THE GENERAL ASSEMBLY OF PENNSYLVANIA

HOUSE BILL

No. 1620 Session of 2013

INTRODUCED BY P. DALEY, KOTIK, THOMAS, COHEN, KORTZ, MAHONEY AND M. DALEY, JULY 24, 2013

REFERRED TO COMMITTEE ON CONSUMER AFFAIRS, JULY 24, 2013

AN ACT

Amending Title 12 (Commerce and Trade) of the Pennsylvania Consolidated Statutes, requiring responsible franchise 2 practices; conferring powers and duties upon the Department 3 of Community and Economic Development; and establishing 4 remedies and penalties. 5 6 The General Assembly of the Commonwealth of Pennsylvania 7 hereby enacts as follows: 8 Section 1. Part I of Title 12 of the Pennsylvania Consolidated Statutes is amended by adding a chapter to read: 10 CHAPTER 9 11 RESPONSIBLE FRANCHISE PRACTICES 12 Sec. 13 901. Scope of chapter. 902. Declaration of policy. 14 903. Definitions. 15 16 904. Administration. 17 905. Good faith and fair dealing. 906. Limited fiduciary duty. 18

907. Due care.

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- 1 908. Sourcing of goods and services.
- 2 909. Encroachment.
- 3 910. Covenants not to compete.
- 4 911. Illegal provisions.
- 5 <u>912. Trade associations and discrimination.</u>
- 6 913. Unlawful sales practices.
- 7 914 System changes and renewal agreements.
- 8 <u>915</u>. Renewal.
- 9 <u>916. Termination.</u>
- 10 917. Transfer of franchise system.
- 11 918. Remedies.
- 12 919. Penalties.
- 13 § 901. Scope of chapter.
- 14 This chapter relates to responsible franchise practices.
- 15 § 902. Declaration of policy.
- The General Assembly finds and declares as follows:
- 17 (1) It is the purpose of this chapter to promote the
- 18 vitality of franchising through fair, equitable and
- 19 responsible franchise practices.
- 20 (2) Franchising has matured into a significant and
- 21 <u>competitive mode of product and service distribution in our</u>
- 22 <u>national economy</u>.
- 23 (3) Traditional common law doctrines have not evolved
- 24 sufficiently to protect franchisees adequately from
- 25 <u>fraudulent or unfair practices in the sale and operation of</u>
- 26 franchised businesses, and significant contractual and
- 27 <u>procedural restrictions have denied franchisees viable legal</u>
- recourse to protect their interests in the businesses.
- 29 <u>(4) For all parties to a franchise, having disputes</u>
- 30 settled under inconsistent and widely varying state laws

- 1 provides little predictability and consistency in how the
- 2 issue will be treated by the courts. A uniform set of
- 3 standards would ensure that all franchisees and franchisors
- 4 <u>be treated the same on a particular issue, regardless of the</u>
- 5 <u>state of operation.</u>
- 6 (5) A franchisor that simply acts in compliance with the
- 7 terms of its franchise contract with a franchisee is not
- 8 <u>necessarily dealing with its franchisee fairly and in good</u>
- 9 <u>faith.</u>
- 10 (6) The doctrine of unconscionability applies to a
- 11 franchise contract.
- 12 <u>(7) The franchisor and the franchisee have the need to:</u>
- (i) make reasonable changes to the franchise system
- 14 <u>to incorporate new and mutually advantageous products</u>,
- technologies and methods of doing business; and
- 16 (ii) accommodate and meet competitive challenges in
- 17 the business in which franchisees operate.
- 18 (8) This chapter shall be liberally construed to carry
- 19 out this section.
- 20 § 903. Definitions.
- 21 The following words and phrases when used in this chapter
- 22 shall have the meanings given to them in this section unless the
- 23 context clearly indicates otherwise:
- 24 "Advertisement." Any oral or written communication
- 25 <u>disseminated in any medium or otherwise to the public in</u>
- 26 connection with an offer or sale of a franchise.
- 27 "Affiliate." A person controlling, controlled by or under
- 28 common control with another person. The term includes an officer
- 29 and director of the person controlling, controlled by or under
- 30 common control with another person.

1	"Area franchise." A franchise between a franchisor and a
2	franchisee under which the franchisee is granted the right to
3	operate more than one unit within a specified geographic area.
4	<pre>"Franchise." As follows:</pre>
5	(1) Any of the following:
6	(i) An express or implied agreement between a
7	franchisor and a franchisee, whether oral or written, by
8	which:
9	(A) the franchisee is granted the right to
10	offer, sell or distribute goods or services under a
11	marketing plan or system prescribed or suggested in
12	substantial part by the franchisor;
13	(B) the operation of the business is allowed to
14	be substantially associated with a trademark, service
15	mark, trade name, logotype, advertising or other
16	commercial symbol, owned, controlled or used by the
17	franchisor; and
18	(C) the franchisee is required to pay a
19	<u>franchise fee.</u>
20	(ii) An area franchise.
21	(iii) A subfranchise.
22	(iv) A commercial relationship entered into in
23	reasonable reliance on representations of the criteria of
24	<pre>subparagraph (i).</pre>
25	(v) A commercial relationship explicitly referred to
26	as a franchise by the seller.
27	(2) The term does not include a nonprofit organization
28	operated on a cooperative basis by and for independent
29	retailers which wholesales goods and services primarily to
30	its member retailers and to which all of the following apply:

1	<u>(i) As to control and ownership:</u>
2	(A) each member has substantially the same
3	control and ownership of the cooperative; or
4	(B) control and ownership is apportioned by
5	number of retail units owned.
6	(ii) Only persons that will avail themselves of the
7	services furnished by the organization may be members.
8	(iii) Transfer of ownership is prohibited or
9	<pre>limited.</pre>
10	(iv) Capital investment receives no return.
11	(v) Benefits to members are made on the basis of
12	patronage of the cooperative or on the basis of retail
13	units owned.
14	(vi) A member is not personally liable for
15	obligations of the organization in the absence of a
16	direct undertaking or authorization by the member.
17	(vii) Services of the organization are furnished
18	primarily for the use of a member.
19	(viii) No part of the receipts, income or profit of
20	the organization is paid to a for-profit entity. This
21	subparagraph does not include an arms-length payment for
22	necessary goods and services.
23	(ix) A member is not required to purchase goods or
24	services from a designated for-profit entity other than
25	an approved supplier selected on an objective basis.
26	(3) The term does not include a contract regulated by
27	the Petroleum Marketing Practices Act (Public Law 95-297, 15
28	<u>U.S.C. § 2801 et seq.).</u>
29	"Franchise broker." A person that sells, offers for sale or
30	arranges for the sale of a franchise. The term does not include

- 1 a franchisor or franchisee or an employee of a franchisor or
- 2 franchisee.
- 3 "Franchisee." A person that is granted a franchise. The term
- 4 includes:
- 5 (1) a subfranchisor with regard to the relationship with
- 6 <u>the franchisor; and</u>
- 7 (2) a subfranchisee with regard to the relationship with
- 8 the subfranchisor.
- 9 <u>"Franchise contract." A contract to implement a franchise.</u>
- 10 The term includes a document ancillary to the contract or to the
- 11 franchise.
- "Franchise fee." Any payment or agreement to pay for the
- 13 right to enter into or continue in a franchise. The term
- 14 <u>includes payment for goods or services. The term does not</u>
- 15 include any of the following:
- 16 (1) The purchase or agreement to purchase goods at a
- 17 good faith wholesale price if the purchaser has no obligation
- 18 <u>to:</u>
- (i) purchase more goods than a reasonable person
- 20 normally would purchase as a starting inventory; or
- 21 (ii) maintain an ongoing inventory or supply.
- 22 (2) Payment of a reasonable service charge to the issuer
- of a credit card by an establishment accepting or honoring
- the credit card.
- 25 (3) Payment to a trading stamp company by a person
- 26 issuing trading stamps in connection with a retail sale.
- 27 <u>"Franchisor." A person that grants a franchise. The term</u>
- 28 includes:
- 29 (1) an affiliate of the person; and
- 30 (2) unless stated otherwise in this chapter, a

- 1 subfranchisor with regard to its relationship with the
- 2 franchisee.
- 3 "Good faith." Honesty in fact and the observance of
- 4 <u>reasonable commercial standards of fair dealing.</u>
- 5 <u>"Marketing plan." A plan or system concerning a material</u>
- 6 <u>aspect of conducting business.</u> Indicia of a marketing plan
- 7 include:
- 8 (1) Price specification, special pricing system or
- 9 <u>discount plans.</u>
- 10 (2) Sales or display equipment or merchandising devices.
- 11 <u>(3) Sales techniques.</u>
- 12 <u>(4) Promotional or advertising materials or cooperative</u>
- 13 <u>advertising.</u>
- 14 (5) Training regarding the promotion, operation or
- management of the business.
- 16 (6) Operational, managerial, technical or financial
- 17 guidelines or assistance.
- 18 "Material." The term includes:
- 19 (1) Anything of a nature which a reasonable individual
- 20 would consider important in making a decision relating to,
- 21 <u>entering into, remaining in or abandoning a franchise</u>
- 22 relationship.
- 23 (2) Anything of a nature which has actual or potential
- significant financial impact on a franchisor, franchisee or
- 25 prospective franchisee.
- 26 "Reasonable current qualifications." Qualifications based
- 27 <u>upon legitimate business reasons.</u>
- 28 "Sale of a franchise." As follows:
- 29 <u>(1) The term includes a material modification of an</u>
- 30 existing franchise, whether upon renewal or otherwise.

Τ	(2) The term does not include the sale of an existing
2	franchise by the franchisee if all of the following apply:
3	(i) Neither the franchisor nor an owner or affiliate
4	has an ownership interest in the selling party.
5	(ii) The sale is not effected by or through the
6	franchisor or its affiliate. A sale is not effected
7	through a franchisor if the franchisor's involvement in
8	it is limited to approving the prospective new
9	<u>franchisee.</u>
10	(3) The term does not include the renewal or extension
11	of an existing franchise if there is no interruption in the
12	operation of the franchised business by the franchisee.
13	"Skill and knowledge." A special level of expertise which:
14	(1) is beyond the minimum level of skill or knowledge
15	required of a person engaging in a service or business and
16	involves a special level of expertise;
17	(2) is the result of:
18	(i) acquired learning and aptitude developed by
19	special training and experience in the business to be
20	conducted under the franchise; or
21	(ii) extensive use and experience with the products
22	or services or the operating system of the franchise;
23	(3) is the result of experience in organizing a
24	franchise system and in providing training, assistance and
25	services to franchisees; and
26	(4) would be expected by a prospective franchisee in
27	reasonable reliance on the written and oral commitments and
28	representations of the franchisor.
29	"Subfranchise." An agreement under which a franchisor gives
30	a person the right to sell or negotiate the sale of franchises.

- 1 A contract or agreement which is a franchise does not become a
- 2 <u>subfranchise merely because</u>, <u>under the terms of the contract or</u>
- 3 agreement, a person is granted the right to receive compensation
- 4 <u>for referrals to a franchisor or subfranchisor or to receive</u>
- 5 compensation for acting as a sales representative on their
- 6 behalf.
- 7 "Subfranchisee." A person that is granted a franchise by a
- 8 subfranchisor.
- 9 "Subfranchisor." A person that is granted a subfranchise by
- 10 a franchisor.
- 11 § 904. Administration.
- 12 (a) Powers.--The department has the following powers to
- 13 carry out this chapter:
- 14 (1) Promulgate regulations.
- 15 (2) Prescribe forms.
- 16 (3) Initiate prosecutions under section 919(b) (relating
- 17 to penalties).
- 18 (b) Duties.--The department has the following duties to
- 19 carry out this chapter:
- 20 (1) Inform the public of the provisions of this chapter.
- 21 (2) Investigate complaints and possible violations of
- 22 this chapter and of regulations under this chapter.
- 23 § 905. Good faith and fair dealing.
- 24 (a) Good faith.--
- 25 (1) A franchise contract imposes on each party a duty to
- act in good faith in its performance and enforcement. The
- 27 <u>duty under this paragraph:</u>
- 28 (i) prohibits each party to the franchise from
- 29 <u>taking action which will have the effect of destroying or</u>
- injuring the right of the other party to receive the full

1	<u>expected benefits of the contract; and</u>
2	(ii) obligates each party to the franchise to do
3	everything required under the contract to accomplish the
4	purpose.
5	(2) An action which prevents enjoyment, even if not
6	prohibited by the express terms of the contract, is
7	<pre>prohibited.</pre>
8	(b) Fair dealing Franchisors and franchisees shall act in
9	a fair equitable manner toward each other so as to guarantee
10	freedom from wrongfulness, arbitrariness, coercion and duress by
11	the other party.
12	§ 906. Limited fiduciary duty.
13	Without regard to whether a fiduciary duty is imposed
14	generally on the franchisor by virtue of a franchise
15	relationship, the franchisor owes a fiduciary duty to its
16	franchisee and is obligated to exercise the highest standard of
17	<pre>care in all of the following:</pre>
18	(1) Performing bookkeeping, collections, payroll or
19	accounting services on behalf of the franchisee. The
20	franchisor may only use the information concerning the
21	franchised business gained while performing the services
22	under this paragraph for good faith and legitimate business
23	purposes. As used in this paragraph, the term "good faith and
24	legitimate business purposes" does not include competition
25	with the franchisee.
26	(2) Administering or supervising the administration of
27	an advertising or promotional fund to which the franchisee is
28	required to make contributions. The following apply to a fund
29	under this paragraph:
o 0	(i) The fund.

1	(A) shall be kept in a segregated account; and
2	(B) shall not be subject to the claim of a
3	creditor of the franchisor.
4	(ii) The franchisor shall, at the franchisor's own
5	expense, provide an independent certified audit of the
6	fund within 60 days following the close of the
7	franchisor's fiscal year. The audit shall fully disclose
8	all fees, expenses or other payments from the fund to the
9	franchisor.
10	§ 907. Due care.
11	(a) DutyA franchisor is required to exercise the skill
12	and knowledge normally possessed by franchisors in good standing
13	in the same or similar types of business. A franchisor may
14	satisfy this subsection by:
15	(1) contracting for, hiring or purchasing skill and
16	knowledge;
17	(2) either:
18	(i) incorporating skill and knowledge in the
19	<pre>franchise; or</pre>
20	(ii) communicating or providing skill and knowledge
21	to the franchisee.
22	(b) System standards Franchisors and franchisees are
23	mutually required to conform to clearly established systemwide
24	standards of operation which are not arbitrarily promulgated or
25	enforced.
26	(c) Training and assistance Franchisors shall provide each
27	franchisee with initial training and continuing commercial or
28	technical assistance during the entire life of the agreement.
29	§ 908. Sourcing of goods and services.
30	(a) Scope of section This section shall apply to all goods

- 1 and services which the franchisee is required to obtain, whether
- 2 or not they are related to a trademark, trade name, trade
- 3 <u>secret</u>, or patent owned, used or controlled by or licensed to
- 4 the franchisor or its affiliate.
- 5 (b) Franchisee's choice.--
- 6 (1) Except as set forth in paragraph (2), a franchisor
- 7 <u>may not prohibit or restrict a franchisee from obtaining</u>
- 8 <u>equipment</u>, <u>supplies</u>, <u>goods or services used in the</u>
- 9 <u>establishment or operation of the franchised business from</u>
- sources of the franchisee's choosing.
- 11 (2) Goods and services may be required to meet
- 12 <u>established uniform systemwide quality standards which are</u>
- 13 <u>not arbitrarily promulgated or enforced by the franchisor.</u>
- 14 <u>(c) Lists.--Without limiting the rights of the franchisee</u>
- 15 under subsection (b), a franchisor shall provide and
- 16 continuously update an inclusive list of suggested vendors for
- 17 all goods and services related to the business.
- 18 (d) Benefits of purchasing. --
- 19 <u>(1) A franchisor shall fully disclose whether or not it</u>
- 20 receives any rebate, commission or other benefit as a result
- 21 of the purchase of goods or services by a franchisee.
- 22 (2) A rebate, commission or benefit under paragraph (1)
- 23 shall be remitted to the franchisee that made the purchase.
- (e) Reports. -- The franchisor shall at least annually, using
- 25 generally accepted accounting principles, report the amount of
- 26 revenue and profit it earns from the sale of goods and services
- 27 to the franchisee and to subfranchisees.
- 28 § 909. Encroachment.
- 29 (a) Notice.--A franchisor, prior to granting or licensing a
- 30 new franchise or opening a new channel of distribution, shall

- 1 provide at least 120 days' written notice to all franchisees in
- 2 proximity of the proposed new franchise or channel of
- 3 distribution.
- 4 (b) Proximity. -- A franchisor may not grant or license a new
- 5 franchise or otherwise establish a new channel of distribution
- 6 for goods or services if paragraphs (1) and (2) apply:
- 7 (1) The goods or services are similar to those:
- 8 (i) offered by a franchisee; and
- 9 <u>(ii) identified by the same trade name, trademark,</u>
- logotype, commercial system or advertising:
- 11 <u>(A) used by a franchise; or</u>
- 12 (B) owned or managed by an entity related to the
- 13 <u>franchisor</u>.
- 14 (2) The new franchise or new channel of distribution is
- in unreasonable proximity to an outlet or business owned or
- licensed to the franchisee so that the effect or probable
- effect of operating the new franchise or new channel of
- 18 distribution is to cause a reduction in gross sales of the
- 19 existing franchise.
- 20 (c) Liability. -- Except as set forth in subsection (d), the
- 21 following apply:
- 22 (1) A franchisor that violates subsection (b) is liable
- 23 to the injured franchisee for damages, including:
- 24 (i) loss of income resulting from the reduction in
- 25 gross sales; and
- 26 (ii) reduction in value of the franchised business.
- 27 (2) A franchisee may obtain injunctive relief against a
- franchisor that violates subsection (b).
- 29 (3) A franchisee that prevails in an action under this
- 30 subsection shall be awarded:

1	(i) costs of litigation; and
2	(ii) reasonable attorney fees.
3	(d) Exception Subsection (c) shall not apply if paragraphs
4	(1) and (2) apply:
5	(1) The reduction in gross sales for an existing
6	franchise caused by the operation of the new franchise or new
7	channel of distribution, based on a comparison to annual
8	gross sales from the same franchise location during the 12-
9	month period immediately preceding the initial operation of
10	the new franchise or new channel of distribution, is
11	determined to have been less than 10% during the first 12
12	months following the initial operation of the new franchise
13	or new channel of distribution.
14	(2) The franchisor agrees to compensate the existing
15	franchisee for market sales diverted by the opening of the
16	new franchise or new channel of distribution in accordance
17	<pre>with the following:</pre>
18	(i) The franchisor and franchisee must agree upon
19	the proper amount of the compensation to be provided.
20	(ii) If there is no agreement under subparagraph
21	(i), the following apply:
22	(A) Each party shall appoint an independent
23	appraiser to determine the amount of the
24	<pre>compensation.</pre>
25	(B) If the independent appraisers are unable to
26	agree on the appropriate amount of the compensation,
27	the independent appraisers shall appoint a third
28	appraiser to determine the level of compensation.
29	(C) The determination of the independent
30	appraiser shall be final and binding.

- 1 (e) Affirmative defense. -- It is an affirmative defense to an
- 2 action under subsection (c) that the decline in sales of an
- 3 existing franchise occurred from a reason other than the
- 4 operation in unreasonable proximity to the existing franchise of
- 5 the new franchise or new channel of distribution.
- 6 § 910. Covenants not to compete.
- 7 (a) Prohibition. -- Except as set forth in this section, a
- 8 <u>franchisor may not enter into a contract to prohibit the</u>
- 9 franchisee from engaging in business at a location after the
- 10 franchise expires or is terminated under section 916 (relating
- 11 to termination).
- 12 (b) Purchase of assets.--
- 13 (1) This section shall not apply if the franchisor, at
- 14 <u>least 30 days before the effective date of expiration or</u>
- termination under section 916 pursuant to a written offer,
- 16 purchases the assets of the franchised business for its fair
- 17 market value as a going concern. The fair market value of the
- 18 <u>business must be:</u>
- (i) ascertained by an impartial appraiser acceptable
- 20 <u>to both parties; and</u>
- 21 (ii) determined as if the business were to be resold
- or renewed for a period of years equal to the contract
- 23 <u>term being offered by the franchisor for new or renewed</u>
- 24 franchisees.
- 25 (2) Forgiveness of debt shall not be considered a
- 26 purchase of assets.
- 27 (3) Upon nonrenewal under section 915(b)(2)(iii)
- 28 (relating to renewal), a covenant under this paragraph shall
- 29 be void.
- 30 (c) Protection of business of franchisor. -- This section

- 1 shall not apply to a franchise contract obligating a franchisee,
- 2 after expiration, termination or transfer of a franchise, to do
- 3 any of the following:
- 4 (1) Cease using any trademark, trade secret or other
- 5 <u>intellectual property owned by the franchisor or its</u>
- 6 <u>affiliate</u>.
- 7 (2) Alter the appearance of the premises and the manner
- 8 of operation of the franchise business to avoid any
- 9 likelihood of confusion as to the affiliation of the business
- 10 with its former franchisor.
- 11 § 911. Illegal provisions.
- 12 <u>(a) Waiver.--A provision in a franchise contract which</u>
- 13 requires a franchisee or prospective franchisee to waive a
- 14 provision of this chapter or a regulation under this chapter is
- 15 <u>void.</u>
- 16 (b) Judicial forum. -- A provision in a franchise contract
- 17 which obligates a franchisee to mediate, arbitrate or litigate a
- 18 claim or controversy under the franchise contract in a forum
- 19 outside the state in which the franchised business is located
- 20 shall be deemed to be in violation of this chapter and void.
- 21 § 912. Trade associations and discrimination.
- 22 (a) Trade associations.--
- 23 (1) A franchisor may not do any of the following:
- 24 (i) Prohibit a franchisee from joining a trade
- association.
- 26 (ii) Retaliate or discriminate against a franchisee
- for joining a trade association.
- 28 (2) A trade association of franchisees shall not be
- 29 subject to any applicable antitrust law of this Commonwealth.
- 30 (3) Neither the existence of nor membership in a trade

- 1 association of franchisees shall be construed to be in
- 2 restraint of trade.
- 3 (b) Discrimination.--
- 4 (1) Except as set forth in paragraph (2), a franchisor
- 5 <u>may not discriminate against a franchisee or prospective</u>
- franchisee in the sale, renewal or approval of the transfer
- of a franchise on the basis of race, color, religion, gender,
- 8 <u>sexual preference</u>, age, national origin or disability.
- 9 (2) This subsection does not prohibit a franchisor from
- 10 making franchise opportunities available to individuals
- 11 <u>lacking the capital, training, business experience or other</u>
- 12 <u>qualifications ordinarily required of its franchisees</u>,
- 13 <u>pursuant to a good faith affirmative action or similar</u>
- 14 <u>program adopted by the franchisor.</u>
- 15 § 913. Unlawful sales practices.
- 16 (a) Franchises. -- A person may not do any of the following in
- 17 connection with the advertising, offering, sale or other
- 18 promotion of a franchise:
- 19 (1) Employ any device, scheme or artifice to defraud.
- 20 (2) Engage in any act, practice, course of business or
- 21 <u>pattern of conduct which operates or is intended to operate</u>
- 22 <u>as a fraud or deceit on a person.</u>
- 23 (3) Make an untrue statement of a material fact, omit a
- 24 material fact or omit a material fact necessary in order to
- 25 make the statement, in light of the circumstances under which
- it is made, not misleading.
- 27 (4) Represent or imply that a franchise has been
- 28 endorsed, recommended or approved by a Federal or state
- agency or officer.
- 30 (b) Disclosure. -- A person may not do any of the following in

1	connection with a presale franchise disclosure document required
2	by statute or regulation:
3	(1) Make an untrue statement of material fact, omit a
4	material fact or omit a material fact necessary to make a
5	statement, in light of the circumstances under which it is
6	<pre>made, not misleading.</pre>
7	(2) Fail to furnish a prospective franchisee with all
8	information required to be disclosed at the time and in the
9	manner required by regulation of the department or other
10	applicable law.
11	(3) Make a representation to a prospective franchisee
12	which is inconsistent with or contradicts information
13	provided to the prospective franchisee in a required
14	disclosure.
15	(4) Make a statement of fact which has the purpose or
16	<pre>effect of misrepresenting:</pre>
17	(i) the profitability of a franchise opportunity;
18	(ii) the rate of success of franchises or
19	franchisees associated with a franchise opportunity;
20	(iii) the expected market value of the franchise;
21	(iv) the equity the franchisee will accumulate in
22	the franchised business; or
23	(v) the rate of success of franchises generally.
24	(c) Burden of proof In a criminal action under this
25	section it shall be an affirmative defense that:
26	(1) the franchisor's statement or representation is
27	accurate and not misleading; and
28	(2) there was a reasonable basis in fact for the
29	franchisor's statement or representation at the time it was
30	made.

- 1 § 914. System changes and renewal agreements.
- 2 A franchise contract may not be changed to do any of the
- 3 following:
- 4 (1) Change the franchisee fee, royalty rates or other
- 5 <u>material financial terms of the franchise relationship.</u>
- 6 (2) Operate to materially change, abrogate or deprive
- 7 <u>the franchisee of the intended benefits of the franchise</u>
- 8 <u>contract.</u>
- 9 <u>§ 915. Renewal.</u>
- 10 (a) Fee.--A franchisor may impose a reasonable renewal
- 11 <u>franchise fee be paid to reimburse the franchisor for the</u>
- 12 <u>franchisor's reasonable and actual expenses directly</u>
- 13 <u>attributable to the renewal.</u>
- 14 <u>(b) Authority.--</u>
- 15 (1) A franchisor must provide the franchisee at least
- 16 six months' written notice of intent not to renew.
- 17 (2) Except as set forth in subsection (c), a franchisor
- 18 may refuse to renew a franchise contract if one of the
- 19 following applies:
- 20 (i) Termination of the franchise contract would be
- 21 <u>permitted under section 916 (relating to termination).</u>
- 22 (ii) The franchisor and the franchisee agree in
- writing not to renew the franchise contract.
- 24 (iii) The franchisor:
- 25 (A) withdraws from distributing its products or
- 26 services through franchises in the geographic market
- 27 <u>served by the franchisee; or</u>
- 28 (B) ceases to offer new franchises.
- 29 (c) Prohibitions.--
- 30 (1) A franchisor may not impose as a condition of

- 1 renewal that the franchisee cease to own or operate an
- 2 independent business not within an unreasonable proximity of
- 3 <u>the franchised business.</u>
- 4 (2) A franchisor may not refuse to renew a franchise
- 5 <u>contract for the purpose of converting the franchisee's</u>
- 6 <u>business to operation by the franchisor or by an affiliate of</u>
- 7 the franchisor.
- 8 § 916. Termination.
- 9 (a) Good cause. -- A franchisor may not terminate a franchise
- 10 contract or substantially change the competitive circumstances
- 11 of the franchise prior to the expiration of its terms except for
- 12 good cause which is:
- (1) based on a legitimate and good faith business
- 14 reason; and
- 15 (2) not arbitrary or capricious under practices of and
- the requirements imposed by the franchisor in other similar
- 17 circumstances.
- 18 (b) Obligations.--Prior to termination under this section, a
- 19 franchisor must do all of the following:
- 20 (1) Specify the precise basis for the proposed
- 21 termination. This paragraph includes a description of the
- 22 material terms of the franchise contract with which the
- franchisee is not in compliance.
- 24 (2) Except as set forth in subsection (c), provide to
- 25 the franchisee a reasonable period of time, of at least 30
- 26 <u>days but not more than 90 days, to:</u>
- 27 <u>(i) cure nonfinancial events of default; and</u>
- 28 (ii) pay money due to the franchisor or its
- 29 <u>affiliate.</u>
- 30 (3) Offer to purchase from the franchisee the

1	franchisee's current inventory meeting the franchisor's then-
2	present standards and held for sale in accordance with the
3	franchise contract at the higher of:
4	(i) wholesale value; or
5	(ii) the franchisee's cost.
6	(c) Cure and settlement exceptions A franchisor need not
7	provide an opportunity under subsection (b)(2) if any of the
8	<pre>following apply:</pre>
9	(1) The franchisee:
10	(i) is declared bankrupt;
11	(ii) is judicially determined to be insolvent; or
12	(iii) makes an assignment for the benefit of
13	<pre>creditors.</pre>
14	(2) The franchisee voluntarily abandons the franchised
15	business for five consecutive days. This paragraph shall not
16	apply if the abandonment is the result of a natural disaster
17	or other cause beyond the control of the franchisee.
18	(3) After reasonable notice, the franchisee operates the
19	franchised business in a manner which imminently endangers
20	the public health and safety.
21	(4) The franchisee:
22	(i) is sentenced for a felony which materially and
23	adversely affects the operation, maintenance and goodwill
24	of the franchised business in the relevant market; and
25	(ii) within 90 days of sentencing, does not transfer
26	the franchise under section 917 (relating to transfer of
27	<pre>franchise system).</pre>
28	§ 917. Transfer of franchise system.
29	(a) Authority
30	(1) A franchisor may transfer its interest in a

- 1 <u>franchise to an entity with the business experience and</u>
- financial means to perform all of the franchisor's
- 3 obligations in the ordinary course of business.
- 4 (2) A franchisor must provide at least 30 days' advance
- 5 <u>notice to every franchisee of the intent to transfer its</u>
- 6 <u>interest in the franchise. The notice must be accompanied by</u>
- 7 a complete description of the business and financial terms of
- 8 <u>the proposed transfer or transfers.</u>
- 9 (b) Assignment.--If a franchisor transfers all or a major
- 10 portion of the franchise system to another person, all of the
- 11 <u>following apply:</u>
- 12 <u>(1) The transferee shall:</u>
- 13 <u>(i) assume the franchisor's obligations to the</u>
- 14 franchisee; or
- 15 <u>(ii) renegotiate in good faith the franchisor's</u>
- obligations to the franchisee.
- 17 (2) The transferee shall be liable for the obligations
- of the franchisor.
- 19 (c) Noncompliance. -- If a transferee fails to comply with
- 20 <u>subsection</u> (b) (1), the franchisee may rescind the franchise
- 21 contract if the franchisee:
- 22 (1) ceases from using the franchisor's trademarks,
- 23 logotypes and other express identification; and
- 24 (2) alters the appearance of the premises and the manner
- 25 of operation of the franchised business to avoid the
- likelihood of confusion as to the affiliation of the business
- with the franchise system.
- 28 § 918. Remedies.
- 29 (a) Relief.--A person that violates this chapter or a
- 30 regulation of the department shall be liable to the franchisee

- 1 for legal and equitable relief.
- 2 (b) Costs and attorney fees. -- A court may award costs and
- 3 attorney fees to a prevailing franchisee under subsection (a).
- 4 § 919. Penalties.
- 5 (a) Civil. -- A person that violates this chapter or a
- 6 regulation under this chapter shall be liable to the injured
- 7 person for a civil penalty of at least \$2,500 for each
- 8 <u>violation</u>, which shall be assessed and recovered in a civil
- 9 action brought in any court of competent jurisdiction.
- 10 (b) Criminal. -- A person that intentionally violates this
- 11 chapter commits a misdemeanor of the first degree.
- 12 Section 2. The addition of 12 Pa.C.S. Ch. 9 shall apply to
- 13 franchise contracts initiated or renewed on or after the
- 14 effective date of this section.
- 15 Section 3. This act shall take effect in 60 days.