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S. 1024

[Report No. 115-126]

To amend title 38, United States Code, to reform the rights and processes relating to appeals of decisions regarding claims for benefits under the laws administered by the Secretary of Veterans Affairs, and for other purposes.

IN THE SENATE OF THE UNITED STATES

May 3, 2017

Mr. Isakson (for himself, Mr. Blumenthal, Mr. Tester, Mr. Daines, Ms. Hassan, Mr. Udall, Mr. King, Ms. Baldwin, Mr. Kaine, Mr. Hatch, Mrs. Capito, Ms. Collins, Mr. Durbin, Mr. Thune, Mr. Heller, Mr. Crapo, Mr. Cochran, Mr. Warner, Mr. Manchin, Ms. Hirono, Mr. Brown, Mr. Enzi, Mr. Rounds, Mr. Nelson, Mrs. McCaskill, and Mr. Heinrich) introduced the following bill; which was read twice and referred to the Committee on Veterans' Affairs

July 10, 2017

Reported by Mr. ISAKSON, with an amendment

[Strike out all after the enacting clause and insert the part printed in italic]

A BILL

To amend title 38, United States Code, to reform the rights and processes relating to appeals of decisions regarding claims for benefits under the laws administered by the Secretary of Veterans Affairs, and for other purposes.

1	Be it enacted by the Senate and House of Representa-
2	tives of the United States of America in Congress assembled,
3	SECTION 1. SHORT TITLE.
4	This Act may be cited as the "Veterans Appeals Im-
5	provement and Modernization Act of 2017".
6	SEC. 2. REFORM OF RIGHTS AND PROCESSES RELATING TO
7	APPEALS OF DECISIONS REGARDING CLAIMS
8	FOR BENEFITS UNDER LAWS ADMINISTERED
9	BY SECRETARY OF VETERANS AFFAIRS.
10	(a) Definitions.—Section 101 of title 38, United
11	States Code, is amended by adding at the end the fol-
12	lowing new paragraphs:
13	"(34) The term 'agency of original jurisdiction'
14	means the activity which entered the original deter-
15	mination with regard to a claim for benefits under
16	laws administered by the Secretary.
17	"(35) The term 'relevant evidence' means evi-
18	dence that tends to prove or disprove a matter in
19	issue.
20	"(36) The term 'supplemental claim' means a
21	claim for benefits under laws administered by the
22	Secretary filed by a claimant who had previously
23	filed a claim for the same or similar benefits on the
24	same or similar basis "

1	(b) Notice Regarding Claims.—Section 5103(a)
2	of such title is amended—
3	(1) in paragraph (1), in the first sentence, by
4	striking "The" and inserting "Except as provided in
5	paragraph (3), the";
6	(2) in paragraph (2)(B)(i) by striking ", ϵ
7	elaim for reopening a prior decision on a claim, or
8	a claim for an increase in benefits;" and inserting
9	"or a supplemental claim;"; and
10	(3) by adding at the end the following new
11	paragraph:
12	"(3) The requirement to provide notice under para
13	graph (1) shall not apply with respect to a supplemental
14	elaim that is filed within the timeframe set forth in sub-
15	paragraphs (B) and (D) of section 5110(a)(2) of this
16	title.".
17	(c) Modification of Rule Regarding Dis-
18	ALLOWED CLAIMS. Section 5103A(f) of such title is
19	amended—
20	(1) by striking "reopen" and inserting "readju-
21	dicate"; and
22	(2) by striking "material" and inserting "rel-
23	evant''.
24	(d) Modification of Duty To Assist Claim
25	ANTS.—Section 5103A of such title is amended—

1	(1) by redesignating subsections (e) through (g)
2	as subsections (g) through (i), respectively; and
3	(2) by inserting after subsection (d) the fol-
4	lowing new subsections:
5	"(e) APPLICABILITY OF DUTY TO ASSIST.—(1) The
6	Secretary's duty to assist under this section shall apply
7	only to a claim, or supplemental claim, for a benefit under
8	a law administered by the Secretary until the time that
9	a claimant is provided notice of the agency of original ju-
10	risdiction's decision with respect to such claim, or supple-
11	mental claim, under section 5104 of this title.
12	"(2) The Secretary's duty to assist under this section
13	shall not apply to higher-level review by the agency of
14	original jurisdiction, pursuant to section 5104B of this
15	title, or to review on appeal by the Board of Veterans'
16	Appeals.
17	"(f) Correction of Duty To Assist Errors.—
18	(1) If, during review of the agency of original jurisdiction
19	decision under section 5104B of this title, the higher-level

24 less the claim can be granted in full, the higher-level adju-

20 adjudicator identifies or learns of an error on the part of

the agency of original jurisdiction to satisfy its duties

under this section, and that error occurred prior to the

agency of original jurisdiction decision being reviewed, un-

- 1 dicator shall return the claim for correction of such error
- 2 and readjudication.
- 3 "(2)(A) If the Board of Veterans' Appeals, during re-
- 4 view on appeal of an agency of original jurisdiction deci-
- 5 sion, identifies or learns of an error on the part of the
- 6 agency of original jurisdiction to satisfy its duties under
- 7 this section, and that error occurred prior to the agency
- 8 of original jurisdiction decision on appeal, unless the claim
- 9 can be granted in full, the Board shall remand the claim
- 10 to the agency of original jurisdiction for correction of such
- 11 error and readjudication.
- 12 "(B) Remand for correction of such error may in-
- 13 clude directing the agency of original jurisdiction to obtain
- 14 an advisory medical opinion under section 5109 of this
- 15 title.
- 16 "(3) Nothing in this subsection shall be construed to
- 17 imply that the Secretary, during the consideration of a
- 18 claim, does not have a duty to correct an error described
- 19 in paragraph (1) or (2) that was erroneously not identified
- 20 during higher-level review or during review on appeal with
- 21 respect to the claim.".
- 22 (e) Decisions and Notices of Decisions.—Sub-
- 23 section (b) of section 5104 of such title is amended to read
- 24 as follows:

1	"(b) Each notice provided under subsection (a) shall
2	also include all of the following:
3	"(1) Identification of the issues adjudicated.
4	"(2) A summary of the evidence considered by
5	the Secretary.
6	"(3) A summary of the applicable laws and reg-
7	ulations.
8	"(4) Identification of findings favorable to the
9	claimant.
10	"(5) In the case of a denial, identification of
11	elements not satisfied leading to the denial.
12	"(6) An explanation of how to obtain or access
13	evidence used in making the decision.
14	"(7) If applicable, identification of the criteria
15	that must be satisfied to grant service connection or
16	the next higher level of compensation.".
17	(f) BINDING NATURE OF FAVORABLE FINDINGS.—
18	(1) In General. Chapter 51 of such title is
19	amended by inserting after section 5104 the fol-
20	lowing new section:
21	"§ 5104A. Binding nature of favorable findings
22	"Any finding favorable to the claimant as described
23	in section 5104(b)(4) of this title shall be binding on all
24	subsequent adjudicators within the Department, unless

1	clear and convincing evidence is shown to the contrary to
2	rebut such favorable finding.".
3	(2) CLERICAL AMENDMENT.—The table of sec-
4	tions at the beginning of chapter 51 of such title is
5	amended by inserting after the item relating to see-
6	tion 5104 the following new item:
	"5104A. Binding nature of favorable findings.".
7	(g) Higher-Level Review by Agency of Origi-
8	NAL JURISDICTION.—
9	(1) In General.—Chapter 51 of such title, as
10	amended by subsection (f), is further amended by in-
11	serting after section 5104A, as added by such sub-
12	section, the following new section:
13	"§ 5104B. Higher-level review by the agency of origi-
14	nal jurisdiction
15	"(a) In General.—(1) A claimant may request a
16	review of the decision of the agency of original jurisdiction
17	by a higher-level adjudicator within the agency of original
18	jurisdiction.
19	"(2) The Secretary shall approve each request for re-
20	view under paragraph (1).
21	"(b) Time and Manner of Request.—(1) A re-
22	quest for higher-level review by the agency of original ju-
23	risdiction shall be—
24	"(A) in writing in such form as the Secretary

may prescribe; and

1	"(B) made within one year of the notice of the
2	agency of original jurisdiction's decision.
3	"(2) Such request may specifically indicate whether
4	such review is requested by a higher-level adjudicator at
5	the same office within the agency of original jurisdiction
6	or by an adjudicator at a different office of the agency
7	of original jurisdiction. The Secretary shall not deny such
8	request for review by an adjudicator at a different office
9	of the agency of original jurisdiction without good cause.
10	"(e) Decision.—Notice of a higher-level review deci-
11	sion under this section shall be provided in writing and
12	shall include a general statement—
13	"(1) reflecting whether evidence was not consid-
14	ered pursuant to subsection (d); and
15	"(2) noting the options available to the claim-
16	ant to have the evidence described in paragraph (1),
17	if any, considered by the Department.
18	"(d) EVIDENTIARY RECORD FOR REVIEW.—The evi-
19	dentiary record before the higher-level adjudicator shall be
20	limited to the evidence of record in the agency of original
21	jurisdiction decision being reviewed.
22	"(e) DE Novo Review.—A review of the decision of
23	the agency of original jurisdiction by a higher-level adjudi-
24	eator within the agency of original jurisdiction shall be de
25	novo.".

1	(2) CLERICAL AMENDMENT.—The table of sec-
2	tions at the beginning of chapter 51 of such title, as
3	amended by subsection (f), is further amended by in-
4	serting after the item relating to section 5104A, as
5	added by such subsection, the following new item:
	"5104B. Higher-level review by the agency of original jurisdiction.".
6	(h) Options Following Decision by Agency of
7	Original Jurisdiction.—
8	(1) In General.—Chapter 51 of such title, as
9	amended by subsection (g), is further amended by
10	inserting after section 5104B, as added by such sub-
11	section, the following new section:
12	"§5104C. Options following decision by agency of
13	original jurisdiction
13 14	original jurisdiction "(a) Within One Year of Decision.—(1) Subject
14 15	"(a) WITHIN ONE YEAR OF DECISION.—(1) Subject
14 15 16	"(a) WITHIN ONE YEAR OF DECISION.—(1) Subject to paragraph (2), in any case in which the Secretary ren-
14 15 16	"(a) WITHIN ONE YEAR OF DECISION.—(1) Subject to paragraph (2), in any case in which the Secretary renders a decision on a claim, the claimant may take any of the following actions on or before the date that is one year
14 15 16 17	"(a) WITHIN ONE YEAR OF DECISION.—(1) Subject to paragraph (2), in any ease in which the Secretary renders a decision on a claim, the claimant may take any of the following actions on or before the date that is one year after the date on which the agency of original jurisdiction
14 15 16 17	"(a) WITHIN ONE YEAR OF DECISION.—(1) Subject to paragraph (2), in any ease in which the Secretary renders a decision on a claim, the claimant may take any of the following actions on or before the date that is one year after the date on which the agency of original jurisdiction
14 15 16 17 18	"(a) WITHIN ONE YEAR OF DECISION.—(1) Subject to paragraph (2), in any ease in which the Secretary renders a decision on a claim, the claimant may take any of the following actions on or before the date that is one year after the date on which the agency of original jurisdiction issues a decision with respect to that claim:
14 15 16 17 18 19 20	"(a) WITHIN ONE YEAR OF DECISION.—(1) Subject to paragraph (2), in any ease in which the Secretary renders a decision on a claim, the claimant may take any of the following actions on or before the date that is one year after the date on which the agency of original jurisdiction issues a decision with respect to that claim: "(A) File a request for higher-level review
14 15 16 17 18 19 20	"(a) WITHIN ONE YEAR OF DECISION.—(1) Subject to paragraph (2), in any case in which the Secretary renders a decision on a claim, the claimant may take any of the following actions on or before the date that is one year after the date on which the agency of original jurisdiction issues a decision with respect to that claim: "(A) File a request for higher-level review under section 5104B of this title.
14 15 16 17 18 19 20 21	"(a) WITHIN ONE YEAR OF DECISION.—(1) Subject to paragraph (2), in any case in which the Secretary renders a decision on a claim, the claimant may take any of the following actions on or before the date that is one year after the date on which the agency of original jurisdiction issues a decision with respect to that claim: "(A) File a request for higher-level review under section 5104B of this title. "(B) File a supplemental claim under section

1	"(2)(A) Once a claimant takes an action set forth in
2	paragraph (1), the claimant may not take another action
3	set forth in that paragraph with respect to such claim
4	until—
5	"(i) the higher-level review, supplemental claim,
6	or notice of disagreement is adjudicated; or
7	"(ii) the request for higher-level review, supple-
8	mental claim, or notice of disagreement is with-
9	drawn.
10	"(B) Nothing in this subsection shall prohibit a
11	claimant from taking any of the actions set forth in para-
12	graph (1) in succession with respect to a claim.
13	"(C) Nothing in this subsection shall prohibit a
14	claimant from taking different actions set forth in para-
15	graph (1) with respect to different claims.
16	"(D) The Secretary may, as the Secretary considers
17	appropriate, develop and implement a policy for claimants
18	who—
19	"(i) take an action under paragraph (1);
20	"(ii) wish to withdraw the action before the
21	higher-level review, supplemental claim, or notice of
22	disagreement is adjudicated; and
23	"(iii) in lieu of such action take a different ac-
24	tion under paragraph (1).

1	"(b) More Than One Year After Decision.—In
2	any case in which the Secretary renders a decision on a
3	claim and more than one year has passed since the date
4	on which the agency of original jurisdiction issues a deci-
5	sion with respect to that claim, the claimant may file a
6	supplemental claim under section 5108 of this title.".
7	(2) CLERICAL AMENDMENT.—The table of sec-
8	tions at the beginning of chapter 51 of such title, as
9	amended by subsection (g), is further amended by
10	inserting after the item relating to section 5104B, as
11	added by such subsection, the following new item:
	"5104C. Options following decision by agency of original jurisdiction.".
12	(i) Supplemental Claims.—
13	(1) In General.—Section 5108 of such title is
14	amended to read as follows:
15	<u>"§ 5108. Supplemental claims</u>
16	"If new and relevant evidence is presented or secured
17	with respect to a supplemental claim, the Secretary shall
18	readjudicate the claim taking into consideration any evi-
19	dence added to the record prior to the former disposition
20	of the claim.".
21	(2) CLERICAL AMENDMENT.—The table of sec-
22	tions at the beginning of chapter 51 of such title is

amended by striking the item relating to section

5108 and inserting the following new item:

"5108. Supplemental claims.".

23

- 1 (j) REMAND TO OBTAIN ADVISORY MEDICAL OPIN-
- 2 ION.—Section 5109 of such title is amended by adding
- 3 at the end the following new subsection:
- 4 "(d)(1) The Board of Veterans' Appeals shall remand
- 5 a claim to direct the agency of original jurisdiction to ob-
- 6 tain an advisory medical opinion from an independent
- 7 medical expert under this section if the Board finds that
- 8 the Veterans Benefits Administration should have exer-
- 9 eised its discretion to obtain such an opinion.
- 10 "(2) The Board's remand instructions shall include
- 11 the questions to be posed to the independent medical ex-
- 12 pert providing the advisory medical opinion.".
- 13 (k) RESTATEMENT OF REQUIREMENT FOR EXPE-
- 14 dited Treatment of Returned and Remanded
- 15 CLAIMS.—
- 16 (1) In General.—Section 5109B of such title
- is amended to read as follows:
- 18 "\\$5109B. Expedited treatment of returned and re-
- 19 manded elaims
- 20 "The Secretary shall take such actions as may be
- 21 necessary to provide for the expeditious treatment by the
- 22 Veterans Benefits Administration of any claim that is re-
- 23 turned by a higher-level adjudicator under section 5104B
- 24 of this title or remanded by the Board of Veterans' Ap-
- 25 peals.".

1	(2) CLERICAL AMENDMENT.—The table of sec-
2	tions at the beginning of chapter 51 of such title is
3	amended by striking the item relating to section
4	5109B and inserting the following new item:
	"5109B. Expedited treatment of returned and remanded claims.".
5	(l) Effective Dates of Awards.—Section 5110 of
6	title 38, United States Code, is amended—
7	(1) by amending subsection (a) to read as fol-
8	lows:
9	"(a)(1) Unless specifically provided otherwise in this
10	chapter, the effective date of an award based on an initial
11	claim, or a supplemental claim, of compensation, depend-
12	ency and indemnity compensation, or pension, shall be
13	fixed in accordance with the facts found, but shall not be
14	earlier than the date of receipt of application therefor.
15	"(2) For purposes of determining the effective date
16	of an award under this section, the date of application
17	shall be considered the date of the filing of the initial ap-
18	plication for a benefit if the claim is continuously pursued
19	by filing any of the following, either alone or in succession:
20	"(A) A request for higher-level review under
21	section 5104B of this title on or before the date that
22	is one year after the date on which the agency of
23	original jurisdiction issues a decision.
24	"(B) A supplemental claim under section 5108
25	of this title on or before the date that is one year

1	after the date on which the agency of original juris-
2	diction issues a decision.
3	"(C) A notice of disagreement on or before the
4	date that is one year after the date on which the
5	agency of original jurisdiction issues a decision.
6	"(D) A supplemental claim under section 5108
7	of this title on or before the date that is one year
8	after the date on which the Board of Veterans' Ap-
9	peals issues a decision.
10	"(E) A supplemental claim under section 5108
11	of this title on or before the date that is one year
12	after the date on which the Court of Appeals for
13	Veterans Claims issues a decision.
14	"(3) Except as otherwise provided in this section, for
15	supplemental claims received more than one year after the
16	date on which the agency of original jurisdiction issued
17	a decision or the Board of Veterans' Appeals issued a deci-
18	sion, the effective date shall be fixed in accordance with
19	the facts found, but shall not be earlier than the date of
20	receipt of the supplemental claim."; and
21	(2) in subsection (i), in the first sentence—
22	(A) by striking "reopened" and inserting
23	"readjudicated";
24	(B) by striking "material" and inserting
25	"relevant"; and

1	(C) by striking "reopening" and inserting
2	"readjudication".
3	(m) Definition of Award or Increased Award
4	FOR PURPOSES OF PROVISIONS RELATING TO COM-
5	MENCEMENT OF PERIOD OF PAYMENT.—Section
6	5111(d)(1) of such title is amended by striking "or re-
7	opened award" and inserting "award or award based on
8	a supplemental elaim''.
9	(n) Modification on Limitation on Fees Allow-
10	ABLE FOR REPRESENTATION.—Section 5904(e) of such
11	title is amended, in paragraphs (1) and (2), by striking
12	"notice of disagreement is filed" both places it appears
13	and inserting "claimant is provided notice of the agency
14	of original jurisdiction's initial decision under section 5104
15	of this title".
16	(0) CLARIFICATION OF BOARD OF VETERANS' AP-
17	PEALS REFERRAL REQUIREMENTS AFTER ORDER FOR
18	RECONSIDERATION OF DECISIONS.—Section 7103(b)(1)
19	of title 38, United States Code, is amended by striking
20	"heard" both places it appears and inserting "decided".
21	(p) Conforming Amendment Relating to Re-
22	ADJUDICATION.—Section 7104(b) of such title is amended
23	by striking "reopened" and inserting "readjudicated".
24	(q) Modification of Procedures for Appeals
25	TO BOARD OF VETERANS' APPEALS.—

1	(1) In General.—Section 7105 of title 38,
2	United States Code, is amended—
3	(A) in subsection (a), by striking the first
4	sentence and inserting "Appellate review shall
5	be initiated by the filing of a notice of disagree-
6	ment in the form prescribed by the Secretary.";
7	(B) by amending subsection (b) to read as
8	follows:
9	"(b)(1)(A) Except in the ease of simultaneously con-
10	tested claims, a notice of disagreement shall be filed within
11	one year from the date of the mailing of notice of the deci-
12	sion of the agency of original jurisdiction pursuant to sec-
13	tion 5104, 5104B, or 5108 of this title.
14	"(B) A notice of disagreement postmarked before the
15	expiration of the one-year period shall be accepted as time-
16	ly filed.
17	"(C) A question as to timeliness or adequacy of the
18	notice of disagreement shall be decided by the Board.
19	"(2)(A) Notices of disagreement shall be in writing,
20	shall identify the specific determination with which the
21	elaimant disagrees, and may be filed by the elaimant, the
22	claimant's legal guardian, or such accredited representa-
23	tive, attorney, or authorized agent as may be selected by
24	the claimant or legal guardian.

1	"(B) Not more than one recognized organization, at-
2	torney, or agent may be recognized at any one time in
3	the prosecution of a claim.
4	"(C) Notices of disagreement shall be filed with the
5	Board.
6	"(3) The notice of disagreement shall indicate wheth-
7	er the claimant requests—
8	"(A) a hearing before the Board, which shall
9	include an opportunity to submit evidence in accord-
10	ance with section 7113(b) of this title;
11	"(B) an opportunity to submit additional evi-
12	dence without a hearing before the Board, which
13	shall include an opportunity to submit evidence in
14	accordance with section 7113(c) of this title; or
15	"(C) a review by the Board without a hearing
16	or the submittal of additional evidence.
17	"(4) The Secretary may develop a policy to permit
18	a claimant to modify the information identified in the no-
19	tice of disagreement after the notice of disagreement has
20	been filed under this section pursuant to such require-
21	ments as the Secretary may prescribe.";
22	(C) by amending subsection (c) to read as
23	follows:
24	"(e) If no notice of disagreement is filed in accord-
25	ance with this chapter within the prescribed period, the

- action or decision of the agency of original jurisdiction shall become final and the claim shall not thereafter be readjudicated or allowed, except as may otherwise be provided by section 5104B or 5108 of this title or such regu-4 5 lations as are consistent with this title."; 6 (D) by striking subsection (d) and insert-7 ing the following new subsection (d): 8 "(d) The Board of Veterans' Appeals may dismiss any appeal which fails to identify the specific determina-10 tion with which the claimant disagrees."; 11 (E) by striking subsection (e); and 12 (F) in the section heading, by striking 13 "notice of disagreement and". 14 (2) CLERICAL AMENDMENT.—The table of sec-15 tions at the beginning of chapter 71 of such title is 16 amended by striking the item relating to section 17 7105 and inserting the following new item: "7105. Filing of appeal.". 18 (r) Modification of Procedures and Require-MENTS FOR SIMULTANEOUSLY CONTESTED CLAIMS. 19 Subsection (b) of section 7105A of such title is amended 20 21 to read as follows: 22 "(b)(1) The substance of the notice of disagreement shall be communicated to the other party or parties in in-
- 25 a brief or argument in response thereto.

terest and a period of thirty days shall be allowed for filing

- 1 "(2) Such notice shall be forwarded to the last known
- 2 address of record of the parties concerned, and such action
- 3 shall constitute sufficient evidence of notice.".
- 4 (s) Repeal of Procedures for Administrative
- 5 Appeals.—
- 6 (1) In General.—Chapter 71 of such title is
- 7 amended by striking section 7106.
- 8 (2) CLERICAL AMENDMENT.—The table of sec-
- 9 tions at the beginning of chapter 71 of such title is
- 10 amended by striking the item relating to section
- 11 7106.
- 12 (t) Modifications Relating to Appeals: Dock-
- 13 ETS; HEARINGS.—
- 14 (1) In General.—Section 7107 of such title is
- 15 amended to read as follows:
- 16 "\square 7107. Appeals: dockets; hearings
- 17 "(a) DOCKETS.—(1) Subject to paragraph (2), the
- 18 Board shall maintain at least two separate dockets.
- 19 "(2) The Board may not maintain more than two
- 20 separate dockets unless the Board notifies the Committee
- 21 on Veterans' Affairs of the Senate and the Committee on
- 22 Veterans' Affairs of the House of Representatives of any
- 23 additional docket, including a justification for maintaining
- 24 such additional docket.

- 1 "(3)(A) The Board may assign to each docket main-
- 2 tained under paragraph (1) such eases as the Board con-
- 3 siders appropriate, except that cases described in clause
- 4 (i) of subparagraph (B) may not be assigned to any docket
- 5 to which eases described in clause (ii) of such paragraph
- 6 are assigned.
- 7 "(B) Cases described in this paragraph are the fol-
- 8 lowing:
- 9 "(i) Cases in which no Board hearing is re-
- 10 quested and no additional evidence will be sub-
- 11 mitted.
- 12 "(ii) Cases in which a Board hearing is re-
- 13 quested in the notice of disagreement.
- 14 "(4) Except as provided in subsection (b), each case
- 15 before the Board will be decided in regular order according
- 16 to its respective place on the docket to which it is assigned
- 17 by the Board.
- 18 "(b) ADVANCEMENT ON THE DOCKET.—(1) A ease
- 19 on one of the dockets of the Board maintained under sub-
- 20 section (a) may, for cause shown, be advanced on motion
- 21 for earlier consideration and determination.
- 22 "(2) Any such motion shall set forth succinctly the
- 23 grounds upon which the motion is based.
- 24 "(3) Such a motion may be granted only—

1	"(A) if the case involves interpretation of law of
2	general application affecting other claims;
3	"(B) if the appellant is seriously ill or is under
4	severe financial hardship; or
5	"(C) for other sufficient cause shown.
6	"(c) Manner and Scheduling of Hearings for
7	Cases on a Docket That May Include a Hearing.—
8	(1) For eases on a docket maintained by the Board under
9	subsection (a) that may include a hearing, in which a
10	hearing is requested in the notice of disagreement, the
11	Board shall notify the appellant whether a Board hearing
12	will be held—
13	"(A) at its principal location; or
14	"(B) by picture and voice transmission at a fa-
15	cility of the Department where the Secretary has
16	provided suitable facilities and equipment to conduct
17	such hearings.
18	"(2)(A) Upon notification of a Board hearing at the
19	Board's principal location as described in subparagraph
20	(A) of paragraph (1), the appellant may alternatively re-
21	quest a hearing as described in subparagraph (B) of such
22	paragraph. If so requested, the Board shall grant such re-
23	quest.
24	"(B) Upon notification of a Board hearing by picture
25	and voice transmission as described in subparagraph (B)

- 1 of paragraph (1), the appellant may alternatively request
- 2 a hearing as described in subparagraph (A) of such para-
- 3 graph. If so requested, the Board shall grant such request.
- 4 "(d) Screening of Cases.—Nothing in this section
- 5 shall be construed to preclude the screening of cases for
- 6 purposes of—
- 7 "(1) determining the adequacy of the record for
- 8 decisional purposes; or
- 9 "(2) the development, or attempted develop-
- 10 ment, of a record found to be inadequate for
- 11 decisional purposes.
- 12 "(e) Policy on Changing Dockets.—The Sec-
- 13 retary may develop and implement a policy allowing a
- 14 elaimant to move the elaimant's ease from one docket to
- 15 another docket.".
- 16 (2) REPORT.—Not later than the date that is
- 17 90 days before the date set forth in subsection (x),
- the Secretary shall submit to the Committee on Vet-
- 19 erans' Affairs of the Senate and the Committee on
- 20 Veterans' Affairs of the House of Representatives a
- 21 report setting forth a description of the docket that
- 22 will be maintained under section 7107 of title 38,
- 23 United States Code, as amended by paragraph (1),
- for eases in which no hearing before the Board of
- 25 Veterans' Appeals is requested in the notice of dis-

1	agreement but the appellant requests, in the notice
2	of disagreement, an opportunity to submit additional
3	evidence.
4	(u) Repeal of Certain Authority for Inde-
5	PENDENT MEDICAL OPINIONS.—
6	(1) In General.—Section 7109 of such title is
7	repealed.
8	(2) Conforming Amendment.—Section
9	5701(b)(1) of such title is amended by striking "or
10	7109".
11	(3) CLERICAL AMENDMENT.—The table of sec-
12	tions at the beginning of chapter 71 of such title is
13	amended by striking the item relating to section
14	7109.
15	(v) Clarification of Procedures for Review of
16	DECISIONS ON GROUNDS OF CLEAR AND UNMISTAKABLE
17	Error.—Section 7111(e) of such title is amended by
18	striking ", without referral to any adjudicative or hearing
19	official acting on behalf of the Secretary".
20	(w) EVIDENTIARY RECORD BEFORE BOARD OF VET-
21	ERANS' APPEALS.
22	(1) In General.—Chapter 71 of such title is
23	amended by adding at the end the following new see-
24	tion:

1	** 7113. Evidentiary record before the Board of Vet-
2	erans' Appeals
3	"(a) Cases With No Request for a Hearing or
4	Additional Evidence.—For cases in which a hearing
5	before the Board of Veterans' Appeals is not requested
6	in the notice of disagreement and no request was made
7	to submit evidence, the evidentiary record before the
8	Board shall be limited to the evidence of record at the
9	time of the decision of the agency of original jurisdiction
10	on appeal.
11	"(b) Cases With a Request for a Hearing.—(1)
12	Except as provided in paragraph (2), for eases in which
13	a hearing is requested in the notice of disagreement, the
14	evidentiary record before the Board shall be limited to the
15	evidence of record at the time of the decision of the agency
16	of original jurisdiction on appeal.
17	"(2) The evidentiary record before the Board for
18	eases described in paragraph (1) shall include each of the
19	following, which the Board shall consider in the first in-
20	stance:
21	"(A) Evidence submitted by the appellant and
22	his or her representative, if any, at the Board hear-
23	ing.
24	"(B) Evidence submitted by the appellant and
25	his or her representative, if any, within 90 days fol-
26	lowing the Board hearing.

1	"(c) Cases With No Request for a Hearing and
2	WITH A REQUEST FOR ADDITIONAL EVIDENCE.—(1) Ex-
3	eept as provided in paragraph (2), for eases in which a
4	hearing is not requested in the notice of disagreement but
5	an opportunity to submit evidence is requested, the evi-
6	dentiary record before the Board shall be limited to the
7	evidence considered by the agency of original jurisdiction
8	in the decision on appeal.
9	"(2) The evidentiary record before the Board for
10	eases described in paragraph (1) shall include each of the
11	following, which the Board shall consider in the first in-
12	stance:
13	"(A) Evidence submitted by the appellant and
14	his or her representative, if any, with the notice of
15	disagreement.
16	"(B) Evidence submitted by the appellant and
17	his or her representative, if any, within 90 days fol-
18	lowing receipt of the notice of disagreement.".
19	(2) Notification when evidence not con-
20	SIDERED.—Section 7104(d) of such title is amend-
21	ed —
22	(A) in paragraph (1), by striking "; and"
23	and inserting a semicolon;
24	(B) by redesignating paragraph (2) as
25	paragraph (3); and

1	(C) by inserting after paragraph (1) the
2	following new paragraph (2):
3	"(2) a general statement—
4	"(A) reflecting whether evidence was not
5	considered in making the decision because the
6	evidence was received at a time when not per-
7	mitted under section 7113 of this title; and
8	"(B) noting such options as may be avail-
9	able for having the evidence considered by the
10	Department; and".
11	(3) CLERICAL AMENDMENT.—The table of sec-
12	tions at the beginning of chapter 71 of such title is
13	amended by inserting after the item relating to sec-
14	tion 7112 the following new item:
	"7113. Evidentiary record before the Board of Veterans' Appeals.".
15	(x) APPLICABILITY.—
16	(1) In general.—Except as otherwise pro-
17	vided in this subsection, the amendments made by
18	this section shall apply to all claims for which notice
19	of a decision under section 5104 of title 38, United
20	States Code, is provided by the Secretary of Vet-
21	erans Affairs on or after the later of—
22	(A) the date that is 540 days after the
23	date of the enactment of this Act; and
24	(B) the date that is 30 days after the date
25	on which the Secretary of Veterans Affairs sub-

1	mits to the appropriate committees of Congress
2	a certification that the Secretary confirms,
3	without delegation, that the Department of Vet-
4	erans Affairs has the resources, personnel, of-
5	fice space, procedures, and information tech-
6	nology required—
7	(i) to carry out the new appeals sys-
8	tem; and
9	(ii) to timely address both appeals of
10	decisions on legacy claims and appeals
11	under the new appeals system.
12	(2) Collaboration.—In determining whether
13	and when to make a certification under paragraph
14	(1)(B), the Secretary shall collaborate with, partner
15	with, and give weight to the advice of veterans serv-
16	ice organizations and such other stakeholders as the
17	Secretary considers appropriate.
18	(3) Early applicability.—The Secretary
19	may apply the new appeals system to a claim with
20	respect to which the claimant—
21	(A) receives a notice of a decision under
22	section 5104 of such title after the date of the
23	enactment of this Act and before the applica-
24	bility date set forth in paragraph (1); and

1	(B) elects to subject the claim to the new
2	appeals system.
3	(4) Phased rollout.—The Secretary may
4	begin implementation of the new appeals system in
5	phases, with the first phase of such phased imple-
6	mentation beginning on the applicability date set
7	forth in paragraph (1).
8	(5) Treatment of Legacy claims.—With re-
9	spect to legacy claims, upon the issuance to a claim-
10	ant of a statement of the case or supplemental state-
11	ment of the ease occurring on or after the applica-
12	bility date specified in paragraph (1), a claimant
13	may elect to participate in the new appeals system.
14	(6) Publication of applicability date.
15	Not later than the date on which the new appeals
16	system goes into effect (or the first phase of the new
17	appeals system goes into effect under paragraph (4),
18	as the case may be), the Secretary shall publish in
19	the Federal Register such date.
20	(7) DEFINITIONS.—In this subsection:
21	(A) Appropriate committees of con-
22	GRESS.—The term "appropriate committees of
23	Congress' means—

1	(i) the Committee on Veterans' Af-
2	fairs and the Committee on Appropriations
3	of the Senate; and
4	(ii) the Committee on Veterans' Af-
5	fairs and the Committee on Appropriations
6	of the House of Representatives.
7	(B) VETERANS SERVICE ORGANIZATION.—
8	The term "veterans service organization"
9	means any organization recognized by the Sec-
10	retary for the representation of veterans under
11	section 5902 of title 38, United States Code.
12	(y) Rule of Construction.—Nothing in this sec-
13	tion or any of the amendments made by this section shall
14	be construed to limit the ability of a claimant to request
15	a revision of a decision under section 5109A or 7111 of
16	title 38, United States Code.
17	SEC. 3. COMPREHENSIVE PLAN FOR PROCESSING OF LEG-
18	ACY APPEALS AND IMPLEMENTING NEW AP-
19	PEALS SYSTEM.
20	(a) Plan Required.—Not later than 90 days after
21	the date of the enactment of this Act, the Secretary of
22	Veterans Affairs shall submit to the appropriate commit-
23	tees of Congress and the Comptroller General of the
24	United States a comprehensive plan for—

1	(1) the processing of appeals of decisions on
2	legacy claims that the Secretary considers pending;
3	(2) implementing the new appeals system;
4	(3) timely processing, under the new appeals
5	system, of—
6	(A) supplemental claims under section
7	5108 of title 38, United States Code, as amend-
8	ed by section $2(i)$;
9	(B) requests for higher-level review under
10	section 5104B of such title, as added by section
11	2(g); and
12	(C) appeals on any docket maintained
13	under section 7107 of such title, as amended by
14	section $2(t)$; and
15	(4) monitoring the implementation of the new
16	appeals system, including metrics and goals—
17	(A) to track the progress of the implemen-
18	tation;
19	(B) to evaluate the efficiency and effective-
20	ness of the implementation; and
21	(C) to identify potential issues relating to
22	the implementation.
23	(b) Elements.—The plan required by subsection (a)
24	shall include, at a minimum, the following:

1	(1) Delineation of the total resource require-
2	ments of the Veterans Benefits Administration and
3	the Board of Veterans' Appeals, disaggregated by
4	resources required to implement and administer the
5	new appeals system and resources required to ad-
6	dress the appeals of decisions on legacy claims.
7	(2) Delineation of the personnel requirements
8	of the Administration and the Board, including
9	staffing levels during the—
10	(A) period in which the Administration and
11	the Board are concurrently processing—
12	(i) appeals of decisions on legacy
13	elaims; and
14	(ii) appeals of decisions on non-legacy
15	elaims under the new appeals system; and
16	(B) the period during which the Adminis-
17	tration and the Board are no longer processing
18	any appeals of decisions on legacy claims.
19	(3) Identification of the legal authorities under
20	which the Administration or the Board may—
21	(A) hire additional employees to conduct
22	the concurrent processing described in para-
23	$\frac{\text{graph }(2)(A)}{\text{and}}$
24	(B) remove employees who are no longer
25	required by the Administration or the Board

1	once the Administration and the Board are no
2	longer processing any appeals of decisions on
3	legacy claims.
4	(4) An estimate of the amount of time the Ad-

- (4) An estimate of the amount of time the Administration and the Board will require to hire additional employees as described in paragraph (3)(A) once funding has been made available for such purpose, including a comparison of such estimate and the historical average time required by the Administration and the Board to hire additional employees.
- (5) A description of the modifications to the information technology systems of the Administration and the Board that the Administration and the Board require to earry out the new appeals system, including cost estimates and a timeline for making the modifications.
- (6) An estimate of the office space the Administration and the Board will require during each of the periods described in paragraph (2), including—

(A) an estimate of the amount of time the Administration and the Board will require to acquire any additional office space to earry out processing of appeals of decisions on legacy claims and processing of appeals under the new appeals system;

(B) a comparison of the estimate under subparagraph (A) and the historical average time required by the Administration and the Board to acquire new office space; and

(C) a plan for using telework to accommodate staff exceeding available office space, including how the Administration and the Board will provide training and oversight with respect to such teleworking.

(7) Projections for the productivity of individual employees at the Administration and the Board in earrying out tasks relating to the processing of appeals of decisions on legacy claims and appeals under the new appeals system, taking into account the experience level of new employees and the enhanced notice requirements under section 5104(b) of title 38, United States Code, as amended by section 2(e).

(8) An outline of the outreach the Secretary expects to conduct to inform veterans, families of veterans, survivors of veterans, veterans service organizations, military service organizations, congressional caseworkers, advocates for veterans, and such other stakeholders as the Secretary considers appropriate about the new appeals system, including—

1	(A) a description of the resources required
2	to conduct such outreach; and
3	(B) timelines for completing such outreach.
4	(9) Identification of and a timeline for—
5	(A) any training that may be required as
6	a result of hiring new employees to carry out
7	the new appeals system or to process appeals of
8	decisions on legacy claims; and
9	(B) any retraining of existing employees
10	that may be required to earry out such system
11	or to process such claims.
12	(10) Identification of the costs to the Depart-
13	ment of the training identified under paragraph (9)
14	and any additional training staff and any additional
15	training facilities that will be required to provide
16	such training.
17	(11) Timelines for updating any policy guid-
18	ance, Internet websites, and official forms that may
19	be necessary to carry out the new appeals system,
20	including—
21	(A) identification of which offices and enti-
22	ties will be involved in efforts relating to such
23	updating; and
24	(B) historical information about how long
25	similar update efforts have taken.

- 1 (12) A timeline, including interim milestones,
 2 for promulgating such regulations as may be nec3 essary to earry out the new appeals system and a
 4 comparison with historical averages for time re5 quired to promulgate regulations of similar com6 plexity and scope.
 - (13) An outline of the circumstances under which claimants with pending appeals of decisions on legacy claims would be authorized to have their appeals reviewed under the new appeals system.
 - (14) A delineation of the key goals and milestones for reducing the number of pending appeals that are not processed under the new appeals system, including the expected number of appeals, remands, and hearing requests at the Administration and the Board each year, beginning with the one year period beginning on the date of the enactment of this Act, until there are no longer any appeals pending before the Administration or the Board for a decision on a legacy claim.
 - (15) A description of each risk factor associated with each element of the plan and a contingency plan to minimize each such risk.
- 24 (c) REVIEW BY COMPTROLLER GENERAL OF THE
- 25 United States.—

1	(1) In General.—Not later than 90 days after
2	the Comptroller General of the United States re-
3	ceives the plan required by subsection (a), the
4	Comptroller General shall—
5	(A) assess such plan; and
6	(B) notify the appropriate committees of
7	Congress of the findings of the Comptroller
8	General with respect to the assessment con-
9	ducted under subparagraph (A) .
10	(2) Elements.—The assessment conducted
11	under paragraph (1)(A) shall include the following:
12	(A) An assessment of whether the plan
13	comports with sound planning practices.
14	(B) Identification of any gaps in the plan.
15	(C) Formulation of such recommendations
16	as the Comptroller General considers appro-
17	priate.
18	(d) Periodic Progress Reports.—Not later than
19	90 days after the date on which the Secretary submits
20	the plan under subsection (a), not less frequently than
21	once every 90 days thereafter until the applicability date
22	set forth in section 2(x)(1), and not less frequently than
23	once every 180 days thereafter for the 10-year period fol-
24	lowing such applicability date, the Secretary shall submit
25	to the appropriate committees of Congress and the Comp-

1	troller General a report on the progress of the Secretary
2	in carrying out the plan.
3	(e) Appropriate Committees of Congress De-
4	FINED.—In this section, the term "appropriate commit-
5	tees of Congress" means—
6	(1) the Committee on Veterans' Affairs and the
7	Committee on Appropriations of the Senate; and
8	(2) the Committee on Veterans' Affairs and the
9	Committee on Appropriations of the House of Rep-
10	resentatives.
11	SEC. 4. PROGRAMS TO TEST ASSUMPTIONS RELIED ON IN
12	DEVELOPMENT OF COMPREHENSIVE PLAN
13	FOR PROCESSING OF LEGACY APPEALS AND
13 14	FOR PROCESSING OF LEGACY APPEALS AND SUPPORTING NEW APPEALS SYSTEM.
14	SUPPORTING NEW APPEALS SYSTEM.
14 15	SUPPORTING NEW APPEALS SYSTEM. (a) AUTHORIZATION.
141516	SUPPORTING NEW APPEALS SYSTEM. (a) AUTHORIZATION.— (1) IN GENERAL.—The Secretary of Veterans
14151617	supporting New Appeals system. (a) Authorization. (1) In general.—The Secretary of Veterans Affairs may earry out such programs as the Sec-
14 15 16 17 18	supporting New Appeals system. (a) Authorization.— (1) In General.—The Secretary of Veterans Affairs may earry out such programs as the Secretary considers appropriate to test any assumptions
14 15 16 17 18 19	supporting New Appeals system. (a) Authorization.— (1) In general.—The Secretary of Veterans Affairs may earry out such programs as the Secretary considers appropriate to test any assumptions relied upon in developing the comprehensive plan re-
14 15 16 17 18 19 20	supporting New Appeals system. (a) Authorization. (1) In General.—The Secretary of Veterans Affairs may carry out such programs as the Secretary considers appropriate to test any assumptions relied upon in developing the comprehensive plan required by section 3(a) and to test the feasibility and
14 15 16 17 18 19 20 21	(a) Authorization. (b) In General.—The Secretary of Veterans Affairs may carry out such programs as the Secretary considers appropriate to test any assumptions relied upon in developing the comprehensive plan required by section 3(a) and to test the feasibility and advisability of any facet of the new appeals system.
14 15 16 17 18 19 20 21 22	SUPPORTING NEW APPEALS SYSTEM. (a) AUTHORIZATION.— (1) IN GENERAL.—The Secretary of Veterans Affairs may earry out such programs as the Secretary considers appropriate to test any assumptions relied upon in developing the comprehensive plan required by section 3(a) and to test the feasibility and advisability of any facet of the new appeals system. (2) REPORTING REQUIRED.—Whenever the Sec-

1	retary shall submit to the Committee on Veterans'
2	Affairs of the Senate and the Committee on Vet-
3	erans' Affairs of the House of Representatives notice
4	of such determination.
5	(b) DEPARTMENT OF VETERANS AFFAIRS PROGRAM
6	ON FULLY DEVELOPED APPEALS.—
7	(1) In General.—The Secretary of Veterans
8	Affairs may, under subsection (a)(1), earry out a
9	program to provide the option of an alternative ap-
10	peals process that shall more quickly determine such
11	appeals in accordance with this subsection.
12	(2) ELECTION.—
13	(A) FILING.—In accordance with subpara-
14	graph (B), a claimant may elect to file a fully
15	developed appeal under the program by filing
16	with the Secretary all of the following:
17	(i) The notice of disagreement under
18	chapter 71 of title 38, United States Code,
19	along with the written election of the
20	elaimant to have the appeal determined
21	under the program.
22	(ii) All evidence that the claimant be-
23	lieves is needed for the appeal as of the
24	date of the filing.

1	(iii) A statement of the argument in
2	support of the claim, if any.
3	(B) Timing.—A claimant shall make an
4	election under subparagraph (A) as part of the
5	notice of disagreement filed by the claimant in
6	accordance with subparagraph $(A)(i)$.
7	(C) Triage.—The Secretary shall, upon
8	expiration of the period specified in paragraph
9	(3)(C)(iii), ensure that an assessment is under-
10	taken of whether an appeal filed under subpara-
11	graph (A) of this paragraph satisfies the re-
12	quirements for appeal under the program and
13	provide appropriate notification to the claimant
14	of the results of that assessment.
15	(D) Reversion.—
16	(i) Elected reversion.—At any
17	time, a claimant who makes an election
18	under subparagraph (A) may elect to re-
19	vert to the standard appeals process. Such
20	a reversion shall be final.
21	(ii) Automatic reversion.—A
22	elaimant described in clause (i), or a claim-
23	ant who makes an election under subpara-
24	graph (A) but is later determined to be in-
25	eligible for the program under paragraph

1	(1), shall revert to the standard appeals
2	process without any penalty to the claim-
3	ant other than the loss of the docket num-
4	ber associated with the fully developed ap-
5	peal.
6	(E) Outreach.—In providing claimants
7	with notices of the determination of a claim
8	during the period in which the program under
9	paragraph (1) is carried out, the Secretary shall
10	conduct outreach as follows:
11	(i) The Secretary shall provide to the
12	claimant (and to the representative of
13	record of the claimant, if any) information
14	regarding—
15	(I) the program, including the
16	advantages and disadvantages of the
17	program;
18	(II) how to make an election
19	under subparagraph (A) ;
20	(III) the limitation on the use of
21	new evidence described in subpara-
22	graph (C) of paragraph (3) and the
23	development of information under
24	subparagraph (D) of such paragraph:

1	(IV) the ability of the claimant to
2	seek advice and education regarding
3	such process from veterans service or
4	ganizations, attorneys, and claims
5	agents recognized under chapter 59 of
6	title 38, United States Code; and
7	(V) the circumstances under
8	which the appeal will automatically re-
9	vert to the standard appeals process
10	including by making a request for a
11	hearing.
12	(ii) The Secretary shall collaborate
13	partner with, and give weight to the advice
14	of the three veterans service organizations
15	with the most members and such other
16	stakeholders as the Secretary considers ap-
17	propriate to publish on the Internet
18	website of the Department of Veterans Af-
19	fairs an online tutorial explaining the ad-
20	vantages and disadvantages of the pro-
21	gram.
22	(3) Treatment by department and
23	BOARD.—

1	(A) Process.—Upon the election of a
2	elaimant to file a fully developed appeal pursu-
3	ant to paragraph (2)(A), the Secretary shall—
4	(i) not provide the claimant with a
5	statement of the case nor require the
6	elaimant to file a substantive appeal; and
7	(ii) transfer jurisdiction over the fully
8	developed appeal directly to the Board of
9	Veterans' Appeals.
10	(B) DOCKET.—
11	(i) IN GENERAL.—The Board of Vet-
12	erans' Appeals shall—
13	(I) maintain fully developed ap-
14	peals on a separate docket than
15	standard appeals;
16	(H) decide fully developed ap-
17	peals in the order that the fully devel-
18	oped appeals are received on the fully
19	developed appeal docket;
20	(III) except as provided by clause
21	(ii), decide not more than one fully
22	developed appeal for each four stand-
23	ard appeals decided; and
24	(IV) to the extent practicable, de-
25	cide each fully developed appeal by

1	the date that is one year following the
2	date on which the claimant files the
3	notice of disagreement.
4	(ii) Adjustment.—Beginning one
5	year after the date on which the program
6	commences, the Board may adjust the
7	number of standard appeals decided for
8	each fully developed appeal under clause
9	(i)(III) if the Board determines that such
10	adjustment is fair for both standard ap-
11	peals and fully developed appeals.
12	(C) Limitation on use of New Evi-
13	DENCE.
14	(i) In General.—Except as provided
15	by clauses (ii) and (iii)—
16	(I) a claimant may not submit or
17	identify to the Board of Veterans' Ap-
18	peals any new evidence relating to a
19	fully developed appeal after filing such
20	appeal unless the claimant reverts to
21	the standard appeals process pursuant
22	to paragraph (2)(D); and
23	(H) if a claimant submits or
24	identifies any such new evidence, such
25	submission or identification shall be

1	deemed to be an election to make such
2	a reversion pursuant to paragraph
3	(2)(D).
4	(ii) EVIDENCE GATHERED BY
5	BOARD.—Clause (i) shall not apply to evi-
6	dence developed pursuant to subpara-
7	graphs (D) and (E). The Board shall con-
8	sider such evidence in the first instance
9	without consideration by the Veterans Ben-
10	efits Administration.
11	(iii) Representative of record.—
12	The representative of record of a claimant
13	for appeals purposes, if any, shall be pro-
14	vided an opportunity to review the fully de-
15	veloped appeal of the claimant and submit
16	any additional arguments or evidence that
17	the representative determines necessary
18	during a period specified by the Board for
19	purposes of this subparagraph.
20	(D) Prohibition on Remand for addi-
21	TIONAL DEVELOPMENT.—If the Board of Vet-
22	erans' Appeals determines that a fully devel-
23	oped appeal requires Federal records, inde-
24	pendent medical opinions, or new medical ex-
25	aminations, the Board shall—

1	(i) in accordance with subparagraph
2	(E), take such actions as may be necessary
3	to develop such records, opinions, or ex-
4	aminations in accordance with section
5	5103A of title 38, United States Code;
6	(ii) retain jurisdiction of the fully de-
7	veloped appeal without requiring a deter-
8	mination by the Veterans Benefits Admin-
9	istration based on such records, opinions,
10	or examinations;
11	(iii) ensure the claimant, and the rep-
12	resentative of record of a claimant, if any
13	receives a copy of such records, opinions
14	or examinations; and
15	(iv) provide the claimant a period of
16	90 days after the date of mailing such
17	records, opinions, or examinations during
18	which the claimant may provide the Board
19	any additional evidence without requiring
20	the claimant to make a reversion pursuant
21	to paragraph (2)(D).
22	(E) DEVELOPMENT UNIT.—
23	(i) ESTABLISHMENT.—The Board of
24	Veterans' Appeals shall establish an office
25	to develop Federal records, independent

1	medical opinions, and new medical exami-
2	nations pursuant to subparagraph (D)(i)
3	that the Board determines necessary to de-
4	cide a fully developed appeal.
5	(ii) Requirements.—The Secretary
6	shall—
7	(I) ensure that the Veterans Ben-
8	efits Administration cooperates with
9	the Board of Veterans' Appeals in
10	carrying out clause (i); and
11	(II) transfer employees of the
12	Veterans Benefits Administration
13	who, prior to the enactment of this
14	Act, were responsible for processing
15	claims remanded by the Board of Vet-
16	erans' Appeals to positions within the
17	office of the Board established under
18	clause (i) in a number the Secretary
19	determines sufficient to carry out
20	such subparagraph.
21	(F) Hearings.—Notwithstanding section
22	7107 of title 38, United States Code, the Sec-
23	retary may not provide hearings with respect to
24	fully developed appeals under the program. If a
25	claimant requests to hold a hearing pursuant to

1	such section 7107, such request shall be deemed
2	to be an election to revert to the standard ap-
3	peals process pursuant to paragraph (2)(D).
4	(4) Duration; Applicability.—
5	(A) DURATION.—Subject to subsection (e),
6	the Secretary may carry out the program dur-
7	ing such period as the Secretary considers ap-
8	propriate.
9	(B) Applicability.—This section shall
10	apply only to fully developed appeals that are
11	filed during the period in which the program is
12	carried out pursuant to subparagraph (A).
13	(5) Definitions.—In this subsection:
14	(A) Compensation.—The term "com-
15	pensation" has the meaning given that term in
16	section 101 of title 38, United States Code.
17	(B) FULLY DEVELOPED APPEAL.—The
18	term "fully developed appeal" means an appeal
19	of a claim for disability compensation that is—
20	(i) filed by a claimant in accordance
21	with paragraph $(2)(A)$; and
22	(ii) considered in accordance with this
23	subsection.
24	(C) STANDARD APPEAL.—The term
25	"standard appeal" means an appeal of a claim

1	for disability compensation that is not a fully
2	developed appeal.
3	(c) TERMINATION OF AUTHORITY.—The Secretary of
4	Veterans Affairs may not carry out a program under this
5	section after the applicability date set forth in section
6	2(x)(1).
7	SEC. 5. PERIODIC PUBLICATION OF METRICS RELATING TO
8	PROCESSING OF APPEALS BY DEPARTMENT
9	OF VETERANS AFFAIRS.
10	The Secretary of Veterans Affairs shall periodically
11	publish on an Internet website of the Department of Vet
12	erans Affairs the following:
13	(1) With respect to the processing by the Sec-
14	retary of appeals under the new appeals system of
15	decisions regarding claims for benefits under laws
16	administered by the Secretary, the following:
17	(A) For the Veterans Benefits Administra-
18	tion and, to the extent practicable, each re-
19	gional office of the Department of Veterans Af-
20	fairs, the number of—
21	(i) supplemental claims under section
22	5108 of title 38, United States Code, as
23	amended by section 2(i), that are pending
24	and

1	(ii) requests for higher-level review
2	under section 5104B of such title, as
3	added by section 2(g), that are pending.
4	(B) The number of appeals on any docket
5	maintained under section 7107 of such title, as
6	amended by section 2(t), that are pending.
7	(C) The average duration for processing
8	elaims and supplemental elaims, disaggregated
9	by regional office.
10	(D) The average duration for processing
11	requests for higher-level review under section
12	5104B of such title, as added by section 2(g),
13	disaggregated by regional office.
14	(E) The average number of days that ap-
15	peals are pending on a non-hearing option dock-
16	et of the Board of Veterans' Appeals main-
17	tained pursuant to section 7107 of such title, as
18	amended by section 2(t), and any other docket
19	maintained by the Board under such section
20	that prohibits the submittal of additional evi-
21	dence.
22	(F) The average number of days that ap-
23	peals are pending on dockets maintained under
24	such section in which hearings are requested or

submittal of additional evidence is allowed.

25

1	(G) The average number of days that an
2	appeal is pending on any other docket main-
3	tained by the Board under such section.
4	(H) In the case that the Secretary develops
5	and implements a policy under section 7107(e)
6	of such title, as amended by section 2(t)—
7	(i) the number of eases moved from
8	one docket to another pursuant to such
9	policy;
10	(ii) the average time eases were pend-
11	ing prior to moving from one docket to an-
12	other; and
13	(iii) the average time to adjudicate the
14	eases after so moving.
15	(I) The total number of remands to obtain
16	advisory medical opinions under section
17	5109(d) of title 38, United States Code, as
18	added by section 2(j).
19	(J) The average number of days between
20	the date on which the Board remands a claim
21	to obtain an advisory medical opinion under
22	section 5109(d) of such title, as so added, and
23	the date on which the advisory medical opinion
24	is obtained.

(K) The average number of days between the date on which the Board remands a claim to obtain an advisory medical opinion under section 5109(d) of such title, as so added, and the date on which the agency of original jurisdiction issues a decision taking that advisory opinion into account.

(L) The number of appeals that are granted, the number of appeals that are remanded, and the number of appeals that are denied by the Board disaggregated by docket.

(M) The number of claimants each year that take action within the period set forth in section 5110(a)(2) of such title, as added by section 2(l), to protect their effective date under such section 5110(a)(2), disaggregated by the status of the claimants taking the actions, such as whether the claimant is represented by a veterans service organization, the claimant is represented by an attorney, or the claimant is taking such action pro se.

(N) The total number of times on average each claimant files under section 5110(a)(2) of such title, as so added, to protect their effective date under such section, disaggregated by the

1	subparagraph of such section under which they
2	file.
3	(O) The average duration, from the filing
4	of an initial claim until the claim is resolved
5	and claimants no longer take any action to pro-
6	teet their effective date under section
7	5110(a)(2) of such title, as so added—
8	(i) of claims under the new appeals
9	system, excluding legacy claims that opt in
10	to the new appeals system; and
11	(ii) of legacy claims that opt in to the
12	new appeals system.
13	(P) How frequently an action taken within
14	one year to protect an effective date under sec-
15	tion 5110(a)(2) of such title, as so added, leads
16	to additional grant of benefits, disaggregated by
17	action taken.
18	(Q) The average of how long it takes to
19	complete each segment of the claims process
20	while claimants are protecting the effective date
21	under such section, disaggregated by the time
22	waiting for the claimant to take an action and
23	the time waiting for the Secretary to take an
24	action.

1	(R) The number and the average amount
2	of retroactive awards of benefits from the Sec-
3	retary as a result of protected effective dates
4	under such section, disaggregated by action
5	taken.
6	(S) The average number of times claim-
7	ants submit to the Secretary different claims
8	with respect to same condition, such as an ini-
9	tial claim and a supplemental claim.
10	(T) The number of cases each year in
11	which a claimant inappropriately tried to take
12	simultaneous actions, such as filing a supple-
13	mental claim while a higher-level review is
14	pending, what actions the Secretary took in re-
15	sponse, and how long it took on average to take
16	those actions.
17	(U) In the case that the Secretary develops
18	and implements a policy under section
19	5104C(a)(2)(D) of such title, as amended by
20	section 2(h)(1), the number of actions with-
21	drawn and new actions taken pursuant to such
22	policy.
23	(V) The number of times the Secretary re-
24	ecived evidence relating to an appeal or higher-

level review at a time not authorized under the

25

1	new appeals system, disaggregated by actions
2	taken by the Secretary to deal with the evidence
3	and how long on average it took to take those
4	actions.
5	(W) The number of errors committed by
6	the Secretary in carrying out the Secretary's
7	duty to assist under section 5103A of title 38
8	United States Code, that were identified by
9	higher-level review and by the Board
10	disaggregated by type of error, such as errors
11	relating to private records and inadequate ex
12	aminations, and a comparison with errors com
13	mitted by the Secretary in carrying out such
14	duty with respect to appeals of decisions on leg
15	acy claims.
16	(X) An assessment of the productivity of
17	employees at the regional offices and at the
18	Board, disaggregated by level of experience of
19	the employees.
20	(2) With respect to the processing by the Sec
21	retary of appeals of decisions on legacy claims, the
22	following:
23	(A) The average duration of each segment
24	of the appeals process, disaggregated by periods

in which the Secretary is waiting for a claimant

25

1	to take an action and periods in which the
2	claimant is waiting for the Secretary to take an
3	action.
4	(B) The frequency by which appeals lead
5	to additional grant of benefits by the Secretary,
6	disaggregated by whether the additional bene-
7	fits are a result of additional evidence added
8	after the initial decision.
9	(C) The number and average amount of
10	retroactive awards of benefits resulting from an
11	appeal.
12	(D) The average duration from filing a leg-
13	acy claim with the Secretary until all appeals
14	and remands relating to such legacy claim are
15	completed.
16	(E) The average number of times claim-
17	ants submit to the Secretary different claims
18	with respect to same condition, such as an ini-
19	tial claim, new and material evidence, or a
20	elaim for an increase in benefits.
21	(F) An assessment of the productivity of
22	employees at the regional offices and at the
23	Board, disaggregated by level of experience of
24	the employees.

1	(G) The average number of days the dura-
2	tion of an appeal is extended because the Sec-
3	retary secured or attempted to secure an advi-
4	sory medical opinion under section 5109 of title
5	38, United States Code, or section 7109 of such
6	title (as in effect on the day before the date of
7	the enactment of this Act).
8	(3) With respect to the processing by the Sec-
9	retary of appeals of decisions on legacy claims that
10	opt in to the new appeals system, the following:
11	(A) The cumulative number of such legacy
12	claims.
13	(B) The portion of work in the new ap-
14	peals system attributable to appeals of decisions
15	on such legacy claims.
16	(C) The average period such legacy claims
17	were pending before opting in to the new ap-
18	peals system and the average period required to
19	adjudicate such legacy claims on average after
20	opting in—
21	(i) with respect to claims at a regional
22	office of the Department of Veterans Af-
23	fairs, disaggregated by—

1	(I) supplemental claims under
2	section 5108 of title 38, United States
3	Code, as amended by section 2(i); and
4	(II) requests for higher-level re-
5	view under section 5104B of such
6	title, as added by section 2(g); and
7	(ii) with respect to appeals,
8	disaggregated by docket of the Board
9	maintained under section 7107 of such
10	title, as amended by section 2(t).
11	SEC. 6. DEFINITIONS.
12	In this Act:
13	(1) CLAIMANT.—The term "claimant" has the
13 14	(1) CLAIMANT.—The term "claimant" has the meaning given such term in section 5100 of title 38,
14	meaning given such term in section 5100 of title 38,
14 15	meaning given such term in section 5100 of title 38, United States Code.
14 15 16	meaning given such term in section 5100 of title 38, United States Code. (2) Legacy claims.—The term "legacy claim"
14 15 16 17	meaning given such term in section 5100 of title 38, United States Code. (2) Legacy claims.—The term "legacy claim" means a claim—
14 15 16 17	meaning given such term in section 5100 of title 38, United States Code. (2) Legacy claims.—The term "legacy claim" means a claim— (A) that was submitted to the Secretary of
14 15 16 17 18	meaning given such term in section 5100 of title 38, United States Code. (2) Legacy claims.—The term "legacy claim" means a claim— (A) that was submitted to the Secretary of Veterans Affairs for a benefit under a law ad-
14 15 16 17 18 19 20	meaning given such term in section 5100 of title 38, United States Code. (2) Legacy claims.—The term "legacy claim" means a claim— (A) that was submitted to the Secretary of Veterans Affairs for a benefit under a law administered by the Secretary; and
14 15 16 17 18 19 20	meaning given such term in section 5100 of title 38, United States Code. (2) Legacy chaims.—The term "legacy claim" means a claim— (A) that was submitted to the Secretary of Veterans Affairs for a benefit under a law administered by the Secretary; and (B) for which notice of a decision under

1	(3) OPT IN.—The term "opt in" means, with
2	respect to a legacy claim of a claimant, that the
3	elaimant elects to subject the elaim to the new ap-
4	peals system pursuant to—
5	(A) section $2(x)(3)$; or
6	(B) such other mechanism as the Secretary
7	may prescribe for purposes of carrying out this
8	Act and the amendments made by this Act.
9	(4) New Appeals system.—The term "new
10	appeals system" means the set of processes and
11	mechanisms by which the Secretary processes, pur-
12	suant to the authorities and requirements modified
13	by section 2, claims for benefits under laws adminis-
14	tered by the Secretary.
15	SECTION 1. SHORT TITLE.
16	This Act may be cited as the "Veterans Appeals Im-
17	provement and Modernization Act of 2017".
18	SEC. 2. REFORM OF RIGHTS AND PROCESSES RELATING TO
19	APPEALS OF DECISIONS REGARDING CLAIMS
20	FOR BENEFITS UNDER LAWS ADMINISTERED
21	BY SECRETARY OF VETERANS AFFAIRS.
22	(a) Definitions.—Section 101 of title 38, United
23	States Code, is amended by adding at the end the following
24	new paragraphs:

1	"(34) The term 'agency of original jurisdiction'
2	means the activity which entered the original deter-
3	mination with regard to a claim for benefits under
4	laws administered by the Secretary.
5	"(35) The term 'relevant evidence' means evi-
6	dence that tends to prove or disprove a matter in
7	issue.
8	"(36) The term 'supplemental claim' means a
9	claim for benefits under laws administered by the
10	Secretary filed by a claimant who had previously
11	filed a claim for the same or similar benefits on the
12	same or similar basis.".
13	(b) Notice Regarding Claims.—Section 5103(a) of
14	such title is amended—
15	(1) in paragraph (1), in the first sentence, by
16	striking "The" and inserting "Except as provided in
17	paragraph (3), the";
18	(2) in paragraph $(2)(B)(i)$ by striking ", a
19	claim for reopening a prior decision on a claim, or
20	a claim for an increase in benefits;" and inserting
21	"or a supplemental claim;"; and
22	(3) by adding at the end the following new para-
23	graph:
24	"(3) The requirement to provide notice under para-
25	graph (1) shall not apply with respect to a supplemental

claim that is filed within the timeframe set forth in subparagraphs (B) and (D) of section 5110(a)(2) of this title.". 3 (c) Modification of Rule Regarding Disallowed Claims.—Section 5103A(f) of such title is amended— 5 (1) by striking "reopen" and inserting "readju-6 dicate"; and 7 (2) by striking "material" and inserting "rel-8 evant". 9 (d) Modification of Duty to Assist Claimants.— 10 Section 5103A of such title is amended— 11 (1) by redesignating subsections (e) through (g) 12 as subsections (g) through (i), respectively; and 13 (2) by inserting after subsection (d) the following 14 new subsections: 15 "(e) Applicability of Duty to Assist.—(1) The Secretary's duty to assist under this section shall apply 16 only to a claim, or supplemental claim, for a benefit under 17 a law administered by the Secretary until the time that 18 19 a claimant is provided notice of the agency of original juris-20 diction's decision with respect to such claim, or supple-21 mental claim, under section 5104 of this title. 22 "(2) The Secretary's duty to assist under this section 23 shall not apply to higher-level review by the agency of original jurisdiction, pursuant to section 5104B of this title, or

to review on appeal by the Board of Veterans' Appeals.

- 1 "(f) Correction of Duty to Assist Errors.—(1)
- 2 If, during review of the agency of original jurisdiction deci-
- 3 sion under section 5104B of this title, the higher-level adju-
- 4 dicator identifies or learns of an error on the part of the
- 5 agency of original jurisdiction to satisfy its duties under
- 6 this section, and that error occurred prior to the agency
- 7 of original jurisdiction decision being reviewed, unless the
- 8 Secretary may award the maximum benefit in accordance
- 9 with this title based on the evidence of record, the higher-
- 10 level adjudicator shall return the claim for correction of
- 11 such error and readjudication.
- 12 "(2)(A) If the Board of Veterans' Appeals, during re-
- 13 view on appeal of an agency of original jurisdiction deci-
- 14 sion, identifies or learns of an error on the part of the agen-
- 15 cy of original jurisdiction to satisfy its duties under this
- 16 section, and that error occurred prior to the agency of origi-
- 17 nal jurisdiction decision on appeal, unless the Secretary
- 18 may award the maximum benefit in accordance with this
- 19 title based on the evidence of record, the Board shall remand
- 20 the claim to the agency of original jurisdiction for correc-
- 21 tion of such error and readjudication.
- 22 "(B) Remand for correction of such error may include
- 23 directing the agency of original jurisdiction to obtain an
- 24 advisory medical opinion under section 5109 of this title.

1	"(3) Nothing in this subsection shall be construed to
2	imply that the Secretary, during the consideration of a
3	claim, does not have a duty to correct an error described
4	in paragraph (1) or (2) that was erroneously not identified
5	during higher-level review or during review on appeal with
6	respect to the claim.".
7	(e) Decisions and Notices of Decisions.—Sub-
8	section (b) of section 5104 of such title is amended to read
9	as follows:
10	"(b) Each notice provided under subsection (a) shall
11	also include all of the following:
12	"(1) Identification of the issues adjudicated.
13	"(2) A summary of the evidence considered by
14	the Secretary.
15	"(3) A summary of the applicable laws and reg-
16	ulations.
17	"(4) Identification of findings favorable to the
18	claimant.
19	"(5) In the case of a denial, identification of ele-
20	ments not satisfied leading to the denial.
21	"(6) An explanation of how to obtain or access
22	evidence used in making the decision.
23	"(7) If applicable, identification of the criteria
24	that must be satisfied to grant service connection or
25	the next higher level of compensation.".

1	(f) Binding Nature of Favorable Findings.—
2	(1) In general.—Chapter 51 of such title is
3	amended by inserting after section 5104 the following
4	new section:
5	"§ 5104A. Binding nature of favorable findings
6	"Any finding favorable to the claimant as described
7	in section 5104(b)(4) of this title shall be binding on all
8	subsequent adjudicators within the Department, unless
9	clear and convincing evidence is shown to the contrary to
10	rebut such favorable finding.".
11	(2) Clerical amendment.—The table of sec-
12	tions at the beginning of chapter 51 of such title is
13	amended by inserting after the item relating to sec-
14	tion 5104 the following new item:
	"5104A. Binding nature of favorable findings.".
15	(g) Higher-level Review by Agency of Original
16	Jurisdiction.—
17	(1) In general.—Chapter 51 of such title, as
18	amended by subsection (f), is further amended by in-
19	serting after section 5104A, as added by such sub-
20	section, the following new section:
21	"§ 5104B. Higher-level review by the agency of original
22	jurisdiction
23	"(a) In General.—(1) A claimant may request a re-
24	view of the decision of the agency of original jurisdiction

- 1 by a higher-level adjudicator within the agency of original2 jurisdiction.
- 3 "(2) The Secretary shall approve each request for re-
- 4 view under paragraph (1).
- 5 "(b) Time and Manner of Request.—(1) A request
- 6 for higher-level review by the agency of original jurisdiction
- 7 shall be—
- 8 "(A) in writing in such form as the Secretary
- 9 may prescribe; and
- 10 "(B) made within one year of the notice of the
- 11 agency of original jurisdiction's decision.
- 12 "(2) Such request may specifically indicate whether
- 13 such review is requested by a higher-level adjudicator at the
- 14 same office within the agency of original jurisdiction or by
- 15 an adjudicator at a different office of the agency of original
- 16 jurisdiction. The Secretary shall not deny such request for
- 17 review by an adjudicator at a different office of the agency
- 18 of original jurisdiction without good cause.
- 19 "(c) Decision.—Notice of a higher-level review deci-
- 20 sion under this section shall be provided in writing and
- 21 shall include a general statement—
- 22 "(1) reflecting whether evidence was not consid-
- 23 ered pursuant to subsection (d); and

1	"(2) noting the options available to the claimant
2	to have the evidence described in paragraph (1), if
3	any, considered by the Department.
4	"(d) Evidentiary Record for Review.—The evi-
5	dentiary record before the higher-level adjudicator shall be
6	limited to the evidence of record in the agency of original
7	jurisdiction decision being reviewed.
8	"(e) DE Novo Review.—A review of the decision of
9	the agency of original jurisdiction by a higher-level adjudi-
10	cator within the agency of original jurisdiction shall be de
11	novo.".
12	(2) Clerical amendment.—The table of sec-
13	tions at the beginning of chapter 51 of such title, as
14	amended by subsection (f), is further amended by in-
15	serting after the item relating to section 5104A, as
16	added by such subsection, the following new item:
	"5104B. Higher-level review by the agency of original jurisdiction.".
17	(h) Options Following Decision by Agency of
18	Original Jurisdiction.—
19	(1) In general.—Chapter 51 of such title, as
20	amended by subsection (g), is further amended by in-
21	serting after section 5104B, as added by such sub-
22	section, the following new section:

1	"§5104C. Options following decision by agency of
2	original jurisdiction
3	"(a) Within One Year of Decision.—(1) Subject to
4	paragraph (2), in any case in which the Secretary renders
5	a decision on a claim, the claimant may take any of the
6	following actions on or before the date that is one year after
7	the date on which the agency of original jurisdiction issues
8	a decision with respect to that claim:
9	"(A) File a request for higher-level review under
10	section 5104B of this title.
11	"(B) File a supplemental claim under section
12	5108 of this title.
13	"(C) File a notice of disagreement under section
14	7105 of this title.
15	"(2)(A) Once a claimant takes an action set forth in
16	paragraph (1), the claimant may not take another action
17	set forth in that paragraph with respect to the same claim
18	or same issue contained within the claim until—
19	"(i) the higher-level review, supplemental claim,
20	or notice of disagreement is adjudicated; or
21	"(ii) the request for higher-level review, supple-
22	mental claim, or notice of disagreement is withdrawn.
23	"(B) Nothing in this subsection shall prohibit a claim-
24	ant from taking any of the actions set forth in paragraph
25	(1) in succession with respect to a claim or an issue con-
26	tained within the claim.

- 1 "(C) Nothing in this subsection shall prohibit a claimant from taking different actions set forth in paragraph (1) with respect to different claims or different issues contained 3 within a claim. 4 5 "(D) The Secretary may, as the Secretary considers appropriate, develop and implement a policy for claimants 7 who— 8 "(i) take an action under paragraph (1); 9 "(ii) wish to withdraw the action before the high-10 er-level review, supplemental claim, or notice of dis-11 agreement is adjudicated; and 12 "(iii) in lieu of such action take a different ac-13 tion under paragraph (1). 14 "(b) More Than One Year After Decision.—In 15 any case in which the Secretary renders a decision on a claim and more than one year has passed since the date 16 on which the agency of original jurisdiction issues a decision with respect to that claim, the claimant may file a 18 19 supplemental claim under section 5108 of this title.". 20 (2) CLERICAL AMENDMENT.—The table of sec-21 tions at the beginning of chapter 51 of such title, as 22 amended by subsection (q), is further amended by in-23 serting after the item relating to section 5104B, as
- 24 added by such subsection, the following new item: "5104C. Options following decision by agency of original jurisdiction.".
- 25 (i) Supplemental Claims.—

1	(1) In General.—Section 5108 of such title is
2	amended to read as follows:
3	"§ 5108. Supplemental claims
4	"(a) In General.—If new and relevant evidence is
5	presented or secured with respect to a supplemental claim,
6	the Secretary shall readjudicate the claim taking into con-
7	sideration all of the evidence of record.
8	"(b) Duty to Assist.—(1) If a claimant, in connec-
9	tion with a supplemental claim, reasonably identifies exist-
10	ing records, whether or not in the custody of a Federal de-
11	partment or agency, the Secretary shall assist the claimant
12	in obtaining the records in accordance with section 5103A
13	of this title.
14	"(2) Assistance under paragraph (1) shall not be
15	predicated upon a finding that new and relevant evidence
16	has been presented or secured.".
17	(2) Rule of construction.—Section 5108 of
18	such title, as amended by paragraph (1), shall not be
19	construed to impose a higher evidentiary threshold
20	than the new and material evidence standard that
21	was in effect pursuant to such section on the day be-
22	fore the date of the enactment of this Act.
23	(3) Clerical amendment.—The table of sec-
24	tions at the beginning of chapter 51 of such title is

1	amended by striking the item relating to section 5108
2	and inserting the following new item:
	"5108. Supplemental claims.".
3	(j) Remand to Obtain Advisory Medical Opin-
4	ION.—Section 5109 of such title is amended by adding at
5	the end the following new subsection:
6	"(d)(1) The Board of Veterans' Appeals shall remand
7	a claim to direct the agency of original jurisdiction to ob-
8	tain an advisory medical opinion from an independent
9	medical expert under this section if the Board finds that
10	the Veterans Benefits Administration should have exercised
11	its discretion to obtain such an opinion.
12	"(2) The Board's remand instructions shall include the
13	questions to be posed to the independent medical expert pro-
14	viding the advisory medical opinion.".
15	(k) Restatement of Requirement for Expedited
16	TREATMENT OF RETURNED AND REMANDED CLAIMS.—
17	(1) In general.—Section 5109B of such title is
18	amended to read as follows:
19	"§ 5109B. Expedited treatment of returned and re-
20	manded claims
21	"The Secretary shall take such actions as may be nec-
22	essary to provide for the expeditious treatment by the Vet-
23	erans Benefits Administration of any claim that is returned
24	by a higher-level adjudicator under section 5104B of this

 $25\ \ title\ or\ remanded\ by\ the\ Board\ of\ Veterans'\ Appeals.".$

1	(2) Clerical amendment.—The table of sec-
2	tions at the beginning of chapter 51 of such title is
3	amended by striking the item relating to section
4	5109B and inserting the following new item:
	"5109B. Expedited treatment of returned and remanded claims.".
5	(l) Effective Dates of Awards.—Section 5110 of
6	title 38, United States Code, is amended—
7	(1) by amending subsection (a) to read as fol-
8	lows:
9	"(a)(1) Unless specifically provided otherwise in this
10	chapter, the effective date of an award based on an initial
11	claim, or a supplemental claim, of compensation, depend-
12	ency and indemnity compensation, or pension, shall be
13	fixed in accordance with the facts found, but shall not be
14	earlier than the date of receipt of application therefor.
15	"(2) For purposes of determining the effective date of
16	an award under this section, the date of application shall
17	be considered the date of the filing of the initial application
18	for a benefit if the claim is continuously pursued by filing
19	any of the following, either alone or in succession:
20	"(A) A request for higher-level review under sec-
21	tion 5104B of this title on or before the date that is
22	one year after the date on which the agency of origi-
23	nal jurisdiction issues a decision.
24	"(B) A supplemental claim under section 5108 of
25	this title on or before the date that is one year after

1	the date on which the agency of original jurisdiction
2	issues a decision.
3	"(C) A notice of disagreement on or before the
4	date that is one year after the date on which the agen-
5	cy of original jurisdiction issues a decision.
6	"(D) A supplemental claim under section 5108
7	of this title on or before the date that is one year after
8	the date on which the Board of Veterans' Appeals
9	issues a decision.
10	"(E) A supplemental claim under section 5108
11	of this title on or before the date that is one year after
12	the date on which the Court of Appeals for Veterans
13	Claims issues a decision.
14	"(3) Except as otherwise provided in this section, for
15	supplemental claims received more than one year after the
16	date on which the agency of original jurisdiction issued a
17	decision or the Board of Veterans' Appeals issued a deci-
18	sion, the effective date shall be fixed in accordance with the
19	facts found, but shall not be earlier than the date of receipt
20	of the supplemental claim."; and
21	(2) in subsection (i), in the first sentence—
22	(A) by striking "reopened" and inserting
23	``readjudicated";
24	(B) by striking "material" and inserting
25	"relevant"; and

1	(C) by striking "reopening" and inserting
2	"readjudication".
3	(m) Definition of Award or Increased Award
4	FOR PURPOSES OF PROVISIONS RELATING TO COMMENCE-
5	MENT OF PERIOD OF PAYMENT.—Section 5111(d)(1) of
6	such title is amended by striking "or reopened award" and
7	inserting "award or award based on a supplemental
8	claim".
9	(n) Modification of Limitation on Fees Allow-
10	ABLE FOR REPRESENTATION.—Section 5904(c) of such title
11	is amended, in paragraphs (1) and (2), by striking "notice
12	of disagreement is filed" both places it appears and insert-
13	ing "claimant is provided notice of the agency of original
14	jurisdiction's initial decision under section 5104 of this
15	title".
16	(o) Clarification of Board of Veterans' Appeals
17	Referral Requirements After Order for Reconsid-
18	ERATION OF DECISIONS.—Section 7103(b)(1) of title 38,
19	United States Code, is amended by striking "heard" both
20	places it appears and inserting "decided".
21	(p) Conforming Amendment Relating to Readju-
22	DICATION.—Section 7104(b) of such title is amended by
23	striking "reopened" and inserting "readjudicated".
24	(q) Modification of Procedures for Appeals to

25 Board of Veterans' Appeals.—

1	(1) In General.—Section 7105 of title 38,
2	United States Code, is amended—
3	(A) in subsection (a), by striking the first
4	sentence and inserting "Appellate review shall be
5	initiated by the filing of a notice of disagreement
6	in the form prescribed by the Secretary.";
7	(B) by amending subsection (b) to read as
8	follows:
9	"(b)(1)(A) Except in the case of simultaneously con-
10	tested claims, a notice of disagreement shall be filed within
11	one year from the date of the mailing of notice of the deci-
12	sion of the agency of original jurisdiction pursuant to sec-
13	tion 5104, 5104B, or 5108 of this title.
14	"(B) A notice of disagreement postmarked before the
15	expiration of the one-year period shall be accepted as timely
16	filed.
17	"(C) A question as to timeliness or adequacy of the
18	notice of disagreement shall be decided by the Board.
19	"(2)(A) Notices of disagreement shall be in writing,
20	shall identify the specific determination with which the
21	claimant disagrees, and may be filed by the claimant, the
22	claimant's legal guardian, or such accredited representa-
23	tive, attorney, or authorized agent as may be selected by
24	the claimant or legal quardian.

1	"(B) Not more than one recognized organization, at-
2	torney, or agent may be recognized at any one time in the
3	prosecution of a claim.
4	"(C) Notices of disagreement shall be filed with the
5	Board.
6	"(3) The notice of disagreement shall indicate whether
7	the claimant requests—
8	"(A) a hearing before the Board, which shall in-
9	clude an opportunity to submit evidence in accord-
10	ance with section 7113(b) of this title;
11	"(B) an opportunity to submit additional evi-
12	dence without a hearing before the Board, which shall
13	include an opportunity to submit evidence in accord-
14	ance with section 7113(c) of this title; or
15	"(C) a review by the Board without a hearing or
16	the submittal of additional evidence.
17	"(4) The Secretary shall develop a policy to permit
18	a claimant to modify the information identified in the no-
19	tice of disagreement after the notice of disagreement has
20	been filed under this section pursuant to such requirements
21	as the Secretary may prescribe.";
22	(C) by amending subsection (c) to read as
23	follows:
24	"(c) If no notice of disagreement is filed in accordance
25	with this chapter within the prescribed period, the action

1	or decision of the agency of original jurisdiction shall be-
2	come final and the claim shall not thereafter be readjudi-
3	cated or allowed, except—
4	"(1) in the case of a readjudication or allowance
5	pursuant to a higher-level review that was requested
6	in accordance with section 5104B of this title;
7	"(2) as may otherwise be provided by section
8	5108 of this title; or
9	"(3) as may otherwise be provided in such regu-
10	lations as are consistent with this title.";
11	(D) by striking subsection (d) and inserting
12	the following new subsection (d):
13	"(d) The Board may dismiss any appeal which fails
14	to identify the specific determination with which the claim-
15	ant disagrees.";
16	(E) by striking subsection (e); and
17	(F) in the section heading, by striking "no-
18	tice of disagreement and".
19	(2) Clerical amendment.—The table of sec-
20	tions at the beginning of chapter 71 of such title is
21	amended by striking the item relating to section 7105
22	and inserting the following new item:
	"7105. Filing of appeal.".
23	(r) Modification of Procedures and Require-
24	MENTS FOR SIMULTANEOUSLY CONTESTED CLAIMS.—Sub-

- 1 section (b) of section 7105A of such title is amended to read
- 2 as follows:
- 3 "(b)(1) The substance of the notice of disagreement
- 4 shall be communicated to the other party or parties in in-
- 5 terest and a period of thirty days shall be allowed for filing
- 6 a brief or argument in response thereto.
- 7 "(2) Such notice shall be forwarded to the last known
- 8 address of record of the parties concerned, and such action
- 9 shall constitute sufficient evidence of notice.".
- 10 (s) Repeal of Procedures for Administrative
- 11 APPEALS.—
- 12 (1) In General.—Chapter 71 of such title is
- 13 amended by striking section 7106.
- 14 (2) CLERICAL AMENDMENT.—The table of sec-
- 15 tions at the beginning of chapter 71 of such title is
- amended by striking the item relating to section 7106.
- 17 (t) Modifications Relating to Appeals: Dockets;
- 18 Hearings.—Section 7107 of such title is amended to read
- 19 as follows:
- 20 "§ 7107. Appeals: dockets; hearings
- 21 "(a) Dockets.—(1) Subject to paragraph (2), the
- 22 Board shall maintain at least two separate dockets.
- 23 "(2) The Board may not maintain more than two sep-
- 24 arate dockets unless the Board notifies the Committee on
- 25 Veterans' Affairs of the Senate and the Committee on Vet-

- 1 erans' Affairs of the House of Representatives of any addi-
- 2 tional docket, including a justification for maintaining
- 3 such additional docket.
- 4 "(3)(A) The Board may assign to each docket main-
- 5 tained under paragraph (1) such cases as the Board con-
- 6 siders appropriate, except that cases described in clause (i)
- 7 of subparagraph (B) may not be assigned to any docket to
- 8 which cases described in clause (ii) of such paragraph are
- 9 assigned.
- 10 "(B) Cases described in this paragraph are the fol-
- 11 lowing:
- "(i) Cases in which no Board hearing is re-
- 13 quested.
- 14 "(ii) Cases in which a Board hearing is re-
- 15 quested in the notice of disagreement.
- 16 "(4) Except as provided in subsection (b), each case
- 17 before the Board will be decided in regular order according
- 18 to its respective place on the docket to which it is assigned
- 19 by the Board.
- 20 "(b) Advancement on the Docket.—(1) A case on
- 21 one of the dockets of the Board maintained under subsection
- 22 (a) may, for cause shown, be advanced on motion for earlier
- 23 consideration and determination.
- 24 "(2) Any such motion shall set forth succinctly the
- 25 grounds upon which the motion is based.

1	"(3) Such a motion may be granted only—
2	"(A) if the case involves interpretation of law of
3	general application affecting other claims;
4	"(B) if the appellant is seriously ill or is under
5	severe financial hardship; or
6	"(C) for other sufficient cause shown.
7	"(c) Manner and Scheduling of Hearings for
8	Cases on a Docket That May Include a Hearing.—
9	(1) For cases on a docket maintained by the Board under
10	subsection (a) that may include a hearing, in which a hear-
11	ing is requested in the notice of disagreement, the Board
12	shall notify the appellant whether a Board hearing will be
13	held—
14	"(A) at its principal location; or
15	"(B) by picture and voice transmission at a fa-
16	cility of the Department where the Secretary has pro-
17	vided suitable facilities and equipment to conduct
18	such hearings.
19	"(2)(A) Upon notification of a Board hearing at the
20	Board's principal location as described in subparagraph
21	(A) of paragraph (1), the appellant may alternatively re-
22	quest a hearing as described in subparagraph (B) of such
23	paragraph. If so requested, the Board shall grant such re-
24	quest.

"(B) Upon notification of a Board hearing by picture 1 and voice transmission as described in subparagraph (B) 3 of paragraph (1), the appellant may alternatively request a hearing as described in subparagraph (A) of such paragraph. If so requested, the Board shall grant such request. 6 "(d) Screening of Cases.—Nothing in this section shall be construed to preclude the screening of cases for pur-8 poses of— "(1) determining the adequacy of the record for 9 10 decisional purposes; or 11 "(2) the development, or attempted development, 12 of a record found to be inadequate for decisional pur-13 poses. 14 "(e) Policy on Changing Dockets.—The Secretary shall develop and implement a policy allowing an appellant 16 to move the appellant's case from one docket to another docket.". 17 18 (u) Repeal of Certain Authority for Inde-PENDENT MEDICAL OPINIONS.— 19 20 (1) In General.—Section 7109 of such title is 21 repealed. 22 (2)Conforming AMENDMENT.—Section 23 5701(b)(1) of such title is amended by striking "or 7109". 24

1	(3) Clerical amendment.—The table of sec-
2	tions at the beginning of chapter 71 of such title is
3	amended by striking the item relating to section 7109.
4	(v) Clarification of Procedures for Review of
5	Decisions on Grounds of Clear and Unmistakable
6	Error.—Section 7111(e) of such title is amended by strik-
7	ing ", without referral to any adjudicative or hearing offi-
8	cial acting on behalf of the Secretary".
9	(w) Evidentiary Record Before Board of Vet-
10	ERANS' APPEALS.—
11	(1) In general.—Chapter 71 of such title is
12	amended by adding at the end the following new sec-
13	tion:
14	"§ 7113. Evidentiary record before the Board of Vet-
14 15	"§ 7113. Evidentiary record before the Board of Vet- erans' Appeals
15 16	erans' Appeals
15 16 17	erans' Appeals "(a) Cases With No Request for a Hearing or
15 16 17 18	erans' Appeals "(a) Cases With No Request for a Hearing or Additional Evidence.—For cases in which a hearing be-
15 16 17 18 19	erans' Appeals "(a) Cases With No Request for a Hearing or Additional Evidence.—For cases in which a hearing be- fore the Board of Veterans' Appeals is not requested in the
15 16 17 18 19 20	erans' Appeals "(a) Cases With No Request for a Hearing or Additional Evidence.—For cases in which a hearing be- fore the Board of Veterans' Appeals is not requested in the notice of disagreement and no request was made to submit
15 16 17 18 19 20 21	erans' Appeals "(a) Cases With No Request for a Hearing or Additional Evidence.—For cases in which a hearing be- fore the Board of Veterans' Appeals is not requested in the notice of disagreement and no request was made to submit evidence, the evidentiary record before the Board shall be
15 16 17 18 19 20 21	erans' Appeals "(a) Cases With No Request for a Hearing or Additional Evidence.—For cases in which a hearing before the Board of Veterans' Appeals is not requested in the notice of disagreement and no request was made to submit evidence, the evidentiary record before the Board shall be limited to the evidence of record at the time of the decision of the agency of original jurisdiction on appeal.
15 16 17 18 19 20 21 22 23	erans' Appeals "(a) Cases With No Request for a Hearing or Additional Evidence.—For cases in which a hearing before the Board of Veterans' Appeals is not requested in the notice of disagreement and no request was made to submit evidence, the evidentiary record before the Board shall be limited to the evidence of record at the time of the decision of the agency of original jurisdiction on appeal.

- 1 evidentiary record before the Board shall be limited to the
- 2 evidence of record at the time of the decision of the agency
- 3 of original jurisdiction on appeal.
- 4 "(2) The evidentiary record before the Board for cases
- 5 described in paragraph (1) shall include each of the fol-
- 6 lowing, which the Board shall consider in the first instance:
- 7 "(A) Evidence submitted by the appellant and
- 8 his or her representative, if any, at the Board hear-
- 9 ing.
- 10 "(B) Evidence submitted by the appellant and
- 11 his or her representative, if any, within 90 days fol-
- 12 lowing the Board hearing.
- 13 "(c) Cases With No Request for a Hearing and
- 14 With a Request for Additional Evidence.—(1) Ex-
- 15 cept as provided in paragraph (2), for cases in which a
- 16 hearing is not requested in the notice of disagreement but
- 17 an opportunity to submit evidence is requested, the evi-
- 18 dentiary record before the Board shall be limited to the evi-
- 19 dence considered by the agency of original jurisdiction in
- 20 the decision on appeal.
- 21 "(2) The evidentiary record before the Board for cases
- 22 described in paragraph (1) shall include each of the fol-
- 23 lowing, which the Board shall consider in the first instance:

1	"(A) Evidence submitted by the appellant and
2	his or her representative, if any, with the notice of
3	disagreement.
4	"(B) Evidence submitted by the appellant and
5	his or her representative, if any, within 90 days fol-
6	lowing receipt of the notice of disagreement.".
7	(2) Notification when evidence not consid-
8	ERED.—Section 7104(d) of such title is amended—
9	(A) in paragraph (1), by striking "; and"
10	and inserting a semicolon;
11	(B) by redesignating paragraph (2) as
12	paragraph (3); and
13	(C) by inserting after paragraph (1) the fol-
14	lowing new paragraph (2):
15	"(2) a general statement—
16	"(A) reflecting whether evidence was not
17	considered in making the decision because the
18	evidence was received at a time when not per-
19	mitted under section 7113 of this title; and
20	"(B) noting such options as may be avail-
21	able for having the evidence considered by the
22	Department; and".
23	(3) Clerical amendment.—The table of sec-
24	tions at the beginning of chapter 71 of such title is

1	amended by inserting after the item relating to sec-
2	tion 7112 the following new item:
	"7113. Evidentiary record before the Board of Veterans' Appeals.".
3	(x) Applicability.—
4	(1) In general.—Except as otherwise provided
5	in this subsection, the amendments made by this sec-
6	tion shall apply to all claims for which notice of a
7	decision under section 5104 of title 38, United States
8	Code, is provided by the Secretary of Veterans Affairs
9	on or after the later of—
10	(A) the date that is 540 days after the date
11	of the enactment of this Act; and
12	(B) the date that is 30 days after the date
13	on which the Secretary of Veterans Affairs sub-
14	mits to the appropriate committees of Con-
15	gress—
16	(i) a certification that the Secretary
17	confirms, without delegation, that the De-
18	partment of Veterans Affairs has the re-
19	sources, personnel, office space, procedures,
20	and information technology required—
21	(I) to carry out the new appeals
22	system;
23	(II) to timely address appeals
24	under the new appeals sustem: and

1	(III) to timely address appeals of
2	decisions on legacy claims; and
3	(ii) a summary of the expectations for
4	performance outcomes that the Secretary
5	used in making the certification under
6	clause (i)(III) and a comparison of such ex-
7	pected performance outcomes with actual
8	performance outcomes with respect to ap-
9	peals of legacy claims before the effective
10	date of the new appeals system.
11	(2) Collaboration.—In determining whether
12	and when to make a certification under paragraph
13	(1)(B), the Secretary shall collaborate with, partner
14	with, and give weight to the advice of veterans service
15	organizations and such other stakeholders as the Sec-
16	retary considers appropriate.
17	(3) Early applicability.—The Secretary may
18	apply the new appeals system to a claim with respect
19	to which the claimant—
20	(A) receives a notice of a decision under sec-
21	tion 5104 of such title after the date of the enact-
22	ment of this Act and before the applicability date
23	set forth in paragraph (1); and
24	(B) elects to subject the claim to the new ap-
25	peals system.

1	(4) Phased rollout.—The Secretary may
2	begin implementation of the new appeals system in
3	phases, with the first phase of such phased implemen-
4	tation beginning on the applicability date set forth in
5	paragraph (1).
6	(5) Treatment of Legacy Claims.—With re-
7	spect to legacy claims, upon the issuance to a claim-
8	ant of a statement of the case or supplemental state-
9	ment of the case occurring on or after the applica-
10	bility date specified in paragraph (1), a claimant
11	may elect to participate in the new appeals system.
12	(6) Publication of Applicability Date.—Not
13	later than the date on which the new appeals system
14	goes into effect (or the first phase of the new appeals
15	system goes into effect under paragraph (4), as the
16	case may be), the Secretary shall publish in the Fed-
17	eral Register such date.
18	(7) Definitions.—In this subsection:
19	(A) Appropriate committees of con-
20	GRESS.—The term "appropriate committees of
21	Congress" means—
22	(i) the Committee on Veterans' Affairs
23	and the Committee on Appropriations of the
24	Senate; and

1	(ii) the Committee on Veterans' Affairs
2	and the Committee on Appropriations of the
3	House of Representatives.
4	(B) Veterans service organization.—
5	The term "veterans service organization" means
6	any organization recognized by the Secretary for
7	the representation of veterans under section 5902
8	of title 38, United States Code.
9	(y) Rule of Construction.—Nothing in this section
10	or any of the amendments made by this section shall be
11	construed to limit the ability of a claimant to request a
12	revision of a decision under section 5109A or 7111 of title
13	38, United States Code.
14	SEC. 3. COMPREHENSIVE PLAN FOR PROCESSING OF LEG-
15	ACY APPEALS AND IMPLEMENTING NEW AP-
16	PEALS SYSTEM.
17	(a) Plan Required.—Not later than 90 days after
18	the date of the enactment of this Act, the Secretary of Vet-
19	erans Affairs shall submit to the appropriate committees
20	of Congress and the Comptroller General of the United
21	States a comprehensive plan for—
22	(1) the processing of appeals of decisions on leg-
23	acy claims that the Secretary considers pending;
24	(2) implementing the new appeals system;

1	(3) timely processing, under the new appeals sys-
2	tem, of—
3	(A) supplemental claims under section 5108
4	of title 38, United States Code, as amended by
5	$section \ 2(i);$
6	(B) requests for higher-level review under
7	section 5104B of such title, as added by section
8	2(g); and
9	(C) appeals on any docket maintained
10	under section 7107 of such title, as amended by
11	section $2(t)$; and
12	(4) monitoring the implementation of the new
13	appeals system, including metrics and goals—
14	(A) to track the progress of the implementa-
15	tion;
16	(B) to evaluate the efficiency and effective-
17	ness of the implementation; and
18	(C) to identify potential issues relating to
19	$the\ implementation.$
20	(b) Elements.—The plan required by subsection (a)
21	shall include, at a minimum, the following:
22	(1) Delineation of the total resource requirements
23	of the Veterans Benefits Administration and the
24	Board of Veterans' Appeals, disaggregated by re-
25	sources required to implement and administer the

1	new appeals system and resources required to address
2	the appeals of decisions on legacy claims.
3	(2) Delineation of the personnel requirements of
4	the Administration and the Board, including staffing
5	levels during the—
6	(A) period in which the Administration and
7	the Board are concurrently processing—
8	(i) appeals of decisions on legacy
9	claims; and
10	(ii) appeals of decisions on non-legacy
11	claims under the new appeals system; and
12	(B) the period during which the Adminis-
13	tration and the Board are no longer processing
14	any appeals of decisions on legacy claims.
15	(3) Identification of the legal authorities under
16	which the Administration or the Board may—
17	(A) hire additional employees to conduct the
18	concurrent processing described in paragraph
19	(2)(A); and
20	(B) remove employees who are no longer re-
21	quired by the Administration or the Board once
22	the Administration and the Board are no longer
23	processing any appeals of decisions on legacy
24	claims.

- 1 (4) An estimate of the amount of time the Ad2 ministration and the Board will require to hire addi3 tional employees as described in paragraph (3)(A)
 4 once funding has been made available for such pur5 pose, including a comparison of such estimate and the
 6 historical average time required by the Administra7 tion and the Board to hire additional employees.
 - (5) A description of the amount of training and experience that will be required of individuals conducting higher-level reviews under section 5104B of title 38, United States Code, as added by section 2(g).
 - (6) An estimate of the percentage of higher-level adjudicators who will be employees of the Department of Veterans Affairs who were Decision Review Officers on the day before the new appeals system takes effect or had experience, as of such date, comparable to that of one who was a Decision Review Officer.
 - (7) A description of the functions that will be performed after the date on which the new appeals system takes effect by Decision Review Officers who were Decision Review Officers on the day before the date the new appeals system takes effect.
 - (8) Identification of and a timeline for—
 - (A) any training that may be required as a result of hiring new employees to carry out the

1	new appeals system or to process appeals of deci-
2	sions on legacy claims; and
3	(B) any retraining of existing employees
4	that may be required to carry out such system
5	or to process such claims.
6	(9) Identification of the costs to the Department
7	of Veterans Affairs of the training identified under
8	paragraph (8) and any additional training staff and
9	any additional training facilities that will be re-
10	quired to provide such training.
11	(10) A description of the modifications to the in-
12	formation technology systems of the Administration
13	and the Board that the Administration and the Board
14	require to carry out the new appeals system, includ-
15	ing cost estimates and a timeline for making the
16	modifications.
17	(11) An estimate of the office space the Adminis-
18	tration and the Board will require during each of the
19	periods described in paragraph (2), including—
20	(A) an estimate of the amount of time the
21	Administration and the Board will require to
22	acquire any additional office space to carry out
23	processing of appeals of decisions on legacy
24	claims and processing of appeals under the new
25	appeals system;

- 1 (B) a comparison of the estimate under sub-2 paragraph (A) and the historical average time 3 required by the Administration and the Board to 4 acquire new office space; and
 - (C) a plan for using telework to accommodate staff exceeding available office space, including how the Administration and the Board will provide training and oversight with respect to such teleworking.
 - (12) Projections for the productivity of individual employees at the Administration and the Board in carrying out tasks relating to the processing of appeals of decisions on legacy claims and appeals under the new appeals system, taking into account the experience level of new employees and the enhanced notice requirements under section 5104(b) of title 38, United States Code, as amended by section 2(e).
 - (13) An outline of the outreach the Secretary expects to conduct to inform veterans, families of veterans, survivors of veterans, veterans service organizations, military service organizations, congressional caseworkers, advocates for veterans, and such other stakeholders as the Secretary considers appropriate about the new appeals system, including—

1	(A) a description of the resources required
2	to conduct such outreach; and
3	(B) timelines for conducting such outreach.
4	(14) Timelines for updating any policy guid-
5	ance, Internet websites, and official forms that may
6	be necessary to carry out the new appeals system, in-
7	cluding—
8	(A) identification of which offices and enti-
9	ties will be involved in efforts relating to such
10	updating; and
11	(B) historical information about how long
12	similar update efforts have taken.
13	(15) A timeline, including interim milestones,
14	for promulgating such regulations as may be nec-
15	essary to carry out the new appeals system and a
16	comparison with historical averages for time required
17	to promulgate regulations of similar complexity and
18	scope.
19	(16) An outline of the circumstances under which
20	claimants with pending appeals of decisions on legacy
21	claims would be authorized to have their appeals re-
22	viewed under the new appeals system.
23	(17) A delineation of the key goals and mile-
24	stones for reducing the number of pending appeals
25	that are not processed under the new appeals system,

1	including the expected number of appeals, remands,
2	and hearing requests at the Administration and the
3	Board each year, beginning with the one year period
4	beginning on the date of the enactment of this Act,
5	until there are no longer any appeals pending before
6	the Administration or the Board for a decision on a
7	legacy claim.
8	(18) A description of each risk factor associated
9	with each element of the plan and a contingency plan
10	to minimize each such risk.
11	(c) Review by Comptroller General of the
12	United States.—
13	(1) In general.—Not later than 90 days after
14	the Comptroller General of the United States receives
15	the plan required by subsection (a), the Comptroller
16	General shall—
17	(A) assess such plan; and
18	(B) notify the appropriate committees of
19	Congress of the findings of the Comptroller Gen-
20	eral with respect to the assessment conducted
21	under subparagraph (A).
22	(2) Elements.—The assessment conducted
23	under paragraph (1)(A) shall include the following:
24	(A) An assessment of whether the plan com-
25	ports with sound planning practices.

1	(B) Identification of any gaps in the plan.
2	(C) Formulation of such recommendations
3	as the Comptroller General considers appro-
4	priate.
5	(d) Periodic Progress Reports.—Not later than
6	90 days after the date on which the Secretary submits the
7	plan under subsection (a), not less frequently than once
8	every 90 days thereafter until the applicability date set
9	forth in section $2(x)(1)$, and not less frequently than once
10	every 180 days thereafter for the seven-year period following
11	such applicability date, the Secretary shall submit to the
12	appropriate committees of Congress and the Comptroller
13	General a report on the progress of the Secretary in car-
14	rying out the plan and what steps, if any, the Secretary
15	has taken to address any recommendations formulated by
16	the Comptroller General pursuant to subsection $(c)(2)(C)$.
17	(e) Publication.—The Secretary shall make available
18	to the public on an Internet website of the Department of
19	Veterans Affairs—
20	(1) the plan required by subsection (a); and
21	(2) the periodic progress reports required by sub-
22	section (d) .
23	(f) Appropriate Committees of Congress De-
24	FINED.—In this section, the term "appropriate committees
25	of Congress" means—

1	(1) the Committee on Veterans' Affairs and the
2	Committee on Appropriations of the Senate; and
3	(2) the Committee on Veterans' Affairs and the
4	Committee on Appropriations of the House of Rep-
5	resentatives.
6	SEC. 4. PROGRAMS TO TEST ASSUMPTIONS RELIED ON IN
7	DEVELOPMENT OF COMPREHENSIVE PLAN
8	FOR PROCESSING OF LEGACY APPEALS AND
9	SUPPORTING NEW APPEALS SYSTEM.
10	(a) Authorization.—
11	(1) In general.—The Secretary of Veterans Af-
12	fairs may carry out such programs as the Secretary
13	considers appropriate to test any assumptions relied
14	upon in developing the comprehensive plan required
15	by section 3(a) and to test the feasibility and advis-
16	ability of any facet of the new appeals system.
17	(2) Reporting required.—Whenever the Sec-
18	retary determines, based on the conduct of a program
19	under paragraph (1), that legislative changes to the
20	new appeals system are necessary, the Secretary shall
21	submit to the Committee on Veterans' Affairs of the
22	Senate and the Committee on Veterans' Affairs of the
23	House of Representatives notice of such determina-
24	tion.

1	(b) Department of Veterans Affairs Program on
2	FULLY DEVELOPED APPEALS.—
3	(1) In general.—The Secretary of Veterans Af-
4	fairs may, under subsection (a)(1), carry out a pro-
5	gram to provide the option of an alternative appeals
6	process that shall more quickly determine such ap-
7	peals in accordance with this subsection.
8	(2) Election.—
9	(A) Filing.—In accordance with subpara-
10	graph (B), a claimant may elect to file a fully
11	developed appeal under the program by filing
12	with the Secretary all of the following:
13	(i) The notice of disagreement under
14	chapter 71 of title 38, United States Code,
15	along with the written election of the claim-
16	ant to have the appeal determined under the
17	program.
18	(ii) All evidence that the claimant be-
19	lieves is needed for the appeal as of the date
20	of the filing.
21	(iii) A statement of the argument in
22	support of the claim, if any.
23	(B) Timing.—A claimant shall make an
24	election under subparagraph (A) as part of the

notice of disagreement filed by the claimant in
 accordance with subparagraph (A)(i).

(C) TRIAGE.—The Secretary shall, upon expiration of the period specified in paragraph (3)(C)(iii), ensure that an assessment is undertaken of whether an appeal filed under subparagraph (A) of this paragraph satisfies the requirements for appeal under the program and provide appropriate notification to the claimant of the results of that assessment.

(D) REVERSION.—

(i) Elected reversion.—At any time, a claimant who makes an election under subparagraph (A) may elect to revert to the standard appeals process. Such a reversion shall be final.

(ii) AUTOMATIC REVERSION.—A claimant ant described in clause (i), or a claimant who makes an election under subparagraph (A) but is later determined to be ineligible for the program under paragraph (1), shall revert to the standard appeals process without any penalty to the claimant other than the loss of the docket number associated with the fully developed appeal.

1	(E) Outreach.—In providing claimants
2	with notices of the determination of a claim dur-
3	ing the period in which the program under para-
4	graph (1) is carried out, the Secretary shall con-
5	duct outreach as follows:
6	(i) The Secretary shall provide to the
7	claimant (and to the representative of
8	record of the claimant, if any) information
9	regarding—
10	(I) the program, including the ad-
11	vantages and disadvantages of the pro-
12	gram;
13	(II) how to make an election
14	$under\ subparagraph\ (A);$
15	(III) the limitation on the use of
16	new evidence described in subpara-
17	graph (C) of paragraph (3) and the de-
18	velopment of information under sub-
19	paragraph (D) of such paragraph;
20	(IV) the ability of the claimant to
21	seek advice and education regarding
22	such process from veterans service or-
23	ganizations, attorneys, and claims
24	agents recognized under chapter 59 of
25	title 38, United States Code; and

1	(V) the circumstances under which
2	the appeal will automatically revert to
3	the standard appeals process, including
4	by making a request for a hearing.
5	(ii) The Secretary shall collaborate,
6	partner with, and give weight to the advice
7	of the three veterans service organizations
8	with the most members and such other
9	stakeholders as the Secretary considers ap-
10	propriate to publish on the Internet website
11	of the Department of Veterans Affairs an
12	online tutorial explaining the advantages
13	and disadvantages of the program.
14	(3) Treatment by Department and Board.—
15	(A) Process.—Upon the election of a
16	claimant to file a fully developed appeal pursu-
17	ant to paragraph (2)(A), the Secretary shall—
18	(i) not provide the claimant with a
19	statement of the case nor require the claim-
20	ant to file a substantive appeal; and
21	(ii) transfer jurisdiction over the fully
22	developed appeal directly to the Board of
23	$Veterans'\ Appeals.$
24	(B) Docket.—

1	(i) In general.—The Board of Vet-
2	erans' Appeals shall—
3	(I) maintain fully developed ap-
4	peals on a separate docket than stand-
5	ard appeals;
6	(II) decide fully developed appeals
7	in the order that the fully developed
8	appeals are received on the fully devel-
9	oped appeal docket;
10	(III) except as provided by clause
11	(ii), decide not more than one fully de-
12	veloped appeal for each four standard
13	appeals decided; and
14	(IV) to the extent practicable, de-
15	cide each fully developed appeal by the
16	date that is one year following the date
17	on which the claimant files the notice
18	$of\ disagreement.$
19	(ii) Adjustment.—Beginning one
20	year after the date on which the program
21	commences, the Board may adjust the num-
22	ber of standard appeals decided for each
23	fully developed appeal under clause (i)(III)
24	if the Board determines that such adjust-

1	ment is fair for both standard appeals and
2	fully developed appeals.
3	(C) Limitation on use of new evi-
4	DENCE.—
5	(i) In general.—Except as provided
6	by clauses (ii) and (iii)—
7	(I) a claimant may not submit or
8	identify to the Board of Veterans' Ap-
9	peals any new evidence relating to a
10	fully developed appeal after filing such
11	appeal unless the claimant reverts to
12	the standard appeals process pursuant
13	to $paragraph (2)(D)$; and
14	(II) if a claimant submits or
15	identifies any such new evidence, such
16	submission or identification shall be
17	deemed to be an election to make such
18	a reversion pursuant to paragraph
19	(2)(D).
20	(ii) EVIDENCE GATHERED BY
21	BOARD.—Clause (i) shall not apply to evi-
22	dence developed pursuant to subparagraphs
23	(D) and (E). The Board shall consider such
24	evidence in the first instance without con-

1	sideration by the Veterans Benefits Admin-
2	istration.
3	(iii) Representative of record.—
4	The representative of record of a claimant
5	for appeals purposes, if any, shall be pro-
6	vided an opportunity to review the fully de-
7	veloped appeal of the claimant and submit
8	any additional arguments or evidence that
9	the representative determines necessary dur-
10	ing a period specified by the Board for pur-
11	poses of this subparagraph.
12	(D) Prohibition on remand for addi-
13	TIONAL DEVELOPMENT.—If the Board of Vet-
14	erans' Appeals determines that a fully developed
15	appeal requires Federal records, independent
16	medical opinions, or new medical examinations,
17	the Board shall—
18	(i) in accordance with subparagraph
19	(E), take such actions as may be necessary
20	to develop such records, opinions, or exami-
21	nations in accordance with section $5103A$ of
22	title 38, United States Code;
23	(ii) retain jurisdiction of the fully de-
24	veloped appeal without requiring a deter-
25	mination by the Veterans Benefits Adminis-

1	tration based on such records, opinions, or
2	examinations;
3	(iii) ensure the claimant, and the rep-
4	resentative of record of a claimant, if any,
5	receives a copy of such records, opinions, or
6	examinations; and
7	(iv) provide the claimant a period of
8	90 days after the date of mailing such
9	records, opinions, or examinations during
10	which the claimant may provide the Board
11	any additional evidence without requiring
12	the claimant to make a reversion pursuant
13	to paragraph $(2)(D)$.
14	(E) Development unit.—
15	(i) Establishment.—The Board of
16	Veterans' Appeals shall establish an office to
17	develop Federal records, independent med-
18	ical opinions, and new medical examina-
19	tions pursuant to subparagraph (D)(i) that
20	the Board determines necessary to decide a
21	fully developed appeal.
22	(ii) Requirements.—The Secretary
23	shall—
24	(I) ensure that the Veterans Bene-
25	fits Administration cooperates with the

1	Board of Veterans' Appeals in carrying
2	out clause (i); and
3	(II) transfer employees of the Vet-
4	erans Benefits Administration who,
5	prior to the enactment of this Act, were
6	responsible for processing claims re-
7	manded by the Board of Veterans' Ap-
8	peals to positions within the office of
9	the Board established under clause (i)
10	in a number the Secretary determines
11	sufficient to carry out such subpara-
12	graph.
13	(F) Hearings.—Notwithstanding section
14	7107 of title 38, United States Code, the Sec-
15	retary may not provide hearings with respect to
16	fully developed appeals under the program. If a
17	claimant requests to hold a hearing pursuant to
18	such section 7107, such request shall be deemed
19	to be an election to revert to the standard ap-
20	peals process pursuant to paragraph $(2)(D)$.
21	(4) Duration; applicability.—
22	(A) Duration.—Subject to subsection (c),
23	the Secretary may carry out the program during
24	such period as the Secretary considers appro-
25	priate.

1	(B) Applicability.—This section shall
2	apply only to fully developed appeals that are
3	filed during the period in which the program is
4	carried out pursuant to subparagraph (A).
5	(5) Definitions.—In this subsection:
6	(A) Compensation.—The term "compensa-
7	tion" has the meaning given that term in section
8	101 of title 38, United States Code.
9	(B) Fully developed appeal.—The term
10	"fully developed appeal" means an appeal of a
11	claim for disability compensation that is—
12	(i) filed by a claimant in accordance
13	with paragraph (2)(A); and
14	(ii) considered in accordance with this
15	subsection.
16	(C) Standard appeal.—The term "stand-
17	ard appeal" means an appeal of a claim for dis-
18	ability compensation that is not a fully devel-
19	oped appeal.
20	(c) Termination of Authority.—The Secretary of
21	Veterans Affairs may not carry out a program under this
22	section after the applicability date set forth in section
23	2(x)(1).

1	SEC. 5. PERIODIC PUBLICATION OF METRICS RELATING TO
2	PROCESSING OF APPEALS BY DEPARTMENT
3	OF VETERANS AFFAIRS.
4	The Secretary of Veterans Affairs shall periodically
5	publish on an Internet website of the Department of Vet-
6	erans Affairs the following:
7	(1) With respect to the processing by the Sec-
8	retary of appeals under the new appeals system of de-
9	cisions regarding claims for benefits under laws ad-
10	ministered by the Secretary, the following:
11	(A) For the Veterans Benefits Administra-
12	tion and, to the extent practicable, each regional
13	office of the Department of Veterans Affairs, the
14	number of—
15	(i) supplemental claims under section
16	5108 of title 38, United States Code, as
17	amended by section 2(i), that are pending;
18	and
19	(ii) requests for higher-level review
20	under section 5104B of such title, as added
21	by section $2(g)$, that are pending.
22	(B) The number of appeals on any docket
23	maintained under section 7107 of such title, as
24	amended by section 2(t), that are pending.

1	(C) The average duration for processing
2	claims and supplemental claims, disaggregated
3	by regional office.
4	(D) The average duration for processing re-
5	quests for higher-level review under section
6	5104B of such title, as added by section $2(g)$,
7	disaggregated by regional office.
8	(E) The average number of days that ap-
9	peals are pending on a docket of the Board of
10	Veterans' Appeals maintained pursuant to sec-
11	tion 7107 of such title, as amended by section
12	2(t), disaggregated by—
13	(i) appeals that include a request for a
14	hearing;
15	(ii) appeals that do not include a re-
16	quest for a hearing and do include sub-
17	mittal of evidence; and
18	(iii) appeals that do not include a re-
19	quest for a hearing and do not include sub-
20	mittal of evidence.
21	(F) With respect to the policy developed and
22	implemented under section 7107(e) of such title,
23	as amended by section 2(t)—
24	(i) the number of cases moved from one
25	docket to another pursuant to such policy;

1	(ii) the average time cases were pend-
2	ing prior to moving from one docket to an-
3	other; and
4	(iii) the average time to adjudicate the
5	cases after so moving.
6	(G) The total number of remands to obtain
7	$advisory \ medical \ opinions \ under \ section \ 5109(d)$
8	of title 38, United States Code, as added by sec-
9	$tion \ 2(j).$
10	(H) The average number of days between
11	the date on which the Board remands a claim to
12	obtain an advisory medical opinion under sec-
13	tion 5109(d) of such title, as so added, and the
14	date on which the advisory medical opinion is
15	obtained.
16	(I) The average number of days between the
17	date on which the Board remands a claim to ob-
18	tain an advisory medical opinion under section
19	5109(d) of such title, as so added, and the date
20	on which the agency of original jurisdiction
21	issues a decision taking that advisory opinion
22	$into\ account.$
23	(I) The number of appeals that are granted,
24	the number of appeals that are remanded, and

the number of appeals that are denied by the Board disaggregated by docket.

- (K) The number of claimants each year that take action within the period set forth in section 5110(a)(2) of such title, as added by section 2(l), to protect their effective date under such section 5110(a)(2), disaggregated by the status of the claimants taking the actions, such as whether the claimant is represented by a veterans service organization, the claimant is represented by an attorney, or the claimant is taking such action prose.
- (L) The total number of times on average each claimant files under section 5110(a)(2) of such title, as so added, to protect their effective date under such section, disaggregated by the subparagraph of such section under which they file.
- (M) The average duration, from the filing of an initial claim until the claim is resolved and claimants no longer take any action to protect their effective date under section 5110(a)(2) of such title, as so added—

1	(i) of claims under the new appeals
2	system, excluding legacy claims that opt in
3	to the new appeals system; and
4	(ii) of legacy claims that opt in to the
5	new appeals system.
6	(N) How frequently an action taken within
7	one year to protect an effective date under sec-
8	tion $5110(a)(2)$ of such title, as so added, leads
9	to additional grant of benefits, disaggregated by
10	action taken.
11	(O) The average of how long it takes to com-
12	plete each segment of the claims process while
13	claimants are protecting the effective date under
14	such section, disaggregated by the time waiting
15	for the claimant to take an action and the time
16	waiting for the Secretary to take an action.
17	(P) The number and the average amount of
18	retroactive awards of benefits from the Secretary
19	as a result of protected effective dates under such
20	section, disaggregated by action taken.
21	(Q) The average number of times claimants
22	submit to the Secretary different claims with re-
23	spect to the same condition, such as an initial
24	claim and a supplemental claim.

- (R) The number of cases each year in which a claimant inappropriately tried to take simultaneous actions, such as filing a supplemental claim while a higher-level review is pending, what actions the Secretary took in response, and how long it took on average to take those actions.
 - (S) In the case that the Secretary develops and implements a policy under section 5104C(a)(2)(D) of such title, as amended by section 2(h)(1), the number of actions withdrawn and new actions taken pursuant to such policy.
 - (T) The number of times the Secretary received evidence relating to an appeal or higher-level review at a time not authorized under the new appeals system, disaggregated by actions taken by the Secretary to deal with the evidence and how long on average it took to take those actions.
 - (U) The number of errors committed by the Secretary in carrying out the Secretary's duty to assist under section 5103A of title 38, United States Code, that were identified by higher-level review and by the Board, disaggregated by type of error, such as errors relating to private records and inadequate examinations, and a

comparison with errors committed by the Secretary in carrying out such duty with respect to appeals of decisions on legacy claims.

- (V) An assessment of the productivity of employees at the regional offices and at the Board, disaggregated by level of experience of the employees.
- (W) The percentage of cases that are decided within the goals established by the Secretary for deciding cases, disaggregated by cases that involve a supplemental claim, cases that involve higher-level review, and by docket maintained under section 7107(a) of such title, as amended by section 2(t), or in the case that the Secretary has not established goals for deciding cases, the percentage of cases which are decided within one year, two years, three years, and more than three years, disaggregated by docket.
- (X) Of the cases that involve higher-level review, the percentage of decisions that are overturned in whole or in part by the higher-level adjudicator, that are upheld by the higher-level adjudicator, and that are returned for correction of an error.

1	(Y) The frequency by which the Secretary
2	readjudicates a claim pursuant to section 5108
3	of such title, as amended by section 2(i), and the
4	frequency by which readjudication pursuant to
5	section 5108 of such title, as so amended, results
6	in an award of benefits.
7	(Z) In any case in which the Board decides
8	to screen cases for a purpose described in section
9	7107(d) of such title, as amended by section
10	2(t)(1)—
11	(i) a description of the way in which
12	the cases are screened and the purposes for
13	which they are screened;
14	(ii) a description of the effect such
15	screening has had on—
16	(I) the timeliness of the issuance
17	of decisions of the Board; and
18	(II) the inventory of cases before
19	the Board; and
20	(iii) the type and frequency of develop-
21	ment errors detected through such screening.
22	(2) With respect to the processing by the Sec-
23	retary of appeals of decisions on legacy claims, the
24	following:

1	(A) The average duration of each segment of
2	the appeals process, disaggregated by periods in
3	which the Secretary is waiting for a claimant to
4	take an action and periods in which the claim-
5	ant is waiting for the Secretary to take an ac-
6	tion.
7	(B) The frequency by which appeals lead to
8	additional grant of benefits by the Secretary,
9	disaggregated by whether the additional benefits
10	are a result of additional evidence added after
11	the initial decision.
12	(C) The number and average amount of ret-
13	roactive awards of benefits resulting from an ap-
14	peal.
15	(D) The average duration from filing a leg-
16	acy claim with the Secretary until all appeals
17	and remands relating to such legacy claim are
18	completed.
19	(E) The average number of times claimants
20	submit to the Secretary different claims with re-
21	spect to the same condition, such as an initial
22	claim, new and material evidence, or a claim for
23	an increase in benefits.
24	(F) An assessment of the productivity of
25	employees at the regional offices and at the

1	Board, disaggregated by level of experience of the
2	employees.
3	(G) The average number of days the dura-
4	tion of an appeal is extended because the Sec-
5	retary secured or attempted to secure an advi-
6	sory medical opinion under section 5109 of title
7	38, United States Code, or section 7109 of such
8	title (as in effect on the day before the date of
9	the enactment of this Act).
10	(H) The frequency by which claims are re-
11	opened pursuant to section 5108 of such title and
12	the frequency by which such reopening results in
13	an award of benefits.
14	(3) With respect to the processing by the Sec-
15	retary of appeals of decisions on legacy claims that
16	opt in to the new appeals system, the following:
17	(A) The cumulative number of such legacy
18	claims.
19	(B) The portion of work in the new appeals
20	system attributable to appeals of decisions on
21	such legacy claims.
22	(C) The average period such legacy claims
23	were pending before opting in to the new appeals
24	system and the average period required to adju-

1	dicate such legacy claims on average after opting
2	in—
3	(i) with respect to claims at a regional
4	office of the Department of Veterans Affairs,
5	disaggregated by—
6	(I) supplemental claims under
7	section 5108 of title 38, United States
8	Code, as amended by section 2(i); and
9	(II) requests for higher-level re-
10	view under section 5104B of such title,
11	as added by section $2(g)$; and
12	(ii) with respect to appeals,
13	disaggregated by docket of the Board main-
14	tained under section 7107 of such title, as
15	amended by section $2(t)$.
16	SEC. 6. DEFINITIONS.
17	In this Act:
18	(1) Claimant.—The term "claimant" has the
19	meaning given such term in section 5100 of title 38,
20	United States Code.
21	(2) Legacy claims.—The term "legacy claim"
22	means a claim—
23	(A) that was submitted to the Secretary of
24	Veterans Affairs for a benefit under a law ad-
25	ministered by the Secretary; and

1	(B) for which notice of a decision under sec-
2	tion 5104 of title 38, United States Code, was
3	provided by the Secretary before the date set
4	forth in section $2(x)$.
5	(3) Opt in.—The term "opt in" means, with re-
6	spect to a legacy claim of a claimant, that the claim-
7	ant elects to subject the claim to the new appeals sys-
8	tem pursuant to—
9	(A) section $2(x)(3)$; or
10	(B) such other mechanism as the Secretary
11	may prescribe for purposes of carrying out this
12	Act and the amendments made by this Act.
13	(4) New Appeals system.—The term "new ap-
14	peals system" means the set of processes and mecha-
15	nisms by which the Secretary processes, pursuant to
16	the authorities and requirements modified by section
17	2, claims for benefits under laws administered by the
18	Secretary.

Calendar No. 166

115TH CONGRESS S. 1024

[Report No. 115-126]

A BILL

To amend title 38, United States Code, to reform the rights and processes relating to appeals of decisions regarding claims for benefits under the laws administered by the Secretary of Veterans Affairs, and for other purposes.

July 10, 2017

Reported with an amendment