HOUSE BILL 777

(9lr0814)

ENROLLED BILL

— Economic Matters/Finance —

Introduced by Delegates Howard, Beitzel, Branch, Buckel, Carey, Charkoudian, Chisholm, Ciliberti, Corderman, Fennell, Hill, Lisanti, Malone, McComas, McKay, Qi, Rose, Saab, Valderrama, and Wilson Wilson, Boteler, and <u>R. Lewis</u>

Read and Examined by Proofreaders:

Proofreader.

Proofreader.

Sealed with the Great Seal and presented to the Governor, for his approval this

_____ day of ______ at ______ o'clock, _____M.

Speaker.

CHAPTER _____

1 AN ACT concerning

2 Commercial Law - Credit Card Processors - Service Merchant Processing 3 Agreements

4 FOR the purpose of requiring prohibiting a credit card processor to send a summary of a $\mathbf{5}$ certain services agreement to certain businesses: requiring a business to 6 acknowledge a certain services agreement by signing, dating, and returning a copy 7 of the summary of the services agreement to a certain credit card processor before entering into a services agreement with the credit card processor from assessing or 8 9 charging certain fees under certain circumstances; requiring the summary a 10 merchant processing agreement to include certain information; requiring a credit card processor to provide a certain notice regarding a services agreement renewal 11 12before a certain date: requiring the notice to disclose certain information that certain

EXPLANATION: CAPITALS INDICATE MATTER ADDED TO EXISTING LAW.

[Brackets] indicate matter deleted from existing law.

Underlining indicates amendments to bill.

Strike out indicates matter stricken from the bill by amendment or deleted from the law by amendment.

Italics indicate opposite chamber/conference committee amendments



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1	information be provided in a certain manner in the merchant processing agreement;
2	authorizing the Commissioner of Financial Regulation to take certain actions; establishing certain civil penalties for a violation of this Act; providing for the
$\frac{3}{4}$	application of this Act; defining certain terms; and generally relating to credit card
$\frac{4}{5}$	processors and service merchant processing agreements.
0	processors and service <u>merchant processing</u> agreements.
6	BY adding to
7	Article – Commercial Law
8	Section 12–1401 through $\frac{12-1405}{12-1404}$ to be under the new subtitle "Subtitle 14.
9	Credit Card Processors"
10	Annotated Code of Maryland
11	(2013 Replacement Volume and 2018 Supplement)
$\frac{12}{13}$	SECTION 1. BE IT ENACTED BY THE GENERAL ASSEMBLY OF MARYLAND, That the Laws of Maryland read as follows:
14	Article – Commercial Law
15	SUBTITLE 14. CREDIT CARD PROCESSORS.
16	12–1401.
17	(A) IN THIS SUBTITLE THE FOLLOWING WORDS HAVE THE MEANINGS
18	INDICATED.
19	(B) (1) "CREDIT CARD PROCESSOR" MEANS A PERSON THAT PROCESSES
20	CREDIT CARD OR ELECTRONIC COMMERCE TRANSACTIONS ON BEHALF OF A
21	BUSINESS ENTITY FOR A FEE.
22	(2) "CREDIT CARD PROCESSOR" INCLUDES:
23	(I) A MERCHANT SERVICES PROVIDER;
24	(II) A FINANCIAL INSTITUTION;
25	(III) AN INDEPENDENT SALES ORGANIZATION; AND
26	(IV) ANY SUBSIDIARY OR AFFILIATE OF AN ENTITY LISTED IN
27	ITEMS (I) THROUGH (III) OF THIS PARAGRAPH.
28	(C) " Services <u>Merchant processing</u> agreement" means a contract
29	BETWEEN A CREDIT CARD PROCESSOR AND A BUSINESS ENTITY UNDER WHICH THE
30	BUSINESS ENTITY AGREES TO PAY THE CREDIT CARD PROCESSOR FOR PROCESSING
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31 CREDIT CARD OR ELECTRONIC COMMERCE TRANSACTIONS ON BEHALF OF THE 32 BUSINESS ENTITY.

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1 **12–1402.**

2 THIS SUBTITLE DOES NOT APPLY TO A SERVICES MERCHANT PROCESSING 3 AGREEMENT BETWEEN A CREDIT CARD PROCESSOR AND A BUSINESS ENTITY THAT:

4 (1) THAT MAY BE TERMINATED WITHOUT ASSESSMENT OF FEES, 5 FINES, PENALTIES, OR LIQUIDATED DAMAGES; OR

6 (2) IF AT THE TIME OF ENTRY INTO THE MERCHANT PROCESSING 7 AGREEMENT, THE BUSINESS ENTITY EMPLOYS 50 OR MORE EMPLOYEES OR 8 REASONABLY ESTIMATES THAT IT WILL GENERATE MORE THAN \$2,000,000 IN 9 CREDIT CARD OR ELECTRONIC COMMERCE TRANSACTIONS EACH YEAR.

10 **12–1403.**

11(A) (1)A CREDIT CARD PROCESSOR SHALL SEND TO EACH BUSINESS12WITH WHOM IT HAS, OR INTENDS TO HAVE, A SERVICES AGREEMENT A SUMMARY OF13THE SERVICES AGREEMENT.

(2) 14 BEFORE ENTERING INTO A SERVICES AGREEMENT WITH A CREDIT 15 CARD PROCESSOR. THE BUSINESS SHALL ACKNOWLEDGE THE SERVICES 16 AGREEMENT BY SIGNING, DATING, AND RETURNING A COPY OF THE SUMMARY OF THE SERVICES AGREEMENT TO THE CREDIT CARD PROCESSOR IF A BUSINESS 1718 ENTITY CANCELS A MERCHANT PROCESSING AGREEMENT BEFORE THE EXPIRATION OF THE INITIAL TERM AGREED ON BY THE CREDIT CARD PROCESSOR AND THE 19 20BUSINESS ENTITY, THE CREDIT CARD PROCESSOR MAY NOT ASSESS OR CHARGE A 21FEE. FINE, OR PENALTY THAT EXCEEDS \$500.

22 (B) THE SUMMARY REQUIRED UNDER SUBSECTION (A) OF THIS SECTION 23 SHALL INCLUDE:

24 (1) THE INTEREST RATE AUTHORIZED UNDER THE SERVICES 25 AGREEMENT;

26 (2) THE AMOUNT AND PURPOSE OF EACH FEE, FINE, OR PENALTY
27 THAT THE CREDIT CARD PROCESSOR MAY CHARGE OR ASSESS UNDER THE SERVICES
28 AGREEMENT;

- 29 (3) THE EXPIRATION DATE OF THE SERVICES AGREEMENT;
- 30 (4) THE SERVICES AGREEMENT RENEWAL DATE; AND

1	(5) The name, telephone number, mailing address, and
2	E-MAIL ADDRESS OF AN AUTHORIZED REPRESENTATIVE OF THE CREDIT CARD
3	PROCESSOR IF A BUSINESS ENTITY TERMINATES THE MERCHANT PROCESSING
4	AGREEMENT AFTER THE EXPIRATION OF THE INITIAL TERM AGREED ON BY A CREDIT
5	CARD PROCESSOR AND A BUSINESS ENTITY, THE CREDIT CARD PROCESSOR MAY NOT
6	ASSESS A FEE, FINE, OR PENALTY, UNLESS A CREDIT CARD PROCESSOR AND A
7	BUSINESS ENTITY HAVE ENTERED INTO A SEPARATE RENEWAL MERCHANT
8	PROCESSING AGREEMENT.
9	(C) (1) At least 90 days before a business entity must cancel a
10	SERVICES AGREEMENT TO PREVENT AUTOMATIC RENEWAL OF THE AGREEMENT, A
11	CREDIT CARD PROCESSOR SHALL PROVIDE WRITTEN NOTICE TO THE BUSINESS
12	ENTITY THAT THE SERVICES AGREEMENT WILL AUTOMATICALLY RENEW.
13	(2) The required notice under paragraph (1) of this
13	SUBSECTION SHALL DISCLOSE:
14	
15	(1) THAT THE SERVICES AGREEMENT WILL AUTOMATICALLY
16	RENEW UNLESS THE BUSINESS ENTITY CANCELS THE AGREEMENT;
17	(II) THE DATE BY WHICH THE BUSINESS ENTITY MUST CANCEL
18	THE SERVICES AGREEMENT TO PREVENT THE AGREEMENT FROM RENEWING;
10	
19 20	(III) PROCEDURES FOR CANCELING THE SERVICES AGREEMENT;
20	AND
21	(iv) That the services agreement has changed, if
22	APPLICABLE SUBJECT TO SUBSECTION (D) OF THIS SECTION, A MERCHANT
23	PROCESSING AGREEMENT SHALL DISCLOSE CLEARLY AND CONSPICUOUSLY IN
24	BOLD, 12 POINT FONT THE FOLLOWING INFORMATION:
25	(1) THE AMOUNT OF ANY EARLY TERMINATION FEE, FINE, PENALTY,
26	OR LIQUIDATED DAMAGES THAT MAY BE ASSESSED BY THE CREDIT CARD
27	PROCESSOR FOR TERMINATION OF A MERCHANT PROCESSING AGREEMENT BEFORE
28	THE EXPIRATION OF THE INITIAL TERM;
90	
29 20	(2) <u>The expiration date of the merchant processing</u>
30	AGREEMENT;
31	(3) THE RENEWAL DATE OF THE MERCHANT PROCESSING
32	AGREEMENT; AND
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THE CUSTOMER SERVICE CONTACT INFORMATION OF THE CREDIT

(4)

2	CARD PROCESSOR, INCLUDING TELEPHONE NUMBER, MAILING ADDRESS, AND
3	E-MAIL ADDRESS.
4	(D) THE INFORMATION REQUIRED UNDER SUBSECTION (C) OF THIS
5	SECTION SHALL BE:
6	(1) PROVIDED ON THE SIGNATURE PAGE OF A MERCHANT SERVICES
7	PROCESSING AGREEMENT; AND
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8	(2) INITIALED SEPARATELY BY THE BUSINESS ENTITY.
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9	(E) THE CREDIT CARD PROCESSOR SHALL PROVIDE A COPY OF THE
10	MERCHANT PROCESSING AGREEMENT IN ELECTRONIC OR PAPER FORM TO THE
11	BUSINESS ENTITY AT THE TIME THE BUSINESS ENTITY SIGNS THE MERCHANT
12	PROCESSING AGREEMENT.
14	I ROCESSING AGREEMENT.
13	12 - 1404.
10	12-1101.
14	IF A COMPLAINT ABOUT A VIOLATION OF § 12–1403 OF THIS SUBTITLE IS
15	FILED WITH THE COMMISSIONER OF FINANCIAL REGULATION, THE COMMISSIONER
16	MAY INVESTIGATE THE COMPLAINT AND USE ANY OF THE INVESTIGATIVE AND
17	ENFORCEMENT POWERS PROVIDED UNDER TITLE 2, SUBTITLE 1 OF THE FINANCIAL
18	INSTITUTIONS ARTICLE.
19	12–1405.
20	(A) A PERSON THAT VIOLATES § 12–1403 OF THIS SUBTITLE IS SUBJECT TO
21	A FINE NOT EXCEEDING \$100 FOR EACH VIOLATION.
22	(B) A PERSON THAT HAS BEEN FOUND TO HAVE VIOLATED THIS SUBTITLE
23	AND THAT SUBSEQUENTLY REPEATS THE SAME VIOLATION IS SUBJECT TO A FINE OF
24	NOT MORE THAN \$500 FOR EACH SUBSEQUENT VIOLATION.
25	(C) THE FINES PROVIDED FOR IN SUBSECTIONS (A) AND (B) OF THIS
26	SECTION ARE CIVIL PENALTIES AND ARE RECOVERABLE BY THE COMMISSIONER OF
27	FINANCIAL REGULATION IN A CIVIL ACTION OR AN ADMINISTRATIVE CEASE AND
28	DESIST ACTION UNDER § 2-115 OF THE FINANCIAL INSTITUTIONS ARTICLE.
29	SECTION 2. AND BE IT FURTHER ENACTED, <u>That this Act shall be construed to</u>
30	apply only prospectively and may not be applied or interpreted to have any effect on or
31	application to any merchant processing agreement entered into or renewed before the
32	effective date of this Act.

1 <u>SECTION 3. AND BE IT FURTHER ENACTED</u>, That this Act shall take effect 2 October 1, 2019.

Approved:

Governor.

Speaker of the House of Delegates.

President of the Senate.