

116TH CONGRESS  
1ST SESSION

# H. R. 4407

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## AN ACT

To amend the Small Business Act to reauthorize the SCORE program, and for other purposes.

1 *Be it enacted by the Senate and House of Representa-*  
2 *tives of the United States of America in Congress assembled,*

1 **SECTION 1. SHORT TITLE.**

2 This Act may be cited as the “SCORE for Small  
3 Business Act of 2019”.

4 **SEC. 2. SCORE PROGRAM PROVISIONS AND REQUIRE-**  
5 **MENTS.**

6 Section 8 of the Small Business Act (15 U.S.C. 637)  
7 is amended—

8 (1) in subsection (b)(1)(B)—

9 (A) by striking “a Service Corps of Retired  
10 Executives (SCORE)” and inserting “the  
11 SCORE program described in subsection (c)”;  
12 and

13 (B) by striking “SCORE may” and insert-  
14 ing “the SCORE Association (as defined in  
15 subsection (c)) may”; and

16 (2) by striking subsection (c) and inserting the  
17 following:

18 “(c) SCORE PROGRAM.—

19 “(1) DEFINITIONS.—In this subsection:

20 “(A) SCORE ASSOCIATION.—The term  
21 ‘SCORE Association’ means the Service Corps  
22 of Retired Executives Association or any suc-  
23 cessor or other organization that enters into a  
24 cooperative agreement (as described under  
25 paragraph (2)) with the Administrator to oper-  
26 ate the SCORE program.

1           “(B) SCORE FOUNDATION.—The term  
2           ‘SCORE Foundation’ means an organization  
3           with a mission to support the SCORE Associa-  
4           tion and volunteers of the SCORE program.

5           “(C) SCORE PROGRAM.—The term  
6           ‘SCORE program’ means the SCORE program  
7           authorized by subsection (b)(1)(B).

8           “(2) COOPERATIVE AGREEMENT.—The Admin-  
9           istrator shall enter into a cooperative agreement  
10          with the SCORE Association to carry out the  
11          SCORE program, which shall include the following  
12          requirements:

13           “(A) ADMINISTRATOR DUTIES.—The Ad-  
14          ministrators shall—

15           “(i) conduct an annual financial ex-  
16           amination of the SCORE Association to  
17           ensure that any costs paid for with Federal  
18           funds are allowable, allocable, and reason-  
19           able;

20           “(ii) for contracts entered into by the  
21           SCORE Association to provide goods or  
22           services for the SCORE program of a  
23           value greater than an amount determined  
24           by the Administrator, review and approve  
25           such contracts;

1           “(iii) establish a system through  
2           which the SCORE Association can provide  
3           documentation relating to such contracts;  
4           and

5           “(iv) within 30 days of the receipt of  
6           a quarterly report on the achievements of  
7           the SCORE program submitted by the  
8           SCORE Association, reconcile and dif-  
9           ferences between such report and the per-  
10          formance results of the SCORE program  
11          reported in a management information sys-  
12          tem of the Office of Entrepreneurial Devel-  
13          opment.

14          “(B) SCORE ASSOCIATION DUTIES.—The  
15          SCORE Association shall—

16                 “(i) manage nationwide chapters of  
17                 the SCORE program;

18                 “(ii) develop guidance and provide an-  
19                 nual training to employees of the SCORE  
20                 Association on generating and using pro-  
21                 gram income from the SCORE program;

22                 “(iii) submit documentation to the  
23                 Administrator verifying such annual train-  
24                 ing is completed;

1           “(iv) separate funds donated to the  
2 SCORE Association from program income  
3 and funds received pursuant to a coopera-  
4 tive agreement; and

5           “(v) establish requirements for volun-  
6 teers participating in the SCORE program,  
7 including requirements that each such vol-  
8 unteer shall—

9                   “(I) based on the business expe-  
10 rience and knowledge of the volun-  
11 teer—

12                           “(aa) provide personal coun-  
13 seling, mentoring, and coaching  
14 on the process of starting, ex-  
15 panding, managing, buying, and  
16 selling a business at no cost to  
17 individuals who own, or aspire to  
18 own, small business concerns;  
19 and

20                           “(bb) facilitate free or low-  
21 cost education workshops for in-  
22 dividuals who own, or aspire to  
23 own, small business concerns;  
24 and

1                   “(II) as appropriate, use tools,  
2                   resources, and expertise of other orga-  
3                   nizations to carry out the SCORE  
4                   program.

5                   “(C) JOINT DUTIES.—The Administrator,  
6                   in consultation with the SCORE Association,  
7                   shall ensure that the SCORE program and each  
8                   chapter of the SCORE program—

9                   “(i) develop and implement plans and  
10                  goals to more effectively and efficiently  
11                  provide services to individuals in rural  
12                  areas, economically disadvantaged commu-  
13                  nities, or other traditionally underserved  
14                  communities, including plans for electronic  
15                  initiatives, web-based initiatives, chapter  
16                  expansion, partnerships, and the develop-  
17                  ment of new skills by volunteers partici-  
18                  pating in the SCORE program; and

19                  “(ii) reinforce an inclusive culture by  
20                  recruiting diverse volunteers for the chap-  
21                  ters of the SCORE program.

22                  “(3) ONLINE COMPONENT.—In carrying out  
23                  this subsection, the SCORE Association shall make  
24                  use of online counseling, including by developing and  
25                  implementing webinars and an electronic mentoring

1 platform to expand access to services provided under  
2 this subsection and to further support entre-  
3 preneurs.

4 “(4) ACCOUNTING.—Not later than 6 months  
5 after the date of the enactment of this subsection,  
6 the SCORE Association shall—

7 “(A) centralize all accounting and finance  
8 systems of each chapter of the SCORE pro-  
9 gram and develop a uniform policy and proce-  
10 dures to manage Federal funds; and

11 “(B) designate an employee of the SCORE  
12 Association to serve as a compliance officer to  
13 ensure expenditures of the SCORE program are  
14 fully compliant with any law, regulation, or co-  
15 operative agreement relating to the SCORE  
16 program.

17 “(5) COMPENSATION.—

18 “(A) SALARIES.—The salary of an em-  
19 ployee of the SCORE Association may not ex-  
20 ceed the equivalent of the maximum rate of pay  
21 allowable for an individual in the career Senior  
22 Executive Service employed at the Small Busi-  
23 ness Administration.

24 “(B) PERFORMANCE AWARDS.—The  
25 SCORE Association may spend up to 1.5 per-

1 cent of the aggregate salaries of employees of  
2 the SCORE Association on individual perform-  
3 ance awards to employees of the SCORE Asso-  
4 ciation, to be disbursed before the last day of  
5 the fiscal year, if not later than 60 days before  
6 disbursement the SCORE Association submits  
7 to the Administrator a report on the number  
8 and amount of such awards to be disbursed.

9 “(C) SCORE FOUNDATION.—A member of  
10 the Board of Directors of the SCORE Associa-  
11 tion or an employee of the SCORE Association  
12 may not simultaneously serve on the Board of  
13 Directors of, or receive compensation from, the  
14 SCORE Foundation without written approval  
15 from the Administrator.

16 “(6) WHISTLEBLOWER PROTECTION REQUIRE-  
17 MENTS.—The SCORE Association shall—

18 “(A) annually update all manuals or other  
19 documents applicable to employees and volun-  
20 teers of the SCORE Association or the SCORE  
21 program to include requirements relating to re-  
22 porting procedures and protectors for whistle-  
23 blowers; and

24 “(B) conduct an annual training for em-  
25 ployees and volunteers of the SCORE Associa-



1           tion or the SCORE program on the require-  
2           ments described in paragraph (1) and empha-  
3           size the use of the hotline established by the Of-  
4           fice of the Inspector General of the Small Busi-  
5           ness Administration to submit whistleblower re-  
6           ports.

7           “(7) PUBLISHED MATERIALS.—The SCORE  
8           Association shall ensure all published materials in-  
9           clude written acknowledgment of Small Business Ad-  
10          ministration support of the SCORE program if such  
11          materials are paid for in whole or in part by Federal  
12          funds.

13          “(8) PRIVACY REQUIREMENTS.—

14                 “(A) IN GENERAL.—Neither the Adminis-  
15                 trator nor the SCORE Association may disclose  
16                 the name, address, or telephone number of any  
17                 individual or small business concern receiving  
18                 assistance from the SCORE Association with-  
19                 out the consent of such individual or small busi-  
20                 ness concern, unless—

21                         “(i) the Administrator is ordered to  
22                         make such a disclosure by a court in any  
23                         civil or criminal enforcement action initi-  
24                         ated by a Federal or State agency; or

1           “(ii) the Administrator determines  
2           such a disclosure to be necessary for the  
3           purpose of conducting a financial audit of  
4           the SCORE program, in which case disclo-  
5           sure shall be limited to the information  
6           necessary for the audit.

7           “(B) ADMINISTRATOR USE OF INFORMA-  
8           TION.—This paragraph shall not—

9                   “(i) restrict the access of the Adminis-  
10                  trator to SCORE program activity data; or

11                   “(ii) prevent the Administrator from  
12                  using SCORE program client information  
13                  to conduct client surveys.

14           “(C) STANDARDS.—

15                   “(i) IN GENERAL.—The Administrator  
16                  shall, after the opportunity for notice and  
17                  comment, establish standards for—

18                           “(I) disclosures with respect to  
19                          financial audits under subparagraph  
20                          (A)(ii); and

21                           “(II) conducting client surveys,  
22                          including standards for oversight of  
23                          the surveys and for dissemination and  
24                          use of client information.

1           “(ii) MAXIMUM PRIVACY PROTEC-  
2           TION.—The standards issued under this  
3           subparagraph shall, to the extent prac-  
4           ticable, provide for the maximum amount  
5           of privacy protection.

6           “(9) ANNUAL REPORT.—Not later than 180  
7           days after the date of the enactment of this sub-  
8           section and annually thereafter, the Administrator  
9           shall submit to the Committee on Small Business  
10          and Entrepreneurship of the Senate and the Com-  
11          mittee on Small Business of the House of Rep-  
12          resentatives a report on the performance and effec-  
13          tiveness of the SCORE program, which may be in-  
14          cluded as part of another report submitted to such  
15          Committees by the Administrator, and which shall  
16          include—

17                 “(A) the number of individuals counseled  
18                 or trained under the SCORE program;

19                 “(B) the number of hours of counseling  
20                 provided under the SCORE program;

21                 “(C) the number of local workshops;

22                 “(D) the number of clients attending on-  
23                 line and local workshops;

24                 “(E) the number of unique clients served;

1           “(F) to the extent practicable, the demo-  
2           graphics of SCORE program participants and  
3           volunteers, which shall include the gender, race,  
4           and age of each such participant or volunteer;

5           “(G) the cost to create a job, the cost to  
6           create a business, and return on investment;

7           “(H) the number of referrals to other re-  
8           sources and programs of the Administration;

9           “(I) the number of participants in the  
10          SCORE program receiving financial assistance,  
11          including the type and dollar amount, under  
12          loan programs of the Administration;

13          “(J) the results of SCORE program par-  
14          ticipant satisfactory surveys, including a sum-  
15          mary of any comments received from such par-  
16          ticipants;

17          “(K) the number of new businesses started  
18          up by SCORE program participants;

19          “(L) the number of such new businesses  
20          realizing revenue growth;

21          “(M) to the extent practicable, the number  
22          of jobs created with assistance from the  
23          SCORE program;

24          “(N) the total cost of the SCORE pro-  
25          gram;

1           “(O) any recommendations of the Adminis-  
2           trator to improve the SCORE program; and

3           “(P) an explanation of how the SCORE  
4           program has been integrated with other re-  
5           source partners and related resources of the  
6           Administration.”.

7 **SEC. 3. AUTHORIZATION OF APPROPRIATIONS FOR THE**  
8           **SCORE PROGRAM.**

9           Section 20 of the Small Business Act (15 U.S.C. 631  
10          note) is amended by adding at the end the following new  
11          subsection:

12          “(h) SCORE PROGRAM.—There are authorized to be  
13          appropriated to the Administrator to carry out the  
14          SCORE program authorized by section 8(b)(1) such sums  
15          as are necessary for the Administrator to make grants or  
16          enter into cooperative agreements in a total amount that  
17          does not exceed \$11,700,000 in each of fiscal years 2020,  
18          2021, and 2022.”.

19 **SEC. 4. REPORTING REQUIREMENTS.**

20          (a) STUDY AND REPORT ON THE FUTURE ROLE OF  
21          THE SCORE PROGRAM.—

22                  (1) STUDY.—The SCORE Association shall  
23          carry out a study on the future role of the SCORE  
24          program and develop a strategic plan for how the  
25          SCORE program will meet the needs of small busi-

1       ness concerns during the 5-year period beginning on  
2       the date of the enactment of this Act, with specific  
3       objectives for the first, third, and fifth years of the  
4       5-year period.

5               (2) REPORT.—Not later than the end of the 6-  
6       month period beginning on the date of the enact-  
7       ment of this Act, the SCORE Association shall sub-  
8       mit to the Committee on Small Business of the  
9       House of Representatives and the Committee on  
10      Small Business and Entrepreneurship of the Senate  
11      a report containing—

12                   (A) all findings and determination made in  
13                   carrying out the study required under para-  
14                   graph (1);

15                   (B) the strategic plan developed under  
16                   paragraph (1); and

17                   (C) an explanation of how the SCORE As-  
18                   sociation plans to achieve the strategic plan, as-  
19                   suming both stagnant and increased funding  
20                   levels.

21               (b) ADMINISTRATOR REPORT ON LEASED SPACE.—  
22      The Administrator of the Small Business Administration  
23      shall submit to the Committee on Small Business of the  
24      House of Representatives and the Committee on Small  
25      Business and Entrepreneurship of the Senate a report

1 containing an assessment of the cost of leased space that  
2 is donated to the SCORE Association.

3 (c) ONLINE COMPONENT REPORT.—Before the last  
4 day of fiscal year 2020, the SCORE Association shall sub-  
5 mit to the Committee on Small Business of the House of  
6 Representatives and the Committee on Small Business  
7 and Entrepreneurship of the Senate a report on the effec-  
8 tiveness of the online counseling and webinars required  
9 under paragraph (3) of section 8(c) of the Small Business  
10 Act, as added by section 2 of this Act, including a descrip-  
11 tion of—

12 (1) how the SCORE Association determines  
13 electronic mentoring and webinar needs, develops  
14 training for electronic mentoring, establishes  
15 webinar criteria curricula, and evaluates webinar  
16 and electronic mentoring results;

17 (2) the internal controls that are used and a  
18 summary of the topics covered by the webinars; and

19 (3) performance metrics, including the number  
20 of small business concerns counseled by, the number  
21 of small business concerns created by, the number of  
22 jobs created and retained by, and the funding  
23 amounts directed towards such online counseling  
24 and webinars.

1 **SEC. 5. TECHNICAL AND CONFORMING AMENDMENTS.**

2 (a) SMALL BUSINESS ACT.—The Small Business Act  
3 (15 U.S.C. 631 et seq.) is amended—

4 (1) in section 7 (15 U.S.C. 636)—

5 (A) in subsection (b)(12)—

6 (i) in the paragraph heading, by in-  
7 serting “PROGRAM” after “SCORE”; and

8 (ii) in subparagraph (A), by striking  
9 “Service Corps of Retired Executives” and  
10 inserting “SCORE program”; and

11 (B) in subsection (m)(3)(A)(i)(VIII), by  
12 striking “Service Corps of Retired Executives”  
13 and inserting “SCORE program”; and

14 (2) in section 22 (15 U.S.C. 649)—

15 (A) in subsection (b)—

16 (i) in paragraph (1), by striking  
17 “Service Corps of Retired Executives” and  
18 inserting “SCORE program”; and

19 (ii) in paragraph (3), by striking  
20 “Service Corps of Retired Executives” and  
21 inserting “SCORE program”; and

22 (B) in subsection (c)(12), by striking  
23 “Service Corps of Retired Executives” and in-  
24 serting “SCORE program”.

25 (b) OTHER LAWS.—



1           (1) SMALL BUSINESS REAUTHORIZATION ACT  
2           OF 1997.—Section 707 of the Small Business Reau-  
3           thorization Act of 1997 (15 U.S.C. 631 note) is  
4           amended by striking “Service Corps of Retired Ex-  
5           ecutives (SCORE) program” and inserting “SCORE  
6           program (as defined in section 8(c)(1) of the Small  
7           Business Act)”.

8           (2) VETERANS ENTREPRENEURSHIP AND  
9           SMALL BUSINESS DEVELOPMENT ACT OF 1999.—Sec-  
10          tion 301 of the Veterans Entrepreneurship and  
11          Small Business Development Act of 1999 (15 U.S.C.  
12          657b note) is amended by striking “Service Core of  
13          Retired Executives” and inserting “SCORE pro-  
14          gram”.

15          (3) MILITARY RESERVIST AND VETERAN SMALL  
16          BUSINESS REAUTHORIZATION AND OPPORTUNITY  
17          ACT OF 2008.—Section 3(5) of the Military Reservist  
18          and Veteran Small Business Reauthorization and  
19          Opportunity Act of 2008 (15 U.S.C. 636 note) is  
20          amended by striking “the Service Corps of Retired  
21          Executives” and inserting “the SCORE program”.

22          (4) CHILDREN’S HEALTH INSURANCE PROGRAM  
23          REAUTHORIZATION ACT OF 2009.—Section 621 of the  
24          Children’s Health Insurance Program Reauthoriza-  
25          tion Act of 2009 (15 U.S.C. 657p) is amended—

1 (A) in subsection (a), by striking para-  
2 graph (4) and inserting the following:

3 “(4) the term ‘SCORE program’ means the  
4 SCORE program authorized by section 8(b)(1)(B)  
5 of the Small Business Act (15 U.S.C.  
6 637(b)(1)(B));” and

7 (B) in subsection (b)(4)(A)(iv), by striking  
8 “Service Corps of Retired Executives” and in-  
9 serting “SCORE program”.

10 (5) ENERGY POLICY AND CONSERVATION  
11 ACT.—Section 337(d)(2)(A) of the Energy Policy  
12 and Conservation Act (42 U.S.C. 6307(d)(2)(A)) is  
13 amended by striking “Service Corps of Retired Ex-  
14 ecutives (SCORE)” and inserting “SCORE pro-  
15 gram”.

16 **SEC. 6. DEFINITIONS.**

17 In this Act:

18 (1) ADMINISTRATION; ADMINISTRATOR.—The  
19 terms “Administration” and “Administrator” mean,  
20 respectively, the Small Business Administration and  
21 the Administrator thereof.

22 (2) SCORE ASSOCIATION; SCORE PROGRAM.—  
23 The terms “SCORE Association” and “SCORE pro-  
24 gram” have the meaning given those terms, respec-

1 tively, under section 8(c)(1) of the Small Business  
2 Act, as added by section 2 of this Act.

Passed the House of Representatives October 21,  
2019.

Attest:

*Clerk.*

116<sup>TH</sup> CONGRESS  
1<sup>ST</sup> SESSION

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To amend the Small Business Act to reauthorize the SCORE program, and for other purposes.