

116TH CONGRESS
1ST SESSION

H. R. 2355

To require the Federal Communications Commission to establish within the Enforcement Bureau of the Commission a division that specifically addresses the issue of robocalls, and for other purposes.

IN THE HOUSE OF REPRESENTATIVES

APRIL 25, 2019

Ms. ESHOO introduced the following bill; which was referred to the Committee on Energy and Commerce

A BILL

To require the Federal Communications Commission to establish within the Enforcement Bureau of the Commission a division that specifically addresses the issue of robocalls, and for other purposes.

1 *Be it enacted by the Senate and House of Representa-*
2 *tives of the United States of America in Congress assembled,*

3 **SECTION 1. SHORT TITLE.**

4 This Act may be cited as the “Regulatory Oversight
5 Barring Obnoxious Calls and Texts Act of 2019” or the
6 “ROBO Calls and Texts Act of 2019”.

1 **SEC. 2. ROBOCALL DIVISION IN FCC ENFORCEMENT BU-**
2 **REAU.**

3 (a) ESTABLISHMENT.—Not later than 1 year after
4 the date of the enactment of this Act, the Commission
5 shall establish within the Enforcement Bureau of the
6 Commission a division, to be known as the “Robocall Divi-
7 sion”, that specifically addresses the issue of robocalls.

8 (b) RESPONSIBILITIES.—The Division shall have the
9 following responsibilities:

10 (1) Ensure consumer protection and compliance
11 with Federal laws relating to public safety and
12 robocalls.

13 (2) Serve as a line of communication between
14 the Federal Government and the communications in-
15 dustry to coordinate efforts to combat robocalls on
16 both sides.

17 (3) Actively manage consumer complaints re-
18 garding robocalls and address those complaints in a
19 timely manner.

20 (4) Serve as a line of communication between
21 the Commission and other related Federal agencies,
22 including the Federal Bureau of Investigation, the
23 Bureau of Consumer Financial Protection, the Fed-
24 eral Trade Commission, the Department of Justice,
25 and the Treasury Inspector General for Tax Admin-
26 istration, regarding the issue of robocalls.

1 (5) Any other responsibility that the Commis-
2 sion determines—

3 (A) is necessary to prevent robocalls; and

4 (B) does not unnecessarily—

5 (i) block benign calls or text mes-
6 sages; or

7 (ii) complicate the user experience.

8 **SEC. 3. OTHER FCC RESPONSIBILITIES RELATING TO**
9 **ROBOCALLS.**

10 (a) **TECHNOLOGICAL STANDARDS.**—Not later than
11 90 days after the date of the enactment of this Act, the
12 Commission shall promulgate regulations under section
13 227 of the Communications Act of 1934 (47 U.S.C. 227)
14 that would compel telecommunications providers to adopt
15 technological standards to prevent robocalls. The Commis-
16 sion shall periodically update such regulations as the Com-
17 mission considers appropriate.

18 (b) **RESEARCH.**—The Commission shall dedicate a
19 portion of the staff of the Commission to conducting re-
20 search that—

21 (1) advances technology to prevent robocalls;

22 (2) investigates technology that facilitates the
23 origination of robocalls; and

24 (3) otherwise assists the Division in carrying
25 out its responsibilities under section 2(b).

1 (c) EDUCATIONAL RESOURCES AND MATERIALS.—
2 The Commission shall develop, and provide to the general
3 public, educational resources and materials that inform
4 users of a voice service or text messaging service of the
5 risks associated with robocalls.

6 **SEC. 4. DEFINITIONS.**

7 In this Act:

8 (1) COMMISSION.—The term “Commission”
9 means the Federal Communications Commission.

10 (2) DIVISION.—The term “Division” means the
11 Robocall Division established under section 2(a).

12 (3) ROBOCALL.—The term “robocall” means a
13 call made (including a text message sent)—

14 (A) using equipment that makes a series of
15 calls to stored telephone numbers, including
16 numbers stored on a list, or to telephone num-
17 bers produced using a random or sequential
18 number generator, except for a call made using
19 only equipment that the caller demonstrates re-
20 quires substantial additional human interven-
21 tion to dial or place a call after a human initi-
22 ates the series of calls; or

23 (B) using an artificial or prerecorded voice.

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