \$15,000,000 from Pharmaceutical or Medical Device Manufacturing Companies as 89 defined in Section 1 of Chapter 111N of the Massachusetts General Laws or from other 90 appropriate health care entities.

91 (i) The executive office of health and human services shall promulgate regulations
92 necessary to carry out this section, including establishing a formula to allocate payments
93 pursuant to subsections (d) and (g).

94 SECTION 4. Chapter 111 of the Massachusetts General Laws, as so appearing, is hereby
95 amended by adding the following new section:-

96 Section X: (a) For the purposes of this section the following words shall, unless the
97 context clearly requires otherwise, have the following meanings:

98 "Health Care Workforce" shall mean personnel employed by or contracted to work at a 99 facility that have an effect upon the delivery of quality care to patients, including but not limited 100 to registered nurses, licensed practical nurses, unlicensed assistive personnel, service, 101 maintenance, clerical, professional and technical workers, and all other health care workers. 102 "Facility" shall mean a hospital licensed under section 51 of this chapter, the teaching 103 hospital of the University of Massachusetts medical school, any licensed private or state-owned 104 and state-operated general acute care hospital, an acute psychiatric hospital, an acute care 105 specialty hospital, or any acute care unit within a state operated healthcare facility. This 106 definition shall not include rehabilitation facilities or long-term care facilities. 107 (b) Notwithstanding any special or general law to the contrary, each facility shall 108 establish and develop a health care workforce care planning committee within 90 days of the 109 effective date of this section. The membership of the planning committee shall include at least 110 one registered nurse, one unlicensed assistive personnel, one service/maintenance worker, one 111 professional/technical worker, one clerical worker, and one representative for each labor 112 organization representing bargaining units at the facility. The membership of the planning 113 committee shall include no more than the same number of management representatives relative 114 to the number of appointed members of the health care workforce. The committee shall 115 participate in at least one meeting of labor management committee training. 116 (c) Each facility's health care workforce planning committee shall develop, implement, 117 monitor and regularly adjust a comprehensive care team plan that accounts for each unit or other 118 facility division in which direct patient care is provided. The care team plan shall be developed 119 to ensure that the assigned health care workforce members are sufficient to ensure a safe working

120 environment and to provide quality care to the facility's patients. Further, the care team plan 121 shall account for all anticipated variables that can influence a facility's delivery of quality patient 122 care including but not limited to the development of a comprehensive acuity-based classification 123 system. The care team plan shall include account for (i) the numbers and skill mix of needed 124 health care workforce members to be assigned to patients, (ii) anticipated patient volume, (iii) the 125 time needed to complete expected care tasks, (iv) the need for specialized equipment and 126 technology, (v) the physical environment of the facility; (vi) the necessity of ensuring a safe 127 working environment; and (vii) all quality and safety data submitted on a unit-by-unit basis for 128 each facility through PatientCareLink or any similar system.

(d) As a condition of licensure, each facility shall submit the care team plan developed
under subsection (b) and (c) to the department of public health and the health policy commission
on at least an annual basis. Such submission shall include a certification from each member of
the health care workforce planning committee that the care team plan submitted accurately
represents the consensus decisions of the planning committee. As needed, the care plan

- (e) The department of public health, in consultation with the health policy commission,shall develop rules and regulations as needed to implement this section.
- SECTION 5. Chapter 111 of the General Laws of Massachusetts, as so appearing, is
  hereby amended by inserting after section 25P the following new section:-
- 138 Section 25Q. Community Hospital & Health Center Reinvestment Trust Fund139 Assessment
- (a) Notwithstanding any special or general law to the contrary, the health policycommission shall establish a one-time surcharge assessment on all acute hospitals satisfying the

142 requirements of subsection (b) to be deposited according to the requirements of subsection (e). 143 The surcharge amount to be paid by each acute hospital shall equal the product of: (i) the 144 surcharge percentage; and (ii) \$90,000,000. The commission shall calculate the surcharge 145 percentage by dividing the hospital's operating surplus in the most recent fiscal year for which 146 such data is available by the total operating surplus in that fiscal year of all acute hospitals 147 paying an assessment under this section. The commission shall determine the surcharge 148 percentage for the assessment by September 30, 2019. In the determination of the surcharge 149 percentage, the commission shall use the best data available as determined by the commission. 150 The commission shall incorporate all adjustments, including, but not limited to, updates or 151 corrections or final settlement amounts, by prospective adjustment rather than by retrospective 152 payments or assessments.

(b) Only acute hospitals or acute hospital systems with more than \$750,000,000 in total
net assets and a public payer mix below 60 per cent in the latest fiscal year for which such data is
available shall be subject to the assessment.

156 (c) Carrier surcharge payors shall be assessed a surcharge to be paid to the commission in 157 accordance with the provisions of subsection (e). The surcharge amount shall equal the product 158 of: (i) the surcharge percentage; and (ii) \$90,000,000. The commission shall calculate the 159 surcharge percentage by dividing the surcharge payor's payments for acute hospital services by 160 the total payments for acute hospital services by all surcharge payors. The commission shall 161 determine the surcharge percentage for the assessment by September 30, 2019. In the 162 determination of the surcharge percentage, the commission shall use the best data available as 163 determined by the commission and may consider the effect on projected surcharge payments of 164 any modified or waived enforcement pursuant to subsection. The commission shall incorporate

all adjustments, including, but not limited to, updates or corrections or final settlement amounts,
by prospective adjustment rather than by retrospective payments or assessments.

(d) Acute hospitals and carrier surcharge payors shall pay the full amount of the
surcharge amount via a single payment to be made no later than 180 days from enactment of this
section. The assessments shall be deposited by the comptroller, as such assessments are
collected, in the Community Hospital & Health Center Reinvestment Trust Fund, established in
section 2TTTT of chapter 29 of the general laws. The commission shall establish by regulation
an appropriate mechanism for enforcing an acute hospital or surcharge payor's liability to the
fund if an acute hospital or surcharge payor does not make a scheduled payment to the fund.

(e) The commission shall specify by regulation appropriate mechanisms that provide for determination and payment of an acute hospital, or a carrier surcharge payor's liability, including requirements for data to be submitted by acute hospitals and surcharge payors. An acute hospital's liability to the fund shall in the case of a transfer of ownership be assumed by the successor in interest to the hospital. A surcharge payor's liability to the fund shall in the case of a transfer of ownership be assumed by the successor in interest to the surcharge payor.

SECTION 6. Chapter 111 of the Massachusetts General Laws, as so appearing, is hereby
 amended by striking out section 226, as so appearing, and inserting in place thereof the following
 section:-

183 Section 226. (a) For the purposes of this section the following words shall, unless the
184 context clearly requires otherwise, have the following meanings:

185 "Facility" shall mean a hospital licensed under section 51 of this chapter, the teaching
186 hospital of the University of Massachusetts medical school, any licensed private or state-owned

and state-operated general acute care hospital, an acute psychiatric hospital, an acute care
specialty hospital, or any acute care unit within a state operated healthcare facility. This
definition shall not include rehabilitation facilities or long-term care facilities.

"Health Care Workforce" shall mean personnel employed by or contracted to work at a
facility who have an effect upon the delivery of quality care to patients, including but not limited
to registered nurses, licensed practical nurses, unlicensed assistive personnel, service,
maintenance, clerical, professional and technical workers, and all other health care workers.
Doctors, interns, residents and management shall not be considered the health care workforce for
purposes of this act.

196 "Mandatory Overtime" shall mean any hours worked by a member of the health care 197 workforce in a hospital setting to deliver patient care, beyond the predetermined and regularly 198 scheduled number of hours that the hospital and nurse have agreed that the employee shall work, 199 provided that in no case shall such predetermined and regularly scheduled number of hours 200 exceed 12 hours in any 24 hour period.

(b) Notwithstanding any general or special law to the contrary, a facility shall not require
a member of the health care workforce to work mandatory overtime except in the case of an
emergency situation where the safety of the patient requires its use and when there is no
reasonable alternative.

(c) Under subsection (b), whenever there is an emergency situation where the safety of a
 patient requires its use and when there is no reasonable alternative, the facility shall, before
 requiring overtime, make a good faith effort to have such hours covered on a voluntary basis.

208 Mandatory overtime shall not be used as a practice for providing appropriate staffing for the209 level of patient care required.

210 (d) Under subsection (c), the health policy commission established under section 2 of 211 chapter 6D, shall develop guidelines and procedures to determine what constitutes an emergency 212 situation for the purposes of allowing mandatory overtime. In developing those guidelines, the 213 commission shall consult with those employees and employers who would be affected by such a 214 policy. The commission shall solicit comment from those same parties through a public hearing. 215 (e) Facilities shall report all instances of mandatory overtime and the circumstances 216 requiring its use to the department of public health. Such reports shall be public documents. 217 (f) A member of the health care workforce shall not be allowed to exceed 16 consecutive 218 hours worked in a 24 hour period. In the event a member of the healthcare workforce works 16 219 consecutive hours, that member of the healthcare workforce must be given at least 8 consecutive 220 hours of off-duty time immediately-after the worked overtime. 221 (g) This section is intended as a remedial measure to protect the public health and the 222 quality and safety of patient care and shall not be construed to diminish or waive any rights of 223 the member of the healthcare workforce under other laws, regulations or collective bargaining 224 agreements. The refusal of a member of the healthcare workforce to accept work in excess of the 225 limitations set forth in this section shall not be grounds for discrimination, dismissal, discharge

SECTION 7. Chapter 1760 of the General Laws of Massachusetts, as appearing in the
 2016 Official Edition, is hereby amended by inserting after section 27 thereof the following new
 section:-

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or any other employment decision.

230 Section XX. Fair acute care hospital payment rates

231 (a) The commissioner shall presumptively disapprove any contracted rate of payments to 232 an acute care hospital licensed under the provisions of section 51 of Chapter 111 or its 233 contracting agents (i) that is filed by a carrier; (ii) that establishes a rate which falls below 90 234 percent of the carrier's statewide average commercial relative price in the previous calendar year 235 and as calculated by the center for health information and analysis, and; (iii) that, in the 236 determination of the commissioner, includes payment rates that are influenced by unwarranted 237 factors of price variation, including but not necessarily limited to lack of market power or brand 238 name recognition by the hospital provider. The carriers' statewide average commercial prices 239 shall be as determined by the health policy commission annually in consultation with the center 240 for health information and analysis and the division of insurance.

(b) The commissioner shall ensure that such contracted rates of payment filed as directed
by this section are applicable to all lines of business offered by each respective carrier. The
commissioner shall require the carrier to file amended or modified contracts that include annuals
rates of payment that are consistent with the standards established in subsection (a).

(c) The division of insurance, in consultation with the health policy commission shall
 promulgate all rules and regulations as necessary to implement this section.