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# The Commonwealth of Massachusetts

#### PRESENTED BY:

#### Gerard J. Cassidy

To the Honorable Senate and House of Representatives of the Commonwealth of Massachusetts in General Court assembled:

The undersigned legislators and/or citizens respectfully petition for the adoption of the accompanying bill:

An Act to ensure temporary nursing service agency quality and accountability.

#### PETITION OF:

NAME:	DISTRICT/ADDRESS:	DATE ADDED:
Gerard J. Cassidy	9th Plymouth	1/19/2023
Rodney M. Elliott	16th Middlesex	3/1/2023
Mathew J. Muratore	1st Plymouth	3/1/2023
David Henry Argosky LeBoeuf	17th Worcester	3/1/2023
Sally P. Kerans	13th Essex	3/1/2023
Natalie M. Higgins	4th Worcester	3/1/2023
David Paul Linsky	5th Middlesex	3/1/2023
Angelo J. Puppolo, Jr.	12th Hampden	3/3/2023
Edward R. Philips	8th Norfolk	3/6/2023

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By Representative Cassidy of Brockton, a petition (accompanied by bill, House, No. 1174) of Gerard J. Cassidy and others for legislation to ensure temporary nursing service agency quality and accountability. Health Care Financing.

## The Commonwealth of Massachusetts

In the One Hundred and Ninety-Third General Court (2023-2024)

An Act to ensure temporary nursing service agency quality and accountability.

Be it enacted by the Senate and House of Representatives in General Court assembled, and by the authority of the same, as follows:

1	SECTION 1. Section 13D of Chapter 118E, as appearing in the Massachusetts General
2	Laws 2020 Edition, is hereby amended by striking paragraph 7 and replacing it with the
3	following new paragraph
4	In establishing rates for nursing pools under section 72Y of chapter 111, the executive
5	office shall establish annually the limit for the rate for service provided by nursing pools to
6	licensed facilities. The executive office shall establish industry-wide class rates for such services
7	and shall establish separate class rates for services provided to nursing facilities and hospitals.
8	The executive office shall establish separate rates for registered nurses, licensed practical nurses
9	and certified nursing assistants. The executive office may establish rates by geographic region.
10	The rates shall include an allowance for wages, payroll taxes and fringe benefits, which shall be
11	based upon, and shall not exceed, median wages, payroll taxes and fringe benefits paid to
12	permanent medical personnel of the same type at health care facilities in the same geographic

13 region. The rates shall also include an allowance for reasonable administrative expenses and a 14 reasonable profit factor, as determined by the executive office. The executive office may exempt 15 from the rates certain categories, as defined by the executive office, of fixed-term employees that 16 work exclusively at a particular health care facility for a period of at least 90 days and for whose 17 services there is a contract between a facility and a nursing pool registered with the department 18 of public health. The executive office shall establish procedures by which nursing pools shall 19 submit cost reports, which may be subject to audit, to the executive office to establish rates. The 20 executive office shall determine the nursing pool rate contained in this paragraph by considering 21 wage and benefit data collected from cost reports received from nursing pools and from health 22 care facilities and other relevant information gathered through other collection tools or 23 reasonable methodologies. For purposes of quality, accountability and transparency, the 24 executive office shall annually ensure that temporary nursing service agencies are (1) meeting 25 their obligation to provide temporary personal work consistent with the requirements of the 26 Department of Public Health regulation at 105 CMR 157.00 and (2) assigning staff in 27 conformance with Department of Public Health regulations, including CMR 105 CMR 157.00. 28 The executive office shall establish a Temporary Nursing Service Agency Performance Report 29 Card and make this information publicly available on the Internet as a means to increase the 30 reliability of evaluating a temporary nursing services agency before a medical provider contracts 31 for its services. The Performance Report Card shall include, but not be limited to: (a) auditing 32 whether the temporary nursing service agencies are adhering to the reporting standards of conduct for nurses set forth at 244 CMR 9.03, Standards of Conduct for Nurses, and (b) 33 34 assessing performance of nursing pool personnel assigned to facilities including at a minimum: 35 (i) review and response to facility complaints; (ii) record of staff reliability in fulfilling

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36 assignments; and (iii) policies to establish on-site assessments of staff placed in facilities on each 37 assigned shift. The annual report shall also include, at a minimum, the following information by 38 geographic area which the health care personnel performed the work by facility type of hospital 39 and nursing: (a) The average amount charged by nursing pools for health care personnel by 40 license type; (b) The average amount paid by the nursing pool to health care personnel by 41 license type; (c) The average amount of labor-related costs paid by the nursing pool by health 42 care personnel license type, such as payroll taxes, workers' compensation insurance, professional 43 liability coverage, credentialing, and other employee-related costs.

SECTION 2. Nursing pools certified under section 72Y of chapter 111 of general laws, or
any of their affiliated parties, shall be prohibited from soliciting and/or hiring nursing facility
employees from nursing facilities in which the temporary nurse staffing agency has an active
contract for the period of the contract plus 12 months.