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SENATE BILL NO. 328–SENATORS FARLEY, HARDY AND HARRIS

MARCH 16, 2015

Referred to Committee on Commerce, Labor and Energy

SUMMARY—Revises provisions relating to policies of health insurance. (BDR 57-794)

FISCAL NOTE: Effect on Local Government: May have Fiscal Impact. Effect on the State: Yes.

CONTAINS UNFUNDED MANDATE (§ 23) (NOT REQUESTED BY AFFECTED LOCAL GOVERNMENT)

EXPLANATION - Matter in *bolded italics* is new; matter between brackets *fomitted material* is material to be omitted.

AN ACT relating to insurance; requiring the Commissioner of Insurance to adopt regulations prescribing a standardized format for the online posting of drug formularies; requiring certain insurers to make certain information regarding drug formularies available to consumers; requiring the Commissioner to make links to such formularies and other information available online; requiring certain insurers issuing policies of health insurance and health care plans which provide coverage for mental health services to provide certain information online; requiring links to formularies to be posted on the Silver State Health Insurance Exchange; and providing other matters properly relating thereto.

Legislative Counsel's Digest:

Existing law requires certain public and private policies of insurance and health care plans to inform customers if a drug formulary is used and to make that formulary available upon request. (NRS 689A.405, 689B.0283, 689C.281, 695A.255, 695B.176, 695C.1703, 695F.153, 695G.163) Section 1 of this bill requires that the Commissioner of Insurance create a standardized format for online posting of drug formularies and post links to certain drug formularies and other information on his or her Internet website. Section 4 of this bill requires certain surers to post their formularies online. Sections 2, 5, 7, 10, 12, 14, 18 and 20 of this bill require certain public and private policies of insurance and health care





THE PEOPLE OF THE STATE OF NEVADA, REPRESENTED IN SENATE AND ASSEMBLY, DO ENACT AS FOLLOWS:

Section 1. Chapter 679B of NRS is hereby amended by adding
 thereto a new section to read as follows:

The Commissioner shall adopt regulations setting forth a
 standardized format for the display and verification of any
 pharmaceutical formulary data included in certain individual
 policies of health insurance offered by an insurer pursuant to
 NRS 689A.405 on an Internet website maintained by the insurer.
 Such regulations must require, without limitation:

9 (a) Except as otherwise provided in paragraph (b), that the 10 Internet website of such an insurer provide the ability to search 11 formulary data by specific drug, if possible, and display consumer 12 cost-sharing amounts in dollar ranges and plan tiers.

13 (b) If such an insurer is not able to comply with the 14 requirements of paragraph (a), that the insurer carrier display 15 consumer cost-sharing amounts in dollar ranges and plan tiers on 16 the identification card of each insured. Providing such 17 information in an attachment or mailing does not satisfy the 18 requirements of this paragraph.

19 (c) That the Internet website of such an insurer include, 20 without limitation, information that a previously prescribed and 21 covered drug which is no longer on the formulary may be covered 22 under the provisions of NRS 689A.04045.

(d) That the Internet website of such an insurer include,
without limitation, a notice that the presence of a particular drug
on the formulary is not a guarantee that an insured will be
prescribed that drug for a particular medical condition.

27 2. The Commissioner shall provide direct links on his or her 28 Internet website to the information posted pursuant to subsection 29 I on the Internet website of an insurer. Such links must be posted 30 in a manner that is easily accessible to the public, does not require 31 a person to log in using a username or password or provide any 32 personally identifiable information.

33 3. The Commissioner may, to the extent money is available 34 for that purpose, expend money to carry out the provisions of 35 subsection 2.





1 4. As used in this section, "formulary" means a complete list 2 of prescription drugs eligible for coverage under the policy's 3 prescription benefit and medical benefit.

4 Sec. 2. Chapter 689A of NRS is hereby amended by adding 5 thereto a new section to read as follows:

6 1. An insurer who offers or issues a policy of health 7 insurance which provides coverage for mental health services 8 shall post and update, as needed, on the Internet website of the 9 insurer:

10 (a) A telephone number that an insured or provider may call, 11 during normal business hours, for assistance in obtaining 12 information regarding coverage for mental health services;

13 (b) A detailed summary setting forth the manner in which the 14 insurer reviews and authorizes, approves, modifies or denies 15 requests or claims for mental health services, including, without 16 limitation, any procedure for an appeal, grievance or independent 17 review; and

(c) A list of providers of mental health services or instructions
on how to obtain the list.

20 2. The information specified in subsection 1 must also be 21 made available to an insured upon request.

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Sec. 3. NRS 689A.330 is hereby amended to read as follows:

689A.330 If any policy is issued by a domestic insurer for delivery to a person residing in another state, and if the insurance commissioner or corresponding public officer of that other state has informed the Commissioner that the policy is not subject to approval or disapproval by that officer, the Commissioner may by ruling require that the policy meet the standards set forth in NRS 689A.030 to 689A.320, inclusive [], *and section 2 of this act.*

Sec. 4. NRS 689A.405 is hereby amended to read as follows:

31 689A.405 1. An insurer that offers or issues a policy of 32 health insurance which provides coverage for prescription drugs 33 shall include with any summary, certificate or evidence of that 34 coverage provided to an insured, notice of whether a formulary is 35 used and, if so, of the opportunity to secure information regarding 36 the formulary from the insurer pursuant to subsection 2. The notice 37 required by this subsection must:

(a) Be in a language that is easily understood and in a format
 that is easy to understand;

- 40
- (b) Include an explanation of what a formulary is; and(c) If a formulary is used, include:

(1) An explanation of:

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- 42 43 44

(I) How often the contents of the formulary are reviewed; and





1 (II) The procedure and criteria for determining which prescription drugs are included in and excluded from the formulary; 2 3 and

(2) The telephone number of the insurer for making a request 4 for information regarding the formulary pursuant to subsection 2. 5

6 2. If an insurer offers or issues a policy of health insurance 7 which provides coverage for prescription drugs and a formulary is 8 used, the insurer shall:

9 (a) Provide to any insured or participating provider of health 10 care, upon request:

11 (1) Information regarding whether a specific drug is included 12 in the formulary.

13 (2) Access to the most current list of prescription drugs in the 14 formulary, organized by major therapeutic category, with an 15 indication of whether any listed drugs are preferred over other listed 16 drugs. If more than one formulary is maintained, the insurer shall 17 notify the requester that a choice of formulary lists is available.

18 (b) Notify each person who requests information regarding the 19 formulary, that the inclusion of a drug in the formulary does not 20 guarantee that a provider of health care will prescribe that drug for a 21 particular medical condition.

22 (c) Post and update, as needed, each formulary on the Internet 23 website of the insurer in a manner that is easily accessible to the public and is in accordance with regulations adopted by the 24 25 Commissioner pursuant to section 1 of this act. 26

(d) Provide each formulary to the Commissioner.

27 Sec. 5. Chapter 689B of NRS is hereby amended by adding thereto a new section to read as follows: 28

29 1. An insurer who offers or issues a policy of group health 30 insurance which provides coverage for mental health services 31 shall post and update, as needed, on the Internet website of the 32 insurer:

33 (a) A telephone number that an insured or provider may call, during normal business hours, for assistance in obtaining 34 35 information regarding coverage for mental health services;

(b) A detailed summary setting forth the manner in which the 36 insurer reviews and authorizes, approves, modifies or denies 37 38 requests or claims for mental health services, including, without 39 limitation, any procedure for an appeal, grievance or independent 40 review: and

(c) A list of providers of mental health services or instructions 41 42 on how to obtain the list.

43 The information specified in subsection 1 must also be 2. 44 made available to an insured upon request. 45

Sec. 6. (Deleted by amendment.)





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Sec. 7. Chapter 689C of NRS is hereby amended by adding 2 thereto a new section to read as follows: 1. A carrier who offers or issues a health benefit plan which 3 4 provides coverage for mental health services shall post and update, 5 as needed, on the Internet website of the carrier: 6 (a) A telephone number that an insured or provider may call, during normal business hours, for assistance in obtaining 7 information regarding coverage for mental health services; 8 9 (b) A detailed summary setting forth the manner in which the 10 carrier reviews and authorizes, approves, modifies or denies requests or claims for mental health services, including, without 11 limitation, any procedure for an appeal, grievance or independent 12 13 review: and (c) A list of providers of mental health services or instructions 14 15 on how to obtain the list. 16 2. The information specified in subsection 1 must also be made available to an insured upon request. 17 18 **Sec. 8.** (Deleted by amendment.) Sec. 9. NRS 689C.425 is hereby amended to read as follows: 19 689C.425 A voluntary purchasing group and any contract 20 issued to such a group pursuant to NRS 689C.360 to 689C.600, 21 22 inclusive, are subject to the provisions of NRS 689C.015 to 689C.355, inclusive, and section 7 of this act to the extent 23 applicable and not in conflict with the express provisions of NRS 24 25 687B.408 and 689C.360 to 689C.600, inclusive. 26 **Sec. 10.** Chapter 695A of NRS is hereby amended by adding 27 thereto a new section to read as follows: 1. A society that offers or issues a benefit contract which 28 29 provides coverage for mental health services shall post and update, 30 as needed, on the Internet website of the society: 31 (a) A telephone number that a benefit member or provider may 32 call, during normal business hours, for assistance in obtaining 33 information regarding coverage for mental health services; 34 (b) A detailed summary setting forth the manner in which the society reviews and authorizes, approves, modifies or denies 35 requests or claims for mental health services, including, without 36 37 limitation, any procedure for an appeal, grievance or independent 38 review: and

39 (c) A list of providers of mental health services or instructions 40 on how to obtain the list.

41 The information specified in subsection 1 must also be 2. 42 made available to a benefit member upon request.

Sec. 11. (Deleted by amendment.)



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Sec. 12. Chapter 695B of NRS is hereby amended by adding 1 2 thereto a new section to read as follows:

1. A hospital or medical service corporation that offers or 3 issues a policy of health insurance which provides coverage for 4 mental health services shall post and update, as needed, on the 5 6 Internet website of the hospital or medical service corporation:

7 (a) A telephone number that an insured or provider may call, during normal business hours, for assistance in obtaining 8 9 information regarding coverage for mental health services;

(b) A detailed summary setting forth the manner in which the 10 hospital or medical service corporation reviews and authorizes, 11 approves, modifies or denies requests or claims for mental health 12 13 services, including, without limitation, any procedure for an 14 appeal, grievance or independent review; and

15 (c) A list of providers of mental health services or instructions 16 on how to obtain the list.

17 The information specified in subsection 1 must also be 2. 18 made available to an insured upon request. 19

Sec. 13. (Deleted by amendment.)

20 **Sec. 14.** Chapter 695C of NRS is hereby amended by adding 21 thereto a new section to read as follows:

22 1. A health maintenance organization that offers or issues a health care plan which provides coverage for mental health 23 services shall post and update, as needed, on the Internet website 24 25 of the health maintenance organization:

26 (a) A telephone number that an enrollee or provider may call, 27 during normal business hours, for assistance in obtaining information regarding coverage for mental health services; 28

29 (b) A detailed summary setting forth the manner in which the 30 health maintenance organization reviews and authorizes, 31 approves, modifies or denies requests or claims for mental health services, including, without limitation, any procedure for an 32 33 appeal, grievance or independent review; and

34 (c) A list of providers of mental health services or instructions on how to obtain the list. 35

36 The information specified in subsection 1 must also be 2. made available to an enrollee upon request. 37

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Sec. 15. NRS 695C.050 is hereby amended to read as follows:

39 695C.050 1. Except as otherwise provided in this chapter or in specific provisions of this title, the provisions of this title are not 40 41 applicable to any health maintenance organization granted a certificate of authority under this chapter. This provision does not 42 apply to an insurer licensed and regulated pursuant to this title 43 44 except with respect to its activities as a health maintenance 45 organization authorized and regulated pursuant to this chapter.





Solicitation of enrollees by a health maintenance
 organization granted a certificate of authority, or its representatives,
 must not be construed to violate any provision of law relating to
 solicitation or advertising by practitioners of a healing art.

5 3. Any health maintenance organization authorized under this 6 chapter shall not be deemed to be practicing medicine and is exempt 7 from the provisions of chapter 630 of NRS.

4. The provisions of NRS 695C.110, 695C.125, 695C.1691, 8 695C.1693, 695C.170 to 695C.173, inclusive, 695C.1733 to 9 10 695C.200, inclusive, and 695C.265 do not apply to a health 11 maintenance organization that provides health care services through 12 managed care to recipients of Medicaid under the State Plan for 13 Medicaid or insurance pursuant to the Children's Health Insurance 14 Program pursuant to a contract with the Division of Health Care 15 Financing and Policy of the Department of Health and Human 16 Services. This subsection does not exempt a health maintenance 17 organization from any provision of this chapter for services 18 provided pursuant to any other contract.

19 5. The provisions of NRS 695C.1694, 695C.1695 and 20 695C.1731 *and section 14 of this act* apply to a health maintenance 21 organization that provides health care services through managed 22 care to recipients of Medicaid under the State Plan for Medicaid.

23 24 Sec. 16. (Deleted by amendment.)

Sec. 17. NRS 695C.330 is hereby amended to read as follows:

695C.330 1. The Commissioner may suspend or revoke any
certificate of authority issued to a health maintenance organization
pursuant to the provisions of this chapter if the Commissioner finds
that any of the following conditions exist:

29 (a) The health maintenance organization is operating 30 significantly in contravention of its basic organizational document, 31 its health care plan or in a manner contrary to that described in and 32 reasonably inferred from any other information submitted pursuant 33 to NRS 695C.060, 695C.070 and 695C.140, unless any amendments 34 to those submissions have been filed with and approved by the 35 Commissioner:

(b) The health maintenance organization issues evidence of
coverage or uses a schedule of charges for health care services
which do not comply with the requirements of NRS 695C.1691 to
695C.200, inclusive, *and section 14 of this act* or 695C.207;

40 (c) The health care plan does not furnish comprehensive health 41 care services as provided for in NRS 695C.060;

42 (d) The Commissioner certifies that the health maintenance 43 organization:

44 (1) Does not meet the requirements of subsection 1 of NRS45 695C.080; or





1 (2) Is unable to fulfill its obligations to furnish health care 2 services as required under its health care plan;

3 (e) The health maintenance organization is no longer financially 4 responsible and may reasonably be expected to be unable to meet its 5 obligations to enrollees or prospective enrollees;

6 (f) The health maintenance organization has failed to put into 7 effect a mechanism affording the enrollees an opportunity to 8 participate in matters relating to the content of programs pursuant to 9 NRS 695C.110;

10 (g) The health maintenance organization has failed to put into 11 effect the system required by NRS 695C.260 for:

12 (1) Resolving complaints in a manner reasonably to dispose 13 of valid complaints; and

14 (2) Conducting external reviews of adverse determinations 15 that comply with the provisions of NRS 695G.241 to 695G.310, 16 inclusive;

(h) The health maintenance organization or any person on its
behalf has advertised or merchandised its services in an untrue,
misrepresentative, misleading, deceptive or unfair manner;

20 (i) The continued operation of the health maintenance 21 organization would be hazardous to its enrollees;

(j) The health maintenance organization fails to provide the coverage required by NRS 695C.1691; or

(k) The health maintenance organization has otherwise failed to
 comply substantially with the provisions of this chapter.

26 2. A certificate of authority must be suspended or revoked only 27 after compliance with the requirements of NRS 695C.340.

3. If the certificate of authority of a health maintenance
organization is suspended, the health maintenance organization shall
not, during the period of that suspension, enroll any additional
groups or new individual contracts, unless those groups or persons
were contracted for before the date of suspension.

33 If the certificate of authority of a health maintenance organization is revoked, the organization shall proceed, immediately 34 35 following the effective date of the order of revocation, to wind up its affairs and shall conduct no further business except as may be 36 37 essential to the orderly conclusion of the affairs of the organization. It shall engage in no further advertising or solicitation of any kind. 38 39 The Commissioner may, by written order, permit such further 40 operation of the organization as the Commissioner may find to be in 41 the best interest of enrollees to the end that enrollees are afforded 42 the greatest practical opportunity to obtain continuing coverage for 43 health care.





information regarding coverage for mental health services; (b) A detailed summary setting forth the manner in which the appeal, grievance or independent review; and on how to obtain the list. 2. made available to an enrollee upon request. Sec. 19. (Deleted by amendment.) thereto a new section to read as follows: managed care organization: information regarding coverage for mental health services; grievance or independent review; and on how to obtain the list. 2. made available to an insured upon request. Sec. 21. (Deleted by amendment.) thereto a new section to read as follows: plan offered through the Exchange, if applicable. S B 3 2 8

Sec. 18. Chapter 695F of NRS is hereby amended by adding 1 2 thereto a new section to read as follows:

1. A prepaid limited health service organization that offers or 3 issues evidence of coverage which provides coverage for mental 4 health services shall post and update, as needed, on the Internet 5 6 website of the prepaid limited health service organization:

7 (a) A telephone number that an enrollee or provider may call, during normal business hours, for assistance in obtaining 8 9

10 prepaid limited health service organization reviews and authorizes, 11 approves, modifies or denies requests or claims for mental health 12 services, including, without limitation, any procedure for an 13 14

15 (c) A list of providers of mental health services or instructions 16

17 The information specified in subsection 1 must also be 18 19

20 **Sec. 20.** Chapter 695G of NRS is hereby amended by adding 21

22 1. A managed care organization that offers or issues a health 23 care plan which provides coverage for mental health services shall post and update, as needed, on the Internet website of the 24 25

26 (a) A telephone number that an insured or provider may call, 27 during normal business hours, for assistance in obtaining 28

29 (b) A detailed summary setting forth the manner in which the managed care organization reviews and authorizes, approves, 30 31 modifies or denies requests or claims for mental health services, including, without limitation, any procedure for an appeal, 32 33

34 (c) A list of providers of mental health services or instructions 35

36 The information specified in subsection 1 must also be 37

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39 Sec. 22. Chapter 695I of NRS is hereby amended by adding 40

41 The Board shall ensure that the Internet website for the 42 Exchange provides direct links to the information posted pursuant 43 to NRS 689A.405 and section 1 of this act for any qualified health



Sec. 23. NRS 287.010 is hereby amended to read as follows:

2 287.010 1. The governing body of any county, school 3 district, municipal corporation, political subdivision, public 4 corporation or other local governmental agency of the State of 5 Nevada may:

6 (a) Adopt and carry into effect a system of group life, accident 7 or health insurance, or any combination thereof, for the benefit of its 8 officers and employees, and the dependents of officers and 9 employees who elect to accept the insurance and who, where 10 necessary, have authorized the governing body to make deductions 11 from their compensation for the payment of premiums on the 12 insurance.

13 (b) Purchase group policies of life, accident or health insurance, 14 or any combination thereof, for the benefit of such officers and 15 employees, and the dependents of such officers and employees, as 16 have authorized the purchase, from insurance companies authorized 17 to transact the business of such insurance in the State of Nevada. and, where necessary, deduct from the compensation of officers and 18 19 employees the premiums upon insurance and pay the deductions 20 upon the premiums.

21 (c) Provide group life, accident or health coverage through a 22 self-insurance reserve fund and, where necessary, deduct 23 contributions to the maintenance of the fund from the compensation 24 of officers and employees and pay the deductions into the fund. The 25 money accumulated for this purpose through deductions from the compensation of officers and employees and contributions of the 26 27 governing body must be maintained as an internal service fund as 28 defined by NRS 354.543. The money must be deposited in a state or 29 national bank or credit union authorized to transact business in the 30 State of Nevada. Any independent administrator of a fund created 31 under this section is subject to the licensing requirements of chapter 32 683A of NRS, and must be a resident of this State. Any contract 33 with an independent administrator must be approved by the 34 Commissioner of Insurance as to the reasonableness of 35 administrative charges in relation to contributions collected and benefits provided. The provisions of NRS 687B.408, 689B.030 to 36 689B.050, inclusive, and section 5 of this act, and 689B.287 apply 37 38 to coverage provided pursuant to this paragraph.

(d) Defray part or all of the cost of maintenance of a selfinsurance fund or of the premiums upon insurance. The money for
contributions must be budgeted for in accordance with the laws
governing the county, school district, municipal corporation,
political subdivision, public corporation or other local governmental
agency of the State of Nevada.





1 2. If a school district offers group insurance to its officers and 2 employees pursuant to this section, members of the board of trustees of the school district must not be excluded from participating in the 3 4 group insurance. If the amount of the deductions from compensation 5 required to pay for the group insurance exceeds the compensation to 6 which a trustee is entitled, the difference must be paid by the trustee.

7 3. In any county in which a legal services organization exists, the governing body of the county, or of any school district, 8 9 municipal corporation, political subdivision, public corporation or 10 other local governmental agency of the State of Nevada in the 11 county, may enter into a contract with the legal services 12 organization pursuant to which the officers and employees of the 13 legal services organization, and the dependents of those officers and 14 employees, are eligible for any life, accident or health insurance 15 provided pursuant to this section to the officers and employees, and 16 the dependents of the officers and employees, of the county, school 17 district, municipal corporation, political subdivision, public corporation or other local governmental agency. 18

19 4. If a contract is entered into pursuant to subsection 3, the 20 officers and employees of the legal services organization:

21 (a) Shall be deemed, solely for the purposes of this section, to be 22 officers and employees of the county, school district, municipal corporation, political subdivision, public corporation or other local 23 governmental agency with which the legal services organization has 24 25 contracted; and

26 (b) Must be required by the contract to pay the premiums or 27 contributions for all insurance which they elect to accept or of which they authorize the purchase. 28 29

5. A contract that is entered into pursuant to subsection 3:

30 (a) Must be submitted to the Commissioner of Insurance for 31 approval not less than 30 days before the date on which the contract 32 is to become effective.

33 (b) Does not become effective unless approved by the 34 Commissioner.

35 (c) Shall be deemed to be approved if not disapproved by the Commissioner within 30 days after its submission. 36

As used in this section, "legal services organization" means 37 6. 38 an organization that operates a program for legal aid and receives 39 money pursuant to NRS 19.031.

Sec. 24. NRS 287.04335 is hereby amended to read as 40 41 follows:

287.04335 If the Board provides health insurance through a 42 plan of self-insurance, it shall comply with the provisions of NRS 43 44 689B.255, 695G.150, 695G.160, 695G.164, 695G.1645, 695G.167, 45 695G.170, 695G.171, 695G.173, 695G.177, 695G.200 to 695G.230,





inclusive, 695G.241 to 695G.310, inclusive, and 695G.405, *and section 20 of this act* in the same manner as an insurer that is
licensed pursuant to title 57 of NRS is required to comply with those
provisions.

5 Sec. 25. The provisions of NRS 354.599 do not apply to any 6 additional expenses of a local government that are related to the 7 provisions of this act.

8 **Sec. 25.5.** The Commissioner of Insurance shall, for the 2017 9 plan year, adopt the regulations required by section 1 of this act not 10 later than February 1, 2016.

11 Sec. 26. NRS 689C.455 is hereby repealed.

12 Sec. 27. This act becomes effective:

13 1. Upon passage and approval for the purpose of adopting any 14 regulations and performing any other preparatory administrative 15 tasks necessary to carry out the provisions of this act; and

16 2. On July 1, 2016, for all other purposes.

TEXT OF REPEALED SECTION

689C.455 Coverage for prescription drugs: Provision of notice and information regarding use of formulary.

1. A carrier that offers or issues a contract which provides coverage for prescription drugs shall include with any summary, certificate or evidence of that coverage provided to an insured, notice of whether a formulary is used and, if so, of the opportunity to secure information regarding the formulary from the carrier pursuant to subsection 2. The notice required by this subsection must:

(a) Be in a language that is easily understood and in a format that is easy to understand;

(b) Include an explanation of what a formulary is; and

(c) If a formulary is used, include:

(1) An explanation of:

(I) How often the contents of the formulary are reviewed; and

(II) The procedure and criteria for determining which prescription drugs are included in and excluded from the formulary; and

(2) The telephone number of the carrier for making a request for information regarding the formulary pursuant to subsection 2.





2. If a carrier offers or issues a contract which provides coverage for prescription drugs and a formulary is used, the carrier shall:

(a) Provide to any insured or participating provider of health care, upon request:

(1) Information regarding whether a specific drug is included in the formulary.

(2) Access to the most current list of prescription drugs in the formulary, organized by major therapeutic category, with an indication of whether any listed drugs are preferred over other listed drugs. If more than one formulary is maintained, the carrier shall notify the requester that a choice of formulary lists is available.

(b) Notify each person who requests information regarding the formulary, that the inclusion of a drug in the formulary does not guarantee that a provider of health care will prescribe that drug for a particular medical condition.



