1	ENGROSSED SENATE BILL NO. 871 By: Floyd of the Senate
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3	and
4	Blancett of the House
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6	An Act relating to consumer protection; amending 15
7	O.S. 2021, Section 753, which relates to unlawful practices; prohibiting misrepresentation as a state
, 8	agency or an affiliate; and providing an effective date.
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11	BE IT ENACTED BY THE PEOPLE OF THE STATE OF OKLAHOMA:
12	SECTION 1. AMENDATORY 15 O.S. 2021, Section 753, is
13	amended to read as follows:
14	Section 753. A person engages in a practice which is declared
15	to be unlawful under the Oklahoma Consumer Protection Act when, in
16	the course of the person's business, the person:
17	1. Represents, knowingly or with reason to know, that the
18	subject of a consumer transaction is of a particular make or brand,
19	when it is of another;
20	2. Makes a false or misleading representation, knowingly or
21	with reason to know, as to the source, sponsorship, approval, or
22	certification of the subject of a consumer transaction;
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Makes a false or misleading representation, knowingly or
 with reason to know, as to affiliation, connection, association
 with, or certification by another;

4 4. Makes a false or misleading representation or designation,
5 knowingly or with reason to know, of the geographic origin of the
6 subject of a consumer transaction;

5. Makes a false representation, knowingly or with reason to
know, as to the characteristics, ingredients, uses, benefits,
alterations, or quantities of the subject of a consumer transaction
or a false representation as to the sponsorship, approval, status,
affiliation or connection of a person therewith;

Knowingly or with reason to know, makes a false or
 misleading representation or designation as a state agency or an
 affiliate of a state agency through advertisement or publication;

15 <u>7.</u> Represents, knowingly or with reason to know, that the 16 subject of a consumer transaction is original or new if the person 17 knows that it is reconditioned, reclaimed, used, or secondhand; 18 7. <u>8.</u> Represents, knowingly or with reason to know, that the 19 subject of a consumer transaction is of a particular standard, style 20 or model, if it is of another;

8. 9. Advertises, knowingly or with reason to know, the subject
of a consumer transaction with intent not to sell it as advertised;
9. 10. Advertises, knowingly or with reason to know, the
subject of a consumer transaction with intent not to supply

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reasonably expected public demand, unless the advertisement
 discloses a limitation of quantity;

3 10. <u>11.</u> Advertises under the guise of obtaining sales personnel 4 when in fact the purpose is to sell the subject of a consumer 5 transaction to the sales personnel applicants;

6 <u>11. 12.</u> Makes false or misleading statements of fact, knowingly 7 or with reason to know, concerning the price of the subject of a 8 consumer transaction or the reason for, existence of, or amounts of 9 price reduction;

10 <u>12. 13.</u> Employs "bait and switch" advertising, which consists 11 of an offer to sell the subject of a consumer transaction which the 12 seller does not intend to sell, which advertising is accompanied by 13 one or more of the following practices:

- a. refusal to show the subject of a consumer transaction
 advertised,
- b. disparagement of the advertised subject of a consumer
 transaction or the terms of sale,
- c. requiring undisclosed tie-in sales or other
 undisclosed conditions to be met prior to selling the
 advertised subject of a consumer transaction,
- d. refusal to take orders for the subject of a consumer
 transaction advertised for delivery within a
 reasonable time,
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- 1 showing or demonstrating defective subject of a e. consumer transaction which the seller knows is 2 unusable or impracticable for the purpose set forth in 3 the advertisement, 4 5 f. accepting a deposit for the subject of a consumer transaction and subsequently charging the buyer for a 6 higher priced item, or 7 willful failure to make deliveries of the subject of a 8 g. 9 consumer transaction within a reasonable time or to
- 10 make a refund therefor upon the request of the 11 purchaser;

12 13. 14. Conducts a closing out sale without having first 13 obtained a license as required in the Oklahoma Consumer Protection 14 Act;

15 <u>14.</u> <u>15.</u> Resumes the business for which the closing out sale was 16 conducted within thirty-six (36) months from the expiration date of 17 the closing out sale license;

18 <u>15.</u> <u>16.</u> Falsely states, knowingly or with reason to know, that 19 services, replacements or repairs are needed;

20 16. <u>17.</u> Violates any provision of the Oklahoma Health Spa Act;
21 <u>17.</u> <u>18.</u> Violates any provision of the Home Repair Fraud Act;
22 <u>18.</u> <u>19.</u> Violates any provision of the Consumer Disclosure of
23 Prizes and Gifts Act;

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1 19. 20. Violates any provision of Section 755.1 of this title
 2 or Section 1847a of Title 21 of the Oklahoma Statutes;

3 20. <u>21.</u> Commits an unfair or deceptive trade practice as 4 defined in Section 752 of this title;

5 21. 22. Violates any provision of Section 169.1 of Title 8 of 6 the Oklahoma Statutes in fraudulently or intentionally failing or 7 refusing to honor the contract to provide certain cemetery services 8 specified in the contract entered into pursuant to the Perpetual 9 Care Fund Act;

10 <u>22.</u> <u>23.</u> Misrepresents a mail solicitation as an invoice or as a 11 billing statement;

12 23. 24. Offers to purchase a mineral or royalty interest 13 through an offer that resembles an oil and gas lease and that the 14 consumer believed was an oil and gas lease;

15 24. 25. Refuses to honor gift certificates, warranties, or any 16 other merchandise offered by a person in a consumer transaction 17 executed prior to the closing of the business of the person without 18 providing a purchaser a means of redeeming such merchandise or 19 ensuring the warranties offered will be honored by another person;

20 <u>25.</u> <u>26.</u> Knowingly causes a charge to be made by any billing 21 method to a consumer for services which the person knows was not 22 authorized in advance by the consumer;

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1 26. 27. Knowingly causes a charge to be made by any billing 2 method to a consumer for a product or products which the person knows was not authorized in advance by the consumer; 3 27. 28. Violates Section 752A of this title; 4 5 28. 29. Makes deceptive use of another's name in notification or solicitation, as defined in Section 752 of this title; 6 7 29. 30. Falsely states or implies that any person, product or service is recommended or endorsed by a named third person; 8 9 30. 31. Falsely states that information about the consumer, including but not limited to, the name, address or phone number of 10 the consumer has been provided by a third person, whether that 11 12 person is named or unnamed; 31. 32. Acting as a debt collector, contacts a debtor and 13 threatens to file a suit against the debtor over a debt barred by 14 the statute of limitations which has passed for filing suit for such 15 debt; or 16 32. 33. Acting as a debt collector, contacts a debtor and uses 17 obscene or profane language to collect a debt. 18 SECTION 2. This act shall become effective November 1, 2023. 19 20 21 22 23 24

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1	Passed the Senate the 2nd day of March, 2023.
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3	Dussiding Officen of the Consta
4	Presiding Officer of the Senate
5	Passed the House of Representatives the day of,
6	2023.
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8	Presiding Officer of the House
9	of Representatives
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