#### SECOND REGULAR SESSION

# **SENATE BILL NO. 899**

### 99TH GENERAL ASSEMBLY

INTRODUCED BY SENATOR ROWDEN.

Read 1st time January 10, 2018, and ordered printed.

ADRIANE D. CROUSE, Secretary.

#### 5837S.01I

## AN ACT

To amend chapter 407, RSMo, by adding thereto eight new sections relating to password protection.

Be it enacted by the General Assembly of the State of Missouri, as follows:

Section A. Chapter 407, RSMo, is amended by adding thereto eight new  $\mathbf{2}$ sections, to be known as sections 407.1700, 407.1710, 407.1720, 407.1730, 407.1740, 407.1750, 407.1760, and 407.1770, to read as follows: 3

407.1700. As used in sections 407.1700 to 407.1770 the following words and phrases shall mean:  $\mathbf{2}$ 

3 (1) "Applicant", an applicant for employment who is eighteen years of age or older; 4

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(2) "Educational institution", either:

6 (a) A private or public school, institution, or school district, or any subdivision thereof, that offers participants, students, or trainees 7 an organized course of study or training that is academic, 8 trade-oriented, or preparatory for gainful employment, as well as 9 school employees and agents acting under the authority or on behalf of 10 an educational institution; or 11

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(b) A state or local educational agency authorized to direct or control an entity described in paragraph (a) of this subdivision; 13

(3) "Employee", an individual who is eighteen years of age or 14 older and who provides services or labor to an employer in return for 1516 wages or other remuneration or compensation;

17(4) "Employer", shall mean a person who is acting directly as an 18 employer, or acting under the authority or on behalf of an employer, in 19relation to an employee;

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(5) "Personal online account", any online account maintained by

21 an employee, student, or tenant, including but not limited to a social 22media or email account, that is protected by a login 23requirement. "Personal online account" does not include an account, or 24a discrete portion of an account, that was either:

25(a) Opened at an employer's behest, or provided by an employer 26and intended to be used solely or primarily on behalf of or under the direction of the employer; or 27

28(b) Opened at a school's behest, or provided by a school and 29intended to be used solely or primarily on behalf of or under the 30 direction of the school;

31(6) "Prospective student", an applicant for admission to an educational institution who is eighteen years of age or older; 32

33 (7) "Prospective tenant", a person who is eighteen years of age or older and who inquires about or applies to rent real property from a 34landlord for residential purposes; 35

36 (8) "Landlord", the owner or lawful possessor of real property who, in an exchange for rent, leases it to another person or persons for 37 residential purposes; 38

39 (9) "Lease", a legally binding agreement between a landlord and 40 a residential tenant or tenants for the rental of real property;

(10) "Specifically identified content", data or information stored 41 42 in a personal online account that is identified with sufficient 43particularity to distinguish the discrete, individual piece of content 44being sought from any other data or information stored in the account 45with which it may share similar characteristics;

46 (11) "Student", any full-time or part-time student, participant, or trainee who is eighteen years of age or older and who is enrolled in a 47 class or any other organized course of study at an educational 48 49institution:

50(12) "Tenant", a person who is eighteen years of age or older who leases real property from a landlord, in exchange for rent, for 5152residential purposes.

407.1710. Employers shall not:

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(1) Require, request, or coerce an employee or applicant to:

3 (a) Disclose the username and password, password, or any other

means of authentication, or to provide access through the username or 4

password, to a personal online account; 5

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(b) Disclose the nonpublic contents of a personal online account;

7 (c) Provide password or authentication information to a personal technological device for purposes of gaining access to a personal online 8 account, or to turn over an unlocked personal technological device for 9 purposes of gaining access to a personal online account; 10

11 (d) Access a personal online account in the presence of the 12employer in a manner that enables the employer to observe the contents of such account; or 13

(e) Change the account settings of a personal online account so 1415as to increase third party access to its content;

16 (2) Require or coerce an employee or applicant to add anyone, including the employer, to their list of contacts associated with a 17personal online account; 18

19 (3) Take any action or threaten to take any action to discharge, 20discipline, or otherwise penalize an employee in response to an employee's refusal to disclose any information specified in paragraphs 2122(a) to (c) of subdivision (1) of this section or refusal to take any action specified in paragraphs (d) and (e) of subdivision (1) of this section or 23subdivision (2) of this section; or 24

(4) Fail or refuse to hire any applicant as a result of an 25applicant's refusal to disclose any information specified in paragraphs 2627(a) to (c) of subdivision (1) of this section or refusal to take any action 28specified in paragraphs (d) and (e) of subdivision (1) of this section or 29subdivision (2) of this section.

**407.1720.** Educational institutions shall not:

 $\mathbf{2}$ (1) Require, request, or coerce a student or prospective student 3 to:

4 (a) Disclose the username and password, password, or any other means of authentication, or provide access through the username or 5password, to a personal online account; 6

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(b) Disclose the nonpublic contents of a personal online account; 8 (c) Provide password or authentication information to a personal technological device for purposes of gaining access to a personal online 9 10 account, or to turn over an unlocked personal technological device for 11 purposes of gaining access to a personal online account;

12(d) Access a personal online account in the presence of an 13educational institution employee or educational institution volunteer, including, but not limited to, a coach, teacher, or school administrator,
in a manner that enables the educational institution employee or
educational institution volunteer to observe the contents of such
account; or

(e) Change the account settings of a personal online account so
as to increase third party access to its content;

(2) Require or coerce a student or prospective student to add
anyone, including a coach, teacher, school administrator, or other
educational institution employee or educational institution volunteer,
to their list of contacts associated with a personal online account;

(3) Take any action or threaten to take any action to discharge,
discipline, prohibit from participating in curricular or extracurricular
activities, or otherwise penalize a student in response to a student's
refusal to disclose any information specified in paragraphs (a) to (c) of
subdivision (1) of this section or refusal to take any action specified in
paragraphs (d) and (e) of subdivision (1) of this section or subdivision
of this section; or

(4) Fail or refuse to admit any prospective student as a result of the prospective student's refusal to disclose any information specified in paragraphs (a) to (c) of subdivision (1) of this section or refusal to take any action specified in paragraphs (d) and (e) of subdivision (1) of this section or subdivision (2) of this section.

407.1730. Landlords shall not:

2 (1) Require, request, or coerce a tenant or prospective tenant to:
3 (a) Disclose the username and password, password, or any other
4 means of authentication, or to provide access through the username or
5 password, to a personal online account;

6 (b) Disclose the nonpublic contents of a personal online account; 7 (c) Provide password or authentication information to a personal 8 technological device for purposes of gaining access to a personal online 9 account, or to turn over an unlocked personal technological device for 10 purposes of gaining access to a personal online account;

(d) Access a personal online account in the presence of the
landlord in a manner that enables the landlord to observe the contents
of such account; or

14 (e) Change the account settings of a personal online account so
15 as to increase third party access to its content;

(2) Require or coerce a tenant or prospective tenant to add
anyone, including the landlord, to their list of contacts associated with
a personal online account;

19 (3) Take any action or threaten to take any action to evict or 20 otherwise penalize a tenant in response to tenant's refusal to disclose 21 any information specified in paragraphs (a) to (c) of subdivision (1) of 22 this section or refusal to take any action specified in paragraphs (d) 23 and (e) of subdivision (1) of this section or subdivision (2) of this 24 section;

(4) Fail or refuse to rent real property to, or otherwise penalize
any prospective tenant as a result of a prospective tenant's refusal to
disclose any information specified in paragraphs (a) to (c) of
subdivision (1) of this section or refusal to take any action specified in
paragraphs (d) and (e) of subdivision (1) of this section or subdivision
of this section; or

(5) Include any provision in a new or renewal lease, executed
after the date the provisions of sections 407.1700 to 407.1770 take effect,
that conflict with this section. Any such conflicting lease provision
shall be deemed void and legally unenforceable.

407.1740. Nothing in sections 407.1700 to 407.1770 shall prevent 2 an employer, educational institution, or landlord from:

3 (1) Accessing information about an applicant, employee, student,
4 prospective student, tenant, or prospective tenant that is publicly
5 available;

6 (2) Complying with state and federal laws, rules, and regulations,
7 and the rules of self-regulatory organizations as defined in section
8 3(a)(26) of the Securities and Exchange Act of 1934, 15 U.S.C. 78c(a)(26),
9 or another statute governing self-regulatory organizations;

10 (3) For an employer, without requesting or requiring an 11 employee or applicant to provide a username and password, password, 12 or other means of authentication that provides access to a personal 13 online account, requesting or requiring an employee or applicant to 14 share specifically identified content that has been reported to the 15 employer for the purpose of:

16 (a) Enabling an employer to comply with its own legal and17 regulatory obligations;

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(b) Investigating an allegation, based on the receipt of

19 information regarding specifically identified content, of the
20 unauthorized transfer of an employer's proprietary or confidential
21 information or financial data to an employee or applicant's personal
22 online account; or

(c) Investigating an allegation, based on the receipt of
information regarding specifically identified content, that has been
reported to the employer for the purpose of complying with its own
legal obligations, subject to all legal and constitutional protections that
are applicable to the employee or applicant;

28(4) For an educational institution, without requesting or 29requiring a student or prospective student to provide a username and password, password, or other means of authentication that provides 30 access to a personal online account, requesting or requiring a student 31 or prospective student to share specifically identified content that has 32been reported to the educational institution for the purpose of 33 34complying with its own legal obligations, subject to all legal and 35 constitutional protections that are applicable to the student or prospective student; 36

(5) For a landlord, without requesting or requiring tenant or prospective tenant to provide a username and password, password, or other means of authentication that provides access to a personal online account, requesting or requiring a tenant or prospective tenant to share specifically identified content that has been reported to the landlord for the purpose of:

43 (a) Enabling a landlord to comply with its own legal and
44 regulatory obligations; or

45 (b) Investigating an allegation, based on the receipt of 46 information regarding specifically identified content, of a lease 47 violation by the tenant where such a violation presents an imminent 48 threat of harm to the health or safety of another tenant or occupant of 49 the real property or of damage to the real property;

50 (6) Prohibiting an employee, applicant, student, or prospective 51 student from using a personal online account for business or 52 educational institution purposes; or

53 (7) Prohibiting an employee, applicant, student, or prospective
54 student from accessing or operating a personal online account during
55 business or school hours or while on business or school property.

407.1750. If an employer, educational institution, or landlord inadvertently receives the username and password, password, or other  $\mathbf{2}$ means of authentication that provides access to a personal online 3 account of an employee, applicant, student, prospective student, tenant, 4 or prospective tenant through the use of an otherwise lawful 5technology that monitors the employer's, educational institution's, or 6 landlord's network or employer-provided, educational 7 institution-provided, or landlord-provided devices for network security 8 9 or data confidentiality purposes, the employer, educational institution, or landlord: 10

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(1) Is not liable for having the information;

(2) May not use the information to access the personal online
account of the employee, applicant, student, prospective student,
tenant, or prospective tenant;

15 (3) May not share the information with any other person or16 entity; and

17 (4) Shall delete the information as soon as is reasonably 18 practicable, unless the information is being retained by the employer, 19 educational institution, or landlord in connection with the pursuit of 20 a specific criminal complaint or civil action, or the investigation 21 thereof.

407.1760. 1. Any employer, educational institution, or landlord,  $\mathbf{2}$ including its employee or agents, who violates the provisions of 3 sections 407.1700 to 407.1770 shall be subject to legal action for 4 damages, to be brought by any person claiming a violation of the provisions of sections 407.1700 to 407.1770 has injured his or her person 5or reputation. A person so injured shall be entitled to actual damages, 6 including mental pain and suffering endured on account of violation of 7 the provisions of sections 407.1700 to 407.1770, reasonable attorneys' 8 fees and other costs of litigation, and equitable relief, as may be 9 10 appropriate.

2. Any employee or agent of an educational institution who violates the provisions of sections 407.1700 to 407.1770 may be subject to disciplinary proceedings and punishment. For educational institution employees who are represented under the terms of a collective bargaining agreement, the provisions of sections 407.1700 to 407.1770 prevail except where it conflicts with the collective bargaining

- 17 agreement, any memorandum of agreement or understanding signed
- 18 pursuant to the collective bargaining agreement, or any recognized and
- 19 established practice relative to the members of the bargaining unit.
  - 407.1770. Except as proof of a violation of the provisions of
- 2 sections 407.1700 to 407.1770, no data obtained, accessed, used, copied,
- 3 disclosed, or retained in violation of the provisions of sections 407.1700
- 4 to 407.1770, nor any evidence derived therefrom, shall be admissible in
- 5 any criminal, civil, administrative, or other proceeding.

