
SENATE BILL 5718

State of Washington

63rd Legislature

2013 Regular Session

By Senators Brown, Chase, Smith, Braun, and Carrell

1 AN ACT Relating to monitoring the development of a one-stop portal
2 for Washington businesses; adding a new section to chapter 43.41A RCW;
3 creating new sections; and providing a contingent expiration date.

4 BE IT ENACTED BY THE LEGISLATURE OF THE STATE OF WASHINGTON:

5 NEW SECTION. **Sec. 1.** (1) The legislature finds that Washington's
6 small businesses are critical to the state's economic health and
7 vitality, and the time business owners spend interacting with multiple
8 state agencies takes time away from running or growing their business.

9 (2) The legislature further finds that regulatory agencies were
10 directed through an executive order in 2006 to develop a one-stop
11 business portal, but that a one-stop business portal has not yet been
12 developed.

13 (3) The legislature further finds that implementing a one-stop
14 integrated system that allows businesses to complete their state
15 government business in a customized, more efficient, and more effective
16 way will greatly improve the business customer experience, reduce the
17 time it takes businesses to conduct their interactions with state
18 government, and increase compliance with state regulations.

1 (4) The legislature further finds that in response to the need for
2 a one-stop business portal, the office of the chief information
3 officer, in collaboration with multiple state agencies, produced a
4 high-level technology architecture for an integrated enterprise system
5 that would provide businesses with that web-based, one-stop place for
6 businesses to conduct their business with the state.

7 (5) Therefore, the legislature intends to monitor the progress
8 towards development and implementation of the one-stop business portal.

9 NEW SECTION. **Sec. 2.** A new section is added to chapter 43.41A RCW
10 to read as follows:

11 (1) By November 30, 2013, the office of the chief information
12 officer must provide the economic development committees of the
13 legislature a plan for establishing performance benchmarks, and for
14 measuring the results of implementing a one-stop integrated system for
15 business interactions with government. The plan must include a
16 timeline, agency responsibilities, and a benchmark for initial
17 implementation. At a minimum, the following state agencies must
18 collaborate with the office of the chief information officer in
19 developing and tracking these benchmarks and performance measures: The
20 department of revenue, the department of labor and industries, the
21 secretary of state, the employment security department, the department
22 of commerce, and the office of regulatory assistance.

23 (2) The office of the chief information officer must submit a
24 progress report on the development of the one-stop integrated system to
25 the economic development committees of the legislature by January 1st
26 of each year, beginning with January 1, 2014, and ending with a report
27 documenting that the portal has reached the performance benchmark of
28 initial implementation.

29 (3) For the purposes of this section, the benchmark of initial
30 implementation must include development of a system backbone;
31 connection of the department of revenue, the department of labor and
32 industries, the secretary of state, and the employment security
33 department to the backbone; and development of a public-facing web
34 portal.

35 NEW SECTION. **Sec. 3.** (1) Except as provided in subsection (2) of
36 this section, this act expires when the office of the chief information

1 officer reports to the economic development committees of the
2 legislature that the one-stop portal has reached initial
3 implementation.

4 (2) If specific funding for the purposes of this act, referencing
5 this act by bill or chapter number, is not provided by June 30, 2013,
6 in the omnibus appropriations act, this act expires after the progress
7 report submitted by January 1, 2014, has been submitted.

8 (3) The chief information officer must provide notice of the
9 expiration date of this act to affected parties, including the chief
10 clerk of the house of representatives, the secretary of the senate, the
11 office of the code reviser, and others as deemed appropriate by the
12 chief information officer.

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