THE GENERAL ASSEMBLY OF PENNSYLVANIA

SENATE BILL

No. 810

Session of 2019

INTRODUCED BY PHILLIPS-HILL, AUMENT, MENSCH, BAKER, K. WARD, J. WARD, BROWNE, REGAN AND STEFANO, AUGUST 7, 2019

REFERRED TO COMMUNICATIONS AND TECHNOLOGY, AUGUST 7, 2019

AN ACT

1 2 3 4 5 6 7 8	Amending Title 71 (State Government) of the Pennsylvania Consolidated Statutes, in boards and offices, providing for information technology; establishing the Office of Information Technology and the Information Technology Fund; providing for administrative and procurement procedures and for the Joint Cybersecurity Oversight Committee; imposing duties on the Office of Information Technology; and imposing penalties.
9	The General Assembly of the Commonwealth of Pennsylvania
10	hereby enacts as follows:
11	Section 1. Part V of Title 71 of the Pennsylvania
12	Consolidated Statutes is amended by adding a chapter to read:
13	CHAPTER 43
14	INFORMATION TECHNOLOGY
15	Subchapter
16	A. General Provisions
17	B. Office of Information Technology
18	C. Business Operations
19	D. Procurement of Information Technology
20	E. Security
21	F. Enforcement and Penalties

2	GENERAL PROVISIONS
3	Sec.
4	4301. Scope of chapter.
5	4302. Findings and declarations.
6	4303. Definitions.
7	§ 4301. Scope of chapter.
8	This chapter relates to administrative procedures and
9	procurement regarding information technology.
10	§ 4302. Findings and declarations.
11	The General Assembly finds and declares the following:
12	(1) The Commonwealth has struggled to keep information
13	technology costs under control, including failing to include
14	as part of overall costs, time spent by Commonwealth staff
15	for development, implementation and use of information
16	technology.
17	(2) Many of the Commonwealth's information technology
18	contracts extend well beyond their anticipated date of
19	<pre>completion.</pre>
20	(3) The Commonwealth can begin to reduce information
21	technology costs by the consolidation of information
22	technology functions and resources within the executive
23	branch.
24	(4) Consolidation of information technology services
25	will not only reduce costs but create more efficient
26	information technology operations.
27	(5) By reforming the Commonwealth's outdated approach to
28	information technology, the Commonwealth can improve data and
29	analytic capabilities and improve cybersecurity.
30	(6) The improvement of operations will enhance taxpayer

SUBCHAPTER A

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Τ.	satisfaction and make it easier for residents to havigate.
2	(7) Consolidation of information technology services
3	must be designed to improve accountability and transparency
4	to taxpayers and enhance the Commonwealth's data and
5	analytics capabilities.
6	(8) The Commonwealth shall, as part of its information
7	technology and cybersecurity efforts:
8	(i) Reduce redundancy and align information
9	technology spending in a manner that reduces costs and
10	measurably improves Commonwealth agency mission
11	effectiveness.
12	(ii) Improve quality, transparency and
13	accountability in the procurement and use of information
14	technology.
15	(iii) Achieve five-year budget limits, within
16	limited variance, for all administrative agencies for
17	projects above a de minimis threshold.
18	(iv) Achieve measurable protection for Commonwealth
19	data, including identifying and mitigating risks for
20	personal identifiable information and other valuable,
21	nonpublic mission critical data.
22	§ 4303. Definitions.
23	The following words and phrases when used in this chapter
24	shall have the meanings given to them in this section unless the
25	<pre>context clearly indicates otherwise:</pre>
26	"Architecture." The overall design of a computing system and
27	the logical and physical interrelationships between its
28	components.
29	"Authorization to operate." A formal declaration by the head
30	of the State agency that:

- 1 (1) authorizes operation of a product and explicitly
- 2 accepts the risk to agency operations; and
- 3 (2) is signed after the system has met and passed all
- 4 <u>requirements to become operational.</u>
- 5 <u>"Business case." A statement specifying the needs of the</u>
- 6 State agency for information technology, services and related
- 7 resources, including expected improvements to programmatic or
- 8 <u>business operations</u>, and the requirements for State resources
- 9 and funding, together with an evaluation of those requirements
- 10 by the chief information officer assigned to the State agency
- 11 which takes into consideration:
- 12 <u>(1) The State's current technology.</u>
- 13 (2) The opportunities for technology sharing.
- 14 (3) Any other factors relevant to the analysis by the
- director.
- 16 "Director." The administrative head of the office and chief
- 17 information officer of the Commonwealth.
- 18 "Distributed information technology assets." Hardware,
- 19 software and communications equipment not classified as
- 20 traditional mainframe-based items, including, but not limited
- 21 to, personal computers, local area networks, servers, mobile
- 22 computers, peripheral equipment and other related hardware and
- 23 software items.
- 24 "Electronic bidding." The electronic solicitation and
- 25 <u>receipt of offers to contract.</u>
- 26 "Fund." The Information Technology Fund established under
- 27 <u>section 4316 (relating to Commonwealth Information Technology</u>
- 28 Fund).
- 29 "Independent agency." As follows:
- 30 (1) A board, commission, authority or other agency of

1 the Commonwealth that is not subject to the policy supervision and control of the Governor. 2 (2) The term does not include: 3 (i) A court or agency of the unified judicial 4 5 system. 6 (ii) The General Assembly or an agency of the General Assembly. 7 "Independent department." Any of the following: 8 9 (1) The Department of the Auditor General. 10 (2) The Treasury Department. (3) The Office of Attorney General. 11 12 (4) A board or commission of an entity under paragraph 13 (1), (2) or (3). 14 "Information technology." Hardware, software and telecommunications equipment, including, but not limited to, the 15 16 following: 17 (1) Personal computers. 18 (2) Servers. 19 (3) Mainframes. 20 (4) Wired or wireless wide and local area networks. 21 (5) Broadband. 22 (6) Mobile or portable computers. 23 (7) Peripheral equipment. 24 (8) Telephones. 25 (9) Wireless communications. 26 (10) Handheld devices. 27 (11) Public safety radio services. (12) Facsimile machines. 28 (13) Technology facilities, including, but not limited 29 to, data centers, dedicated training facilities or switching 30

- 1 facilities.
- 2 (14) Electronic payment processing services.
- 3 (15) Other relevant hardware and software items or
- 4 personnel tasked with the planning, implementation or support
- 5 <u>of technology, including hosting or vendor-managed service</u>
- 6 <u>solutions.</u>
- 7 "Information technology budget." As follows:
- 8 (1) All information technology expenditures listed by
- 9 project and amount of expenditure for planning, development,
- 10 modernization, operations and maintenance.
- 11 (2) The term includes all software, hardware,
- 12 <u>Commonwealth and vendor staff and service costs.</u>
- 13 "Information technology security incident." A computer-based
- 14 activity, network-based activity or paper-based activity that
- 15 results directly or indirectly in misuse, damage, denial of
- 16 <u>service</u>, <u>compromise of integrity or loss of confidentiality of a</u>
- 17 network, a computer, an application or data.
- 18 "Office." The Office of Information Technology established
- 19 under Subchapter B (relating to Office of Information
- 20 Technology).
- 21 "Open data." Government data sets and documents that are
- 22 considered publicly available under the act of February 14, 2008
- 23 (P.L.6, No.3), known as the Right-to-Know Law, or other
- 24 Commonwealth transparency initiatives to use and republish
- 25 without restriction from copyright, patents or other
- 26 restrictions on control.
- 27 "Portal." A publicly available Internet website.
- 28 "Reverse auction." A real-time purchasing process in which
- 29 <u>vendors compete to provide goods or services at the lowest</u>
- 30 selling price in an open and interactive electronic environment.

- 1 <u>"Secretary." The Secretary of Administration of the</u>
- 2 Commonwealth.
- 3 "State agency." Any of the following:
- 4 <u>(1) The Governor's Office.</u>
- 5 (2) A department, board, commission, authority or other
- 6 agency of the Commonwealth that is subject to the policy
- 7 <u>supervision and control of the Governor.</u>
- 8 <u>(3) The office of Lieutenant Governor.</u>
- 9 <u>(4) An independent agency.</u>
- 10 SUBCHAPTER B
- OFFICE OF INFORMATION TECHNOLOGY
- 12 Sec.
- 13 4311. Establishment of office.
- 14 4312. Duties of office.
- 15 4313. Director.
- 16 <u>4314. Transfer of additional duties and personnel.</u>
- 17 4315. Planning and financing information technology resources.
- 18 4316. Commonwealth Information Technology Fund.
- 19 4317. Financial accountability and information technology.
- 20 4318. Commonwealth portal.
- 21 4319. Statewide information technology transparency portal.
- 22 4320. State agency requests for information technology and
- services.
- 24 4321. Status of information technology projects and corrective
- action plans.
- 26 § 4311. Establishment of office.
- The Office of Information Technology is established within
- 28 the Governor's Office of Administration to oversee and achieve
- 29 information technology consolidation and other findings of this
- 30 chapter.

1	§ 4312. Duties of office.
2	(a) Duties generally The office shall:
3	(1) Consolidate information technology functions,
4	powers, duties, obligations, infrastructure and support
5	services vested in State agencies.
6	(2) Provide, operate and manage the information
7	technology services for each State agency under the
8	Governor's jurisdiction, including, but not limited to, the
9	<pre>following:</pre>
_0	(i) The development of priorities and strategic
.1	plans.
.2	(ii) The management of information technology
13	investments, procurement and policy.
4	(iii) Compliance with the provisions of this chapter
.5	through consultation and engagement with the secretary of
. 6	each agency.
_7	(3) Notwithstanding any other provisions of law, procure
8 .	all information technology and information technology as a
_9	service for State agencies utilizing the processes under 62
20	Pa.C.S. Ch. 5 (relating to source selection and contract
21	formation). The office shall integrate technological review,
22	cost analysis and procurement for all information technology
23	needs of State agencies to make procurement and
24	implementation of technology more responsive, efficient and
25	<pre>cost effective.</pre>
26	(4) Determine any changes to staffing or operations
27	regarding information technology.
28	(5) Provide documentation and training to achieve
29	development in the functional responsibilities that shall
3.0	include:

1	(i) Defining an information technology strategy
2	plan.
3	(ii) Defining enterprise architecture.
4	(iii) Determining technological direction.
5	(iv) Defining information technology organization
6	and relationships.
7	(v) Managing information technology investment.
8	(vi) Communicating management aims and direction.
9	(vii) Managing information technology human
10	resources.
11	(viii) Managing quality.
12	(ix) Assessing risks.
13	(x) Managing projects.
14	(xi) Identifying automated solutions.
15	(xii) Acquiring and maintaining application
16	software.
17	(xiii) Acquiring and maintaining technology
18	infrastructure.
18 19	<pre>infrastructure. (xiv) Enabling operation and use.</pre>
19	(xiv) Enabling operation and use.
19 20	<pre>(xiv) Enabling operation and use. (xv) Procuring information technology resources.</pre>
19 20 21	<pre>(xiv) Enabling operation and use. (xv) Procuring information technology resources. (xvi) Managing changes.</pre>
19 20 21 22	<pre>(xiv) Enabling operation and use. (xv) Procuring information technology resources. (xvi) Managing changes. (xvii) Installing and accrediting solutions and</pre>
19 20 21 22 23	<pre>(xiv) Enabling operation and use. (xv) Procuring information technology resources. (xvi) Managing changes. (xvii) Installing and accrediting solutions and changes.</pre>
19 20 21 22 23 24	<pre>(xiv) Enabling operation and use. (xv) Procuring information technology resources. (xvi) Managing changes. (xvii) Installing and accrediting solutions and changes. (xviii) Defining and managing service levels.</pre>
19 20 21 22 23 24 25	<pre>(xiv) Enabling operation and use. (xv) Procuring information technology resources. (xvi) Managing changes. (xvii) Installing and accrediting solutions and changes. (xviii) Defining and managing service levels. (xix) Managing third-party services.</pre>
19 20 21 22 23 24 25 26	<pre>(xiv) Enabling operation and use. (xv) Procuring information technology resources. (xvi) Managing changes. (xvii) Installing and accrediting solutions and changes. (xviii) Defining and managing service levels. (xix) Managing third-party services. (xx) Managing performance and capacity.</pre>
19 20 21 22 23 24 25 26 27	<pre>(xiv) Enabling operation and use. (xv) Procuring information technology resources. (xvi) Managing changes. (xvii) Installing and accrediting solutions and changes. (xviii) Defining and managing service levels. (xix) Managing third-party services. (xx) Managing performance and capacity. (xxi) Ensuring continuous service.</pre>

1	(xxv) Managing service desk and incidents.
2	(xxvi) Managing the configuration.
3	(xxvii) Managing problems.
4	(xxviii) Managing data.
5	(xxix) Managing physical environment.
6	(xxx) Managing operations.
7	(xxxi) Monitoring and evaluating information
8	technology performance.
9	(xxxii) Monitoring and evaluating internal controls.
10	(xxxiii) Ensuring compliance with external
11	requirements.
12	(xxxiv) Providing improved information technology
13	governance.
14	(b) Specific duties As part of the general duties under
15	subsection (a), the office shall:
16	(1) Develop and administer a comprehensive long-range
17	plan to ensure the proper management of the information
18	technology resources of the Commonwealth.
19	(2) Set technical standards for information technology
20	and review and approve information technology projects and
21	budgets.
22	(3) Establish information technology security standards.
23	(4) Provide for the procurement of information
24	technology resources.
25	(5) Develop a schedule for the replacement or
26	modification of information technology systems.
27	(6) Prescribe the manner in which information technology
28	assets, systems and personnel shall be provided and
29	distributed among State agencies.
30	(7) Prescribe the manner of inspecting or testing

1	information technology assets, systems or personnel to
2	determine compliance with information technology plans,
3	specifications and requirements.
4	(8) Develop an annual information technology strategic
5	plan that aligns information technology expenditures with
6	each State agency's strategic initiatives and ongoing mission
7	needs, including priorities resource use and expenditures,
8	performance review measures, procurement and other governance
9	and planning measures.
10	(9) Provide guidance, review and approve the information
11	technology plans for each State agency.
12	(10) Obtain guidance and consult with the Office of the
13	Budget on budgetary matters regarding information technology
14	spending and procurement plans.
15	(11) Obtain advice on matters involving overall
16	technology and data governance from academia, private sector
17	and other leading government institutions.
18	(12) Establish and maintain an information technology
19	portfolio management process to prepare and manage the
20	information technology budget, including overall monitoring
21	of information technology program objectives and alignment
22	with administrative priorities, budgets and expenditures.
23	(13) Identify common information technology business
24	functions within each State agency.
25	(14) Make recommendations for consolidation, integration
26	and investment.
27	(15) Facilitate the use of common technology, as
28	appropriate.
29	(16) Ensure the proper use of project management
30	methodologies and principles on information technology

1	<u>projects</u> , including measures to review project delivery and
2	quality.
3	(17) Ensure compliance by each State agency with
4	required business process reviews.
5	(18) Audit the information technology assets of each
6	State agency no later than 547 days after the effective date
7	of this paragraph.
8	(19) Serve as a liaison between State agencies and
9	contracted information technology vendors.
10	(20) Align the appropriate technology and procurement
11	methods with the service strategy.
12	(21) Establish and maintain an information technology
13	architecture that ensures a modern operating environment for
14	agencies and aligns all information technology investments to
15	the information technology strategic plan. This architecture
16	shall include the following, as appropriate:
17	(i) The development of standards, policies,
18	processes and strategic technology roadmaps.
19	(ii) The performance of technical reviews and
20	capability assessments of services, technologies and
21	State agency systems.
22	(iii) The evaluation of requests for information
23	technology policy exceptions.
24	(iv) The ability to incorporate emerging
25	technologies in a cost-effective and timely manner.
26	(22) Develop and implement efforts to standardize data
27	elements and determine data ownership assignments.
28	(23) Establish and operate centers of expertise for
29	specific information technologies and services to serve two
30	or more State agencies on a cost-sharing basis, if the

1	director, after consultation with the Office of the Budget,
2	decides it is advisable from the standpoint of the
3	information technology strategic plan, efficiency and economy
4	to establish these centers and services.
5	(24) Require a State agency served to transfer to the
6	office ownership, custody or control of information
7	processing equipment, supplies and positions required to
8	implement the information technology strategic plan.
9	(25) Develop and promote training programs to
L O	efficiently implement, use and manage information technology
1	resources throughout State government.
2	(26) Develop and maintain a comprehensive information
13	technology inventory.
4	(27) Monitor compliance with information technology
.5	policy and standards through investment, budgeting and
6	architectural review processes.
_7	(28) Maintain and strengthen the Commonwealth's
8	cybersecurity posture through security governance.
_9	(29) Develop security solutions, services and programs
20	to protect data and infrastructure.
21	(30) Identify and remediate security risks and maintain
22	citizen trust in securing computerized personal information.
23	(31) Implement programs, processes and solutions to
24	maintain cybersecurity situational awareness and effectively
25	respond to cybersecurity attacks and information technology
26	security incidents.
27	(32) Create a process identifying risks to the success
28	of information technology programs and projects, developing
29	mitigations, incorporating mitigating actions in budgeting
30	and investment and review processes.

	(33) Conduct evaluations and compliance audits of State
į	agency security infrastructure.
	(34) Develop and produce cost, risk and quality
,	initiatives that consolidate State agency information
,	technology services, including, but not limited to,
,	infrastructure, personnel, investments, operations and
	support services necessary to achieve the findings of this
	<u>chapter.</u>
	(35) Establish and facilitate a process for the
	identification, evaluation and optimization of information
	technology shared services.
	(36) Establish a process for the following:
	(i) Developing and implementing telecommunications
	policies, services and infrastructure.
	(ii) Reviewing and authorizing State agency requests
	for enhanced services.
	(37) Identify opportunities for convergence and
	leveraging existing assets to reduce or eliminate duplicative
	telecommunication networks.
	(38) Establish, maintain and continuously optimize cost
	and performance of an information technology service
:	management process library and services catalog to govern the
	services provided to each State agency.
	(39) Establish a formal operational testing environment
	to enable the rapid evaluation and introduction of new
	information technology services and the retiring of existing
	information technology services.
	(40) Establish metrics to monitor the health of the
	services provided and make appropriate corrections as
	necessary.

1	(41) Establish information technology data management
2	and development policy frameworks throughout each State
3	agency that include policies, processes and standards that
4	adhere to commonly accepted principles for, among other
5	things, data governance, data development and the quality,
6	sourcing, use, accessibility, content, ownership and
7	licensing of open data.
8	(42) Create and maintain a comprehensive open data
9	portal for public accessibility.
10	(43) Provide guidance regarding the procurement of
11	supplies and services related to the subject matter of this
12	<pre>chapter.</pre>
13	(44) Facilitate communication with the public by
14	publishing open data plans and policies and by soliciting or
15	allowing for public input on the subject matter of this
16	<u>chapter.</u>
17	(45) Ensure the internal examination of Commonwealth
18	data sets for business, confidentiality, privacy and security
19	issues and the reasonable mitigation of those issues, prior
20	to the data's release for open data purposes.
21	(46) Develop and facilitate the engagement with private
22	and other public stakeholders, including, but not limited to,
23	arranging for and expediting data-sharing agreements and
24	encouraging and facilitating cooperation and substantive and
25	administrative efficiencies.
26	(47) Develop and facilitate data sharing and data
27	analytics to minimize redundancy and align information
28	technology spending in a manner that reduces costs and
29	measurably improves Commonwealth agency mission
3.0	effectiveness.

1	(48) Oversee the information technology contracts of
2	each State agency. The following shall apply:
3	(i) The office shall obtain, review and maintain, on
4	an ongoing basis, records of the appropriations,
5	allotments, expenditures and revenues of each State
6	agency for information technology.
7	(ii) The office shall identify opportunities for
8	consolidation of redundant expenditures that could be
9	more cost effectively provided through multiagency shared
10	services.
11	(iii) The office shall conduct annual reviews of
12	agency programs and contract cost estimates to ensure
13	accuracy and quality in budgetary estimates.
14	(c) Discretionary duties Notwithstanding any other
15	provision of law, the office may provide information technology
16	services on a cost-sharing basis to the following:
17	(1) An independent department as requested by the head
18	of the independent department.
19	(2) The General Assembly and its agencies as requested
20	by the President pro tempore of the Senate and the Speaker of
21	the House of Representatives.
22	(3) The judicial branch as requested by the Chief
23	Justice of Pennsylvania.
24	§ 4313. Director.
25	(a) Appointment and salary The secretary shall appoint the
26	director and set the starting salary of the director.
27	(b) Qualifications The director must be qualified by
28	experience for the office and have at least five years of
29	experience dealing with public sector information systems in a
30	State government agency or an equivalent entity. The

- 1 qualifications shall include, but are not limited to, verifying
- 2 that an individual has the proper industry certifications
- 3 necessary to perform the duties under this chapter.
- 4 (c) Duties. -- In addition to other duties specified under
- 5 this chapter, the director shall:
- 6 (1) Manage the operations of the office in a manner
- 7 <u>conducive to achieving the findings of this chapter.</u>
- 8 (2) Review and approve reports by each State agency
- 9 <u>concerning information technology assets, systems, personnel</u>
- and projects and prescribe the form of the reports.
- 11 (3) Hire personnel as necessary to perform the functions
- of the office.
- 13 (4) Provide written determination to the Secretary of
- 14 the Budget of findings, remediation plan and restructuring
- actions for programs designated as the color red in
- 16 <u>accordance with section 4319 (relating to Statewide</u>
- information technology transparency portal).
- 18 (5) Notify the Treasury Department in order to suspend
- 19 funding for a program that has been designated as the color
- 20 red in accordance with section 4321 (relating to status of
- 21 information technology projects and corrective action plans).
- 22 (d) Oversight. -- The director shall oversee the manner and
- 23 means by which information technology business and disaster
- 24 recovery plans for State agencies are created, reviewed and
- 25 updated.
- 26 (e) Disaster recovery plan. --
- 27 (1) The director shall ensure that each State agency
- 28 establish a disaster recovery planning team and work with the
- 29 office to develop a disaster recovery plan and administer and
- 30 implement the plan.

1	(2) In developing a disaster recovery plan, all of the
2	following shall be completed:
3	(i) Consideration of the organizational, managerial
4	and technical environments in which the plan must be
5	<pre>implemented.</pre>
6	(ii) An assessment of the types and likely
7	parameters of disasters most likely to occur and the
8	resultant impacts on the State agency's ability to
9	perform its mission.
10	(iii) The listing of the protective measures to be
11	implemented in anticipation of a natural or manmade
12	<u>disaster.</u>
13	(iv) A determination whether the plan is adequate to
14	address information technology security incidents.
15	(3) Each State agency shall submit its disaster recovery
16	plan to the director on an annual basis and as otherwise
17	requested by the director.
18	§ 4314. Transfer of additional duties and personnel.
19	Upon the effective date of this section, information
20	technology functions, powers, duties, obligations and services
21	shall be transferred to and organized to the maximum extent
22	practicable into centers that provide shared services to State
23	agencies. The following shall apply:
24	(1) The chief information officer of each State agency
25	or shared service center shall:
26	(i) Report directly to the director.
27	(ii) Work within the chief information officer's
28	respective State agency or shared service center on
29	behalf of the office as an employee of the office.
30	(2) An employee of a State agency who handles or

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- 2 <u>information technology services shall be transferred to the</u>
- 3 office and operate in the physical location of the State
- 4 <u>agency or the shared services center supporting that agency,</u>
- 5 but the employee shall report matters to the office and be
- 6 <u>supervised by the chief information officer of the State</u>
- 7 agency or head of the shared services center.
- 8 (3) The chief information officer of each agency or
- 9 <u>shared service center shall be responsible for identifying</u>
- 10 <u>and implementing actions and milestones as required to</u>
- 11 <u>fulfill the remediation plan determined by the director under</u>
- 12 <u>section 4313(c)(4) (relating to director).</u>
- 13 (4) Each State agency shall provide personnel if
- 14 <u>necessary to participate in project management</u>,
- implementation, testing, shared services and other activities
- for an information technology project.
- 17 § 4315. Planning and financing information technology
- 18 resources.
- 19 (a) Development of policies. -- The director shall issue
- 20 necessary policies for State agency information technology
- 21 planning and financing consistent with the findings under
- 22 section 4302 (relating to findings and declarations).
- 23 (b) Development of plan.--
- 24 (1) The director shall analyze the needs for information
- 25 and information technology systems and develop a plan to
- ascertain the needs, costs and time frame required for State
- 27 <u>agencies to efficiently use information technology systems</u>,
- 28 resources, security and data management to achieve the
- 29 <u>purposes of this chapter. The following shall apply:</u>
- 30 (i) The plan may include current applications and

Τ	<u>infrastructure</u> , migration from current environments and
2	other information necessary for fiscal or technology
3	planning.
4	(ii) The plan shall include a budget for all
5	information technology expenditures.
6	(2) In consultation with the Secretary of the Budget,
7	the office shall develop and implement a plan to manage all
8	information technology funding, including Commonwealth and
9	other receipts, as soon as practicable. As part of the
. 0	development and implementation, the following shall apply:
.1	(i) Funding for information technology resources,
.2	projects and contracts shall be allocated to each
.3	Commonwealth agency by the office based on approved
4	business case submissions.
5	(ii) Information technology budget codes and fund
6	codes shall be created as required.
7	(3) The director shall develop strategic plans for
8	information technology as necessary.
9	(c) Consultation and cooperation
0	(1) In determining whether a strategic plan is necessary
1	for a State agency, the director shall consider the State
2	agency's operational needs, functions and performance
:3	capabilities.
:4	(2) The director shall consult with and assist State
:5	agencies in the preparation of plans under this subsection.
26	(3) Each State agency shall actively participate in
27	preparing, testing and implementing an information technology
28	plan as determined by the director. A State agency shall
29	provide all financial information to the director necessary
30	to determine full costs and expenditures for information

Τ	technology assets, including resources provided by the State
2	agency or through contracts or grants.
3	(4) Each State agency shall prepare and submit plans as
4	required by the director.
5	(5) A plan by a State agency shall be submitted to the
6	director no later than October 1 of each even-numbered year.
7	(d) Biennial plan
8	(1) The director shall develop a biennial State
9	Information Technology Plan, which shall be transmitted to
10	the General Assembly in conjunction with the Governor's
11	budget submission that year.
12	(2) The biennial plan shall include:
13	(i) An inventory of current information technology
14	assets and major projects.
15	(ii) An inventory of significant unmet needs for
16	information technology resources over a five-year time
17	period, along with a ranking of the unmet needs in
18	priority order according to their urgency.
19	(iii) A statement of the financial requirements,
20	together with a recommended funding schedule for major
21	projects in progress or anticipated for approval during
22	the upcoming fiscal biennium.
23	(iv) An analysis of opportunities for Statewide
24	initiatives that would yield significant efficiencies or
25	improve effectiveness in State programs.
26	(3) As used in this subsection, the term "major project"
27	includes a project costing more than \$500,000 to implement.
28	§ 4316. Commonwealth Information Technology Fund.
29	(a) Establishment An account is established in the General
30	Fund to be known as the Information Technology Fund.

- 1 (b) Receipt of money. -- The fund shall receive money for the
- 2 operations of the office and to fulfill the duties of the office
- 3 under this chapter by the following methods:
- 4 (1) The transfer of encumbered funds from each State
- 5 agency which were designated for information technology
- 6 purposes prior to the effective date of this section.
- 7 (2) Transfers as authorized by the General Assembly that
- 8 are not already provided for under this section.
- 9 (3) The transfer of a portion of a State agency's funds
- 10 regarding general government operations for information
- 11 <u>technology employees.</u>
- 12 <u>(c) Use of fund money.--</u>
- (1) Subject to paragraph (2), the director shall approve
- the disbursement of money from the fund, which shall be used
- for the following purposes and other legitimate purposes:
- (i) Project management.
- 17 <u>(ii)</u> Security.
- 18 (iii) E-mail operations for State agencies under the
- 19 policy supervision and jurisdiction of the Governor.
- 20 (iv) State portal operations.
- 21 (v) State agencies' annual information technology
- budget.
- 23 (vi) Operations of the office, including salaries
- 24 and expenses of all State agency information technology
- personnel.
- 26 (2) Expenditures for the operations of the office made
- 27 <u>from the fund that involve money appropriated from the</u>
- General Fund shall be approved by the director.
- 29 § 4317. Financial accountability and information technology.
- 30 (a) Development of processes. -- Subject to subsection (b),

- 1 the office, along with the Secretary of the Budget and the State
- 2 Treasurer, shall develop processes for budgeting and accounting
- 3 of expenditures for information technology operations, including
- 4 <u>all Commonwealth personnel, services, projects, infrastructure</u>
- 5 and assets across all State agencies.
- 6 (b) Included information. -- The budgeting and accounting
- 7 processes under subsection (a) shall include, but not be limited
- 8 to, information regarding the following:
- 9 <u>(1) Hardware.</u>
- 10 <u>(2)</u> Software.
- 11 (3) Personnel.
- 12 <u>(4) Training.</u>
- 13 (5) Contractual services, including cloud service
- 14 <u>providers.</u>
- 15 (6) Other items relevant to information technology.
- 16 (c) Significant resources. -- State agency requests for
- 17 significant resources shall provide the information required in
- 18 section 4320 (relating to State agency requests for information
- 19 technology and services).
- 20 (d) Reports generally. -- Subject to subsections (e) and (f),
- 21 by February 1 of each year, the director shall report to the
- 22 General Assembly the following information:
- 23 (1) Services currently provided and associated
- transaction volumes or other relevant indicators of
- 25 utilization by user type.
- 26 (2) New services added during the previous year.
- 27 (3) The total appropriation for each service.
- 28 (4) The total amount remitted to the vendor for each
- 29 <u>service.</u>
- 30 (5) Any other use of State data by the vendor and the

- 1 total amount of revenue collected per use and in total.
- 2 (6) User satisfaction with each service.
- 3 (7) Any other issues associated with the provision of
- 4 <u>each service</u>.
- 5 (e) Financial information. -- The director shall, at a
- 6 minimum, include in the report under subsection (d) the
- 7 <u>following financial information:</u>
- 8 (1) Current budgetary balances for the fund and each
- 9 <u>information technology project.</u>
- 10 (2) Line-item details on expenditures.
- 11 (3) Anticipated expenditures for the next four years.
- 12 <u>(4) Cybersecurity expenditures for the previous and next</u>
- four years by each agency.
- 14 (5) The financial activities of the fund, including fund
- 15 <u>expenditures</u>, during the immediately prior fiscal year.
- (f) Issuance. -- In addition to the General Assembly, a report
- 17 under subsection (c) shall be submitted to the following:
- 18 (1) The Secretary of the Budget.
- 19 (2) The Independent Fiscal Office.
- 20 § 4318. Commonwealth portal.
- The office shall establish a single point of service
- 22 accessible electronically by means in use by residents of this
- 23 Commonwealth. The following shall apply:
- 24 (1) Each State agency shall functionally link its
- 25 <u>Internet or electronic services to a centralized web portal</u>
- 26 system established under this chapter.
- 27 <u>(2) The office shall ensure the portal facilitates</u>
- 28 <u>Commonwealth residents' ease in conducting online</u>
- 29 transactions with and obtaining information from State
- 30 government.

1	(3) The portal shall be designed to facilitate and
2	improve public interactions along with communications between
3	State agencies.
4	§ 4319. Statewide information technology transparency portal.
5	(a) Implementation Within one year of the effective date
6	of this chapter, the office shall develop, operate and update
7	regularly a web-based portal detailing the status of each of the
8	Commonwealth's information technology projects, to increase the
9	transparency and convenience for the public in obtaining
10	information regarding State information technology activity as
11	contained in section 4317 (relating to financial accountability
12	and information technology).
13	(b) Contents The portal shall include the following:
14	(1) A brief summary of each information technology
15	project.
16	(2) The approved budget of each project.
17	(3) The total and percent of the project's approved
18	budget that has been expended by the agency based on the end
19	balance from the prior business day along with a color
20	designation as follows:
21	(i) If an information technology project is under
22	the project's approved budget, the project shall be
23	designated as the color green.
24	(ii) If an information technology project is over
25	the project's approved budget, the project shall be
26	designated as the color red.
27	(4) The completion date in the original contract along
28	with the total percent of work for the project that has been
29	completed, along with a color designation as follows:

30

(i) If an information technology project has not

_	exceeded the completion date in the original contract,
2	the project shall be designated as the color green.
3	(ii) If an information technology project has
4	exceeded the completion date in the original contract,
5	the project shall be designated as the color red.
6	(5) A summary of the scope of work along with a color
7	designation as follows:
8	(i) If an information technology project is meeting
9	the scope of work in the original contract, the project
10	shall be designated as the color green.
11	(ii) If an information technology project is not
12	meeting the scope of work in the original contract, the
13	project shall be designated as the color red.
14	(6) A summary of the performance requirements of the
15	contract, along with a color designation as follows:
16	(i) If an information technology project is meeting
17	the performance requirements in the original contract,
18	the project shall be designated as the color green.
19	(ii) If an information technology project is not
20	meeting the performance measures in the original
21	contract, the project shall be designated as the color
22	red.
23	(c) Posting Posting of draft and final policy documents
24	shall be made within 90 days of the effective date of this
25	section.
26	(1) The office shall make available all proposed and
27	existing information technology related policies and laws by
28	an intranet accessible to all State employees.
29	(2) The policy intranet documents shall be made
30	available via the web-based portal when deployed.

1	§ 4320. State agency requests for information technology and
2	services.
3	A State agency shall submit a business case to the office,
4	requesting significant resources as defined by the director, for
5	the purpose of acquiring, operating or maintaining information
6	technology or services for the State agency. The office shall
7	supply sufficient staff support for agency business case
8	development. The following shall apply regarding the business
9	<pre>case:</pre>
10	(1) A review and evaluation shall be made of the
11	business case that is prepared by the chief information
12	officer assigned to the State agency that includes an
13	assessment of risk and ensures that the cost and schedule
14	estimates incorporate the risk assessment.
15	(2) In cases of an acquisition, there shall be an
16	explanation of the method by which the acquisition is to be
17	financed.
18	(3) A statement shall be made by the chief information
19	officer assigned to the State agency that specifies viable
20	alternatives, if any, for meeting the State agency needs in
21	an economical and efficient manner. The statement shall
22	include an analysis of alternatives that identifies the best
23	approach for achieving mission improvement or program results
24	within available funding and that takes into consideration
25	the following:
26	(i) Organization, process and technology options.
27	(ii) At least three alternatives, including the
28	status quo, a shared service or external service option
29	and any other alternatives consistent with the

30

architecture and strategy developed by the office.

- 1 (4) An assessment of and plan for ensuring cybersecurity
- 2 and privacy issues shall be incorporated and funded in the
- 3 <u>request for resources.</u>
- 4 § 4321. Status of information technology projects and
- 5 <u>corrective action plans.</u>
- 6 (a) Designation. -- With respect to a business case under
- 7 <u>section 4320 (relating to State agency requests for information</u>
- 8 technology and services), the office shall designate as red, as
- 9 specified under section 4319 (relating to Statewide information
- 10 technology transparency portal), and identify a remediation
- 11 plan, including contract and program restructuring, for programs
- 12 <u>experiencing cost or schedule overruns or performance shortfall</u>
- 13 <u>exceeding the business case as funded. The following shall</u>
- 14 apply:
- 15 (1) The remediation plan and restructuring actions shall
- 16 <u>address root causes of the program and contract cost,</u>
- 17 performance or schedule overruns.
- 18 (2) The office shall ensure the business case is updated
- 19 to establish a new baseline of cost, schedule and performance
- 20 <u>objectives that reflect the remediation plan and</u>
- 21 restructuring action.
- 22 (3) Upon determining that an information technology
- 23 <u>project has been designated red, the office shall notify the</u>
- 24 Governor's Office, the Auditor General and the General
- 25 Assembly.
- 26 (4) The remediation plan and restructuring action shall
- 27 <u>be finalized within 60 days from notification.</u>
- 28 (b) Transmittal. -- The finalized corrective action plan shall
- 29 be sent to the General Assembly and the Auditor General.
- 30 (c) Additional requirements. -- The director shall notify the

- 1 State Treasurer to suspend future expenditure of funds for any
- 2 technology project that is designated as red under this section
- 3 <u>and that fails to adopt a remediation plan within the time</u>
- 4 <u>outlined under this section. The following shall apply:</u>
- 5 (1) If a State agency adopts within the time allowed
- 6 <u>under this section a remediation plan, but the project's</u>
- designation remains red following implementation of the plan,
- 8 <u>the director shall require the agency to adopt a new</u>
- 9 <u>remediation plan or may, at the director's discretion,</u>
- 10 suspend or terminate the project.
- 11 (2) To implement this section, the director and each
- 12 <u>State agency shall include as part of contract provisions</u>
- 13 <u>necessary to suspend payment for the failure of a contractor</u>
- or vendor to complete the requirements of the contract on
- 15 time or on budget.
- 16 SUBCHAPTER C
- 17 BUSINESS OPERATIONS
- 18 Sec.
- 19 4331. Reporting requirements regarding procurement.
- 20 4332. Communications services.
- 21 4333. Project approval standards.
- 22 4334. Project management standards.
- 23 4335. Dispute resolution.
- 24 4336. Purchase of certain equipment prohibited.
- 25 4337. Refurbished computer equipment purchasing program.
- 26 4338. Data on reliability and other matters.
- 27 <u>§ 4331. Reporting requirements regarding procurement.</u>
- 28 (a) Bids.--A vendor submitting a bid or proposal shall
- 29 disclose in a statement, provided contemporaneously with the bid
- 30 or proposal, where services will be performed under the contract

- 1 sought, including any subcontracts, and whether any services
- 2 under that contract, including any subcontracts, are anticipated
- 3 to be performed outside the United States.
- 4 (b) Retention and reports. -- The director shall:
- 5 (1) Retain the statements required by this section
- 6 regardless of the State agency that awards the contract.
- 7 (2) Report annually to the secretary on the number of
- 8 <u>contracts.</u>
- 9 (c) Records of purchases.--Each State agency that makes a
- 10 purchase of information technology through the office shall
- 11 report directly to the director, who shall keep annual records
- 12 <u>of information technology purchases.</u>
- 13 (d) Effect of section. -- Nothing in this section is intended
- 14 to contravene any existing treaty, law, agreement or regulation
- 15 <u>of the United States.</u>
- 16 § 4332. Communications services.
- 17 The director shall exercise authority for telecommunications
- 18 and other communications included in information technology
- 19 relating to the internal management and operations of a State
- 20 agency. In discharging this responsibility, the director shall:
- 21 (1) Ensure that no data of a confidential nature shall
- 22 be entered into or processed through an information
- 23 technology system or network established under this chapter
- 24 until appropriate safeguards and other security measures are
- 25 approved by the director and installed and fully operational.
- 26 (2) Provide for the establishment, management and
- 27 <u>operation, through State ownership, by contract or through</u>
- 28 commercial leasing, of the following systems and services as
- 29 they affect the internal management and operation of State
- 30 agencies:

1	<u>(i) Central telephone systems and telephone</u>
2	networks, including Voice over Internet Protocol and
3	commercial mobile radio systems.
4	(ii) Satellite services.
5	(iii) Closed-circuit television systems.
6	(iv) Two-way radio systems.
7	(v) Microwave systems.
8	(vi) Related systems based on telecommunication
9	technologies.
10	(vii) Broadband.
11	(3) Coordinate the development of cost-sharing systems
12	for respective State agencies for their proportionate parts
13	of the cost of maintenance and operation of the systems and
14	services listed in this section.
15	(4) Assist in the development of coordinated
16	telecommunications services or systems within and among all
17	State agencies and recommend, where appropriate, cooperative
18	utilization of telecommunication facilities by aggregating
19	users.
20	(5) Perform traffic analysis and engineering for all
21	telecommunications services and systems listed in this
22	section.
23	(6) Establish telecommunications specifications and
24	designs so as to promote and support compatibility of the
25	systems within State agencies.
26	(7) Provide every three years an inventory of
27	telecommunications costs, facilities, systems and personnel
28	within State agencies.
29	(8) Promote, coordinate and assist in the design and
30	engineering of emergency telecommunications systems,

- 1 including, but not limited to, the 911 emergency telephone
- 2 number program, emergency medical services and other
- 3 emergency telecommunications services.
- 4 (9) Perform frequency coordination and management for
- 5 State agencies and municipalities, including all public
- 6 <u>safety radio service frequencies</u>, in accordance with the
- 7 <u>rules and regulations of the Federal Communications</u>
- 8 <u>Commission or any successor Federal agency.</u>
- 9 (10) Advise all State agencies on telecommunications
- 10 <u>management planning and related matters and provide</u>
- 11 <u>opportunities for training to users within State agencies in</u>
- 12 <u>telecommunications technology and systems.</u>
- 13 (11) Assist and coordinate the development of policies
- 14 and long-range plans, consistent with the protection of
- residents' rights to privacy and access to information, for
- the acquisition and use of telecommunications systems. All
- 17 policies and plans shall be based on current information
- 18 about the Commonwealth's telecommunications activities in
- 19 relation to the full range of emerging technologies.
- 20 § 4333. Project approval standards.
- 21 (a) Review and approval. -- The director shall review all
- 22 proposed information technology projects for each State agency
- 23 and make a determination of approval or disapproval within 15
- 24 business days of receipt. Project approval may be granted upon
- 25 the director's determination that:
- 26 (1) the project conforms to project management
- 27 procedures and policies and to procurement rules and
- 28 policies; and
- 29 (2) sufficient funds are available for implementation.
- 30 (b) Implementation.--Unless expressly exempt within this

- 1 chapter, a State agency may not proceed with an information
- 2 technology project until the director approves the project.
- 3 (c) Disapproval.--If a project is not approved, the director
- 4 shall specify in writing the grounds for the disapproval after
- 5 making the determination. The director shall provide notice of
- 6 the disapproval, along with the grounds for the disapproval, to
- 7 <u>all of the following:</u>
- 8 <u>(1) The State agency.</u>
- 9 (2) The Secretary of the Budget.
- 10 (3) The State Treasurer.
- 11 (4) The Auditor General.
- 12 (5) The General Assembly.
- 13 (d) Suspension.--
- 14 (1) The director may suspend an information technology
- 15 project if the project:
- (i) fails to meet the applicable quality assurance
- 17 standards;
- 18 (ii) has exceeded its projected costs; or
- 19 (iii) has failed to meet its projected completion
- 20 date.
- 21 (2) If the director suspends a project for a reason
- 22 under paragraph (1), the director shall specify in writing
- 23 the grounds for suspending the project no later than five
- business days after making the determination. The director
- 25 shall provide notice of the suspension, along with the
- grounds for suspension, to all of the following:
- (i) The State agency.
- 28 (ii) The Secretary of the Budget.
- 29 (iii) The State Treasurer.
- 30 (iv) The Auditor General.

1	(v) The General Assembly.
2	(vi) Any vendor or organization contracted by the
3	respective State agency for work on the suspended
4	project.
5	(3) After a project has been suspended, the State
6	Treasurer may not allow the transfer of money from the State
7	agency to support additional work under the project unless
8	the director approves an amended version of the plan for the
9	project.
10	(4) If a State agency attempts to continue to implement
11	a project that is no longer approved by the director and
12	expend additional money for the project, the State Treasurer
13	shall prevent the transfer of funds and remit the intended
14	expenditures into the fund. After remitting the unauthorized
15	expenditure, the State Treasurer shall immediately notify the
16	<pre>following:</pre>
17	(i) The director.
18	(ii) The Governor.
19	(iii) The Secretary of the Budget.
20	(iv) The General Assembly.
21	§ 4334. Project management standards.
22	(a) Personnel Each State agency shall provide personnel if
23	necessary to participate in project management, implementation,
24	testing and other activities for an information technology
25	project.
26	(b) Policies The director shall develop office policies
27	for implementing an approved project, whether the project is
28	undertaken in single or multiple phases or components.
29	(c) Project management assistant
30	(1) The director may designate a project management

State agency. (2) A project management assistant for a State agency shall: (i) Advise the State agency regarding the initial planning of an information technology project, the content and design of a request for proposals, contract development, procurement and architectural and other technical reviews.	-
4 shall: 5 (i) Advise the State agency regarding the initial 6 planning of an information technology project, the 7 content and design of a request for proposals, contract 8 development, procurement and architectural and other 9 technical reviews.	-
(i) Advise the State agency regarding the initial planning of an information technology project, the content and design of a request for proposals, contract development, procurement and architectural and other technical reviews.	-
planning of an information technology project, the content and design of a request for proposals, contract development, procurement and architectural and other technical reviews.	-
7 content and design of a request for proposals, contract 8 development, procurement and architectural and other 9 technical reviews.	_
8 development, procurement and architectural and other 9 technical reviews.	-
9 <u>technical reviews.</u>	
10 <u>(ii) Monitor progress in the development and</u>	
implementation of an information technology project.	
12 <u>(iii) Provide status reports to the State agency a</u>	<u>1d</u>
the director, including recommendations regarding	
continued approval of an information technology project	<u>-</u>
15 (3) Personnel of the State agency to which a project	
16 <u>management assistant is designated shall provide periodic</u>	
17 reports to the project management assistant regarding an	
18 <u>information technology project. Each report shall include</u>	
19 <u>information regarding the following:</u>	
(i) The State agency's business requirements.	
21 <u>(ii) Applicable laws and regulations.</u>	
22 <u>(iii) Project costs.</u>	
(iv) Issues related to hardware, software or	
24 <u>training.</u>	
(v) Projected and actual completion dates for the	
26 <u>project.</u>	
27 <u>(vi) Any other information related to the</u>	
implementation of the project.	
29 <u>§ 4335. Dispute resolution.</u>	
30 (a) Right to request for review If the director has	

- 1 <u>disapproved or suspended an information technology project or</u>
- 2 <u>has disapproved a State agency's request for an amended version</u>
- 3 of the plan for the project, the affected State agency may
- 4 request the director to revisit the determination about the
- 5 project. The request for review shall be submitted in writing to
- 6 the director within 15 business days following the State
- 7 agency's receipt of the disapproval or suspension.
- 8 (b) Contents of request for review. -- A request for review
- 9 <u>under subsection (a) shall specify the grounds for the State</u>
- 10 agency's disagreement with the director's determination. The
- 11 State agency shall include with its request a plan to modify the
- 12 project to meet the director's concerns.
- 13 (c) Notification.--
- 14 (1) Within 30 days after initial receipt of a State
- agency's request for review, the director shall notify the
- 16 <u>State agency whether or not the project, as modified, may be</u>
- implemented.
- 18 (2) If the director approves the implementation of a
- 19 modified project by a State agency, the director shall notify
- 20 <u>the State Treasurer and the Secretary of the Budget</u>
- 21 immediately. The State agency shall notify all contracted
- 22 third parties of any changes or modifications to the project.
- 23 § 4336. Purchase of certain equipment prohibited.
- 24 (a) Determination. -- A State agency may not purchase
- 25 information technology equipment or televisions, or enter into a
- 26 contract with a manufacturer, unless the director determines
- 27 that the purchase or contract is in compliance with the
- 28 requirements under this chapter and existing State law regarding
- 29 the procurement of information technology equipment and
- 30 televisions.

- 1 (b) Findings.--If the director determines that a purchase or
- 2 contract is not in compliance with the requirements under this
- 3 chapter or existing State law regarding the procurement of
- 4 <u>information technology equipment and televisions</u>, the director
- 5 shall issue written findings regarding the noncompliance to the
- 6 State agency.
- 7 § 4337. Refurbished computer equipment purchasing program.
- 8 (a) Option. -- The office shall offer a State agency the
- 9 option of purchasing, leasing or using refurbished computer
- 10 equipment from registered computer equipment refurbishers
- 11 whenever most appropriate to meet the respective needs of the
- 12 State agency.
- 13 (b) Savings. -- A State agency shall document any savings
- 14 resulting from the purchase of refurbished computer equipment,
- 15 including, but not limited to, the initial acquisition cost and
- 16 operations and maintenance costs. The savings shall be reported
- 17 annually to:
- 18 <u>(1)</u> The director.
- 19 (2) The General Assembly.
- 20 (c) Requirements. -- Participating computer equipment
- 21 refurbishers shall meet all existing procurement requirements
- 22 established by the office.
- 23 § 4338. Data on reliability and other matters.
- 24 (a) Maintenance of data. -- The office shall maintain data on
- 25 equipment reliability, potential cost savings and matters
- 26 associated with the refurbished computer equipment purchasing
- 27 program.
- 28 (b) Report.--The office shall transmit a report regarding
- 29 the matters under subsection (a) by February 1, 2020, and
- 30 quarterly thereafter to:

1 (1) The Secretary of the Budget. 2 (2) The Independent Fiscal Office. 3 (3) The General Assembly. 4 SUBCHAPTER D 5 PROCUREMENT OF INFORMATION TECHNOLOGY 6 Sec. 7 4345. Duties of office. 8 4346. Confidentiality. 4347. Methods of procurement. 10 4348. Ouality assurance. § 4345. Duties of office. 11 12 (a) Specific duties of office. -- Subject to the provisions of 13 this chapter and consistent with the processes enacted under 62 14 Pa.C.S. Ch. 5 (relating to source selection and contract formation), the office shall have the authority and 15 16 responsibility to: 17 (1) Contract for all information technology and 18 information technology as a service for State agencies. The 19 office may enter into purchase orders under this type of 20 contract. 21 (2) Establish processes, specifications and standards 22 that shall apply to all information technology to be 23 purchased, licensed or leased by State agencies. 24 (3) Establish processes, specifications and standards 25 relating to information technology services contract 26 requirements for State agencies. (4) Utilize the purchasing benchmarks established by the 27 28 director. 29 (5) Provide strategic sourcing resources and planning to 30 compile and consolidate all estimates of information

1	technology goods and services needed and required by State
2	agencies.
3	(6) Ensure, to the maximum extent practicable, that
4	projects utilize Statements of Objectives when issuing
5	solicitations for information technology projects that are
6	for noncommodity hardware. The following shall apply:
7	(i) As used in this paragraph, the term "Statement
8	of Objective" means an office-prepared or State-agency-
9	prepared document incorporated into the solicitation that
10	states the overall performance objectives or outcomes of
11	the project.
12	(ii) A Statement of Objective shall be used in
13	solicitations when the office or State agency intends to
14	provide the maximum flexibility to each offeror to
15	propose an innovative approach.
16	(iii) A Statement of Objective may be used in lieu
17	of a detailed statement of work that dictates detailed
18	requirements that stifle flexible, innovation solutions.
19	(b) Specific duties of State agencies Subject to the
20	provisions of this chapter and consistent with the processes
21	enacted under 62 Pa.C.S. Ch. 5, each State agency shall have the
22	authority and responsibility to issue purchase orders under
23	contracts entered by the office.
24	§ 4346. Confidentiality.
25	(a) Contract information Subject to subsection (b),
26	contract information compiled by the office shall be made a
27	matter of public record after the award of contract.
28	(b) Proprietary information Trade secrets, test data and
2 0	aimilar proprietary information and acquaity information

30 protected from disclosure under Federal or State law shall

1	remain confidential.
2	§ 4347. Methods of procurement.
3	(a) Electronic procurement
4	(1) The office may authorize the use of an electronic
5	procurement system to conduct a reverse auction and
6	electronic bidding on existing multiple-award contracts.
7	(2) The following shall apply regarding reverse
8	auctions:
9	(i) The vendor's price may be revealed during the
10	reverse auction.
11	(ii) The office may contract with a third-party
12	vendor to conduct the reverse auction.
13	(iii) Offers or bids may be accepted and contracts
14	may be entered by use of electronic bidding.
15	(iv) All requirements relating to formal and
16	competitive bids, including advertisement, seal and
17	signature, are satisfied when a procurement is conducted
18	or a contract is entered in compliance with the reverse
19	auction or electronic bidding requirements established by
20	the office.
21	(v) The office shall limit the use of reverse
22	auctions in procurement of information technology to the
23	acquisition of information technology hardware.
24	(vi) The office shall not use reverse auctions for
25	the procurement of information technology services,
26	hardware software or solutions that incorporate both
27	information technology hardware and services, including,
28	but not limited to, cloud-based information technology
29	solutions.
30	(3) As used in this subsection, "existing multiple-award

- 1 <u>contracts" means one or more contracts where the same or</u>
- 2 <u>similar goods are being procured by State agencies.</u>
- 3 (b) Bulk purchasing.--
- 4 (1) The director shall establish procedures for the
- 5 procurement of information technology through bulk purchases.
- 6 The procedures may include the following:
- 7 <u>(i) The aggregation of hardware purchases.</u>
- 8 <u>(ii) The use of formal bid procedures.</u>
- 9 <u>(iii) Restrictions on supplemental staffing.</u>
- 10 (iv) Enterprise software licensing, hosting and
- 11 <u>multiyear maintenance agreements.</u>
- 12 <u>(v) Information technology as a service.</u>
- 13 (2) The director may require State agencies to submit
- information technology procurement requests to the department
- on October 1, January 1 and June 1, or another regularly
- occurring schedule, of each fiscal year in order to allow for
- 17 bulk purchasing.
- 18 (c) Most advantageous offer.--All bids or offers to
- 19 contract, whether through competitive sealed bidding or other
- 20 procurement method under 62 Pa.C.S. Ch. 5 (relating to source
- 21 selection and contract formation), shall be subject to
- 22 evaluation and selection by acceptance of the most advantageous
- 23 offer to the Commonwealth.
- 24 (d) Considerations. -- Evaluation of an information technology
- 25 purchase shall take into consideration the following factors:
- 26 (1) The best value of the purchase.
- 27 (2) Compliance with information technology project
- 28 management policies.
- 29 (3) Compliance with information technology security
- 30 standards and policies.

- 1 (4) Substantial conformity with the specifications and
- 2 <u>other conditions set forth in the solicitation.</u>
- 3 (e) Exceptions. -- In addition to permitted waivers of
- 4 competition, the requirements of competitive bidding shall not
- 5 apply to information technology contracts and procurements:
- 6 (1) in the case of a pressing need or an emergency
- 7 arising from an information technology security incident; or
- 8 (2) in the use of master licensing or purchasing
- 9 <u>agreements governing the office's acquisition of proprietary</u>
- intellectual property.
- 11 (f) Award by director. -- The director may award a cost plus
- 12 percentage of cost contract for information technology projects.
- 13 As needed, the director shall report the cost plus percentage of
- 14 cost contract to the following:
- 15 (1) The Secretary of the Budget.
- 16 (2) The Auditor General.
- 17 (3) The General Assembly.
- 18 § 4348. Quality assurance.
- 19 Information technology projects authorized under this chapter
- 20 shall meet all project standards and requirements established
- 21 under this chapter.
- 22 SUBCHAPTER E
- 23 SECURITY
- 24 Sec.
- 25 <u>4351. Statewide security standards.</u>
- 26 4352. Security standards and risk assessments.
- 27 <u>4353</u>. Assessment of compliance with security standards.
- 28 4354. Joint Cybersecurity Oversight Committee.
- 29 <u>§ 4351. Statewide security standards.</u>
- 30 (a) Establishment.--

- 1 (1) The director shall establish a Statewide set of
- 2 standards for information technology security to maximize the
- 3 <u>functionality</u>, <u>security</u> and <u>interoperability</u> of the
- 4 <u>Commonwealth's distributed information technology assets</u>,
- 5 <u>including:</u>
- 6 <u>(i) Data classification.</u>
- 7 <u>(ii) Management.</u>
- 8 <u>(iii) Communications.</u>
- 9 <u>(iv) Encryption technologies.</u>
- 10 (2) The standards under this subsection shall conform to
- 11 the industry's best practices and standards regarding
- 12 <u>information technology security.</u>
- 13 (b) Review and revision. -- The director shall review and
- 14 revise the security standards annually as necessary. As part of
- 15 this function, the director shall review periodically existing
- 16 security standards and practices in place among the various
- 17 State agencies to determine whether those standards and
- 18 practices meet Statewide security and encryption requirements.
- 19 (c) Assumption of responsibilities. -- The director may assume
- 20 the direct responsibility of providing for the information
- 21 technology security of a State agency that fails to adhere to
- 22 <u>security standards adopted under this chapter.</u>
- 23 § 4352. Security standards and risk assessments.
- 24 (a) Authorization to operate. -- Notwithstanding any other
- 25 provision of law and except as otherwise provided by this
- 26 chapter, all information technology security goods, software or
- 27 <u>services purchased using taxpayer money</u>, or for use by a State
- 28 agency or in a public facility, shall require an authorization
- 29 to operate by the head of the State agency in accordance with
- 30 security standards under this chapter. No information technology

- 1 system or service may be operated by, or in support of, a State
- 2 agency without an authorization to operate.
- 3 (b) Standards.--The director shall define a risk-based set
- 4 of control standards that identify specific security and privacy
- 5 protections for all information technology and information
- 6 technology services in line with the specific threats and risks
- 7 to the residents of this Commonwealth and State agency
- 8 <u>operations.</u>
- 9 (c) Assessments.--The director shall conduct risk
- 10 assessments to identify compliance and operational and strategic
- 11 risks to the information technology network and agency
- 12 <u>operations. The following shall apply:</u>
- 13 <u>(1) The assessments may include methods such as</u>
- 14 <u>penetration testing</u>, <u>social engineered security threats or</u>
- similar assessment methodologies.
- 16 (2) The director may contract with another party to
- 17 perform the assessments.
- 18 (3) The following assessment reviews shall be performed
- 19 prior to the information security audit under subsection (e)
- and the assessment shall be performed consistent with the
- 21 Federal information processing standards:
- (i) Identity management.
- 23 (ii) Security incident management.
- 24 (iii) Network perimeter security.
- 25 (iv) Systems development.
- 26 <u>(v) Project management.</u>
- 27 (vi) Information technology risk management.
- 28 (vii) Data management.
- 29 (viii) Vulnerability management.
- 30 (4) Detailed reports of the risk and security issues

- 1 identified in the assessments shall be reported to the
- 2 director and shall be kept confidential.
- 3 (5) The agency head, in consultation with the office,
- 4 <u>shall identify corrective or mitigating actions as needed.</u>
- 5 (d) Interim authority to operate. -- If the agency head
- 6 determines that the information technology system or service is
- 7 needed, the agency head may seek authorization from the director
- 8 for a period not longer than 180 days to implement the
- 9 corrective or mitigating actions.
- 10 (e) Security audit.--
- 11 (1) The director shall contract with an independent
- 12 <u>certified information security auditor or entity to perform</u>
- an information security audit of State agencies.
- 14 (2) The director shall determine a schedule for
- 15 <u>continuous State agency information security audits.</u>
- 16 (f) Notification and audits. -- The following shall apply:
- 17 (1) The party conducting the assessment or audit shall
- provide the director and head of the reviewed State agency
- 19 with a detailed report of the security issues identified,
- which shall not be publicly disclosed.
- 21 (2) The State agency, in cooperation with the office,
- 22 shall provide the director with a corrective action plan that
- 23 remediates issues identified in the detailed report under
- 24 paragraph (1), which shall not be publicly disclosed.
- 25 (3) The director shall issue a public report on the
- general results of the assessment that shall be accessible on
- 27 <u>the portal under section 4319 (relating to Statewide</u>
- information technology transparency portal).
- 29 (g) Effect of section. -- Nothing in this section shall be
- 30 construed to preclude the Auditor General or the General

- 1 Assembly from assessing the security practices of State
- 2 information technology systems as part of its statutory duties
- 3 and responsibilities.
- 4 § 4353. Assessment of compliance with security standards.
- 5 (a) Frequency. -- The director shall biannually assess the
- 6 <u>ability of each State agency's contracted vendors to comply with</u>
- 7 the current security standards established under this chapter.
- 8 (b) Contents. -- The director shall establish a quantifiable
- 9 <u>objective metric that measures the degree of compliance with</u>
- 10 current security standards. The assessment under this section
- 11 shall, at a minimum:
- 12 (1) Quantify the degree of compliance with the current
- 13 <u>security standards using the metric.</u>
- 14 (2) Include security organization, security practices,
- security information standards, network security
- 16 architecture, systems development and lifecycle management
- 17 and current expenditures of State funds for information
- 18 security.
- 19 (3) Include an estimate of the cost to implement the
- security measures needed for State agencies to fully comply
- 21 with the established standards.
- 22 (c) Submittal of information. -- Each State agency shall
- 23 submit information required by the director for the assessments
- 24 under this section.
- 25 § 4354. Joint Cybersecurity Oversight Committee.
- 26 (a) Establishment and membership. -- The Joint Cybersecurity
- 27 Oversight Committee is established and shall consist of the
- 28 following members:
- 29 (1) The director.
- 30 (2) The following individuals appointed by the President

1	<u>pro tempore of the Senate:</u>
2	(i) Two members of the Senate.
3	(ii) A representative from the Information
4	Technology Office of the majority caucus of the Senate.
5	(3) The following individuals appointed by the Minority
6	<u>Leader of the Senate:</u>
7	(i) One member of the Senate.
8	(ii) A representative from the Information
9	Technology Office of the minority caucus of the Senate.
10	(4) The following individuals appointed by the Speaker
11	of the House of Representatives:
12	(i) Two members of the House of Representatives.
13	(ii) A representative from the Information
14	Technology Office of the majority caucus of the House of
15	Representatives.
16	(5) The following individuals appointed by the Minority
17	Leader of the House of Representatives:
18	(i) One member of the House of Representatives.
19	(ii) A representative from the Information
20	Technology Office of the minority caucus of the House of
21	Representatives.
22	(6) The Attorney General or a designee of the Attorney
23	<pre>General.</pre>
24	(7) The chief information officer of:
25	(i) The Department of the Auditor General.
26	(ii) The Treasury Department.
27	(iii) The Office of Attorney General.
28	(iv) The Administrative Office of Pennsylvania
29	Courts.
30	(v) The Pennsylvania Public Utility Commission.

- 1 (8) Four private citizens appointed by the Governor with
- 2 <u>professional cybersecurity experience.</u>
- 3 (9) The Commissioner of the Pennsylvania State Police or
- 4 <u>a designee of the commissioner.</u>
- 5 (10) A member of the National Guard experienced in
- 6 <u>cybersecurity</u>, as appointed by the Adjutant General.
- 7 (b) Chairperson and vice chairperson. -- The chairperson of
- 8 the committee shall be appointed by the Governor, and the vice
- 9 <u>chairperson of the committee shall be appointed by the</u>
- 10 chairperson.
- 11 (c) Staffing.--
- 12 (1) The committee shall be staffed by the office, which
- shall support and assist the committee.
- 14 (2) Costs incurred for mileage for a member shall be
- reimbursed by the individual or entity appointing the member.
- 16 (d) Service of members.--Each member of the committee shall
- 17 serve at the pleasure of the individual who appointed the
- 18 member.
- 19 (e) Vacancies. -- A vacancy in the membership of the committee
- 20 shall be filled by the appointing authority in the same manner
- 21 as the original appointment.
- 22 <u>(f) Meetings.--</u>
- 23 (1) The committee shall meet at least on a quarterly
- basis and no later than the first Thursday of each quarter.
- 25 (2) The chairperson of the committee, with the consent
- of the vice chairperson of the committee, may schedule
- 27 additional meetings of the committee.
- 28 (3) The chairperson of the committee shall provide the
- 29 members of the committee with notice of the time and location
- of each meeting of the committee no later than one week prior

1	to the meeting. Notice shall also be provided to the
2	Governor, the President pro tempore of the Senate and the
3	Speaker of the House of Representatives.
4	(4) Notice of the meetings of the committee shall be
5	provided by regular mail and e-mail.
6	(5) A member of the committee may participate in a
7	meeting of the committee in person, by teleconference, by
8	video conference or by other means as agreed to by the
9	chairperson and vice chairperson of the committee.
10	(6) A meeting of the committee shall not be subject to
11	65 Pa.C.S. Ch. 7 (relating to open meetings).
12	(7) A meeting held by the Committee in which the
13	committee accepts testimony shall comply with 65 Pa.C.S. Ch.
14	<u>7.</u>
15	(g) Duties
16	(1) The committee shall review and coordinate
17	cybersecurity policies and discuss emerging cybersecurity
18	threats, recommended policy changes and assess current
19	cybersecurity within this Commonwealth.
20	(2) The committee shall prepare a report of its
21	activities, which shall be transmitted to the following:
22	(i) The Governor.
23	(ii) The President pro tempore of the Senate.
24	(iii) The Speaker of the House of Representatives.
25	(iv) The Majority Leader and the Minority Leader of
26	the Senate.
27	(v) The Majority Leader and the Minority Leader of
28	the House of Representatives.
29	(vi) The Court Administrator of Pennsylvania.
30	(h) Definitions As used in this section, the following

- 1 words and phrases shall have the meanings given to them in this
- 2 <u>subsection unless the context clearly indicates otherwise:</u>
- 3 "Committee." The Joint Cybersecurity Oversight Committee
- 4 <u>established under this section.</u>
- 5 SUBCHAPTER F
- 6 <u>ENFORCEMENT AND PENALTIES</u>
- 7 Sec.
- 8 <u>4361. Administrative and judicial review.</u>
- 9 <u>4362. Unauthorized use for private benefit prohibited.</u>
- 10 4363. Financial interests.
- 11 <u>4364. Certification of submittal without collusion.</u>
- 12 § 4361. Administrative and judicial review.
- 13 <u>Actions taken by the director under this chapter shall be</u>
- 14 <u>subject to review in accordance with 2 Pa.C.S. Chs. 5 (relating</u>
- 15 to practice and procedure) and 7 (relating to judicial review).
- 16 § 4362. Unauthorized use for private benefit prohibited.
- 17 (a) Offense.--It is unlawful for any person, by the use of
- 18 the powers, policies or procedures, to purchase, attempt to
- 19 purchase, procure or attempt to procure any property or services
- 20 for private use or benefit.
- 21 (b) Criminal penalties and fines. -- A person that violates
- 22 subsection (a) commits a misdemeanor of the first degree. Upon
- 23 conviction, the person shall be liable to the Commonwealth to
- 24 repay any amount expended in violation of this chapter, together
- 25 with any court costs.
- 26 § 4363. Financial interests.
- 27 (a) Offense.--
- 28 (1) The director, any other policymaking employee of the
- office and any employee of a State agency involved in
- 30 management or oversight, including contract administration,

- of the information technology project may not have a
- 2 <u>financial interest or personal beneficial interest, either</u>
- directly or indirectly, in the purchase of or contract for
- 4 <u>information technology. The financial interest or personal</u>
- 5 <u>interest shall extend to a corporation, partnership, company,</u>
- 6 trust, association or other entity furnishing information
- 7 <u>technology to the Commonwealth or any of its State agencies.</u>
- 8 (2) An official covered in paragraph (1) may not accept
- or receive, directly or indirectly, any of the following:
- 10 <u>(i) Anything of monetary or other value, whether by</u>
- 11 <u>rebate, gift or otherwise.</u>
- 12 <u>(ii) A promise, obligation or contract for future</u>
- reward, employment or compensation, regardless of the
- business or nonbusiness nature of the promise, obligation
- or contract.
- 16 (b) Criminal penalties. -- A person that violates subsection
- 17 (a) commits a felony of the third degree. Upon conviction, the
- 18 person shall be removed from office or State employment.
- 19 § 4364. Certification of submittal without collusion.
- 20 (a) Duty. -- The director shall require bidders under this
- 21 chapter to certify that each bid on information technology
- 22 contracts overseen by the office is submitted competitively and
- 23 without collusion.
- 24 (b) Grading. -- A person that provides a false certification
- 25 under this section commits a misdemeanor of the first degree.
- 26 Section 2. This act shall take effect immediately.