THE GENERAL ASSEMBLY OF PENNSYLVANIA

HOUSE BILL

No. 125

Session of 2017

INTRODUCED BY BAKER, BARRAR, CUTLER, D. COSTA, A. HARRIS, CALTAGIRONE, MENTZER, JAMES, MILLARD, PHILLIPS-HILL, ZIMMERMAN, WARD, LAWRENCE, PICKETT, GABLER, STURLA, ROAE AND NELSON, JANUARY 23, 2017

AS AMENDED ON SECOND CONSIDERATION, HOUSE OF REPRESENTATIVES, MAY 23, 2017

AN ACT

- Providing for the use of certain credentialing applications, AND <-for credentialing requirements for health insurers and for <-protections for enrollees of health insurers; imposing
 penalties; and conferring powers and imposing duties on the
 Insurance Department and Department of Health. <--
- 6 The General Assembly of the Commonwealth of Pennsylvania
- 7 hereby enacts as follows:
- 8 Section 1. Short title.
- 9 This act shall be known and may be cited as the Health Care
- 10 Practitioner Credentialing Act.
- 11 Section 2. Definitions.
- 12 The following words and phrases when used in this act shall
- 13 have the meanings given to them in this section unless the
- 14 context clearly indicates otherwise:
- 15 "CAQH." The Council for Affordable Quality Healthcare.
- 16 "CAQH credentialing application." The application used to
- 17 collect the credentials data commonly requested by health
- 18 insurers for purposes of credentialing.

- 1 "Credentialing." The process of assessing and validating the
- 2 qualifications of a health care practitioner, including, but not
- 3 limited to, an evaluation of licensure status, education,
- 4 training, experience, competence and professional judgment.
- 5 "Enrollee." Any policyholder, subscriber, covered person,
- 6 covered dependent, spouse or other person who is entitled to
- 7 receive health care benefits from a health insurer.
- 8 "Federally qualified health center." A federally qualified
- 9 health center as defined in section 1905(1)(2)(B) of the Social
- 10 Security Act (49 Stat. 620, 42 U.S.C. § 1396d(1)(2)(B)), or a
- 11 federally qualified health center look-alike, that is a
- 12 participating provider with the Department of Human Services
- 13 under the act of June 13, 1967 (P.L.31, No.21), known as the
- 14 Human Services Code.
- 15 "Health care practitioner." As defined under section 103 of
- 16 the act of July 19, 1979 (P.L.130, No.48), known as the Health
- 17 Care Facilities Act. The term shall include a health care
- 18 practitioner at a federally qualified health center.
- 19 "Health insurer." As follows:
- 20 (1) An entity that contracts or offers to contract to
- 21 provide, deliver, arrange for, pay for or reimburse any of
- 22 the costs of health care services in exchange for a premium,
- including, but not limited to, a Medicaid managed care
- organization as defined under the act of June 13, 1967
- 25 (P.L.31, No.21), known as the Human Services Code, and an
- 26 entity licensed under any of the following:
- 27 (i) The act of May 17, 1921 (P.L.682, No.284), known
- as The Insurance Company Law of 1921.
- 29 (ii) The act of December 29, 1972 (P.L.1701,
- No.364), known as the Health Maintenance Organization

- 1 Act.
- 2 (iii) 40 Pa.C.S. Ch. 61 (relating to hospital plan
- 3 corporations).
- 4 (iv) 40 Pa.C.S. Ch. 63 (relating to professional
- 5 health services plan corporations).
- 6 (2) The term shall not include the following types of
- 7 insurance, or any combination thereof:
- 8 (i) Accident only.
- 9 (ii) Fixed indemnity.
- 10 (iii) Limited benefit.
- 11 (iv) Credit.
- 12 (v) Dental.
- 13 (vi) Vision.
- 14 (vii) Specified disease.
- 15 (viii) Medicare supplement.
- 16 (ix) Civilian Health and Medical Program of the
- 17 Uniformed Services (CHAMPUS) supplement.
- 18 (x) Long-term care or disability income.
- 19 (xi) Workers' compensation.
- 20 (xii) Automobile medical payment insurance.
- 21 Section 3. Utilization of CAOH.
- 22 All health insurers licensed to do business in this
- 23 Commonwealth shall be required to accept the CAQH credentialing
- 24 application OR OTHER FORM DESIGNATED BY THE INSURANCE DEPARTMENT <--
- 25 SO LONG AS THE FORM IS NATIONALLY RECOGNIZED AS AN APPROPRIATE
- 26 CREDENTIALING APPLICATION when submitted by a health care
- 27 practitioner for participation in the health insurer's provider
- 28 panel. ALL HEALTH CARE PRACTITIONERS SHALL USE THE CAQH OR OTHER <--
- 29 DESIGNATED FORM. An application shall be considered complete if
- 30 the application is submitted through the CAQH electronic process

- 1 OR OTHER PROCESS AS DESIGNATED BY THE INSURANCE DEPARTMENT and
- 2 all required information is provided.
- 3 Section 4. Credentialing.
- 4 (a) Provisional credentialing. If a THE health insurer <--
- 5 fails to SHALL issue a credentialing determination within 30 45 <--
- 6 days after receiving a complete CAQH credentialing application <--
- 7 the health care practitioner shall be deemed provisionally-
- 8 credentialed. A health care practitioner shall be eligible for
- 9 provisional credentialing if:
- 10 (1) the health care practitioner has applied to
- 11 participate in the health insurer's provider panel for the
- 12 first time; or
- 13 (2) the health care practitioner is a member of a
- 14 provider group that is a participating provider.
- 15 (b) Adverse credentialing decision. If a health insurer
- 16 makes an adverse credentialing determination or otherwise
- 17 rejects an applicant's application, the applicant shall no-
- 18 longer be eligible for provisional status, and any provisional
- 19 status previously granted shall be terminated effective as of
- 20 the date the applicant is provided notice of adverse-
- 21 determination or rejection.
- 22 (c) Services rendered under provisional credentialing. A
- 23 health insurer shall provide coverage and reimbursement for
- 24 services rendered by an applicant granted provisional status
- 25 under the same terms as are applicable to participating health-
- 26 care practitioners in the applicant's provider group.
- 27 Practitioners granted provisional status and not practicing
- 28 within a group shall be reimbursed according to the health-
- 29 insurer's standard fee schedule. Upon an affirmative-
- 30 credentialing decision, payments pursuant to the contract shall-

- 1 be retroactive to the date of the provisional credentialing.
- 2 Only a negative credentialing decision due to submission of
- 3 fraudulent information from the applicant shall relieve a health-
- 4 plan from retroactive payment for services provided during a
- 5 provisional credentialing period.
- 6 Section 5. Enrollee protections.
- 7 A health care practitioner with provisional status may not
- 8 hold an enrollee of the health insurer liable for the cost of
- 9 any covered services provided to the enrollee during the time-
- 10 period that the applicant has provisional status, except for any
- 11 deductible, copayment or coinsurance amount owed by the
- 12 enrollee. A health care practitioner with provisional status
- 13 shall notify an enrollee of the health insurer, at the time-
- 14 services are provided, that:
- 15 (1) the health care practitioner is not a participating
- 16 provider;
- 17 (2) the health care practitioner has applied to become a
- 18 participating provider;
- 19 (3) the health insurer has not completed the assessment-
- of the qualifications of the health care practitioner to-
- 21 provide services as a participating provider; and
- 22 (4) any covered services rendered by the health care
- 23 practitioner must be reimbursed by the health insurer at the

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- 24 participating provider rate.
- 25 Section 6 5. Penalty.
- The Insurance Department shall assess an administrative
- 27 penalty on a health insurer for a failure to utilize CAQH, OR
- 28 OTHER DESIGNATED APPLICATION, or for intentionally and routinely
- 29 failing to complete the credentialing process according to
- 30 section 4(a) or for failing to reimburse applicants granted

- 1 provisional status in accordance with this act 4. No health
- 2 insurer shall be subject to administrative penalty based on a

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- 3 health care practitioner's failure to use or complete a CAQH
- 4 credentialing application.
- 5 Section 7 6. Rights.
- 6 Nothing in this act shall be construed to guarantee the
- 7 rights of a health care practitioner to participate in any
- 8 health insurer network in this Commonwealth nor require a health
- 9 insurer to accept any willing health care provider to an
- 10 insurance network.
- 11 Section 8 7. Rules and regulations.
- 12 The Department of Health and the Insurance Department shall <--
- 13 promulgate rules and regulations to administer and enforce this
- 14 act.
- 15 Section 9 8. Repeals.
- 16 All acts and parts of acts are repealed insofar as they are
- 17 inconsistent with this act.
- 18 Section 10 9. Effective date.
- 19 This act shall take effect in 180 days.